

560 E. Hospitality Lane, Suite 200 • San Bernardino, CA 92408-0044 Phone: (909)501-0610 • Fax: (909)501-0622

Email: homelessrfp@hss.sbcounty.gov • Website: https://sbchp.sbcounty.gov/

Agenda for the **Special Meeting** of the

Interagency Council on Homelessness (ICH)

Meeting date, time, and place Date: March 25, 2024
Time: 8:00 am - 10:00 am

Location: Superintendent of Schools - Roy C. Hill Education Center

601 North E St. San Bernardino, CA 92415

ICH members must attend the meeting in person.

The public may observe the meeting online on a new platform **Teams**:

Click here to join the meeting

• Meeting ID: 295 034 564 044 • Passcode: 73rTxF

Or call in (audio only) +1 661-568-6806, ,607457326# United States, Santa Clarita

Phone Conference ID: 607 457 326#

Note: Please remember to <u>MUTE</u> your phones. <u>DO NOT</u> place this call on hold should you get another call. Hang up and then rejoin the meeting.

Time

| | | Time |
|-----------------------|--|--|
| Call to Order | Chair or Designee will call the meeting to order | 8:00 – 8:01 am |
| Invocation/Pledge | Chair or Designee will lead the Invocation and Pledge of Allegiance | 8:01 – 8:03 am |
| Introductions | Chair or Designee will lead the Introductions of the ICH Members by roll call. | 8:03 – 8:05 am |
| Agenda Items: | The following items are presented for informational, consent, and dispurposes. | cussion |
| Public Comment | Open to the public for comments. Members of the public wishing to a Board on items within the subject matter jurisdiction of the ICH and the agenda, please submit a Public Comment Request form or if you're jouritually, indicate by typing "Public Comment" in the chat box. Your called in the order they are received. When your name is called, please microphone, or unmute yourself and you will then have up to 3 minute council. | ne items on the ining us name will be e proceed to the |
| | Consent | |
| 1 | Rescind the approval of Minutes of the February 28, 2024, ICH Meeting -Jessica Alexander, Chair | 8:05 – 8:10 am |
| 2 | a. Rescind the retroactive designation, effective February 6, 2024, of the San Bernardino County (County), as the Administrative Entity for the CA-609 San Bernardino City & County Continuum of Care (SBC CoC) for the Housing and Homelessness Incentive Program (HHIP) and rescind the authorization of the County, as the Administrative Entity, to | 8:10 – 8:15 am |



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| 3 | undertake a competitive Request for Proposals process for HHIP. b. Rescind the retroactive authorization, effective February 6, 2024, of the County, to accept and distribute \$11,500,000 in HHIP funds on behalf of the SBC CoC, from Inland Empire Health Plan (IEHP) -Jessica Alexander, Chair Approve Minutes of the February 28, 2024, ICH Meeting -Jessica Alexander, Chair | 8:15 – 8:20 am |
|---|--|--|
| | | Pages 4-8 |
| | Discussion/ Action Item | 8:20 – 8:40 am |
| 4 | a. Retroactively designate, effective February 6, 2024, San Bernardino County (County), as the Administrative Entity for the CA-609 San Bernardino City & County Continuum of Care (SBC CoC) for the Housing and Homelessness Incentive Program (HHIP) and authorize the County, as the Administrative Entity, to undertake a competitive Request for Proposals process for HHIP. b. Retroactively authorize, effective February 6, 2024, the County, to accept and distribute \$11,500,000 in HHIP funds on behalf of the SBC CoC, from Inland Empire Health Plan (IEHP) Carrie Harmon, Community Development and Housing and Marcus Dillard, Office of Homeless Services | Pages 9-64 |
| 5 | Approve the recommendation of the High Desert Regional Steering Committee (HDRSC) to amend Victor Valley Family Resource Center's (VVFRC) scope of work submitted in response to Request for Applications (RFA) OHS 23-01, redirecting Homeless Housing, Assistance and Prevention (HHAP) Round 3 funds awarded for the acquisition of a property located at 16045 Chiwi Road Apple Valley, CA 92307 -Jessica Alexander, Chair | 8:40 – 9:00 am Pages 65 - 67 |
| 6 | Approve the Memoranda of Understanding (MOU) with San Bernardino County (County), through its Office of Homeless Services (OHS): a. Designating the County, through its OHS, as the Collaborative Applicant b. Designating the County, through its OHS, as the Administrative Entity c. Designating the County, through its OHS, as the Administrative Entity for the Homeless Management Information System - Marcus Dillard, Office of Homeless Services | 9:00 – 9:20 am 6a Pages 68 – 76 6b Pages 77 – 83 6c Pages 84 - 93 |



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| 7 | Approve Homeless Housing, Assistance and Prevention Round 5 (HHAP 5) Memorandum of Understanding (MOU), effective as of March 26, 2024, with San Bernardino County, through its Office of Homeless Services - Marcus Dillard, Office of Homeless Services and Dr. Joe Colletti, Urban Initiatives | 9:20 – 9:40 am Pages 94-199 |
|------------------|---|------------------------------|
| | Council Roundtable | |
| | Open to comments by the Council | 9:40 – 10:00 am |
| | Adjournment | |
| Next ICH Meeting | The next regularly scheduled Interagency Council on Homelessness scheduled for: April 24, 2024 Work Force Development Administration 290 N D Street, 6 th Floor. San Bernardino, CA 92401 | meeting is |

Mission Statement

The mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated, and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE INTERAGENCY COUNCIL ON HOMELESSNESS MEETINGS ARE ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 501-0610 AND THE OFFICE IS LOCATED AT 560 E. HOSPITALITY LANE, SUITE 200, SAN BERNARDINO, CA 92408-0044. https://sbchp.sbcounty.gov/ AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 560 E. HOSPITALITY LANE, SUITE 200, SAN BERNARDINO, CA 92408-0044.



Minutes for San Bernardino County Homeless Partnership

Interagency Council on Homelessness (ICH) Meeting

February 28th, 2024 9:00 a.m. – 11:00 a.m. In Person

Minutes Recorded and Transcribed by Adriana Duarte Office of Homeless Services

| TOPIC | PRESENTER | ACTION/OUTCOME |
|-----------------------------------|-----------------------------|---|
| Call to Order | Jessica Alexander, Chair | The meeting was called to order at 9:01 a.m. |
| ICH Board Member Introductions | Jessica Alexander, Chair | Marcus Dillard took ICH Member roll call. Members of the public are not introduced. There were 34 members of the public who joined the ICH meeting via Webex and/or telephone. |
| ICH Board Members Present | | The following ICH members or their alternates were present for the meeting: Joe Baca Jr, Acquanetta Warren, Erika Lewis-Huntley, Sandra Ibarra, Curtis Yakimow, Dr. Paul Anthony Courtney, Jerry Gutierrez, Paul Durham, Carrie Harmon, Diana Alexander, Dr. Alyce Belford-Saldana, Maria Razo, Jessica Alexander, Sue Walker, Jessica Alexander, Wayne Hamilton. Members arriving late: Don Smith (9:10 am), Ruben Mendoza (9:18 am), Dr. Sharon Green (9:18 am). Absent: Astrid Johnson, Quinton Page. |
| PUBLIC COMMENTS | PRESENTER | ACTION/OUTCOME |
| | | The Chair recognized Public Comments from: • Darrin Fikstad (Public Comment) The Chair closed Public Comment. |
| CONSENT | PRESENTER | ACTION/OUTCOME |
| Approve Agenda | Jessica Alexander, Chair | The Chair requested a motion to be made for the consent calendar portion of the agenda. Supervisor Baca made a motion to approve the consent calendar and was seconded by Sandra Ibarra. The Chair opened the item for comment by the ICH Board members. Discussion ensued: Maria Razo announced her abstention from Item #5. A vote was taken. 16 members were in favor: Joe Baca Jr, Acquanetta Warren, Erika Lewis-Huntley, Sandra Ibarra, Curtis Yakimow, Dr. Paul Anthony Courtney, Jerry Gutierrez, Paul Durham, Carrie Harmon, Diana Alexander, Dr. |

| | | Alyce Belford-Saldana, Maria Razo (abstaining from item #5), Sue Walker, Don Smith, Wayne Hamilton. |
|---|---|--|
| | | 0 members were opposed. Absent: Dr. Sharon Green, Ruben Mendoza, Astrid Johnson. Quinton Page. The motion was approved. |
| INFORMATION SHARING | PRESENTER | |
| Office of Homeless Services (OHS) Update | Marcus Dillard, Office of Homeless Services | The Chair recognized Marcus Dillard, on behalf of the Office of Homeless Services (OHS) to provide updates. The Chair opened the item for comment by the ICH Board members. Discussion ensued: Jonathan Garay- Stated HMIS users will be limited to three users per agency. Jonathan Garay added that there will be new user training and refresher training for HMIS. Christopher Darby- Stated the number of inbound calls handled from 211 have increased. Paul Anthony Courtney- Questioned the available funding and resources in Barstow. Christopher Darby- Replied the resources are based on the zip code and region of the request and the availability. Marcus Dillard- Stated it is the responsibility of the agency and 211 to update the availability of resources. Sandra Ibarra- Stated agencies can contact 211 to update the reported availability of beds. Carrie Harmon- Stated the responsibility to update the CES system is shared by every agency using the Coordinated Entry System. Don Smith- Stated it is challenging to keep an updated inventory, but it is the responsibility of agencies to build the structure. Dr. Alyce Belford-Saldana- Questioned if there is a CES and HMIS system to automatically update the bed count. Marcus Dillard- Stated Office of Homeless Services is working with 211 to implement a system to report out bed inventory count. Jessica Alexander- Questioned how the Barstow coverage could be tracked. Don Smith- Thanked Jonathan Garay and Christopher Darby for their presentation and mentioned ways we can increase the users. Diana Alexander- Stated in the past specialists were brought in to build a system to see who has services. Joe Baca Jr- Stated in the past specialists were brought in to build a system to see who has services. Carrie Harmon- Stated in ed and inbound calls are increasing and there aren't enough shelter beds. Sandra Ibarra- Questioned if paper assessments will be made for the limited number of users for HMIS. Marcus Dillard- Stated the HHAP 5 action items will be completed the deadl |

| Introduction of Proposed Memorandum of Understanding (MOU) with San Bernardino | Dr. Joe Colletti, Urban Initiative | The Chair recognized Dr. Joe Colletti, on behalf of Urban Initiative, County of San Bernardino to provide a presentation on the proposed Memoranda of Understanding to be brought back to the ICH for approval at a subsequent meeting. The Chair opened the item for comment by the ICH Board members. Discussion ensued: Jessica Alexander- Questioned when the draft MOUs will be ready for review. Marcus Dillard- Stated the MOUs are done and being reviewed by County Counsel. Sandra Ibara- Questioned the recordkeeping requirements. Don Smith- Stated HHAP5 applications and guidelines should have been talked about for the past six months. Jessica Alexander- Stated the MOUs being addressed are not that of HHAP5. The Chair closed item # 9 for discussion. |
|---|---------------------------------------|---|
| Report on Homeless Housing, Assistance and Prevention (HHAP) Program Funds | Diana Alexander, Vice-Chair | The Chair recognized Diana Alexander to present the Report on Homeless Housing, Assistance and Prevention (HHAP) Program Funds. The Chair opened the item for comment by the ICH Board members. Discussion ensued: Acquanetta Warren- Questioned how people can make open the vote up, to become more inclusive. Don Smith- Stated he is looking forward to the outcome data. Curtis Yakimow- Questioned the role of the recipient agencies. Marcus Dillard- Stated the providers should supply reports for funds. Curtis Yakimow- Stated he appreciated the efforts and the expenditures from the agencies need to go to the next stage. Carrie Harmon- Stated OHS will provide reports more frequently. Paul Anthony Courtney- Stated there is funding for help. Marcus Dillard- Stated the governance charter amendment is going through. Wayne Hamilton- Stated the HMIS system has data of who is being served and which services they are receiving. Don Smith- Stated the CoC and ICH are one in the same. Sharon Green- Stated the CoC is in place that puts things in place. Erika Lewis-Huntley- Stated we have good providers that may need help with technical support. Marcus Dillard- Stated there is an RFP out to build up the capacity of the providers. Diana Alexander- Stated there will be more to come to change the balance. The Chair closed item # 10 for discussion. |
| DISCUSSION/ ACTION ITEM | PRESENTER | |
| Authorize the Office of Homeless Services | Carrie Harmon, Community | The Chair recognized Carrie Harmon on behalf of Community Development and Housing to present the briefing sheet. |

| (OHS) to Receive Funding and Draft a Request for Proposal (RFP) for the Housing and Homelessness Incentive Program (HHIP) funding from Inland Empire Health Plan (IEHP) | Development and Housing | The Chair opened the item for comment by the ICH Board members. Discussion ensued: Don Smith- Stated he looks forward to the process to make some good out of it. Jessica Alexander- Stated they will bring this action item back in the March ICH meeting. The Chair closed item # 11 for discussion, to be continued in the March ICH meeting. |
|---|-----------------------------|---|
| COUNCIL ROUNDTABLE | PRESENTER | |
| | Jessica Alexander, Chair | Discussion ensued: Don Smith- Stated according to the Charter CoC is made up of three distinct entities: the ICH as the governing board, HPN as the membership, stakeholder and advisory, OHS as the administrative entity. Ruben Mendoza-Stated Uplift San Bernardino is in the process of a grant for housing, and only ones that live in San Bernardino can vote. Diana Alexander-Stated the three are one, to function most efficiently. Diana Alexander Thanked Human Services for holding the ICH meeting. Marcus Dillard- Stated OHS is looking into the providers more and becoming more involved to resolve deficiencies. Marlandra Johnson - Stated the board approved 14.2 million in grant funds for the Platinum Campus expansion at Pacific Village that will include 30 permanent housing hold 32 beds, servicing 168 individuals. Acquanetta Warren- Stated five million dollars will be going to Water of Life City Link for temporary housing in trailers, and five million will go towards hotels with a total of sixty rooms for temporary housing. Acquanetta Warren stated we must not forget the people that need service. Maria Razo- Stated Arrowhead Grove phase four is underway to build affordable housing units at a cost of over sixty million dollars. Paul Anthony Courtney- Stated he is looking forward to the accurate bed count. Erika Lewis-Huntley- Stated she hopes there is discussion about effective services in each region, unsure if they are on the way. Curtis Yakimow- Stated the supportive documents are requested to support nonprofits and be better advocates for the public. |
| Adjournment | | Being no further business, the meeting was adjourned at 11:01 a.m. |
| Next Meeting | | The next ICH meeting will be held as follows: ICH Special Meeting |

