



**San Bernardino County Homeless Partnership
Central Valley Regional Steering Committee
Central Valley Homeless Partnership Network**

**Wednesday, April 3, 2024 • 2:00 p.m. to 3:30 p.m.
City of Colton– Gonzalez Community Center, Meeting Room #1, Colton, CA 92324**

MEETING AGENDA
CENTRAL VALLEY REGIONAL STEERING COMMITTEE

OPENING REMARKS	PRESENTER
A. Call to Order, Welcome and Roll Call of Committee Members B. Public Comment	Sandra Ibarra/ Jessica Alexander
CONSENT	PRESENTER
C. Approve the Minutes from the March 6, 2024 Regional Steering Committee Meeting	Sandra Ibarra/ Jessica Alexander
INFORMATION SHARING/UPDATES	
D. ICH Update	Anna Ulibarri/Ujima Moore
E. Central Valley Cities Update: Fontana, San Bernardino, Redlands, Colton, etc.	Central Valley Cities <ul style="list-style-type: none"> • Lanea Coleman • Ashley Esquivel • David Rabindranath • Heidi Strutz
F. HUD Conference Update (March 6, 2024)	Jessica Alexander
DISCUSSION/ACTION	
G. Central Valley RSC Nominations for Vacancies	Sandra Ibarra/ Anna Ulibarri
CLOSING	
H. Announcements I. Adjournment	Sandra Ibarra/Jessica Alexander
Next Meeting Central Valley RSC will next meet on: May 1, 2024 Gonzales Community Center (Meeting Room #1) 670 Colton Ave. Colton, CA 92324 2:00 pm – 3:30 pm	

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.



**San Bernardino County Homeless Partnership
Central Valley Regional Steering Committee
Central Valley Homeless Partnership Network**

Wednesday, March 6, 2024 • 2:00 p.m. to 3:30 p.m.
City of Colton-Gonzalez Community Center, Meeting Room #1, Colton
CA 92324

Central Valley Regional Steering Committee Minutes
Transcribed by Jessica Vega, Case Manager, U.S. VETS

OPENING REMARKS	PRESENTER	Action/Outcome
A. Call to Order, Welcome and Roll Call of Committee Members B. Public Comment	Anna Ulibarri	<ul style="list-style-type: none"> ▪ Meeting called to order at 2:07 pm ▪ Attendees were welcomed to the meeting. Introductions were conducted. ▪ Public Comment: None
CONSENT	PRESENTER	
C. Approve the Minutes from the February 7, 2024 Regional Steering Committee Meeting Presenters: Anna Ulibarri, Sandra Ibarra	Anna Ulibarri	<ul style="list-style-type: none"> ▪ Motion to approve minutes by Sandra Ibarra, 2nd by Marisol Munoz. No oppositions
INFORMATION SHARING/UPDATES	PRESENTER	
D. E. F. ICH Update Central Valley Cities Update: Fontana, San Bernardino, Redlands, etc. YIGBY UPDATE	Anna Ulibarri/Ujima Moore Lanea Coleman Ashley Esquivel David Rabindranath Kevin Mahany/Paul Jones	<ul style="list-style-type: none"> ▪ HMIS Review & Clarity Updates presentation. Each agency is limited to 3 users, any more requires a request made to the County. ▪ Memorandum of understanding at ICH on gov't policy. ▪ HHAP 5 Report ▪ HHIP Funding discusses, not yet authorized. • Fontana: Looking for an agency to help run the PSH program at motel. Additional updates pending. • San Bernardino: Motel Voucher Program to prioritize the chronically homeless utilizing motels. • Redlands: 4 Outreach Teams continuing outreach in the city. Landlord fair coming up. Employment providers available to work with clients. DBH SW full time. Community Policing Team added to increase outreach. • CES Report, tracking biweekly the number of homeless referrals to 211, then going to field to verify, next uploading the homeless verification form into HMIS, lastly sending update to 211 • 20-30 people being verification of homelessness.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV .

