



**AGENDA: Regular Meeting of the
 Desert Regional Steering Committee**

**THIS MEETING WILL BE CONDUCTED PURSUANT TO CALIFORNIA
 GOVERNMENT CODE SECTION 54953(e)**

OPENING REMARKS	PRESENTER
A. Call to Order (3 minutes) B. Pledge of Allegiance/Invocation C. Welcome and Introductions (10 minutes) D. Protocols	Sharon Green Designee Board Members Sharon Green
PUBLIC COMMENTS	
Open to the public for comments. Members of the public wishing to address the Regional Steering Committee Board will need to submit a request to speak before the time the Chair calls for public comment. The public can submit a <i>Public Comment Request form</i> or if virtual by typing in the <i>chat box</i> that you have a public comment. The Chair will call on you in the order that the requests are received. Once your name has been called, please stand, or unmute yourself and you will then have up to 2 minutes to speak.	Public
REPORTS & UPDATES (25 mins)	
E. Regional Board Member Representatives (3 mins each) a. City of Hesperia Representative b. City of Barstow Representative c. Town of Apple Valley Representative d. City of Victorville Representative e. City of Adelanto f. Desert HPN Chair / Regional Steering Committee g. Family Assistance Program h. Victor Valley Family Resource Center VVFR/Countywide Chair i. Rescue Mission	Member/Designee Member/Designee Member/Designee Member/Designee Member/Designee Jimmy Waldron/Designee Kevin Mahany/Designee Sharon Green/Designee Dawn Quigg/Designee
CONSENT ITEMS (5 mins)	
F. Approve Minutes from the April 9, 2024, Meeting	Sharon Green
PRESENTATIONS (25 mins)	
G. Vote (For Vacant Seat – Government	Sharon Green

DISCUSSIONS (30 mins)	
<ul style="list-style-type: none"> A. CES Desert Regional Update (7 mins) B. Symba Center 1st Quarter Report (10 mins) C. Roundtable Discussion on Case Management or Grant Committee D. Update on CoC, ICH, and Funding Opportunities (HHAP 4 & 5, Kaiser) 	<p>S Waldron/Family Assistance Program Antoinette Jackson/Symba Center Group Discussion Sharon Green</p>
CLOSING	
<ul style="list-style-type: none"> E. Roundtable - Announcements F. Adjournment 	<p>HPN Members/Attendees Sharon Green</p>
<p>Next Meeting: High Desert Regional Steering Committee will next meeting:</p> <p style="text-align: center;">LIFE CHURCH 12199 Industrial Blvd. Victorville, CA 92395</p> <p style="text-align: center;">Tuesday, June 11, 2024, 2:00 pm – 3:30 pm</p>	

Mission Statement: *The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well-planned, coordinated, and evaluated and is accessible to all who are homeless and those at risk of becoming homeless.*

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 873-4423 AND THE OFFICE IS LOCATED AT 850 E. FOOTHILL BLVD. RIALTO, CA. 92376. <http://hss.sbcounty.gov/ohs/>

AGENDA AND SUPPORTING DOCUMENTATION IS AVAILABLE ON THE INTERNET: N/A OR CAN BE OBTAINED AT 850 E. FOOTHILL BLVD. RIALTO, CA 92376.



Meeting Minutes of the Desert Regional Steering Committee

TOPIC	PRESENTER	PRESENTER
Call to Order	Sharon Green Co-Chair	The meeting was called to order at 3:10 pm
HDRSC Member Introductions	Sharon Green Co-Chair	Each Member Introduced themselves
HDRSC Present		<p>The following members or their alternates were present:</p> <ul style="list-style-type: none"> Mayor Gabriel Reyes, Kevin Mahaney, Jimmy Waldron, Kanisha Withers, Melinda Sayre, Sharon Green, Paul Courtney, Antionette Jackson, Dawn Quigg, Elizabeth Givens, Manual Tristan Vacant Government Seat
PUBLIC COMMENTS		
		No Public Comments
CONSENT		
Approve Minutes of the April 9, 2024 Meeting	Sharon Green Co-Chair	<ul style="list-style-type: none"> Dr. Courtney motioned to accept the minutes. Mayor Reyes second the motion. Minutes Approved – no one opposed. No discussion.
PRESENTATIONS		
CES Desert Regional Update	ZaZette Scott Shannon Waldron	<ul style="list-style-type: none"> Zazette Scott Family Assistance Program reported on the FAP/CES for youth and runaways countywide. Shannon discussed the January 1, 2024 through March 31, 2024 data. She discussed the need to provide housing for families in the High Desert. Zazette provided an outline of the CES process: The 211 Staff conducts the ViSpdat and Assessment. 211 then refers the caller to their specific region Access Point. Outreach to perform homeless verifications. Upload verification into HMIS. Connect homeless person to an Agency who can assist them. It was emphasized that 2-1-1 does not have/provide services, but connects callers to agencies who provide services. Shannon Waldron went over the slides and graphs showing current homeless data. Christian reported on homeless youth in the region. There are currently 9 unhousted youth in the High Desert. These youth fall into the HUD category of TAY (Transitional Aged Youth) ages 18-26. Of the 8 homeless youth there were zero youth with children. The demographics of the homeless youth demographics were predominately male. William Lamas discussed AB12 in detail as it relates to the system pushing youth out of the Foster Care System.