| | <u>Wednesday, March 20th, 2024</u> 9:00 am – 11:00 am |
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|---------------------------|---------------------------------------|--|--------------------|
| | | n February 28 th , 2024, • Interagency Council on Homeles | ssness – In-Person |
| LAST NAME | FIRST NAME | ORGANIZATION | <u>EMAIL</u> |
| Alexander | Jessica | Operation Grace | |
| Baca Jr | Joe | 5th District – BOS | |
| Belford-Saldana | Alyce | Department of Behavioral Health | |
| Courtney | Paul | City of Barstow | |
| Curtis | Sophie | County Counsel | |
| Dillard | Marcus | Office of Homeless Services | |
| Durham | Paul | SBC Superintendent of Schools | |
| Green | Sharon | Victor Valley Family Resource Center | |
| Gutierrez | Jerry | County Sheriff Department | |
| Hamilton | Wayne | Morongo Basin ARCH | |
| Harmon | Carrie | Community Development and Housing | |
| Ibarra | Sandra | Council member- City of San Bernardino | |
| Lewis-Huntley | Erika | City of Rancho Cucamonga | |
| Mendoza | Ruben | Youth Advisory Board | |
| Razo | Maria | Housing Authority for San Bernardino County | |
| Smith | Don | Creating Community Solutions | |
| Walker | Sue | Mountain Homeless Coalition | |
| Warren | Acquanetta | 2 nd District – BOS | |
| Yakimow | Curtis | Town of Yucca Valley | |

^{*}Please note we do not take attendance of members of the public that joined via tele-conference



County of San Bernardino Office of Homeless Services

Item# 4

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Housing and Homelessness Incentive Program (HHIP) funding from Inland Empire Health Plan (IEHP)

Date March 20, 2024

Presenter Carrie Harmon and Marcus Dillard

Announcements

- 1. Retroactively designate, effective February 6, 2024, San Bernardino County (County) as the Administrative Entity for the CA-609 San Bernardino City & County Continuum of Care (SBC CoC) for the Housing and Homelessness Incentive Program (HHIP) and authorize the County, as the Administrative Entity, to undertake a competitive Request for Proposals process for HHIP.
- 2. Retroactively authorize, effective February 6, 2024, the County to accept and distribute \$11,500,000 in HHIP funds on behalf of the SBC CoC, from Inland Empire Health Plan (IEHP)

Background

Managed Care Plans (MCPs) have historically not been engaged in efforts to address homelessness, even though most people experiencing homelessness are eligible or already enrolled in Medi-Cal. That is beginning to change through the California Advancing and Innovating Medi-Cal program (CalAIM). While most MCPs fund housing-related Community Supports such as housing navigation and security deposits, many are not well connected to the larger homeless system of care. Building these connections can be difficult and costly but is crucial to the success of CalAIM's commitment to improve outcomes for Californians experiencing homelessness.

The Housing and Homelessness Incentive Program (HHIP) provides MCPs with the opportunity to earn incentive funds for building partnerships with homeless systems of care. The program offers \$1.3 billion of one-time funds made available through the federal American Rescue Plan Act.

HHIP is a voluntary program. Participating MCPs worked at the county level with local community stakeholders to establish and file with the State an investment plan that demonstrated a roadmap for achieving targets in collaboration with local partners. The state expects that MCPs will pass through the incentive funds to local partners by investing in work with local organizations that are leading housing-and homeless-related efforts.

See the resources below for more detail about HHIP:

- https://www.homebaseccc.org/ files/ugd/7a8b17 bf17b2b0efab48c79b8f3b916fc281ff.pdf
- https://www.homebaseccc.org/ files/ugd/7a8b17 f7a46b3e37f745e6a352562d169bc1fe.pdf
- https://www.homebaseccc.org/ files/ugd/845f26 fde098499ad64141bc59ee8a899d7940.pdf



County of San Bernardino Office of Homeless Services

Item# 3

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On February 6, 2024, the Board of Supervisors approved an agreement with Inland Empire Health Plan in an amount up to \$11,500,000 for HHIP.

Links to the Board action and executied agreement are below:

- Board Action: https://sanbernardino.legistar.com/View.ashx?M=F&ID=12657412&GUID=01F325B9-BB0D-4561-80D1-5796BA460432
- Agreement: https://sanbernardino.legistar.com/View.ashx?M=F&ID=12709681&GUID=864144AD-6010-4DF7-82BE-22E49D0D5FDA

Staff recommends establishing next steps to continue the funding process for the Continuum of Care allocation.

REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS OF SAN BERNARDINO COUNTY AND RECORD OF ACTION

February 6, 2024

FROM

CARRIE HARMON, Director, Community Development and Housing Department

SUBJECT

Agreements with Inland Empire Health Plan and Molina Healthcare of California, Inc. for the Housing and Homelessness Incentive Program

RECOMMENDATION(S)

- 1. Approve agreements with the following agencies, including a non-standard term, to accept a combined amount of up to \$44,830,000 for the Housing and Homelessness Incentive Program to support rapid rehousing for Medi-Cal families and youth, and interim housing for aging and disabled populations:
 - a. Inland Empire Health Plan, **Agreement No. 24-145** in the amount not to exceed \$43,250,000, of which up to \$31,750,000 is allocated to and earnable by the County, and up to \$11,500,000 is allocated to and earnable by the San Bernardino City and County Continuum of Care, for the period of February 6, 2024, through March 31, 2028.
 - b. Molina Healthcare of California, Inc., **Agreement No. 24-146** in the amount not to exceed \$1,580,000, all of which will be allocated to the County, for the period of February 6, 2024, through December 31, 2024.
- 2. Authorize the Chief Executive Officer, Assistant Executive Officer, or Director of the Community Development and Housing Department to execute any ancillary supporting documents, and any subsequent non-substantive amendments to the agreements for the Housing and Homelessness Incentive Program, on behalf of San Bernardino County, and the San Bernardino City and County Continuum of Care, subject to review by County Counsel.
- 3. Direct the Director of the Community Development and Housing Department to transmit any subsequent non-substantive amendments in relation to the agreements for the Housing and Homelessness Incentive Program to the Clerk of the Board of Supervisors within 30 days of execution.

(Presenter: Carrie Harmon, Director, 382-3983)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Promote the Countywide Vision.

Ensure Development of a Well-Planned, Balanced and Sustainable County.

Provide for the Safety, Health and Social Service Needs of County Residents.

Pursue County Goals and Objectives by Working with Other Agencies and Stakeholders.

FINANCIAL IMPACT

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost). The Housing and Homelessness Incentive Program (HHIP) funding is administered by the California Department of Health Care Services (DHCS) and awarded to Managed Care

Agreements with Inland Empire Health Plan and Molina Healthcare of California, Inc. for the Housing and Homelessness Incentive Program February 6, 2024

Plans (MCP) throughout the state. Locally, the Inland Empire Health Plan (IEHP) has pledged up to \$31,750,000 to San Bernardino County (County) and up to \$11,500,000 to the San Bernardino City and County Continuum of Care (SBC CoC). Molina Healthcare of California, Inc. (Molina) has pledged \$1,580,000 to the County. IEHP and Molina will make incentive funding available once a fully executed agreement is in place between the County and each MCP. The Community Development and Housing Department (CDH) will return to the Board of Supervisors (Board) to request the necessary budget adjustments to expend this incentive funding.

BACKGROUND INFORMATION

In accordance with Section 9817 of the American Rescue Plan Act of 2021, the DHCS has developed a Medi-Cal Home and Community Based Services (HCBS) Spending Plan detailing a series of initiatives that will enhance, expand, and strengthen HCBS in California. One of these initiatives is HHIP. HHIP is a \$1.288 billion statewide voluntary incentive program that enables health plans to earn one-time incentive funds for improving health outcomes and access to whole person care services by addressing homelessness and housing insecurity as social drivers of health and health disparities. Funds flow from DHCS to Medi-Cal MCPs and are intended to reduce and prevent homelessness and ensure MCPs develop the necessary capacity and partnerships in collaboration with their county counterparts to connect their members to needed housing services. IEHP and Molina have partnered with CDH to provide significant investments using HHIP funds in 10 IEHP investment activities and seven Molina investment activities, as detailed in Attachment A – IEHP and Molina HHIP Investment Plans.

The DHCS HHIP period for MCPs statewide began on January 1, 2022, and concluded on December 31, 2023. The program period was split between two Program Years with three distinct measurement periods during which MCPs were required to submit narrative documentation and quantitative data at five specific points. The County played an active role in assisting the MCPs with their submissions throughout the program period. Though the HHIP periods have ended, DHCS is currently evaluating the final submissions to determine the final incentive amounts. IEHP, Molina, the County and the SBC CoC will continue to collaborate on HHIP projects and investments.

DHCS determined the maximum amount of incentive payments that each MCP was eligible to earn using a range of factors, including member enrollment, revenue, and the County's Point-in-Time Counts of homelessness. Using this methodology, the County and the SBC CoC were allocated up to \$43,250,000 from IEHP; the County was also allocated \$1,580,000 from Molina. Each MCP's narrative documentation and quantitative data submissions and performance will be evaluated by DHCS for final approval. Incentive payments are made to each MCP that are proportional to the number of points earned for each submission. Funding can support and facilitate coordination between health plans and other entities. Funds will be awarded to MCPs once metrics are met and as prescribed by the HHIP metrics detailed in Attachment B – HHIP Program Metrics.

HHIP funds will be used in adherence with each MCP's Investment Plan, which were previously developed in consultation with the County. Existing programs and projects will be supplemented with the use of HHIP funds where possible, though new projects and programs can be initiated. Specific projects and programs in which HHIP funds will be invested and exact dollar amounts for each are currently being evaluated by the County Administrative Office and SBC CoC. Proposed programs and projects will be submitted to the MCPs via an HHIP Project Proposal

Agreements with Inland Empire Health Plan and Molina Healthcare of California, Inc. for the Housing and Homelessness Incentive Program February 6, 2024

form for Investment Plan adherence review and approval. Approved programs and projects will be presented to the Board for consideration.

Delegation of authority is being requested for the Chief Executive Officer, Assistant Executive Officer, or Director of CDH to execute any ancillary supporting documents, and any subsequent non-substantive amendments to the agreements for HHIP, on behalf of San Bernardino County, and the San Bernardino City and County Continuum of Care, subject to review by County Counsel. This will allow the investment of HHIP funds to be made in an expeditious manner, should the agreements with the MCPs require the addition of supporting documentation or non-substantive amendments.

The agreements with IEHP and Molina include the following term that differs from the County's standard language:

- 1. Each party is required to defend, indemnify or hold the other party harmless to the extent arising out of the respective party's breach of the agreement and negligent or wrongful acts or omissions in connection with its performance under the agreement.
 - The County standard contract does not include any indemnification or defense by the County for the other party.
 - <u>Potential Impact</u>: By agreeing to indemnify IEHP and Molina, the County could be contractually waiving the protection of sovereign immunity. If the County is sued for any claim resulting from its own breach of the agreement and negligent or wrongful acts or omissions in connection with its performance under the agreement, the County may be solely liable for the costs of defense and damages and be responsible to defend and reimburse IEHP and Molina.

CDH recommends approval of these agreements, including the non-standard term, as it will allow the County to accept the HHIP funds and begin investing them in programs and projects approved by the Board.

PROCUREMENT

N/A

REVIEW BY OTHERS

This item has been reviewed by County Counsel (Suzanne Bryant, Deputy County Counsel, 387-5455) on November 30, 2023; Risk Management (Victor Tordesillas, Director, 387-8623) on January 11, 2024; Finance (Christopher Lange, Administrative Analyst, 386-8393) on December 12, 2023; and County Finance and Administration (Cheryl Adams, Deputy Executive Officer, 388-0238) on January 8, 2024.

Agreements with Inland Empire Health Plan and Molina Healthcare of California, Inc. for the Housing and Homelessness Incentive Program February 6, 2024

Record of Action of the Board of Supervisors San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Joe Baca, Jr. Seconded: Curt Hagman Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

DATED: February 6, 2024



cc: CDH -Harmon w/agrees

Contractor c/o CDH w/agree

File - w/agree

MA 02/12/2024

THE INFORMATION IN THIS BOX IS NOT A PART OF THE CONTRACT AND IS FOR COUNTY USE ONLY



SAP Number

Community Development & Housing

Department Contract Representative Carrie Harmon

Telephone Number (909) 382-3983

Contractor Inland Empire Health Plan
Contractor Representative Matthew Wray
Telephone Number (909) 890-2932
Contract Term February 6, 2024 to March 31, 2028
Original Contract Amount \$43,250,00.00
Amendment Amount \$43,250,00.00
Cost Center TBD

IT IS HEREBY AGREED AS FOLLOWS:

WHEREAS, This Agreement for the Housing and Homelessness Incentive Program (herein referred to as "Agreement") is made and entered into between the Inland Empire Health Plan, a California health plan organization, (herein referred to as "IEHP" or "Contractor") and San Bernardino County (County), a political subdivision of the State of California.