DISCUSSION/ACTION	PRESENTER	
<p>G.</p> <p>Central Valley RSC Nominations and Elections for Vacancies</p>	<p>Anna Ulibarri</p>	<ul style="list-style-type: none"> • Qualification: No less than 6 on the committee and no more than 20, equal seats, and must be an active member in person at HPN/RSC. The designated person must be present most of the time, the alternate can only serve 3 times. • Currently at Central Valley there are 7 service providers and 7 Gov't providers. The committee agrees to keep 14 members, if 14 members are willing to participate. • Opportunity to Nominate Seat Members for the next meeting. Nominations for 12 positions will be accepted. 2 seats on the board that are not voted for HPN Chair and City of San Bernardino Representative. • Those who wish to stay on the committee can nominate themselves. • Current members: Operation Grace; Pastor Jessica. City of San Bernardino; Sandra Ibarra. Service Providers Non Gov't: CAP; Charles Karsh, Lutheran Social Services; Ujima Moore, Water of Life; Mark Nuaimi, Inland Housing Solutions; Jeff Little and Marisela Manzo, U.S.VETS; Desiree Rivera, Catholic Charities (no vacancies, nominations next week) Gov't Positions: City of Colton; Heide Strutz, DBH-Open? Edith Lockerman, HOPE TEAM; Probation, City of Fontana; Lenea Coleman. No official vacancies, but all are up for reelection. • The agenda was difficult to find; however, is found on OHS with a current and up-to-date Agenda. • Email of AGENDA via RFP Homeless Services
CLOSING	PRESENTER	
<p>H. Announcements I. Adjournment</p>	<p>Anna Ulibarri</p>	<ul style="list-style-type: none"> • Lutheran Social Service offering Community Meals • Next meeting 04/03/2024
<p>Next Meeting:</p>		<p>Central Valley RSC will next meet on: April 03, 2024 Gonzales Community Center (Meeting Room #1) 670 Colton Ave., Colton, CA 92324 2:00pm-3:30pm</p>

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 873-4423 AND THE OFFICE IS LOCATED AT 850 E. FOOTHILL BLVD. RIALTO, CA. 92376. <http://hss.sbcounty.gov/ohs/>

AGENDA AND SUPPORTING DOCUMENTATION IS AVAILABLE ON THE INTERNET: N/A OR CAN BE OBTAINED AT 850 E. FOOTHILL BLVD. RIALTO, CA 92376.



**Wednesday, April 3, 2024 • 1:00 p.m. to 2:00 p.m.
City of Colton– Gonzalez Community Center, Meeting Room #1, Colton, CA 92324**

MEETING AGENDA
CENTRAL VALLEY HOMELESS PROVIDER NETWORK

OPENING REMARKS	PRESENTER
A. Call to Order (2 minutes) B. Welcome and Introductions (8 minutes) C. Public Comment (3 mins)	Jessica Alexander/Anna Ulibarri Central Valley HPN Chair
CONSENT	
D. Approve the minutes from the March 6, 2024 E. 2024 Central Valley Homeless Provider Network Meeting.	Jessica Alexander
INFORMATION SHARING/UPDATES	
F. 211 UPDATE/ REGIONAL ACCESS HUBS G. HHAP UPDATE	Aziza Manuel/ Kevin Mahaney/Paul Jones Anna Ulibarri
H. STEP UP ON SECOND	Kim Williams
CLOSING	
I. Announcements J. Adjournment	Jessica Alexander/Anna Ulibarri
Next Meeting: Central Valley HPN will next meet on: May 1, 2024 Gonzales Community Center (Meeting Room #1) 670 Colton Ave. Colton, CA 92324 1:00 pm – 2:00pm	

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.



San Bernardino County Homeless Partnership
Central Valley Homeless Providers Network

Wednesday, March 6, 2024 • 1:00 p.m. to 2:00 p.m.
City of Colton- Gonzalez Community Center, Meeting Room #1, Colton
CA 92324

Homeless Providers Network Minutes

Transcribed by Kevin Mahany

San Bernardino County Homeless Partnership
Central Valley Homeless Partnership Network
Homeless Provider Network Meeting Minutes
Wednesday, March 6, 2024

Meeting Commenced: 1:04 p.m.

Attendees: SEE SIGN IN SHEET FOR ATTENDANCE

HPN meeting called to order at 1:04 by Anna Ulibarri.

Attendees introduce themselves and their respective organizations.

Minutes from previous meeting are approved – Anothony Brazier makes motion, Za Zette Scott seconds the motion, motion carries

CES Regional HUB for the Central Valley makes presentation on new homeless verified by Central Region (Kevin Mahany) with Pastor Paul of Benjamin E Jones.