Symba Center Wellness Update (10 mins)	Antoinette Jackson	<ul style="list-style-type: none"> Officer Mike Jones discussed and stressed the importance of following the CES process for homeless placement as it is a HUD mandate. Reported on the need for housing on the other side of the Wellness Center. Meaning, the County must fund for permanent supportive housing to continue to the care and services for individual who time out of the 90 or 180 day term at the Wellness Center.
Victor Valley Family Resource Center (5 mins)	Leslie Earl	<ul style="list-style-type: none"> Reported VVFRS Transitional Housing beds are at 75% capacity. Senior beds are at 90% capacity. Leslie discussed the success and collaborative effort of several agencies to get one young man back to Atlanta GA to effectively end his homeless status. Agencies acted swiftly to ensure his needs were met. The HOPE Team was able to pay for his bus fare back to Georgia.
Roundtable Discussion on Case Management		<ul style="list-style-type: none"> Group Discussion on beginning Regional Case Management for successful transition for clients currently in the Wellness Center. Sharon Green addressed the importance of securing the information of the people being discussed to prevent HIPPA laws violations. Dawn Quigg mentioned the Food Collaborative is being held May 14th at 1:30. Mike Jones discussed the need to hold a vote to replace the current vacancy on the Board. This will take place at the next meeting.
DISCUSSION		
Update on CoC, ICH, and Funding Opportunities (HHAP 4 & 5)		Sharon Green: Pastor Green discussed the proposed timeline of the HHAP 4 and HHAP 5 funding. Discussion was specific to the Grant Review Committee, the recusal process, and a show of hand who did not apply for the grants.
CLOSING		
		Meeting was adjourned at 3:30pm
		Next Meeting: High Desert Regional Steering Committee will next meeting: Tuesday, May 14, 2024, 2:00 pm – 3:30 pm

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The Wellness Center

QUARTERLY REPORT



JAN - MAR 2024

Homelessness Solutions
Planning Department



OVERVIEW

Through hard work and dedication, the City and its partners have brought the vision of the Victorville Wellness Center to life. Our incredible campus opened its doors to clients on December 12, 2023.

The 4.5 acre, 110 unit, 170 bed facility strives to be a beacon of innovation to effectively address homelessness through state-of-the-art solutions.

Together with our partners, the Wellness Center provides equitable care, housing, advocacy, and accountability to teach self-sustainable skills that will enhance the medical, mental, physical, and overall well-being and empowerment for our homeless population.

This quarter, we are pleased to report steady and positive success on our campus. Our Shelter Operator (Hope the Mission) and Wraparound Services Operator (Symba Center) have answered the call to provide the required services in their respective roles. Our census has remained high, and we have managed to maintain strong levels of care to help each and every client stabilize while they work towards their "Wellness" goals.

Our high quality operation and superior customer service is a direct reflection of the values instilled by our City Council and City Leadership. Victorville continues to be at the forefront of tackling the homeless crisis in our community, and the Wellness Center serves as a model for other communities to replicate to address homelessness in their own communities.

ROUTE TO WELLNESS

Route to Wellness

The Wellness Center's mission is to reduce homelessness by providing health and wellness wraparound services to under-served individuals in our local community. Using a collective approach, our team promotes a roadmap (Route to Wellness) for individuals experiencing homelessness to follow.