WHEREAS, IEHP is participating in the Housing and Homelessness Incentive Program (HHIP) implemented by the California Department of Health Care Services (DHCS) in accordance with the Medi-Cal Home and Community-Based Services (HCBS) Spending Plan; and,

WHEREAS, IEHP has partnered with the County's Community Development and Housing Department (CDH) to provide significant investments in services, technical enhancements, and infrastructure supporting homeless residents throughout the region; and,

WHEREAS, IEHP has allocated San Bernardino County an award and disbursement of up to \$43,250,000.00 in HHIP funds; and,

WHEREAS, IEHP desires to contract with the County for eligible uses of HHIP funds which include, but are not limited to, one or more of the following: (1) Rapid rehousing; (2) Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers (Operating subsidies may

include operating reserves); (3) Incentives to landlords, including, but not limited to, security deposits and holding fees; (4) Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing; (5) Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth; (6) Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions; (7) Prevention and shelter diversion to permanent housing; and (8) New navigation centers and emergency shelters based on demonstrated need.

NOW, THEREFORE, the County and Contractor mutually agree to the following terms and conditions:

A. DEFINITIONS

- A.1 Coordinated Entry System (CES) A centralized or coordinated process designed to coordinate program participant intake, assessment, and provision of referral. A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool.
- **A.2** CES Lead Agency Refers to San Bernardino County's Coordinated Entry System Lead Agency responsible for facilitating the coordination and management of resources and services through the County's crisis response system.
- **A.3** Continuum of Care (CoC) A partnership of community and faith-based organizations, educational institutes, non-profit organizations, private industry, and local government. Also known as the San Bernardino County Homeless Partnership.
- A.4 County Refers to San Bernardino County, a subdivision of the State of California, and its Office of Homeless Services (OHS), which has administrative responsibility for this Agreement. OHS and County are used interchangeably in this Agreement.
- A.5 Department of Health Care Services (DHCS) A department within the California Health and Human Services Agency that finances and administers individual health care service delivery programs, which provides health care services to low-income people.
- A.6 Emergency Shelter As defined in Health and Safety Code section 50801, subdivision (e): Housing with minimal supportive services for homeless persons that is limited to occupancy of six months or less by a homeless person. No individual or household may be denied emergency shelter because of an inability to pay.
- A.7 Housing and Homelessness Incentive Program (HHIP) A voluntary incentive program administered by DHCS that allows health plans to earn incentive funds for making progress in addressing homelessness and housing insecurity and social determinants of health.
- A.8 Homeless Management Information System (HMIS) A local information technology system used to collect client-level data and data on the provision of housing and services to individuals and families at risk of and experiencing homelessness. Each CoC is responsible for selecting an HMIS software solution that complies with HUD's data collection, management, and reporting standards.
- A.9 Homeless As defined in Section 578.3 of Title 24 of the Code of Federal Regulations:
- A.10 Homelessness Prevention Assistance that includes housing relocation and stabilization services and/or short- and/or medium-term Rental Assistance necessary to prevent an individual or family from moving into an emergency shelter or another place described in paragraph (1) of the Homeless definition in 24 CFR 576.2.

- A.11 Homeless Youth Unaccompanied youth between 12 and 24 years of age, who is experiencing homelessness, as defined in subsection (2) of Section 725 of the federal McKinney-Vento Homeless Assistance Act (42 U.S.C. Sec. 11434a(2). Includes unaccompanied youth who are pregnant or parenting.
- A.12 Office of Homeless Services (OHS) The Lead Agency and/or Administrative Entity for the HUD Continuum of Care Homeless Assistance Grant, and serves as the coordinator and administrator for grant submissions to the State Homeless Coordinating Finance Council, with focused administrative effort to support people experiencing or at risk of homelessness and the connections to housing, supportive services, case management, and mainstream services to assist with housing stability and self-sufficiency. OHS and County are used interchangeably in this Agreement.
- A.13 Participant(s) Individuals who utilize supportive housing services, including referral services or individuals who are residents or former residents of the housing project.
- **A.14** Permanent Housing A structure or set of structures with subsidized or unsubsidized rental housing units subject to applicable landlord-tenant law, with no limit on length of stay and no requirement to participate in supportive services as a condition of access to or continued occupancy in the housing. Permanent Housing includes Permanent Supportive Housing.
- A.15 Permanent Supportive Housing Permanent housing with no limit on the length of stay that is occupied by the target population and that is linked to onsite or offsite services that assist the supportive housing residents in retaining the housing, improving his or her health status, and maximizing his or her ability to live and, when possible, work in the community. Permanent Supportive Housing includes associated facilities if used to provide services to housing residents.
- **A.16** Personally Identifiable Information (PII) Any representation of information that permits the identity of an individual to whom the information applies, to be reasonably inferred by either direct or indirect means.
- A.17 Project Housing and/or supportive services for facilitating the movement of homeless individuals through the Continuum of Care into independent permanent housing.
- A.18 Rapid Re-Housing A model of housing assistance that is designed to assist the Homeless, with or without disabilities, move as quickly as possible into Permanent Housing and achieve stability in that housing. Rapid Re-Housing assistance is time-limited, individualized, flexible, and is designed to complement and enhance Homeless system performance and the performance of other Homeless projects.
- **A.19** Rental Assistance The provision of housing vouchers to provide Homelessness Prevention, transitional or Permanent Housing to eligible persons.
- A.20 Subcontract Any contract, purchase order, or other purchase agreement, including modifications and change orders to the foregoing, entered into by the subrecipient with a subcontractor to furnish supplies, materials, equipment, and services for the performance of any of the terms and conditions contained in this Agreement.
- **A.21** Target Population Any person who is Homeless as defined in this Agreement.

B. CONTRACTOR RESPONSIBILITIES

B.1 IEHP shall pay the County for services performed, products provided, and expenses incurred in accordance with the terms of Attachment D, Payment Provisions, attached hereto and incorporated herein as referenced. The County has no obligation to purchase any specified amount of services or

products. One hundred percent of HHIP funds allocated to the County and the CoC pursuant to this Agreement shall be expended by March 31, 2028.

- B.2 IEHP agrees to establish mutually satisfactory methods for the exchange of information as may be necessary, including information regarding participants enrolled or involved in a program which is receiving HHIP funding. The exchange of information is necessary to allow each party to perform its duties and functions under this agreement, and fulfill deliverables as outlined in Attachment E HHIP Deliverable Checklist. Appropriate procedures must be adhered to, to ensure information is safeguarded from improper disclosure in accordance with applicable state and federal laws and regulations. No identifying information shall be disclosed by any party for any purpose other than carrying out the disclosing party's responsibilities under this agreement, except as may be otherwise required by law.
- B.3 Contractor shall ensure that all staff, volunteers and/or Subcontractors performing Services under this Contract or receiving PII data as outlined in this contract, comply with the terms and conditions as set forth in the Human Services Information Privacy and Security Requirements specified at http://hss.sbcounty.gov/Privacy prior to providing any Services. Contractor shall immediately notify the County of any suspected or actual breach of confidential information as further detailed in the requirements. These requirements specified at http://hss.sbcounty.gov/Privacy are hereby incorporated by this reference.

C. GENERAL CONTRACT REQUIREMENTS

C.1 Recitals

The recitals set forth above are true and correct and incorporated herein by this reference.

C.2 Contract Amendments

Contractor agrees any alterations, variations, modifications, or waivers of the provisions of the Contract, shall be valid only when reduced to writing, executed and attached to the original Contract and approved by the person(s) authorized to do so on behalf of Contractor and County.

C.3 Contract Assignability

This Contract is not assignable.

C.4 Contract Exclusivity

This is not an exclusive Contract.

C.5 Attorney's Fees and Costs

If any legal action is instituted to enforce any party's rights hereunder, each party shall bear its own costs and attorney's fees, regardless of who is the prevailing party. This paragraph shall not apply to those costs and attorney's fees directly arising from a third-party legal action against a party hereto and payable under Indemnification and Insurance Requirements.

C.6 Background Checks for Contractor Personnel

Contractor shall ensure that its personnel (a) are authorized to work in the jurisdiction in which they are assigned to perform Services; (d) do not use legal or illegal substances in any manner which will impact their ability to provide Services to the County; and (c) are not otherwise disqualified from performing the Services under applicable law. If requested by the County and not in violation of applicable law, Contractor shall conduct a background check, at Contractor's sole expense, on all its personnel providing Services. If requested by the County, Contractor shall provide the results of the background check of each individual to the County. Such background check shall be in the form generally used by Contractor in its initial hiring of employees or contracting for contractors or, as applicable, during the employment-screening process but must, at a minimum, have been performed within the preceding 12-month period. Contractor personnel who do not meet the County's hiring criteria, in County's sole discretion, shall not be assigned to

work on County property or Services, and County shall have the right, at its sole option, to refuse access to any Contract personnel to any County facility.

C.7 Change of Address

Contractor shall notify the County in writing, of any change in mailing address within ten (10) business days of the change.

C.8 Choice of Law

This Contract shall be governed by and construed according to the laws of the State of California.

C. 9 Compliance with County Policy

In performing the Services and while at any County facilities, Contractor personnel (including subcontractors) shall (a) conduct themselves in a businesslike manner; (b) comply with the policies, procedures, and rules of the County regarding health and safety, and personal, professional and ethical conduct; (c) comply with the finance, accounting, banking, Internet, security, and/or other applicable standards, policies, practices, processes, procedures, and controls of the County; and (d) abide by all laws applicable to the County facilities and the provision of the Services, and all amendments and modifications to each of the documents listed in subsections (b), (c), and (d) (collectively, "County Policies"). County Policies, and additions or modifications thereto, may be communicated orally or in writing to Contractor or Contractor personnel or may be made available to Contractor or Contractor personnel by conspicuous posting at a County facility, electronic posting, or other means generally used by County to disseminate such information to its employees or contractors. Contractor shall be responsible for the promulgation and distribution of County Policies to Contractor personnel to the extent necessary and appropriate.

County shall have the right to require Contractor's employees, agents, representatives and subcontractors to exhibit identification credentials issued by County in order to exercise any right of access under this Contract.

C.10 Confidentiality

Both parties shall protect from unauthorized use or disclosure the names and other identifying information concerning persons receiving Services pursuant to this Contract, except for statistical information not identifying any participant. Contractor shall not use or disclose any identifying information for any purpose other than carrying out the Contractor's obligations under this Contract, except as may otherwise be required by law. This provision will remain in force even after the termination of the Contract.

C.11 Primary Point of Contact

Contractor will designate an individual to serve as the primary point of contact for the Contract. Contractor or designee must respond to County inquiries within two (2) business days. Contractor shall not change the primary contact without written acknowledgement to the County. Contractor will also designate a back-up point of contact in the event the primary contact is not available.

C.12 County Representative

The Deputy Executive Officer of the Community Revitalization or his/her designee shall represent the County in all matters pertaining to the services to be rendered under this Contract, including termination and assignment of this Contract, and shall be the final authority in all matters pertaining to the Services/Scope of Work by Contractor. If this contract was initially approved by the San Bernardino County Board of Supervisors, then the Board of Supervisors must approve all amendments to this Contract.

C.13 Damage to County Property

Contractor shall repair, or cause to be repaired, at its own cost, all damages to County vehicles, facilities, buildings or grounds caused by the willful or negligent acts of Contractor or its employees

or agents. Such repairs shall be made immediately after Contractor becomes aware of such damage, but in no event later than thirty (30) days after the occurrence.

If the Contractor fails to make timely repairs, the County may make any necessary repairs. The Contractor, as determined by the County, shall repay all costs incurred by the County for such repairs, by cash payment upon demand, or County may deduct such costs from any amounts due to the Contractor from the County, as determined at the County's sole discretion.

C. 14 Debarment and Suspension

Contractor certifies that neither it nor its principals or subcontractors is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency. (See the following United States General Services Administration's System for Award Management website https://www.sam.gov). Contractor further certifies that if it or any of its subcontractors are business entities that must be registered with the California Secretary of State, they are registered and in good standing with the Secretary of State.

C.15 Drug and Alcohol Free Workplace

In recognition of individual rights to work in a safe, healthful and productive work place, as a material condition of this Contract, the Contractor agrees that the Contractor and the Contractor's employees, while performing service for the County, on County property, or while using County equipment:

- C.15.1 Shall not be in any way impaired because of being under the influence of alcohol or an illegal or controlled substance.
- C.15.2 Shall not possess an open container of alcohol or consume alcohol or possess or be under the influence of an illegal or controlled substance.
- C.15.3 Shall not sell, offer, or provide alcohol or an illegal or controlled substance to another person, except where Contractor or Contractor's employee who, as part of the performance of normal job duties and responsibilities, prescribes or administers medically prescribed drugs.

The Contractor shall inform all employees that are performing service for the County on County property, or using County equipment, of the County's objective of a safe, healthful and productive work place and the prohibition of drug or alcohol use or impairment from same while performing such service for the County.

The County may terminate for default or breach of this Contract and any other Contract the Contractor has with the County, if the Contractor or Contractor's employees are determined by the County not to be in compliance with above.

C.16 Duration of Terms

This Contract, and all of its terms and conditions, shall be binding upon and shall inure to the benefit of the heirs, executors, administrators, successors, and assigns of the respective parties, provided no such assignment is in violation of the provisions of this Contract.

C.17 Employment Discrimination

During the term of the Contract, Contractor shall not discriminate against any employee or applicant for employment because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, sexual orientation, age, or military and veteran status. Contractor shall comply with Executive Orders 11246, 11375, 11625, 12138, 12432, 12250, 13672, Title VI and Title VII of the Civil Rights Act of 1964, the California Fair Employment and Housing Act and other applicable Federal, State and County laws and regulations and policies

relating to equal employment and contracting opportunities, including laws and regulations hereafter enacted.