Anna Ulibarri gave updates on HHAP Round 5

Robert and Yvonne with Carrillo Realty XP present on Launch Pad Affordable House project – City of San Bernardino

Meeting ends at 1:58pm with request to have Kim Williams of STEP-UP to present at April 3rd meeting

Adjourned: 1:58 pm

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV .



Central Valley Partnership Network and Regional Steering Committee
 Wednesday, March 6, 2024 • 1:00 p.m. to 3:30 p.m.
 Gonzales Community Center (Meeting Room #1) 670 Colton Ave, Colton, CA 92324



	SIGN – IN	LAST NAME	FIRST NAME	PHONE NUMBER	EMAIL	CVRSC Voting Member?	Add to CV/HPN/RSC Mailing List?
1.		Alexander	Jessica	(951) 232-0827	pastorjessicaalexander@gmail.com	X	
2.		Aguilar	Andrea	(909) 246-6886	006995385@coyote.csusb.edu		
3.		Alexander	Tiffani	(909) 557-3401	talexander@timeforchangefoundation.org		
4.		Aziza	Manuel	(909) 980-2857 x 4025	azizam@iscuw.org		
5.		Bossieux	Andre	(909) 387-7212	abossieux@dbh.sbcounty.gov		
6.		Bratton	Harry	(951) 850-8508	Jbrat2931@aol.com		
7.		Brazier	Anthony	(951) 990-4883	abrazier@rechss.org		
8.		Course	Elizabeth	(323) 228-0025	elizabethcourse@gmail.com		
9.		Darbee	Chris	(909) 980-2857 x 220	cdarbee@iscuw.org		
10.		Diemert	Stacy		stacy.diemert@sbcss.net		
11.		Dowdy	Brenda	(909) 386-2634	brenda.dowdy@sbcss.net		
12.		Dresch	Christy	(951) 248-4749	csresch@icls.org		
13.		Esquivel	Ashley	(909) 601-1439	esquivel_sb@sbcity.org		
14.		Evans	Leslie	(909) 380-7761 <i>(909) 884-2722</i>	leslie@fapinfo.org		

x 224



Central Valley Partnership Network and Regional Steering Committee
 Wednesday, March 6, 2024 • 1:00 p.m. to 3:30 p.m.
 Gonzales Community Center (Meeting Room #1) 670 Colton Ave, Colton, CA 92324



15.	SIGN - IN	LAST NAME	FIRST NAME	PHONE NUMBER	EMAIL	CVRSC Voting Member?	Add to CV/HPN/RSC Mailing List?
		Evans	Leslie	(909) 380-9761	leslie@fapinfo.org		
16.		F.	Matt	(951) 686-0628	matt@homeaidie.org		
17.		Finneran	Nancy	(909) 387-7607	nancy.finneran@dbh.sbcounty.gov		
18.		Gomes	Brannon	(951) 842-4432	brannong@lighthouse-ssc.org		
19.		Grijalva	Lily	(951) 464-2404	007489970@coyote.csusb.edu		
20.		Harris-Chin	Georgette	(909-544-6460	Georgette90250@yahoo.com		
21.		Haymond	Gina	(909) 233-1320	gina@withopenarms.us		
22.		Ibarra	Sandra		lbarra_sa@sbcity.org	X	
23.		Jackson	Desiree	(909) 275-5022	djackson@ccsbriv.org		
24.		Jimenez	Gladys	(323) 496-3072			
25.		Jones	Pastor Paul	(909) 289-1227			
26.		Jones	La Trici	(909) 556-9298	latrici.bejcrc@gmail.com		
27.		Karsch	Charles	(909) 723-1573	ckarsch@capsbc.org	X	
28.		Keres	Rene	(909) 231-5781	rene.keres@dbh.sbcounty.gov	X	



Central Valley Partnership Network and Regional Steering Committee
 Wednesday, March 6, 2024 • 1:00 p.m. to 3:30 p.m.
 Gonzales Community Center (Meeting Room #1) 670 Colton Ave, Colton, CA 92324