WELLNESS CENTER SERVICES



Basic Needs

Hope the Mission bolsters 22 full time employees and is responsible for providing the basic needs for our Wellness Center clients. Their team is working with clients every day to ensure they are successful

Safety and Security

Hope the Mission contracts with an experienced security team. The campus has two trained guards on site at all times.

Food Services

Hope the Mission has experience operating regional food service operations and brings their experience to the Wellness Center.

Supportive Services

Symba Center's wraparound services team bolsters 36 full-time and 7 part-time positions to support their operations and provide clients with high quality care.

Medical Services

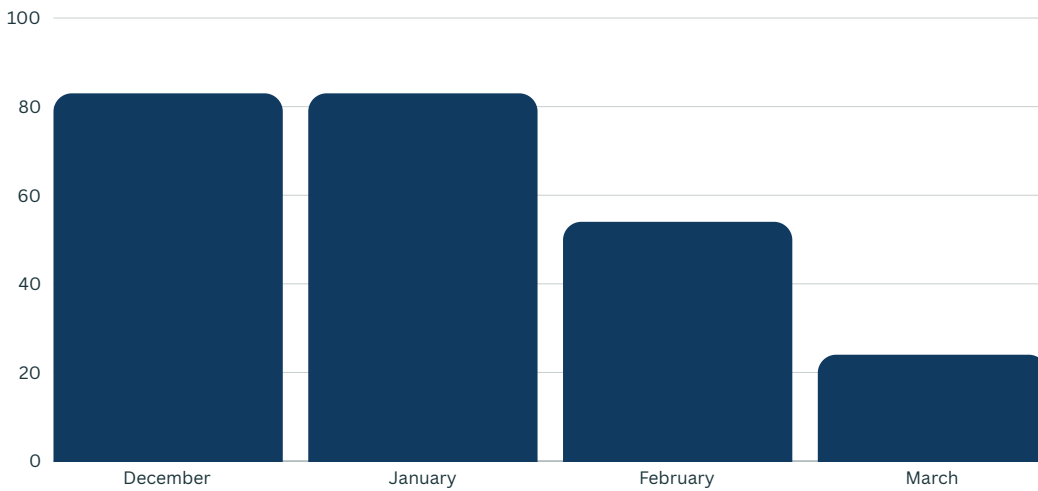
Symba Center provides 24/7 on-site medical staff. Their recuperative care program helps reduce reliance on the emergency rooms.

Housing

Symba Center's case managers and housing navigators have managed to assist 12 clients obtain permanent housing solutions within this quarter.