C.18 Environmental Requirements

In accordance with County Policy 11-08, the County prefers to acquire and use products with higher levels of post-consumer recycled content. Environmentally preferable goods and materials must perform satisfactorily and be available at a reasonable price. The County requires Contractor to use recycled paper for any printed or photocopied material created as a result of this Contract. Contractor is also required to use both sides of paper sheets for reports submitted to the County whenever practicable.

To assist the county in meeting the reporting requirements of the California Integrated Waste Management Act of 1989 (AB 939), Contractor must be able to annually report the County's environmentally preferable purchases. Contractor must also be able to report on environmentally preferable goods and materials used in the provision of their service to the County, utilizing a County approved form.

C.19 Improper Influence

Contractor shall make all reasonable efforts to ensure that no County officer or employee, whose position in the County enables him/her to influence any award of the Contract or any competing offer, shall have any direct or indirect financial interest resulting from the award of the Contract or shall have any relationship to the Contractor or officer or employee of the Contractor.

C.20 Improper Consideration

Contractor shall not offer (either directly or through an intermediary) any improper consideration such as, but not limited to cash, discounts, service, the provision of travel or entertainment, or any items of value to any officer, employee or agent of the County in an attempt to secure favorable treatment regarding this Contract.

The County, by written notice, may immediately terminate this Contract if it determines that any improper consideration as described in the preceding paragraph was offered to any officer, employee or agent of the County with respect to the proposal and award process. This prohibition shall apply to any amendment, extension or evaluation process once a contract has been awarded.

Contractor shall immediately report any attempt by a County officer, employee or agent to solicit (either directly or through an intermediary) improper consideration from Contractor. The report shall be made to the supervisor or manager charged with supervision of the employee or the County Administrative Office. In the event of a termination under this provision, the County is entitled to pursue any available legal remedies.

C.21 Informal Dispute Resolution

In the event the County determines that service is unsatisfactory, or in the event of any other dispute, claim, question or disagreement arising from or relating to this Contract or breach thereof, the parties hereto shall use their best efforts to settle the dispute, claim, question or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties.

C.22 Legality and Severability

The parties' actions under the Contract shall comply with all applicable laws, rules, regulations, court orders and governmental agency orders. The provisions of this Contract are specifically made severable. If a provision of the Contract is terminated or held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall remain in full effect.

C.23 Licenses, Permits and/or Certifications

Contractor shall ensure that it has all necessary licenses, permits and/or certifications required by the laws of Federal, State, County, and municipal laws, ordinances, rules and regulations. The Contractor shall maintain these licenses, permits and/or certifications in effect for the duration of this Contract. Contractor will notify County immediately of loss or suspension of any such licenses, permits and/or certifications. Failure to maintain a required license, permit and/or certification may result in immediate termination of this Contract.

C.24 Material Misstatement/Misrepresentation

If during the course of the administration of this Contract, the County determines that Contractor has made a material misstatement or misrepresentation or that materially inaccurate information has been provided to the County, this Contract may be immediately terminated. If this Contract is terminated according to this provision, the County is entitled to pursue any available legal remedies.

C.25 Mutual Covenants

The parties to this Contract mutually covenant to perform all of their obligations hereunder, to exercise all discretion and rights granted hereunder, and to give all consents in a reasonable manner consistent with the standards of "good faith" and "fair dealing".

C.26 Nondisclosure

Contractor shall hold as confidential and use reasonable care to prevent unauthorized access by, storage, disclosure, publication, dissemination to and/or use by third parties of, confidential information that is either: (1) provided by the County to Contractor or an agent of Contractor or otherwise made available to Contractor or Contractor's agent in connection with this Contract; or, (2) acquired, obtained, or learned by Contractor or an agent of Contractor in the performance of this Contract. For purposes of this provision, confidential information means any data, files, software, information or materials in oral, electronic, tangible or intangible form and however stored, compiled or memorialize and includes, but is not limited to, technology infrastructure, architecture, financial data, trade secrets, equipment specifications, user lists, passwords, research data, and technology data.

C.27 Notice of Delays

Except as otherwise provided herein, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this contract, that party shall, within twenty-four (24) hours, give notice thereof, including all relevant information with respect thereto, to the other party.

C.28 Ownership of Documents

All documents, data, products, graphics, computer programs and reports prepared by Contractor pursuant to the Contract shall be considered property of the County upon payment for services (and products, if applicable). All such items shall be delivered to County at the completion of work under the Contract, subject to the requirements of Section IV–Term of the Contract. Unless otherwise directed by County, Contractor may retain copies of such items.

C.29 RESERVED

C.30 Air, Water Pollution Control, Safety and Health

Contractor shall comply with all air pollution control, water pollution, safety and health ordinances and statutes, which apply to the work performed pursuant to this Contract.

C.31 Records

Contractor shall maintain all records and books pertaining to the delivery of services under this Contract and demonstrate accountability for contract performance. All records shall be complete and current and comply with all Contract requirements. Failure to maintain acceptable records

shall be considered grounds for withholding of payments for invoices submitted and/or termination of the Contract.

All records relating to the Contractor's personnel, consultants, subcontractors, Services/Scope of Work and expenses pertaining to this Contract shall be kept in a generally acceptable accounting format. Records should include primary source documents. Fiscal records shall be kept in accordance with Generally Accepted Accounting Principles and must account for all funds, tangible assets, revenue and expenditures. Fiscal records must comply with the appropriate Office of Management and Budget (OMB) Circulars, which state the administrative requirements, cost principles and other standards for accountancy.

C.32 Relationship of the Parties

Nothing contained in this Contract shall be construed as creating a joint venture, partnership, or employment arrangement between the Parties hereto, nor shall either Party have the right, power or authority to create an obligation or duty, expressed or implied, on behalf of the other Party hereto.

C.33 Release of Information

No news releases, advertisements, public announcements or photographs arising out of the Contract or Contractor's relationship with County may be made or used without prior written approval of the County.

C.34 Representation of the County

In the performance of this Contract, Contractor, its agents and employees, shall act in an independent capacity and not as officers, employees, or agents of the San Bernardino County.

C.35 Strict Performance

Failure by a party to insist upon the strict performance of any of the provisions of this Contract by the other party, or the failure by a party to exercise its rights upon the default of the other party, shall not constitute a waiver of such party's right to insist and demand strict compliance by the other party with the terms of this Contract thereafter.

C.36 RESERVED

C. 37 Subpoena

In the event that a subpoena or other legal process commenced by a third party in any way concerning the Goods or Services provided under this Contract is served upon Contractor or County, such party agrees to notify the other party in the most expeditious fashion possible following receipt of such subpoena or other legal process. Contractor and County further agree to cooperate with the other party in any lawful effort by such other party to contest the legal validity of such subpoena or other legal process commenced by a third party as may be reasonably required and at the expense of the party to whom the legal process is directed, except as otherwise provided herein in connection with defense obligations by Contractor for County.

C.38 Termination for Convenience

The County reserves the right to terminate the Contract, for any reason, with a thirty (30) day written notice of termination. Such termination may include all or part of the services described herein. Upon such termination, payment will be made to the Contractor for services rendered and expenses reasonably incurred prior to the effective date of termination. Upon receipt of termination notice Contractor shall promptly discontinue services unless the notice directs otherwise. Contractor shall deliver promptly to County and transfer title (if necessary) all completed work, and work in progress, including drafts, documents, plans, forms, data, products, graphics, computer programs and reports.

C.39 Time of the Essence

Time is of the essence in performance of this Contract and of each of its provisions.

C.40 Venue

The parties acknowledge and agree that this Contract was entered into and intended to be performed in San Bernardino County, California. The parties agree that the venue of any action or claim brought by any party to this Contract will be the Superior Court of California, San Bernardino County, San Bernardino District. Each party hereby waives any law or rule of the court, which would allow them to request or demand a change of venue. If any action or claim concerning this Contract is brought by any third party and filed in another venue, the parties hereto agree to use their best efforts to obtain a change of venue to the Superior Court of California, San Bernardino County, San Bernardino District.

C.41 Conflict of Interest

Contractor shall make all reasonable efforts to ensure that no conflict of interest exists between its officers, employees, or subcontractors and the County. Contractor shall make a reasonable effort to prevent employees, Contractor, or members of governing bodies from using their positions for purposes that are, or give the appearance of being motivated by a desire for private gain for themselves or others such as those with whom they have family business, or other ties. Officers, employees, and agents of cities, counties, districts, and other local agencies are subject to applicable conflict of interest codes and state law. In the event the County determines a conflict of interest situation exists, any increase in costs, associated with the conflict of interest situation, may be disallowed by the County and such conflict may constitute grounds for termination of the Contract. This provision shall not be construed to prohibit employment of persons with whom Contractor's officers, employees, or agents have family, business, or other ties so long as the employment of such persons does not result in increased costs over those associated with the employment of any other equally qualified applicant.

C.42 Former County Administrative Officials

Contractor agrees to provide, or has already provided information on former San Bernardino County administrative officials (as defined below) who are employed by or represent Contractor. The information provided includes a list of former County administrative officials who terminated County employment within the last five years and who are now officers, principals, partners, associates or members of the business. The information also includes the employment with or representation of Contractor. For purposes of this provision, "County administrative official" is defined as a member of the Board of Supervisors or such officer's staff, County Executive Officer or member of such officer's staff, County department or group head, assistant department or group head, or any employee in the Exempt Group, Management Unit or Safety Management Unit.

C.43 Disclosure of Criminal and Civil Procedures

The County reserves the right to request the information described herein from the Contractor. Failure to provide the information may result in a termination of the Contract. The County also reserves the right to obtain the requested information by way of a background check performed by an investigative firm. The Contractor also may be requested to provide information to clarify initial responses. Negative information discovered may result in Contract termination.

Contractor is required to disclose whether the firm, or any of its partners, principals, members, associates or key employees (as that term is defined herein), within the last ten years, has been indicted on or had charges brought against it or them (if still pending) or convicted of any crime or offense arising directly or indirectly from the conduct of the firm's business, or whether the firm, or any of its partners, principals, members, associates or key employees, has within the last ten years, been indicted on or had charges brought against it or them (if still pending) or convicted of any crime or offense involving financial misconduct or fraud. If the response is affirmative, the Contractor will be asked to describe any such indictments or charges (and the status thereof), convictions and the surrounding circumstances in detail.

In addition, the Contractor is required to disclose whether the firm, or any of its partners, principals, members, associates or key employees, within the last ten years, has been the subject of legal proceedings as defined herein arising directly from the provision of services by the firm or those individuals. "Legal proceedings" means any civil actions filed in a court of competent jurisdiction, or any matters filed by an administrative or regulatory body with jurisdiction over the firm or the individuals. If the response is affirmative, the Contractor will be asked to describe any such legal proceedings (and the status and disposition thereof) and the surrounding circumstances in detail.

For purposes of this provision "key employees" includes any individuals providing direct service to the County. "Key employees" do not include clerical personnel providing service at the firm's offices or locations.

- C.44 RESERVED
- C.45 RESERVED.
- C.46 RESERVED
- C.47 RESERVED

C.48 California Consumer Privacy Act

To the extent applicable, if Contractor is a business that collects the personal information of a consumer(s) in performing Services pursuant to this Contract, Contractor must comply with the provisions of the California Consumer Privacy Act (CCPA). (Cal. Civil Code §§1798.100, et seq.). For purposes of this provision, "business," "consumer," and "personal information" shall have the same meanings as set forth at Civil Code section 1798.140. Contractor must contact the County immediately upon receipt of any request by a consumer submitted pursuant to the CCPA that requires any action on the part of the County, including but not limited to, providing a list of disclosures or deleting personal information. Contractor must not sell, market or otherwise disclose personal information of a consumer provided by the County unless specifically authorized pursuant to terms of this Contract. Contractor must immediately provide to the County any notice provided by a consumer to Contractor pursuant to Civil Code section 1798.150(b) alleging a violation of the CCPA, that involves personal information received or maintained pursuant to this Contract. Contractor must immediately notify the County if it receives a notice of violation from the California Attorney General pursuant to Civil Code section 1798.155(b).

C. 49 Executive Order N-6-22 Russia Sanctions

On March 4, 2022, Governor Gavin Newsom issued Executive Order N-6-22 (the EO) regarding Economic Sanctions against Russia and Russian entities and individuals. "Economic Sanctions" refers to sanctions imposed by the U.S. government in response to Russia's actions in Ukraine (https://home.treasury.gov/policy-issues/financial-sanctions/sanctions-programs-and-country-information/ukraine-russia-related-sanctions), as well as any sanctions imposed under state law (https://www.dgs.ca.gov/OLS/Ukraine-Russia). The EO directs state agencies and their contractors (including by agreement or receipt of a grant) to terminate contracts with, and to refrain from entering any new contracts with, individuals or entities that are determined to be a target of Economic Sanctions. Accordingly, should it be determined that Contractor is a target of Economic Sanctions or is conducting prohibited transactions with sanctioned individuals or entities, that shall be grounds for termination of this agreement. Contractor shall be provided advance written notice of such termination, allowing Contractor at least 30 calendar days to provide a written response. Termination shall be at the sole discretion of the County.

- C.50 RESERVED
- C.51 RESERVED

D. TERM OF CONTRACT

This Contract is effective as February 6, 2024, and expires March 31, 2028 but may be terminated earlier in accordance with provisions of this Contract.