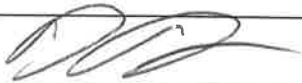



29.		Kim	Connie	(650) 270-4360	connie@pairteam.com		
30.		Leyva	Lena	(951) 205-1480	007305942@coyte.csusb.edu		
	SIGN – IN	LAST NAME	FIRST NAME	PHONE NUMBER	EMAIL	CVRSC Voting Member?	Add to CV/HPN/RSC Mailing List?
31.		Little	Jeff	(909) 736-6331	jeff@inlandhousingsolutions.org	X	
32.		Lozano	Liz	(562) 656-9142	liz.lozano1029@gmail.com		
33.		Moore	Ujima	(909) 381-6921	umoore@lssc.org	X	
34.		Munoz	Sandy	(909) 969-6777	smunoz@cityofredlands.org	X	
35.		Navarro	Stephanie	(909) 51-0642	stephanie.navarro@hss.sbcounty.gov		
36.		Nuaimi	Mark	(909) 520-620	markn@wateroflifecc.org	X	
37.		Patterson	Erlinda	(909) 754-8392	earlypearl12@gmail.com		
38.		Perry	Shonie	(909) 386-2914	Shonie.perry@sbcss.net	X	
39.		Pride	Linda	(909) 567-0261	operationgraceca.1595@gmail.com	X	
40.		Punimata	Annette	(909) 561-8156	apbeicrc@gmail.com		
41.		Quiroz	Geovanni	(909) 803-1059 ext 2210	geovanniq@wateroflifecc.org	X	
42.		Owens	Laureen	(213) 308-5574	lowens@keysnonprofit.org		



Central Valley Partnership Network and Regional Steering Committee
 Wednesday, March 6, 2024 • 1:00 p.m. to 3:30 p.m.
 Gonzales Community Center (Meeting Room #1) 670 Colton Ave, Colton, CA 92324



43.		Ramirez	Moses	(909)-734-7074	mramirez@NHCARES.com		
44.		Rabindranath	David	(909) 761-5196	drabindranath@cityofredlands.org	X	
45.		Rivera	Desiree	(951) 704-8325	drivera@usvets.org	X	

	SIGN – IN	LAST NAME	FIRST NAME	PHONE NUMBER	EMAIL	CVRSC Voting Member?	Add to CV/HPN/RSC Mailing List?
46.		Rodas	Lisbeth	(323) 921-2201	godslittlevoices@gmail.com		
47.		Sanchez	Rozandra	(909) 367-8335	006778675@covote.csusb.edu		
48.		Sanquist	Jeramy		jsanquist@dbh.sbcounty.gov		
49.		Schoenthal	Cooper	(781) 999-1947	cooper@pairteam.com		
50.		Searcy	Cassandra	(909) 383-7270	searcy.ca@sbcity.org	X	
51.		Short	Charles	(909) 362-2514	cshort@nhcares.com		
52.		Smith	LaCretia	(909) 387-1613			
53.		Stevens	Kristin	(909) 50-0644	Kristin.Stevens@hss.sbcounty.gov		
54.		Strutz	Heidi	(909) 370-6155	hstrutz@coltonca.gov	X	

55.	<i>anna Ulibarri</i>	Ulibarri	Anna	(909) 827-3052	annaulibarri@gmail.com		
56.	<i>Oliver</i>	Vega	Jessica	(951) 203-1254	jvega@usvets.org		
57.		Villalpano	Carina	(909) 370-5087	cvillalpando@coltonca.gov		
58.		Woodard	Joy	(909) 501-0610	Joy.Woodard@hss.sbcounty.gov		
59.		Young-Lowe	Karyn	(951) 571-3533	karynyl@lighthouse-ssc.org		
60.		ZaZette	Scott	(909) 908-803	zazettes@fapinfo.org	X	

	SIGN - IN	LAST NAME	FIRST NAME	PHONE NUMBER	EMAIL	CVRSC Voting Member?	Add to CV/HPN/RSC Mailing List?	Public Comment
61.	<i>Kim</i>	Mahay	Kevin	909.630.6188	Kevin@FamilyAssist.org		YES please	
62.	<i>Dan</i>	Usher	Darron	909.601.1439	Usher_Dan@SBCOH.org		Yes	
63.	<i>Bertani</i>	Bertani	TERESA	909 894 6250	tbertanica@cityofredlands.org		Yes	
64.	<i>Kim</i>	Williams	Kim	909 501-8655	kwilliams@step4p.org		YES	
65.	<i>Lane</i>	Coleman	Lanea	909-350-7617	lcoleman@fontanaca.gov			
66.	<i>Robert</i>	Carnillo	Robert	909.521.8432	robert@carnillogroupcompany.com		Yes	
67.	<i>Yvette</i>	Romero	Yvette	909.453.3152	yvette@carnillogroupcompany.com		Yes	