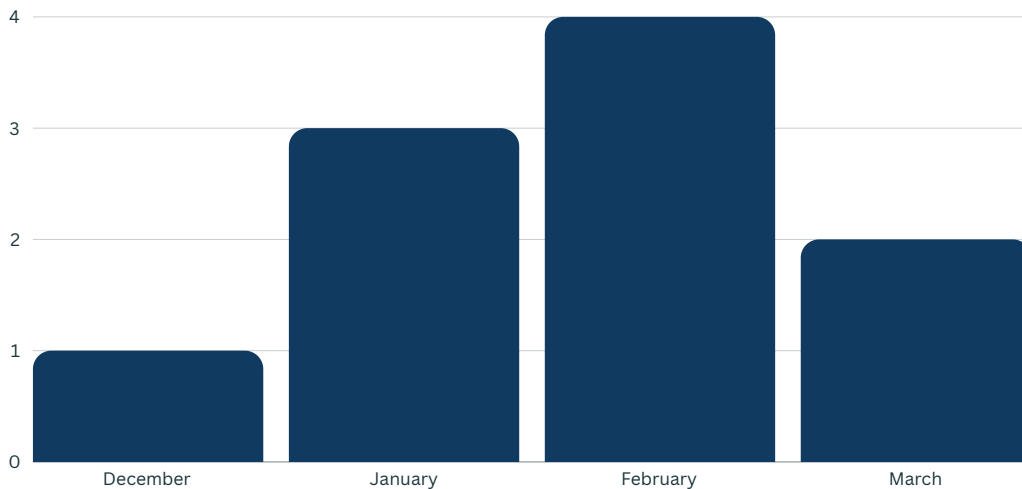


WELLNESS CENTER INTAKES AND HOUSING



244 INTAKES COMPLETED INTAKES

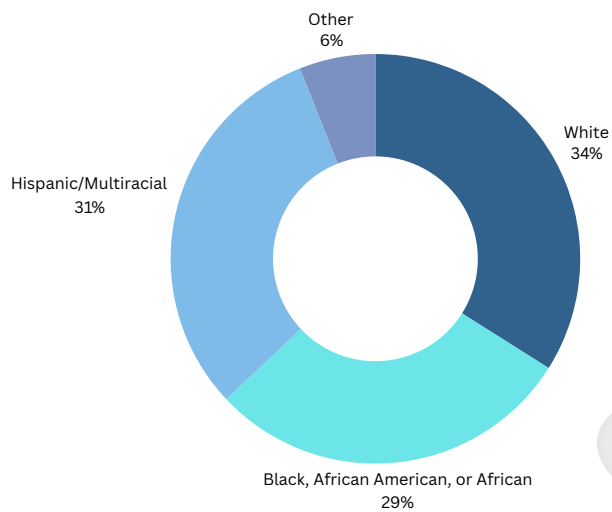
AVERAGE OCCUPANCY **125**



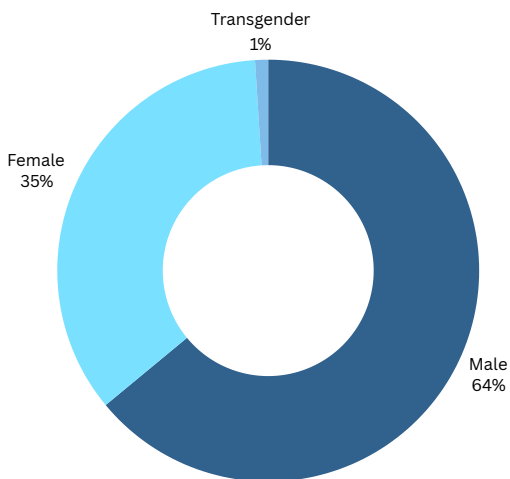
HOUSING **12 CLIENTS HOUSED**

WELLNESS CENTER DEMOGRAPHICS

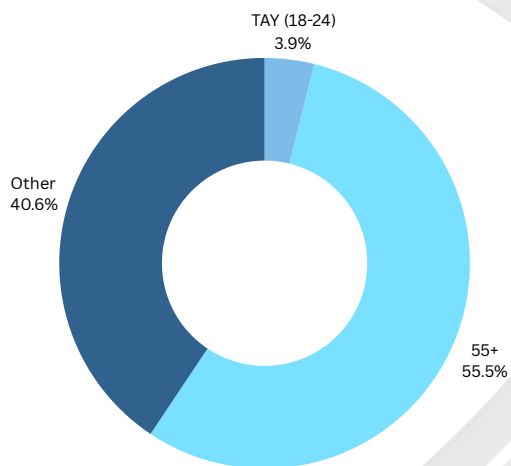
Race Data



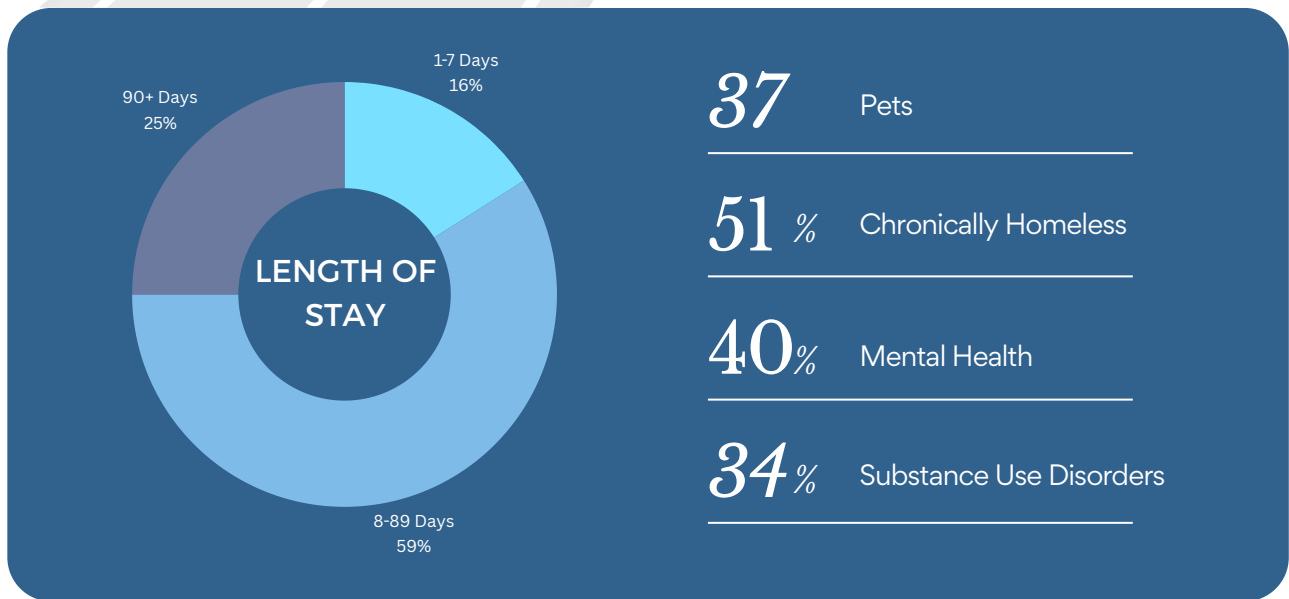
Gender Data



Age Range



WELLNESS CENTER HIGHLIGHTS



The Wellness Center provides all clients with case management and housing navigation services.

The Wellness Center medical clinic provides primary care services including physical examinations, medication prescriptions, vaccinations, and recuperative care, among other services.



58

Full-time staff

161

Medical Appointments

41

Average Recuperative Care
Beds In Use

26

SUD Groups

13

Job Readiness Classes

WELLNESS CENTER STAFF HIGHLIGHTS

Albert Theus

Albert has been an amazing asset to our Wellness Center team. As Hope the Mission's Intake Coordinator, he has helped acclimate over 200 clients to the Wellness Center campus. His commitment to outstanding customer services has served our clients well, and he continues to show unwavering support for the Wellness Center mission.



Sarah Perez

Sarah supports Wellness Center operations with outreach, engagement, and transportation for our unsheltered population. As one of Symba Center's outreach case managers, Sarah's job is to essentially perform client-centered case management, provide support and referrals for our unsheltered population, and collaborate with our City's Homeless Engagement Team. Sarah was a key staff member during our busy January and February months of outreach and new admissions into the Wellness Center.



CLIENT SUCCESS



Collaboration