E. COUNTY RESPONSIBILITIES

- **E.1** The County shall provide all services as outlined and specified in Attachment A, Scope of Services, attached hereto and incorporated herein as referenced.
- **E.2** The County is the administrative entity on behalf of the San Bernardino County Continuum of Care and is authorized to accept funding on its behalf.
- **E.3** The County will adhere to deliverables as specified in Attachment E, HHIP Deliverable Checklist, attached hereto and incorporated herein as referenced.
- E.4 The County agrees to establish mutually satisfactory methods for the exchange of information as may be necessary, including information regarding participants enrolled or are involved in a program which is receiving HHIP funding. The exchange of information is necessary to allow each party to perform its duties and functions under this agreement, and fulfill deliverables as outlined in Attachment E, HHIP Deliverable Checklist. Appropriate procedures must be adhered to, to ensure information is safeguarded from improper disclosure in accordance with applicable state and federal laws and regulations. No identifying information shall be disclosed by any party for any purpose other than carrying out the disclosing party's responsibilities under this agreement, except as may be otherwise required by law.

F. FISCAL PROVISIONS

- **F.1** IEHP shall pay the County for services performed, products provided, and expenses incurred in accordance with the terms of Attachment D, Payment Provisions, attached hereto and incorporated herein as referenced. The County shall have no obligation to purchase any specified amount of services or products.
- F.2 The County, as the administrative entity of the CA-609 San Bernardino City and County Continuum of Care (SBC CoC), shall accept and distribute up to \$11,500,000.00 on behalf of the SBC CoC in HHIP funding from IEHP.
- **F.3** The County shall accept up to \$31,750,000 in HHIP funding from IEHP.
- F.4 The County shall accept up to a total not to exceed \$43,250,000.00 in HHIP funding from IEHP, including both committed and incentivized funding for the County, and committed funding for the SB CoC.
- **F.5** Invoices shall be issued to IEHP with a net sixty (60) day payment term.
- F.6 The County shall accept all payments from IEHP via Electronic Funds Transfer (EFT) directly deposited into the County's designated bank account.
- **F.7** If funding is no longer allocated to IEHP from DHCS, IEHP will promptly notify the County and provide a 90-day notice of termination, and services outlined in this contract shall end.
- **F.8** MAXIMUM DISBURSEMENT AMOUNT: As stated in Section F.4 above, HHIP funding will not exceed a total of \$43,250,000. Of those funds, \$21,250,000 are committed funds that will be disbursed to the County upon IEHP's receipt, review, and approval of project proposals that

include at least the following: 1) Specified amounts, 2) Investment Plan Activity, and 3) Corresponding HHIP measure impacted and supporting scope of work. Incentive funds in the amount of \$10,500,000.00 are available to the County and are aimed at aiding/accomplishing the goals and milestones set forth under the HHIP Measure Set. These funds are earnable through milestone achievement as detailed in Attachment C – HHIP Incentive Funding Companion Document to HHIP Investment Plan

F.9 SAN BERNARDINO CITY AND COUNTY CONTINUUM OF CARE (SBC CoC): As stated in Section F.4 above, HHIP funding will not exceed a total of \$43,250,000. Of those funds, \$11,500,000 are committed funds that will be disbursed to the Continuum of Care upon IEHP's receipt, review, and approval of project proposals that include at least the following: 1) Specified amounts, 2) Investment Plan Activity, and 3) Corresponding HHIP measure impacted and supporting scope of work.

G. INDEMNIFICATION AND INSURANCE REQUIREMENTS

G.1 Mutual Indemnification

County agrees to indemnify, defend (with counsel approved by Contractor) and hold harmless Contractor and its officers, employees, agents, volunteers from any and all claims, actions or losses, damages, and/or liability resulting from the County's negligent acts or omissions which arise from the County's performance of its obligations under this agreement.

Contractor agrees to indemnify, defend (with counsel approved by County) and hold harmless the County and its officers, employees, agents and volunteers from any and all claims, actions, losses, damages and/or liability resulting from Contractor's negligent acts or omissions which arise from the Contractor's performance of its obligations under this MOU. In the event the County and/or Contractor is found to be comparatively at fault for any claim, action, loss or damage which results from their respective obligations under the agreement, the County and/or Contractor shall indemnify the other to the extent of its comparative fault. Furthermore, if the County or Contractor attempts to seek recovery from the other for Workers' Compensation benefits paid to an employee, the County and Contractor agree that any alleged negligence of the employee shall not be construed against the employer of that employee.

G.2 Insurance

The County is an authorized self-insured public entity for the purposes of Professional Liability, General Liability, Automobile Liability, and Workers' Compensation. The County warrants that through its program of self-insurance, it has adequate coverage of resources to protect against liabilities arising out of the performance of the terms, conditions or obligations of this Contract.

IEHP is an authorized public entity for the purposes of Professional Liability, General Liability, Automobile Liability, and Workers' Compensation. IEHP warrants that it has adequate coverage of resources to protect against liabilities arising out of the performance of the terms, conditions or obligations of this Contract.

- G.3 RESERVED
- G.4 RESERVED
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- G.7 RESERVED

- G.8 RESERVED
- G.9 RESERVED
- G.10 RESERVED
- G.11 RESERVED

H. RESERVED

I. CORRECTION OF PERFORMANCE DEFICIENCIES

- **I.1** Failure by Contractor to comply with any of the provisions, covenants, requirements or conditions of this Contract shall be a material breach of this Contract.
- I.2 In the event of a non-cured breach, County may, at its sole discretion and in addition to any other remedies available at law, in equity, or otherwise specified in this Contract:
 - a. Afford Contractor thereafter a time period within which to cure the breach, which period shall be established at the sole discretion of County.

J. NOTICES

All written notices provided for in this Contract or which either party desires to give to the other shall be deemed fully given, when made in writing and either served personally, or by facsimile, or deposited in the United States mail, postage prepaid, and addressed to the other party as follows:

Carrie Harmon
Director
San Bernardino County Community
Development and Housing Department
560 E. Hospitality Lane Suite 200
San Bernardino, CA 92415

Jarrod McNaughton, MBA, FACHE Chief Executive Officer Inland Empire Health Plan P.O Box 1800 Rancho Cucamonga, CA 91728-1800 (909) 890-2000

Notice shall be deemed communicated two (2) County working days from the time of mailing if mailed as provided in this paragraph.

K. ENTIRE AGREEMENT

This Contract, including all Exhibits and other attachments, which are attached hereto and incorporated by reference, and other documents incorporated herein, represents the final, complete and exclusive agreement between the parties hereto. Any prior agreement, promises, negotiations or representations relating to the subject matter of this Contract not expressly set forth herein are of no force or effect. This Contract is executed without reliance upon any promise, warranty or representation by any party or any representative of any party other than those expressly contained herein. Each party has carefully read this Contract and signs the same of its own free will.

L. ELECTRONIC SIGNATURES

This Agreement may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Agreement. The parties shall be entitled to sign and transmit an electronic signature of this Agreement (whether by facsimile, PDF or other mail transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Agreement upon request.

IN WITNESS WHEREOF, San Bernardino County and the Contractor have each caused this Contract to be subscribed by its respective duly authorized officers, on its behalf.

| SAN BERNARDINO COUNTY | | INLAND EMP | IRE HEALTH PLAN |
|---|--|---|---|
| · Daunm k | 20we | By_► | Dr. Takashi Wada |
| Dawn Rowe, Chair, Board of Supervis | sors | No. of Virtue | ashi Wada, MD, MPH, Chief Medical |
| Dated: FEB 0 6 2024 SIGNED AND CERTIFIED THAT A C | | | eer for: |
| DOCUMENT HAS BEEN DELIVERED CHAIRMAN OF THE BOARD | D TO THE | Title Chief! | Financial Officer |
| Lynna Monell Clerk of the Board of the San Bernar | of Supervisors | (for Ja | rrod McNaughton, MBA, FACHE, Chief tive Officer) |
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| | | Dated: | 1/22/2024 |
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| Suzanne Bryant | | | |
| zanne Bryant, Deputy County Counsel | | | Carrie Harmon, Director |
| January 29, 2024 | Date | | January 27, 2024 Date |
| - | Date | | 1 |

ATTACHMENT A

SCOPE OF SERVICES

Project Description

In accordance with section 9817 of the American Rescue Plan Act of 2021, the California Department of Health Care Services (DHCS) developed a Medi-Cal Home and Community Based Services (HCBS) Spending Plan detailing a series of initiatives that will enhance, expand, and strengthen HCBS in California. The Housing and Homelessness Incentive Program (HHIP) is one of the HCBS Transition Initiatives, which aims to expand and enhance programs that facilitate individuals transitioning to community-based independent living arrangements. HHIP is a voluntary incentive program that will allow Managed Care Plans (MCPs) to earn incentive funds for making progress in addressing homelessness and housing insecurity and social determinants of health. Total one-time Incentive Funds available statewide are \$1.288 billion. Funding will be available to MCPs through March 31, 2024, however funding is not required to be expended by the MCPs by this date. Funds flow from DHCS to the MCP with the intent to support initiatives which reduce and prevent homelessness; and ensure MCPs develop the necessary capacity and partnerships to connect their members to needed housing services.

Funds will be awarded to MCPs once metrics are met as prescribed by the HHIP program metrics below:

| Priority Area 1: Partnership and Capacity to Support Referrals for Services | Priority Area 2: Infrastructure to Coordinate and Meet Member Housing Needs | Priority Area 3: Delivery of Services and Member Engagement |
|---|--|---|
| 1.1 Engagement With CoC, such as, but not limited to: attending CoC meetings, joining the CoC board, subgroup or workgroup, and attending CoC webinars. | 2.1 Connection with street medicine team that is providing healthcare for individuals who are homeless | 3.1 Percent of MCP Members screened for homelessness/risk of homelessness |
| 1.2 Connection and integration with the local homeless Coordinated Entry System | 2,2 MCP connection with the local Homeless Management Information System (HMIS) | 3.2 MCP Members screened for homelessness or risk of homelessness who were discharged from an inpatient setting or have been to the emergency department for services two or more times in a 4-month period |
| 1.3 Identifying and addressing barriers to providing medically appropriate and cost-effective housing- | 2.3 MCP process for tracking and managing referrals for housing-related Community | 3.3 MCP members experiencing homelessness who were successfully engaged in ECM |
| related Community Supports services or other housing- related services to MCP members experiencing homelessness | Supports offered during the measurement period, including: | 3.4 MCP members experiencing homelessness receiving at least one housing related Community Supports, including: |
| 1.4 Partnerships with counties, CoC, and/or organizations that deliver housing services (i.e., interim housing, rental assistance, supportive housing, outreach, prevention/diversion) with whom the MCP has a data sharing agreement that allows for timely information exchange and member matching | Housing Transition Navigation Housing Deposits Housing Tenancy and Sustaining Services Recuperative Care Short-Term Post-Hospitalization Housing Day Habilitation Programs | Housing Transition Navigation Housing Deposits Housing Tenancy and Sustaining Services Services A Recuperative Care Short-Term Post-Hospitalization Housing Day Mabilitation Programs |
| 1.5 Data sharing agreement with county MHPs and DMC-ODS (If applicable) | | 3.5 MCP Members who were successfully housed |
| 1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements, and housing retention (aligns w/ HHAP-3) | | 3.6 MCP Members who remained successfully housed |
| 1.7 Lessons learned from development and implementation of investment Plan (IP) | Note: Fundament will be weighed hea funds earned. Measures are either P4P (pay-fo | ivily by DHCS when reviewing MCP reports to determine or-performance) or P4R (pay-for-reporting) |

Inland Empire Health Plan (IEHP) has partnered with the San Bernardino County Community Development and Housing Department (CDH) to provide significant investments in eleven (11) activities detailed in Attachment B, IEHP Investment Plan. Funds will be disbursed to San Bernardino County for qualified activities.

ATTACHMENT B

IEHP INVESTMENT PLAN

| 400000 | | County | ıty | CoC | C | |
|---|--|----------------------|----------------------|----------------------|----------------------|----------------|
| Topic # | Investment Activity Description | Committed Funding | Incentive Funding | Committed Funding | Incentive Funding | Total Funding |
| 1. CoC Support | \$1M to San Bernardino CoCs to supplement existing HHAP financial plans and strengthen housing-related infrastructure and workforce (i.e., administrative costs, employee retention, and certifications) | 1 | 1 | \$1,000,000.00 | ı | \$1,000,000.00 |
| 2. CES Support | \$2M to support San Bernardino County CES' infrastructure development and enhancement including software upgrades, data matching, system integration, workforce education and development (i.e., onboarding and training of employees). Funding will assist with increasing access points and assessment capacity to be able to serve more individuals/families. It will contribute to administrative support call volume received through the CES. | \$2,000,000.00 | , | ı | ' | \$2,000,000.00 |
| 3. Community Supports Services Enhancement | \$500,000 may be provided to organizations serving the SMI/SED population for the enhancement/expansion of housing related services. | \$500,000.00 | 1 | 1 | , | \$500,000.00 |
| 4. CoC collaboration and partnerships | \$2M to support the expansion of contractual arrangements that include data sharing agreements with housing-related service Providers who can provide interim housing, rental assistance, supportive housing, outreach services, and/or prevention/diversion services | ı | 1 | \$2,000,000.00 | ı | \$2,000,000.00 |

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| \$500,000.00 | \$13,750,000.00 | \$1,000,000.00 | \$1,000,000.00 |
| \$500,000 to San Bernardino County to improve the sharing of patient information including member matching and current housing status, integration, coordination of care, and case management with MHPs | \$13,750,000 over 3 years to support San Bernardino County with Transitional Care Homes Homes. Transitional Care Homes This includes providing a community, home-like setting that offers step down – structured behavioral health treatment services on-site, as well as provides supportive housing for individuals who are either 1) are stepping-down from locked care or 2) experiencing mental health issues in addition to homelessness. Both streams of persons would benefit from the type of care and education to support readiness for transition to independent living in the community (own residence, reunification with family) and linkage to the behavioral health continuum of care for continued stabilization. | \$1M to support San Bernardino County's CoCs in addressing disparities and equity in outreach, coordination, and permanent supportive housing solutions \$1M to address disparities and equity by supporting entities who provide services to the LBGTQ+ and HIV population | \$2M to support the County and CoC to integrate and develop street medicine teams. |
| 5. DMC-ODS Support and Collaboration | 6. Transitional care/housing Support | 7. Disparities and Equity Services Support | 8. Street Medicine Support |