Central Valley Partnership Network and Regional Steering Committee
 Wednesday, March 6, 2024 • 1:00 p.m. to 3:30 p.m.
 Gonzales Community Center (Meeting Room #1) 670 Colton Ave, Colton, CA 92324



68.	Annette Punimata	Punimata						
69.	Gail	Maddox						
70.	Paster Paul	Jones						
71.	Alan	Zelaya			azelaya@icls.org	NO	Yes	
72.	Carolina Rodriguez	Caro						
73.	Alexander Aguilar	Bob						
74.	Gabriela Gonzalez	Cruz						
75.	Cory Romo	Cruz						
	SIGN-IN	LAST NAME	FIRST NAME	PHONE NUMBER	EMAIL	CVRSC Voting Member?	Add to CV/HPN/RSC Mailing List?	Public Comment
76.	Marissa Burdette	elaine	Marissa	409				
77.	Marlinda	Johnson						
78.	Diana Sobro							
79.	Zazette Sed				diana.sobro@dbh.sbcounty.gov			
80.	Chelene Dotie	Cruz						
81.	Maria Baldwin	My						

Dana Blanton Greater Works 909-746-9065
 House

82.	Smith	LACRETIA	909.387.1613	lsmith@valleycollege.edu			
83.	Garcia	Aurea	909.402.3154	agarcia@keysnonprofit.org			
84.	Manzo	Marisela		marisela@inlandhousing solutions.org			
85.	Uppin	Christopher	619.800.0018	christopher@familyresist.org			
86.	Wendy	Carrión	760.380.4060	W.Carnie@Schoo			
87.	Ramel	Dixon	951.987.7140	rdixon@missiostrat.com			
88.	KJ	CASEY	(840)227-0291	K.CASEY@LEPEBOARD.org			
89.	LESLIE	EVANS	(909)380.5761	leslie@fapi.info.org			
90.	Whitworth	Vicky	(909)387-0623	hope@sbcsp.org			
	TRISTAN	MANUEL	(909)387-0623	Hope@sbcsp.org			
	OTTEY	MICHAEL	909-387-0623	Hope@sbcsp.org			



San Bernardino County Homeless Partnership Central Regional Steering Committee Meeting

Coordinated Entry Central - Adult

Coordinated Entry County-wide - Youth

April 3, 2024, 2pm-3:30pm

Presented by:

Za Zette Scott, Manager CES

ZaZette@Familyassist.org

Central Region encompassing the cities of Colton, Fontana, Highland, Loma Linda, Mentone, Muscoy, Rialto, Redlands San Bernardino, Yucaipa



Focusing on a sustainable system of housing and homeless prevention



Central Region Coordinated Entry System (CES) Hub Office - Adult & Youth 1255 East Highland Ave. Suite 211 San Bernardino, CA 92404

We “take action” on 211 callers reporting they are in housing crisis, and we assist partners reporting homeless youth county-wide as well.

Our CES workflow.....

1. Persons in crisis phone 211; 211 call center screens caller and **completes a VI-SPDAT on them.**
2. 211 emails caller info. to us out team. For Youth, partners email or phones our Youth CES contact.
3. We act on referrals as they arrive. We verify referrals are homeless - (1) in field and (2) in office (3) by telephone.
4. We “upload” homeless verifications into HMIS the county-wide database of homeless.
5. We email 211 confirmations we’ve “homeless verified” callers. We do this every day - M-F 8am-5pm.
6. We telephone newly verified “homeless adults and youth” - checking in, attempting to get them shelter/housing and checking in to see if they are connected to any outreach partners. We are trying to “check-in” on these “new homeless” weekly with the hope of case managing some of them.