Collaborating with the Sheriff's Hope Team, Family Assistance Program, and Victor Valley Family Resource Center, the Wellness Center team was able to be a part of assisting a client in connecting with his family and returning to his community of origin.

Success



Resilience

Client O.J. began experiencing homelessness after relocating to California from Texas and having family troubles. Her journey led her to the Wellness Center where staff assisted her in addressing multiple health issues and navigating various systems to transfer her benefits to her community of residence. Given O.J.'s age of 71, shelter was imperative and the supportive services were vital. Wellness Center staff addressed her Wellness goals through planning, coordination, and a client-centered approach. The team focused on re-establishing financial stability through advocacy. In January 2024, O.J. transitioned into a permanent living situation where she receives the necessary support.

Perseverance

WELLNESS CENTER FOOD SERVICES



A BRIEF STORY ABOUT THE CHEF

As a cornerstone of the Wellness Center, our campus prides itself on helping all clients meet their basic and dietary needs. Our program provides Wellness through healthy nutrition. Our Wellness Center clients are treated to daily, quality meals prepared by our Wellness Center Chef who serves on Hope the Mission's staff. Chef Kim brings exceptional food through her training and experience at restaurants such as The Pines Modern Steakhouse, Texas Roadhouse, and Wolfgang Puck. Kim shows dedication through her cooking, including preparation of some of her most valued family receipts.

BRINGING IDEAS AND INNOVATION
TO LIFE THROUGH FOOD

38,052 MEALS SERVED

Gourmet



OUR WELLNESS JOURNEY CONTINUES

IN THE NEXT QUARTER WE PLAN TO WORK
TOWARDS THE FOLLOWING MILESTONES:

**FAMILY
INTAKES**

**INCREASED
PROGRAMMING**

**COMMUNITY
GARDEN**

**INCREASED
OCCUPANCY**

**INCREASE IN
CLIENTS BEING
TRANSITIONED
INTO MORE
PERMANENT
HOUSING
SOLUTIONS**