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| \$500k to support system enhancements to utilize San Bernardino County's HMIS to its fullest potential, such as, improving data fields within the system to allow case managers to create a more complete member profile, strengthen communication linkage/loop between housing providers, health plans and the counties to ensure Members are receiving services. This will in part be achieved by enhancing the capabilities of the HMIS system in collaborative efforts with the County HMIS administrators. An improvement example may be to capture HMIS client health plan information to ensure housing providers can connect with the client's health plan. \$3M\$ to incentivize County HMIS to enhance member matching capabilities and develop capabilities to allow for timely alerts of changes in a Member's housing status. | \$2M to expand the network of Community Support Providers as well as augment housing related care services to include increased case management services in clinics, behavioral health staffing, respite beds, and substance abuse and/or prevention programs. \$3M to incentivize IEHP's Community Support Providers to increase the number of housing- related and recuperative care Community Support (CS) services for IEHP Members. Funding to also incentivize CS Providers to be able to electronically receive, follow-up and close referrals. |
| 9. HMIS Collaboration and Enhancement | 10. Community Supports |

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| \$5M over 3 years to support the CoC's development/infrastructure for capital improvement projects that are in progress or nearing completion to support and expand the capacity in San Bernardino County to sustainably house IEHP Members. Funding will be used to secure/reserve beds/space for IEHP Members. \$6M will also be used to incentivize current and prospective housing related service providers to expand capacity to sustainably house IEHP Members. | • | \$6,000,000.00 | \$5,000,000.00 | ı | \$11,000,000.00 |
|---|-----------------|-----------------|--|----------------|-----------------|
| Totals | \$21,250,000.00 | \$10,500,000.00 | \$21,250,000.00 \$10,500,000.00 \$10,000,000.00 \$1,500,000.00 | \$1,500,000.00 | \$43,250,000.00 |
| | \$31,750,000.00 | 00.000, | \$11,500,000.00 | 00.000, | \$43,250,000.00 |
| | | | | | |

Funding Summary - IEHP

| FESTIVES! | | | |
|--------------|-----------------------|--------------------|-----------------|
| Total | \$31,750,000.00 | \$11,500,000.00 | \$43,250,000.00 |
| Incentivized | \$10,500,000.00 | \$1,500,000.00 | \$12,000,000.00 |
| Committed | \$21,250,000.00 | \$10,000,000.00 | \$31,250,000.00 |
| | San Bernardino County | San Bernardino CoC | Total |

ATTACHMENT C

HHIP INCENTIVE FUNDING COMPANION DOCUMENT TO HHIP INVESTMENT PLAN

| Invoctment Dian | 700 | Council | |
|-----------------|---|---------------|---|
| Activity | or Both | Amount | Deliverable/Milestone Required for Incentive Payment |
| 9. HMIS | County | \$3 Million | County has the ability to earn incentivized amounts for demonstrating successful milestone completion |
| Collaboration | | | of the following: |
| and | | | A. (16.6%/\$504K) IEHP ability to successfully receive timely alerts from County local HMIS when |
| enhancement | | | IEHP's member experiences a change in housing status |
| | | | B. (10.4%/\$312K) Report of unique number of IEHP Members who were screened for |
| | | | homelessness or risk of homelessness during measurement period 2 (1/1/23 – 10/31/23) |
| | | | C. (10.4%/\$312K) Report of unique number of IEHP members who received at least one of the |
| | | | following housing-related Community Supports (list below) offered during measurement period |
| | | | 2 (1/1/23 – 10/31/23) |
| | | | a. Housing Transition Navigation |
| | | | b. Housing Deposits |
| | | | c. Housing Tenancy and Sustaining Services |
| | | | d. Recuperative Care |
| | | | e. Short-Term Post Hospitalization Housing |
| | | | f. Day Habilitation Programs |
| | | | D. (10.4%/\$312K) Report of unique number of IEHP Members who were housed for at least 1 day |
| | | ********** | during measurement period 2 (1/1/23 – 10/31/23) |
| | | | E. (10.4%/\$312K) Reports of unique number of IEHP Members who were housed for at least 1 day |
| | | | during baseline measurement period $(1/1/22-4/30/22)$ |
| | | | F. (10.4%/\$312K) Report of unique number of IEHP Members who were housed for at least 1 day |
| | | | during measurement period 1 (5/1/22 – 12/31/22) |
| | _ | | G. (10.4%/\$312K) Report of unique number of IEHP Members who were housed for at least 1 day |
| | | | during measurement period 1 $(1/1/22 - 12/31/22)$ and remained housed as of $10/31/23$ |
| | | | H. (10.4%/\$312K) Unique number of IEHP Members who were housed for at least 1 day during |
| | *************************************** | | measurement period 1 (5/1/22 – 12/31/22) and remained housed as of 10/31/23 |
| | | | (10.4%/\$312K) Report of the number of IEHP Members receiving care from a street medicine |
| | | | provider during the measurement period 2 $(1/1/23 - 10/31/23)$ |
| 10. Community | County | \$1.5 Million | County has the ability to earn incentive funding for each successful demonstration below. (County |
| Supports | | | eligible to receive \$35K for each successful demonstration if received no later than 10/31/23. \$25K for |
| | | | each successful demonstration if received after 10/31/23.) |
| | | | A. New county or county-subcontracted Community Supports provider that can receive, follow up, |
| | | | and close referrals electronically. Provider must be able to accept new referrals for IEHP |
| | | | Members and provide at least one of the following six (6) housing-related community supports |
| | | | services: |

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| | | | | e. Short-Term Post Hospitalization Housing f. Day Habilitation Programs |
| <u></u> | | CoC | \$1.5 Million | CoC has the ability to earn incentive funding for each successful demonstration below. (CoC eligible to receive \$35K for each successful demonstration if received no later than 10/31/23. \$25K for each |

| | | ···· | | | | | | | |
|--|--|--|--|--|----------------------------------|---------------------|--|----------------------|--|
| e. Short-Term Post Hospitalization Housing f. Day Habilitation Programs | CoC has the ability to earn incentive funding for each successful demonstration below. (CoC eligible to receive \$35K for each successful demonstration if received no later than 10/31/23. \$25K for each | successful demonstration if received after 10/31/23.) A. CoC Community Supports provider that can receive, follow up, and close referrals electronically. | Provider must be able to accept new referrals for IEHP Members and provide at least one of the | following six (6) housing-related community supports services: | a. Housing Transition Navigation | b. Housing Deposits | c. Housing Tenancy and Sustaining Services | d. Recuperative Care | e. Short-Term Post Hospitalization Housing |
| | \$1.5 Million | | | | | | | | |
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| | | | f. Day Habilitation Programs |
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| | | | B. CoC Community Supports provider shall maintain capacity for referrals and align/build their |
| - | | | workforce accordingly. County will confirm/attest that community support provider has the |
| | | | ability to accept twenty (20) referrals per month, per service. Provider must provide at least one |
| | | | of the following six (6) housing-related community supports services: |
| | | | a. Housing Transition Navigation |
| | | | b. Housing Deposits |
| | | | c. Housing Tenancy and Sustaining Services |
| | | | d. Recuperative Care |
| | | | e. Short-Term Post Hospitalization Housing |
| | | | f. Day Habilitation Programs |
| | | | C. CoC Community Supports provider shall be able to able to demonstrate gradually expanded |
| | | | coverage to priority areas as deemed appropriate by the Health Plan. County will confirm/attest |
| | | | when provider has expanded coverage to at least one of the IEHP's expanded zip code areas (zip |
| | | | codes available upon request). Provider must provide at least one of the following six (6) |
| | | | housing-related community supports services: |
| | | | a. Housing Transition Navigation |
| | | | b. Housing Deposits |
| | | | c. Housing Tenancy and Sustaining Services |
| | | | d. Recuperative Care |
| | | | e. Short-Term Post Hospitalization Housing |
| | | | f. Day Habilitation Programs |
| 11. Permanent | County | \$6 Million | IEHP will fund existing and new Permanent Supportive Housing (PHS) projects with new/expanded |
| Supportive | | ************ | capacity. Each new PHS unit is eligible for \$1K in incentive funding and is not limited to a maximum |
| Housing | | | qualifying units. Earned incentive funding can be spent on construction/infrastructure, case |
| | | | management services, administrative/operational costs, IT, and/or any other IEHP-approved activity. |
| | | | |

ATTACHMENT D

PAYMENT PROVISIONS

A.1 MAXIMUM DISBURSEMENT AMOUNT

HHIP funds will be disbursed to the County (Grantee) in an amount not to exceed \$31,750,000.00 to the County and \$11,500,000.00 to the Continuum of Care (CoC). Payment will begin after upon receipt of the fully executed Agreement between both parties and approval of project proposals that include at least the following: 1) Specified amounts, 2) Investment Plan Activity, and 3) Corresponding HHIP measure impacted and supporting scope of work.

A.2 INELIGIBLE COSTS

HHIP funds shall not be used for costs associated with activities in violation of any law or for any activities not consistent with the intent of the Housing and Homelessness Incentive Program.

A.3 EXPENDITURE OF FUNDS

The County and Continuum of Care shall expend one hundred percent (100%) of available funds, not to exceed \$31,750,000.00 for the County and \$11,500,000.00 to the CoC under this Agreement by the Expenditure Deadline unless approved by IEHP in writing.

A.4 FISCAL ACCOUNTABILITY

- a. The County agrees to manage funds received from IEHP in accordance with sound accounting policies and incur and claim only eligible costs.
- b. The County must establish and maintain on a current basis an accrual accounting system in accordance with generally accepted accounting principles and standards.

ATTACHMENT E

HHIP DELIVERABLE CHECKLIST

Revised 11/16/2023

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| Day Habilitation Programs |
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| Report of unique number of IEHP Members who were housed for at least 1 day during measurement period 2 (1/1/23 – 10/31/23) |
| |
| Unique number of IEHP Members who were housed for at least 1 day during baseline |
| easurement perion (1/ 1/ 22 4/ 30/ 22 |
| Unique number of IEHP Members who were housed for at least 1 day during measurement period 1 (5/1/22 – 12/31/22) |
| Unique number of IEHP Members who were housed for at least 1 day during measurement |
| period 1 (1/1/22 $-$ 12/31/22) and remained housed as of 10/31/23 |
| que number of IEHP Members who were housed for at least 1 day during measurement |
| period 1 (5/1/22 – 12/31/22) and remained housed as of 10/31/23 |
| of the number of IEHP Members receiving care from a street medicine provider during |
| the measurement period 2 (1/1/23 – 10/31/23) |
| County and CoC proposal(s) to expand the network of Community Support Providers as well as augment |
| care services to include increased case management services in clinics, behavioral |
| health staffing, respite beds, and substance abuse and/or prevention programs. |
| County and CoC proposal(s) of capital improvement projects within the County for each district that |
| have a high need for funding or gap funding, and can have the great impact for improving housing |
| capacity and services for those experiencing homelessness. Preference to evaluate projects for funding |
| that are at or nearing completion. |

THE INFORMATION IN THIS BOX IS NOT A PART OF THE CONTRACT AND IS FOR COUNTY USE ONLY



Contract Number 24-146

SAP Number

Community Development and Housing

Department Contract Representative Carrie Harmon Telephone Number (909) 382-3983 Contractor Molina Healthcare of California Contractor Representative Asya Anderson, Ph.D. Telephone Number (562) 456-4038 February 6, 2024 to December 31. Contract Term 2024 **Original Contract Amount** \$1,580,000 Amendment Amount **Total Contract Amount** \$1,580,000 Cost Center TBD

Briefly describe the general nature of the contract: Agreement between San Bernardino County and Molina Healthcare of California regarding the Housing and Homelessness Incentive Program (HHIP) and incentive funds.

| FOR COUNTY USE ONLY Approved as to Legal Form | | Reviewed สหรับเรียกรั้ง Department |
|---|-------------|------------------------------------|
| ► Suzanni Bryant | | > (1) |
| Suzanne Bryant, Deputy County Counsel | 3 7 | Carrie Harmon, Director |
| January 29, 2024 | New Control | January 27, 2024 |
| Date | Date | Date |

HOUSING AND HOMELESSNESS INCENTIVE PROGRAM AGREEMENT SAN BERNARDINO COUNTY

Molina Healthcare of California ("Molina") and San Bernardino County ("County") enter into this Housing and Homelessness Incentive Program ("HHIP") agreement ("Agreement"), from February 6, 2024, through December 31, 2024 (the "Performance Period"). Molina and the County may be referred to collectively herein as the "Parties" or individually as a "Party".

I. Background

HHIP is an incentive program intended to improve health outcomes and access to whole person care services by addressing housing insecurity and instability as a social determinant of health for the Medi-Cal population. Molina will work with community partners, including Continuums of Care, to connect Plan members to needed housing-related services by aligning with broader community-wide efforts to reduce and prevent homelessness. DHCS's terms and conditions for the HHIP program ("HHIP Terms and Conditions") are provided at: https://www.dhcs.ca.gov/services/Pages/Housing-and-Homelessness-Incentive-Program.aspx.

Molina receives incentive funding from the California Department of Health Care Services ("DHCS") upon completion of certain HHIP requirements and performance measures. Molina desires to provide a grant to the County (the "HHIP Payment"), and the County agrees to accept the HHIP Payment, in accordance with the terms of this Agreement, solely to further the purposes of the HHIP throughout the County.