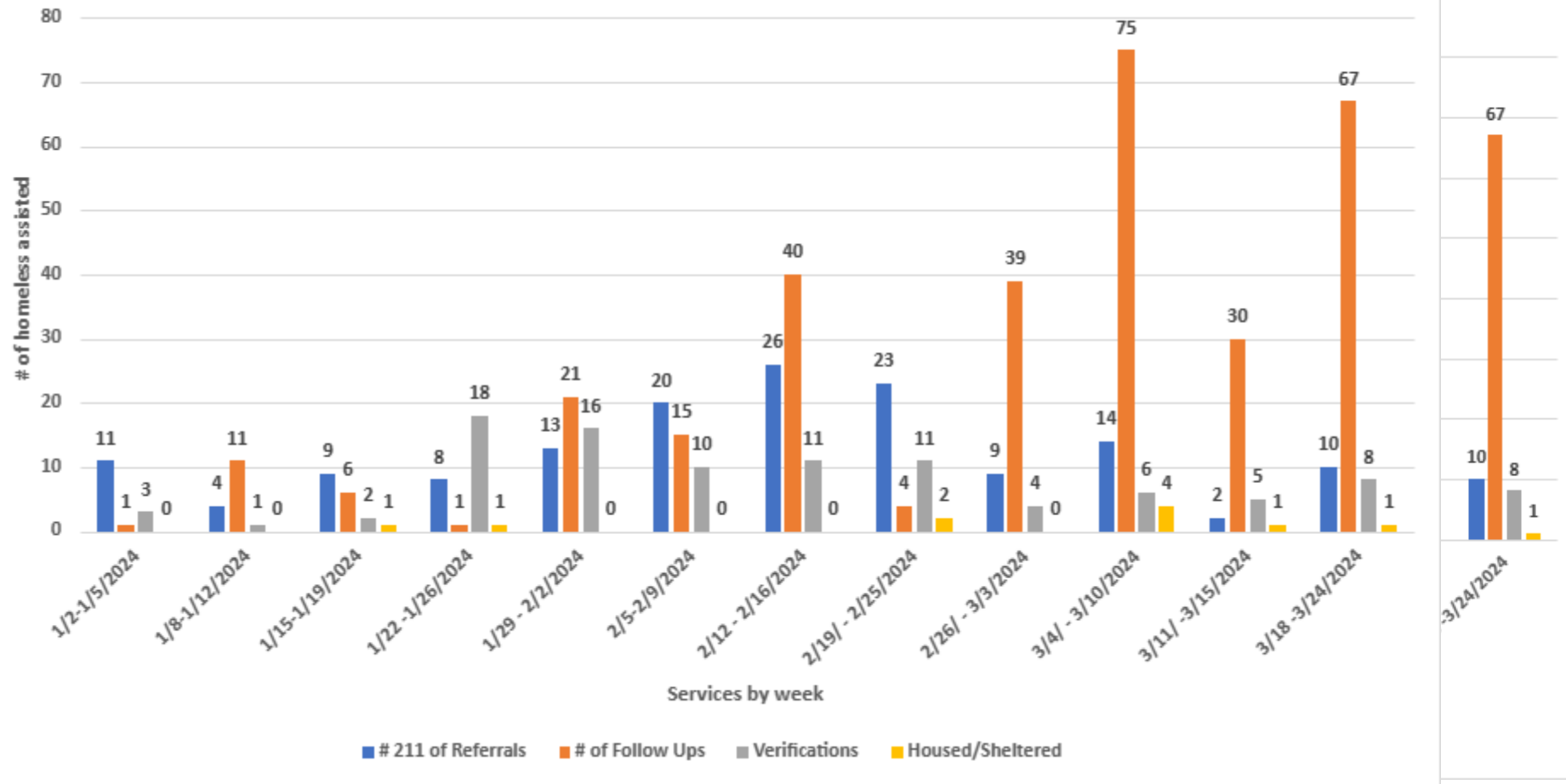
211

San Bernardino County



Focusing on a sustainable system of housing and homeless prevention

CENTRAL Region CES Homeless 2024



First Quarter (Jan - March 2024) at a glance:

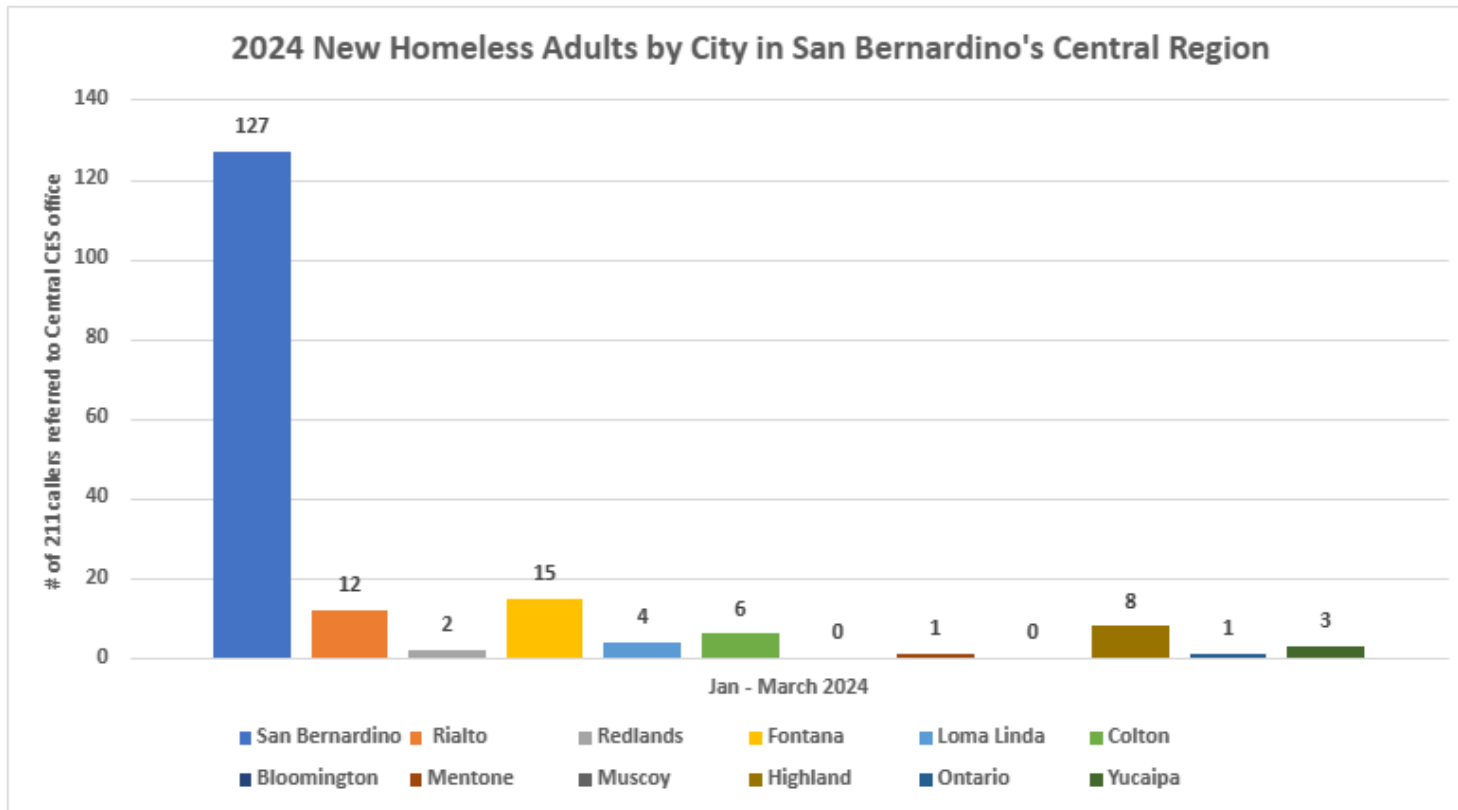
Total 211 referrals to CES Central hub = 149 (we would like to do more)

Total verified as homeless = 95 Total sheltered and/or housed = 11 or 11%

Housing hero's include Children's Fund, City of Redlands, CAP, City of Fontana & Salvation Army Shelter



Focusing on a sustainable system of housing and homeless prevention



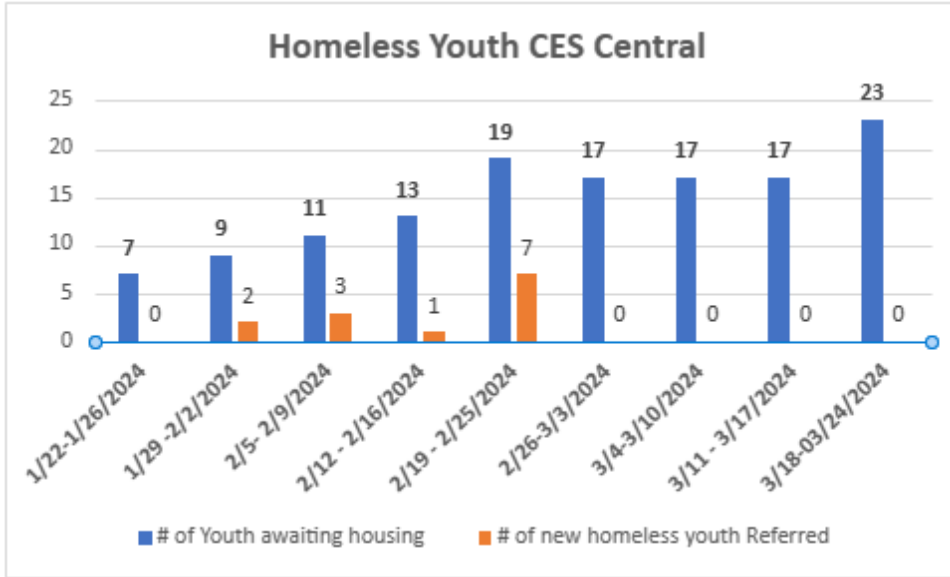
New Homeless by Central City for January - March 2024

