

AGENCY NAME: COMMUNITY ACTION PARTNERSHIP OF SAN BERNARDINO COUNTY (CAPSBC)

DESCRIPTION OF SERVICES:

FAMILY DEVELOPMENT PROGRAM (FDP) - Provides emergency assistance in the areas of motel vouchers, rental assistance, food, transportation assistance, discounted DMV ID vouchers, and other supportive services. FDP operates a transitional housing program called Obershaw House to assist homeless families. The program also provides holistic case management in addition to coordinating events and support for children such as an annual summer camp, holiday toy giveaway, and distribution of schools supplies and backpacks. FDP offers supportive services, educational opportunities including financial literacy and personal development. FDP operates a fleet of mobile services which include a Mobile Shower/Laundry Unit, Mobile Laundry Unit, two Mobile Offices on Wheels and a Mobile Community Kitchen to enhance service delivery to remote areas of San Bernardino County and provide emergency response during disasters. FDP also operates a Disaster Case Management Program to provide services to victims of the 2023 Winter storms who applied for assistance through FEMA.

Volunteer Income Tax Assistance (VITA) Program - Assists low-income taxpayers with free income tax preparation services, to help them access tax credits such as the Earned Income Tax Credit (EITC) and the Child Tax Credit (CTC).

POINT OF ENTRY: FAMILY DEVELOPMENT PROGRAM

ADDRESS: 696 S. Tippecanoe Avenue, San Bernardino, CA 92408-2607

PHONE NUMBER: (909) 723-1550

AGENCY EMAIL TO SEND REFERRAL: FDPservices@capsbc.org

FOOD BANK – Combats hunger and malnutrition by providing food for low-income residents throughout San Bernardino County through a network of approximately 250 non-profit and charitable organizations. The Food Bank is a clearinghouse for food and is the designated provider of USDA food commodities for San Bernardino County. The program distributes millions of pounds of food annually at no charge through the following programs: The Emergency Food Assistance (TEFAP); Community Pantry; Congregate Feeding Agencies/Soup Kitchens; Senior Choice Nutritional Program; Campus Cupboard Program, and Mobile Food Pantry. The Food Bank is a designated Diaper Bank in the State of California and with the support of partner agencies, distributes free diapers to support families with children.

POINT OF ENTRY: Food Bank

ADDRESS: 696 S. Tippecanoe Avenue, San Bernardino, CA 92408-2607

PHONE NUMBER: (909) 723-1580

AGENCY EMAIL TO SEND REFERRAL: FoodBank@capsbc.org

ENERGY, EDUCATION & ENVIRONMENTAL SERVICES (EEES) - Provides energy education, weatherization, and energy conservation assistance to eligible low-income residents, including appliance repair and replacement. EEES provides water conservation services, employment training, and energy education for home, water, energy safety, and energy budgeting. The program also processes applications for utility, wood, and propane assistance through the Home Energy Assistance Program (HEAP). During local and State declared emergencies, EEES activates its Severe Weather Energy Assistance and Transportation Services (SWEATS) to assist impacted residents in San Bernardino County with temporary housing, transportation, and utility assistance.

POINT OF ENTRY: Energy, Education & Environmental Services

ADDRESS: 696 S. Tippecanoe Avenue, San Bernardino, CA 92408-2607

PHONE NUMBER: (909) 723-1500

AGENCY EMAIL TO SEND REFERRAL: UtilityAssistance@capsbc.org

REQUIRED DOCUMENTS:

CUSTOMERS REQUIRING CAPSBC SERVICES SHOULD PROVIDE THE FOLLOWING DOCUMENTS:

Identification, proof of income. Call ahead for required documents for your specific need. See CAPSBC website www.CAPSBC.org for more detailed program information.