The HHIP Payment must be used only to fund the stated purpose of the HHIP. In addition to the specific terms listed below for the HHIP Payment, the award of the HHIP Payment is contingent upon Molina's receipt of the applicable HHIP incentive funds from DHCS and the County's compliance with the conditions set forth herein.

II. Grant Payment

Subject to the conditions stated in this Agreement, Molina shall make the HHIP Payments as stated in Exhibit D to the County to fund the activities stated herein. Molina will make HHIP Payments in accordance with Exhibit C to the County only if (a) Molina has received the applicable HHIP incentive funds from DHCS; and (b) The County complies with all terms of this Agreement.

Notwithstanding any other provision of this Agreement, each HHIP Payment shall not be deemed earned by the County unless and until such payment has been deemed earned by Molina pursuant to the HHIP Terms and Conditions.

III. Obligations of Grantee

1. Use of HHIP Payment:

The County shall participate in and shall use the HHIP Payment solely for the Objectives and Tasks and to achieve the Performance Outcome Metrics stated in Exhibit B. The County agrees to use its best efforts to ensure that its performance of each Objective and Task results in the Performance Outcome Metrics applicable to such Objectives and Tasks.

HHIP Payment funds may not be expended, loaned, pledged or transferred for reasons other than carrying out the Objectives and Tasks stated in Exhibit A without Molina's prior written approval. The County may not expend any HHIP Payment funds for any purpose that is not charitable or educational, for any political or lobbying activity, or for any purpose other than one specified in Section 170(c)(2)(b) of the Internal Revenue Code.

2. Performance Standards

Parties agree that the County's performance is dependent on the timely receipt of funds from Molina. The County shall not make any investments for the purpose of this Agreement until funds are received by Molina. To the extent that funds are available for investment per this Agreement, the County shall adhere to the requirements and due dates set forth in the Objectives and Tasks in Exhibit A and shall keep Molina apprised of any changes that could adversely impact the County's performance and timeline, and parties shall allow mutually agreed upon amendments to this Agreement as needed.

The County shall perform all its work under this Agreement in a professional and workmanlike manner and in accordance with industry standards. The County shall comply with applicable law and obtain and require its employees and subcontractors to obtain all licenses and permits required for its work. If Molina is not satisfied with the quality of the County's work or the progress toward achieving the goals of the HHIP Payment, Molina may provide the County with recommendations regarding ways to improve the quality of the work and progress toward achieving the goals of the HHIP. The County agrees to work in good faith with Molina to develop all HHIP Program deliverables set forth in this Agreement and the HHIP Terms and Conditions including, but not limited to, needs assessments, project plans, and bi-quarterly reports.

3. Cooperation with Molina

The County will coordinate its HHIP activities with Molina, including, without limitation: participating in periodic meetings, on a schedule agreed upon by the parties, to discuss DHCS deliverables and the implementation and outcomes of the Activities; cooperating with Molina's Healthcare Service Department; and providing Molina with such information as Molina may reasonably request regarding progress toward completion of each DHCS deliverable and the implementation and outcomes of the Objectives and Tasks and Performance Outcome Metrics stated in Exhibits A and B.

4. Access and Exchange of Data

The County agrees to deliver to Molina copies of any and all work products, results, reports, publications, data and other materials created or developed through the project (collectively, "project work product"), in a format requested by Molina. Further, the County agrees to deliver to Molina a copy of any third-party reports, articles or other publications regarding the project funded by the HHIP Payment that are available to the public and, upon request, provide reasonable assistance to Molina Healthcare to obtain rights to reproduce and distribute such publications.

Molina agrees to establish mutually satisfactory methods for the exchange of information as may be necessary, including information regarding participants enrolled or are involved in a program which is receiving HHIP funding. The exchange of information is necessary to allow each party to perform its duties and functions under this agreement. Appropriate procedures must be adhered to, to ensure information is safeguarded from improper disclosure in accordance with applicable state and federal laws and regulations. No identifying information shall be disclosed by any party for any purpose other than carrying out the disclosing party's responsibilities under this agreement, except as may be otherwise required by law.

Both parties shall ensure that all staff, volunteers and/or Subcontractors performing Services under this Contract or receiving Personal Identifiable Information (PII) as outlined in this contract, comply with the terms and conditions as set forth in the Human Services Information Privacy and Security Requirements specified at http://hss.sbcounty.gov/Privacy prior to providing any Services. Molina shall immediately notify the County of any suspected or actual breach of confidential information as further detailed in the requirements. These requirements specified at http://hss.sbcounty.gov/Privacy are hereby incorporated by this reference.

5. Reporting

The County shall work in good faith with Molina to determine the necessary reports needed to communicate its performance as related to the Objectives and Task and Performance Outcome Metrics stated in Exhibits A and B and its use of the HHIP Payment in the form requested by Molina and agreed to by the County. The County shall submit such reports in time for Molina to meet DHCS due dates. Molina shall be responsible for making all submissions to DHCS.

6. Grantee's Status

a. Political Subdivision of the State of California

The County represents that it is currently and shall remain during the period funded, a political subdivision of the State of California. The County agrees to notify Molina immediately of any changes in its status during the term of the HHIP Payment.

b. Change in Grantee's Operations

The County agrees to advise Molina within three (3) business days of the occurrence, or actual knowledge of the imminent occurrence, of any of the following changes in the County's status: (i) a change to the County's financial or other condition sufficient to endanger the County's

ability to continue to perform its obligations under this Agreement, including, without limitation, any revocation, modification or change otherwise to its government agency status; (ii) a change to the County's organizational mission that substantially reduces the relevance of any HHIP Payment Objectives and Tasks to that mission or HHIP Payment; (iii) the County no longer retains the services of personnel adequate to enable the County to continue to perform its obligations under this Agreement; (iv) the County's inability to expend HHIP Payment funds in accordance with the terms of this Agreement or the HHIP Terms and Conditions, or (v) any development that significantly and adversely affects the operation of the County or its ability to continue to support the HHIP.

IV. Other Terms and Conditions

1. Independent Relationship

The County shall act as an independent contractor having responsibility for and control over the means and details of performing its duties stated herein, and shall not act as an agent or employee of Molina. Accordingly, the County and its employees shall have no claim under this Agreement for vacation or sick leave, retirement benefits, Social Security, Workers' Compensation benefits, disability or unemployment insurance benefits, or employee benefits of any kind. Molina shall be interested only in the results obtained. The Parties shall not make any commitments or incur any charges or expenses for or in the name of one another and shall, to the greatest extent possible, perform this Agreement in a manner consistent with the County's status as an independent contractor.

2. Conflict of Interest

The County represents and warrants that neither the execution of this Agreement nor the performance of the County's obligations under this Agreement will result in a violation or breach of any other agreement by which the County is bound. Molina represents that this Agreement has been duly authorized and executed and is a valid and legally binding obligation of Molina, to the best of its knowledge, subject to no conflicting agreements.

The County shall, in connection with the HHIP Payment submission process, have disclosed to Molina a comprehensive list of the County's Directors, Officers and/or individuals on its governing body and an assessment of their affiliations, if any, to Molina or its affiliates, for the purpose of identifying and eliminating any possible conflicts of interest. The County and Molina agree to promptly disclose any changes to the list of Directors, Officers or individuals on its governing body and their affiliations that may generate a potential conflict of interest during the term of this Agreement.

3. Future Funding

The County acknowledges that Molina and its representatives have made no actual or implied promise of funding except for the amounts specified by this Agreement.

4. Publicity and Press Releases

Neither Party shall use the name, logo, trademark, trade name, or other marks of the other Party or its affiliates without such Party's prior written consent, which may be withheld in either Party's sole discretion. In cooperation with the other managed care plans, Molina shall be given the opportunity to review and comment on all press releases that are directly related to the HHIP Payment and shall be provided sufficient advance notice of any such press release to permit it to comment.

Notwithstanding the foregoing, Molina may periodically publicize project progress and/or results through public communications (including press releases), reports, website, and other materials. The County agrees that Molina may disclose information about the project and HHIP organization and use the logo of the County in such communications, with the County's prior review and consent. Molina's use of the County's name and logo shall be in accordance with any County policy on those matters provided to Molina in writing. To the extent permitted by applicable law and County policies, the County agrees to provide reasonable assistance to Molina to obtain signed publicity waivers from employees, volunteers, and other persons associated with the County for use by Molina for publicity in connection with the project. The terms of this provision survive the expiration of the HHIP Payment term. Notwithstanding the foregoing, Molina shall have the right to use the County's name in connection with regulatory, governmental and financial filings.

5. Term and Termination

The term of this Agreement is from February 6, 2024 through December 31, 2024, unless it is earlier terminated in accordance with the terms of this Agreement. Either Party may terminate this Agreement for its convenience or for beach of any material term herein or willful misconduct at any time by giving a minimum of thirty (30) days prior written notice to the other Party. If this Agreement is terminated prior to the expiration of its Term, the County shall return the unearned portion of the HHIP Payment to Molina. If applicable, upon termination of this Agreement both Parties shall consult with each other to determine the portion of the HHIP Payment earned up to the effective date of termination.

6. Indemnification.

Each Party agrees to defend, indemnify and hold harmless the other Party and its affiliates, directors, officers, employees, affiliates, subcontractors and agents from and against all claims, damages, losses, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of the negligent or willful acts or omissions of the indemnifying Party, or affiliates, officers, employees, affiliates, subcontractors and agents.

7. Attorney's Fees and Costs

If any legal action is instituted to enforce any party's rights hereunder, each party shall bear its own costs and attorney's fees, regardless of who is the prevailing party. This paragraph shall not

apply to those costs and attorney's fees directly arising from a third-party legal action against a party hereto and payable under Indemnification and Insurance Requirements.

8. Compliance with Laws.

The County shall comply with all federal, state and local laws, including but not limited to statutory and regulatory requirements applicable to its duties herein. The County shall also comply with all HHIP Terms and Conditions applicable to the performance of its duties herein.

9. Confidentiality

Molina shall protect from unauthorized use or disclosure the names and other identifying information concerning persons receiving Services pursuant to this Contract, except for statistical information not identifying any participant. Molina may use the names and other identifying information of persons receiving Services for any purposes permitted by law, including but not limited to federal HIPAA rules.

10. Nondiscrimination.

The County shall not discriminate in the performance of its duties herein on the basis of race, color, national origin, disability, sex or age. The County shall comply with all laws applicable to individuals and entities receiving federal funds, which may include but is not limited to, Title VI of the Civil Rights Act of 1964 as implemented by 45 CFR Part 80; the Age Discrimination Act of 1975 as implemented by 45 CFR Part 91; the Americans with Disabilities Act; and Section 504 of the Rehabilitation Act of 1973 as implemented by 45 CFR Part 84, and Section 1557 of the Affordable Care Act as codified at 42 U.S.C. § 18116 implemented at 45 CFR Part 92.

11. Assignment

The County may not sell, assign or transfer any of its rights or obligations under this Agreement without the express, written permission of Molina. Any purported assignment without such consent is void.

12. Governing Law

This Agreement shall, in all respects, be interpreted, construed, enforced and given effect according to the laws of the State of California, excluding its principles of conflicts of laws.

13. Dispute Resolution

Any claim or controversy arising out of or in connection with this Agreement shall be resolved, to the extent possible, within forty-five (45) days through informal meetings and discussions between appropriate representatives of the Parties.

14. Notices:

Any notices required under this Agreement, shall be made in writing and given to the other Party by personal delivery or certified mail at the following addresses:

If to Grantee:

Entity Name: San Bernardino County, Community Development & Housing Department

Attn: Carrie Harmon, Director

Street Address: 560 E Hospitality Lane, Suite 200 City, State, Zip Code: San Bernardino, CA 92415

Phone: (909) 382-3983

Email: carrie.harmon@cdh.sbcounty.gov

If to Health Plan:

Entity Name: Molina Healthcare of California

Attn: Abbie Totten

Street Address: 200 Oceangate, Suite 100 City, State, Zip Code: Long Beach, CA 90802

Phone: (562) 499-4590

Email: Abbie.Totten@MolinaHealthcare.com

15. Primary Point of Contact

Molina will designate an individual to serve as the primary point of contact for the Contract. The Molina designee must respond to County inquiries. Molina will notify the County of a change in primary contact. Molina will also designate a back-up point of contact in the event the primary contact is not available.

16. County Representative

The Deputy Executive Officer (DEO) or their designee shall represent the County in all matters pertaining to the services to be rendered under this Contract, including termination and assignment of this Contract, and shall be the final authority for the County in all matters pertaining to the Services/Scope of Work pertaining to this contract. If this contract was initially approved by the San Bernardino County Board of Supervisors, then the Board of Supervisors must approve all amendments to this Contract.

17. Captions and Construction

The captions used as headings of the various Sections hereof are for convenience only, and the Parties agree that such captions are not to be construed to the part of this Agreement or to be used in determining or construing the intent or context of this Agreement. Any ambiguity in this Agreement shall not be construed against the drafting Party.

18. Improper Influence

Molina shall make all reasonable efforts to ensure that no County officer or employee, whose position in the County enables him/her to influence any award of the Contract or any competing offer, shall have any direct or indirect financial interest resulting from the award of the Contract or shall have any relationship to the Molina or officer or employee of Molina.

19. Consideration

Molina shall not offer (either directly or through an intermediary) any improper consideration such as, but not limited to cash, discounts, service, the provision of travel or entertainment, or any items of value to any officer, employee or agent of the County in an attempt to secure favorable treatment regarding this Contract.

The County, by written notice, may immediately terminate this Contract if it determines that any improper consideration as described in the preceding paragraph was offered to any officer, employee or agent of the County with respect to the proposal and award process. This prohibition shall apply to any amendment, extension or evaluation process once a contract has been awarded.