Met with City of San Bernardino (Ashley) to discuss access to shelter/ hotel / housing resources

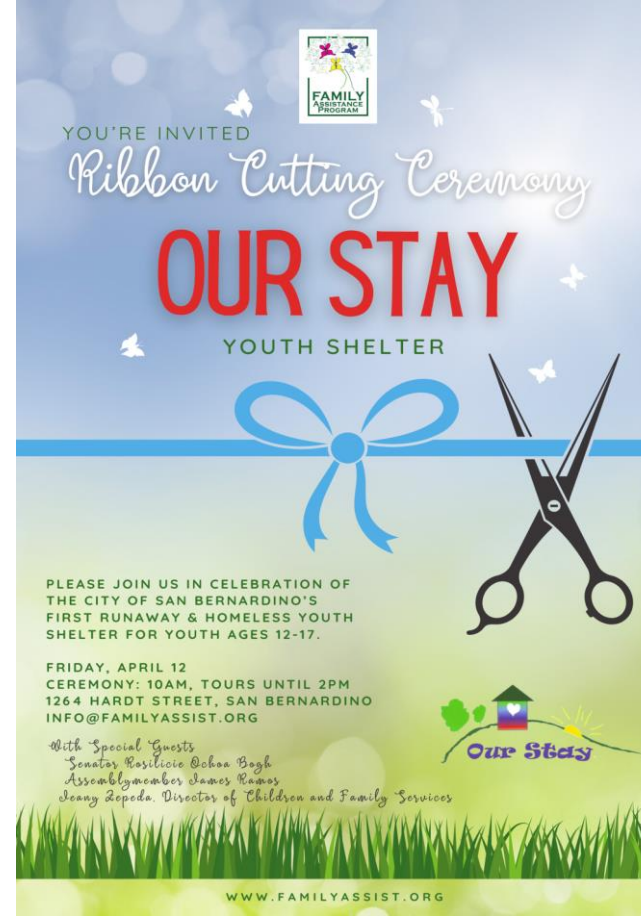


Focusing on a sustainable system of housing and homeless prevention

Homeless Youth for Central CES



Steady increase in homeless youth awaiting beds for Central Region



You are invited: new youth runaway resource in City of San Bernardino



Focusing on a sustainable system of housing and homeless prevention



A NEW LEADER IN COORDINATED ENTRY SYSTEM

Za Zette Scott

Program Manager, CES



Connect:

zazette@familyassist.org
(909) 908-8053

Family Assistance Program is pleased to announce Za Zette Scott will lead our 211 grant work providing Coordinated Entry System assistance to the Central and Desert regions of San Bernardino County.

An experienced provider of housing services, Za Zette brings her expertise helping her team navigate homeless to shelter and housing and reporting outcomes to improve the county's work.

Since beginning the grant in November 2023, Za Zette's team has verified 187 new homeless (for both regions) and successfully housed seventeen. With a current entry rate of 9%, the program is working to increase this outcome to 20%.

Za Zette can be reached at (909) 908-8053 and zazette@familyassist.org.

To learn more about the ways Family Assistance Program is helping our clients escape violence, improve their lives, and secure housing visit: [Family Assistance Program](#)

To learn more about how 211 is connecting residents to resources visit: [Inland SoCal United Way \(inlandsocaluw.org\)](http://inlandsocaluw.org)

Family Assistance Program empowers all individuals and families, regardless of age or gender, by providing knowledge and skills to live a healthy, safe, fulfilled life.