Molina shall immediately report any attempt by a County officer, employee or agent to solicit (either directly or through an intermediary) improper consideration from Molina. The report shall be made to the supervisor or manager charged with supervision of the employee or the County Administrative Office. In the event of a termination under this provision, the County is entitled to pursue any available legal remedies.

20. Legality and Severability

The parties' actions under the Contract shall comply with all applicable laws, rules, regulations, court orders and governmental agency orders. The provisions of this Contract are specifically made severable. If a provision of the Contract is terminated or held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall remain in full effect.

21. Campaign Contribution Disclosure (SB 1439)

Molina has disclosed to the County using Exhibit E - Campaign Contribution Disclosure Senate Bill 1439, whether it has made any campaign contributions of more than \$250 to any member of the Board of Supervisors or other County elected officer [Sheriff, Assessor-Recorder-Clerk, Auditor-Controller/Treasurer/Tax Collector and the District Attorney] within the earlier of: (1) the date of the submission of Molina's proposal to the County, or (2) 12 months before the date this Contract was approved by the Board of Supervisors. Molina acknowledges that under Government Code section 84308, Molina is prohibited from making campaign contributions of more than \$250 to any member of the Board of Supervisors or other County elected officer for 12 months after the County's consideration of the Contract.

In the event of a proposed amendment to this Contract, Molina will provide the County a written statement disclosing any campaign contribution(s) of more than \$250 to any member of the Board

of Supervisors or other County elected officer within the preceding 12 months of the date of the proposed amendment.

Campaign contributions include those made by any agent/person/entity on behalf of Molina or by a parent, subsidiary or otherwise related business entity of Molina.

22. Entire Agreement

This Agreement shall consist of the terms and conditions set out in the main body of this Agreement, together with those provisions set out in the Exhibits hereto and the Memorandum of Understanding for the Homelessness Information System dated June 19, 2019, and shall constitute the entire, integrated agreement and understanding between the Parties and supersedes all prior agreements, representations and understandings between the Parties, whether written or oral.

23. Electronic Signatures

This Agreement may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Agreement. The parties shall be entitled to sign and transmit an electronic signature of this Agreement (whether by facsimile, PDF or other mail transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Agreement upon request.

24. Amendment

This Agreement may only be amended in writing with the mutual consent of both Parties.

FOR COUNTY USE ONLY

Approved as the tegal Form

Date

Suzanne Bryant, Deputy County Counsel

January 29, 2024

IN WITNESS WHEREOF, the San Bernardino County and Molina have each caused this Contract to be subscribed by its respective duly authorized officers, on its behalf.

| SAN BERNARDINO COUNTY | MOLINA HEALTHCARE OF CALIFORNIA |
|---|---|
| · Daunm Rowe | By Alla am total |
| Dawn Rowe, Chair, Board of Supervisors | (Authorized signature - sign in blue ink) |
| Dated:FEB 0 6 2024 | Name _Abbie Totten |
| SIGNED AND CERTIFIED THAT A COPY OF THIS DOCUMENT HAS BEEN DELIVERED TO THE CHAIRMAN OF THE BOARD Dynna Monell | Title Molina Healthcare of California Plan President |
| Elerk of the Board of Supervisors of the San Bernardino County By | Dated:1/26/2024 |
| Deputy | Molina Healthcare of California 200 Oceangate, Suite 100 Address Long Beach, CA 90802 |
| ARDINO COUNTY |)————————————————————————————————————— |

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Reviewed for Contract Compliance

Date

Reviewed Approved by Department

January 27, 2024

Carrie Harmon, Director

Date

EXHIBIT A

HOUSING AND HOMELESSNESS INCENTIVE PROGRAM AGREEMENT SAN BERNARDINO COUNTY

Objectives and Tasks

Transitional Care Homes

• Provide a community, home-like setting that offers step down – structured behavioral health treatment services on-site as well as provides supportive housing for individuals who are either stepping-down from locked care, or experiencing mental health issues in addition to homelessness. Both streams of persons would benefit from the type of care and education to support readiness for transition to independent living in the community (own residence, reunification with family) and linkage to the behavioral health continuum of care for continued stabilization.

Enhance the Coordinated Entry System

• Increase access points and assessment capacity to be able to serve more individuals/families. This would also include administrative support to handle the number of calls received through the CES.

Permanent Housing Investment

• Funds will be used to fund, locate and/or secure additional housing for people experiencing homelessness.

Street Medicine Teams.

Funds will support the expansion and integration of street medicine services
throughout the county and linkages to the CalAIM and provider community. Funds
will be used to support coordination, infrastructure, and expanded street medicine
services through increased funding for staffing, supplies, travel, and other operations
costs.

Navigation Center

• Will directly support capital investments for housing navigation services to expand access for members.

These Objectives and Tasks are intended to help Molina successfully meet the following HHIP Measures during the HHIP Performance Period beginning January 1, 2023 and ending December 31, 2024.

EXHIBIT B

SAN BERNARDINO COUNTY

B.1 SCOPE OF SERVICES

Molina Healthcare has partnered with San Bernardino County to provide significant investments in five (5) activities detailed in Exhibit A - Objectives and Tasks. San Bernardino County shall use the Incentive Payment to perform the Investment Activities stated in Exhibit D. The Investment Activities are intended to help Molina successfully meet the following HHIP Measures during the HHIP Performance Period. San Bernardino County agrees to use its best efforts to ensure that each Activity results in the Performance Outcome Metrics applicable to such Activity.

Performance Outcome Metrics

| Priority Area 1: Partnership and Capacity to Support Referrals for Services | Priority Area 2: Infrastructure to Coordinate and Meet Member Housing Needs | Priority Area 3: Delivery of Services and Member Engagement |
|--|---|---|
| ■ 1.1 Engagement with the CoC/County | ■ 2.1 Connection with street medicine team (DHCS Priority Measure) | ☐ 3.3 MCP members experiencing homelessness who were successfully engaged in ECM |
| ■ 1.2 Connection and Integration with the local Homeless Coordinated Entry System (DHCS Priority Measure) | ■ 2.2 MCP Connection with the local Homeless Management Information System (HMIS) (DHCS Priority Measure) | ■ 3.4 MCP members experiencing homelessness receiving at least one housing related Community Supports (DHCS Priority Measure) |
| ■ 1.3 Identifying and addressing barriers to providing medically appropriate and cost-effective housing-related Community Supports | | ■ 3.5 MCP members who were successfully housed (DHCS Priority Measure) |
| ■ 1.4 Partnerships with counties, CoC, and/or organizations that deliver housing services with whom the MCP has a data sharing agreement that allows for timely information exchange and member matching (DHCS Priority Measure) ■ 1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements, and housing retention (aligns with HHAP-3) | | ■ 3.6 MCP members who remained successfully housed (DHCS Priority Measure) |

B.2 HOMELESS MANAGEMENT INFORMATION SYSTEM

- A. Molina Healthcare agrees to participate in the Homeless Management Information System (HMIS).
 - 1. Participation is defined by HMIS training attendance and complying with San Bernardino County Community Revitalization Office of Homeless Services (OHS) HMIS security policies and procedures.
 - 2. COUNTY retains the rights to the HMIS and case management software application used in the operations of this property. COUNTY will grant Molina Healthcare view only access to use the HMIS software for the term of this Agreement.
 - 3. The Parties expressly acknowledge that Molina Healthcare is not a client facing agency and will not enter data into HMIS, therefore any provision of the Memorandum of Understanding and HMIS Data Quality Standards and Policies related to Agency Responsibilities, Required Data Collection Elements, Collection of Data, Postings entry of data into HMIS, the collection of Identifying Information, and Information Entry Standards does not apply.

EXHIBIT C

Payment Provisions

C.1 PROCESS FOR DISBURSEMENT

County shall prepare a HHIP Project Proposal From using the form provided in Exhibit F proposal for each project that it intends to undertake pursuant to this Grant and indicate: (i) the funding needed to complete the project proposal, (ii) the Investment Plan activity to which the project is related, (iii) the grant category per Exhibit D, and (iv) the corresponding HHIP measure impacted and deliver it to Molina for review and approval.

If Molina approves that HHIP Project Plan Proposal, Molina shall make best efforts to disburse the approved Grant funds within thirty (30) days.

C.2 MAXIMUM DISBURSEMENT AMOUNT

The maximum aggregate HHIP funding available under this Grant is \$1,580,000.

C.3 INELIGIBLE COSTS

HHIP funds shall not be used for costs associated with activities in violation of any law or for any activities not consistent with the intent of the Program and the eligible uses as identified by the California Department of Health Care Services (DHCS) in accordance with the Medi-Cal Home and Community-Based Services (HCBS) Spending Plan. The Molina Healthcare Investment Plan details the funding activities conforming with eligible activities under HHIP (see Exhibit A - Objectives and Tasks & Exhibit D - HHIP Grant Categories).

C.4 EXPENDITURE OF FUNDS

The County shall Expend one hundred percent (100%) of all funds under this agreement by December 31, 2024, the ("Expenditure Deadline") unless approved by Molina Healthcare in writing. Any funds paid to the County, but not Expended pursuant to this Agreement by December 31, 2024, shall be returned to Molina within five (5) business days. In the event this Agreement is terminated prior to December 31, 2024, any funds paid to the County, but not Expended prior to the date of termination, shall be returned to Molina within five (5) business days of the notice of termination.

C.5 FISCAL ACCOUNTABILITY

- a. The County agrees to manage funds received through Molina Healthcare in accordance with sound accounting policies and incur and claim only eligible costs for disbursement.
- b. The County must establish and maintain on a current basis an accrual accounting system in accordance with generally accepted accounting principles and standards. Further, the County must develop an accounting procedure manual. Said manual shall be made available to Molina Healthcare upon request or during fiscal monitoring visits.

EXHIBIT D

HOUSING AND HOMELESSNESS INCENTIVE PROGRAM AGREEMENT SAN BERNARDINO COUNTY

HHIP GRANT CATEGORIES

HHIP GRANT CATEGORIES: Grant funds may be used by the County in the amounts specified for each of the Grant Categories below.

| Grant Category | Payment Amount |
|--|----------------|
| 1. Provide Transitional Care Homes. | \$500,000 |
| 2. Improve member access to the Coordinated Entry System (CES) | \$60,000 |
| 3. Permanent Housing Investment | \$350,000 |
| 4. Street medicine capacity building | \$170,000 |
| 5. Navigation Center | \$500,000 |
| TOTAL | \$ 1,580,000 |



EXHIBIT E Campaign Contribution Disclosure (SB 1439)

DEFINITIONS

Actively supporting the matter: (a) Communicate directly with a member of the Board of Supervisors or other County elected officer [Sheriff, Assessor-Recorder-Clerk, District Attorney, Auditor-Controller/Treasurer/Tax Collector] for the purpose of influencing the decision on the matter; or (b) testifies or makes an oral statement before the County in a proceeding on the matter for the purpose of influencing the County's decision on the matter; or (c) communicates with County employees, for the purpose of influencing the County's decision on the matter; or (d) when the person/company's agent lobbies in person, testifies in person or otherwise communicates with the Board or County employees for purposes of influencing the County's decision in a matter.

Agent: A third-party individual or firm who, for compensation, is representing a party or a participant in the matter submitted to the Board of Supervisors. If an agent is an employee or member of a third-party law, architectural, engineering or consulting firm, or a similar entity, both the entity and the individual are considered agents.

Otherwise related entity: An otherwise related entity is any for-profit organization/company which does not have a parent-subsidiary relationship but meets one of the following criteria:

- (1) One business entity has a controlling ownership interest in the other business entity;
- (2) there is shared management and control between the entities; or
- (3) a controlling owner (50% or greater interest as a shareholder or as a general partner) in one entity also is a controlling owner in the other entity.

For purposes of (2), "shared management and control" can be found when the same person or substantially the same persons own and manage the two entities; there are common or commingled funds or assets; the business entities share the use of the same offices or employees, or otherwise share activities, resources or personnel on a regular basis; or there is otherwise a regular and close working relationship between the entities.

<u>Parent-Subsidiary Relationship:</u> A parent-subsidiary relationship exists when one corporation has more than 50 percent of the voting power of another corporation.

Contractors must respond to the questions on the following page. If a question does not apply respond N/A or Not Applicable.

| 1. | Name of Grantor: <u>Molina</u> | Healthcare of Californ | ia |
|----|--|--|--|
| 2. | Is the entity listed in Question section 501(c)(3)? No. 5 No. ⊠ | • | anization under Internal Revenue Code skip Question Nos. 3-4 and go to Question |
| 3. | Name of Principal (i.e., CEO actively supports the matter Abbie Totten, Plan Presiden | and has a financial inte | ted in Question No. 1, <u>if</u> the individual erest in the decision: |
| 4. | not publicly traded ("closed o | corporation"), identify th | tion held by 35 or less shareholders, and ne major shareholder(s): <u>Molina</u> ealthcare, Inc., a publicly traded company. |
| 5. | Name of any parent, subsidiary, or otherwise related entity for the entity listed in Question No. 1 (see definitions above): | | |
| | Company Na | ame | Relationship |
| ı | Molina Healthcare Inc. | | Parent |
| Ц. | | | |
| 6. | Name of agent(s) of Grantor | • | |
| 6. | Company Name | : Agent(s) | Date Agent Retained (if less than 12 months prior) |
| | | | [이 호텔 : 회급 수업 기업 - 기업 - 기업 |
| | Company Name None Name of Subcontractor(s) (ir under the awarded contract | Agent(s) None ncluding Principal and A if the subcontractor (1) ion and (3) will be poss | [이 호텔 : 회급 수업 기업 - 기업 - 기업 |
| 7. | Company Name None Name of Subcontractor(s) (ir under the awarded contract financial interest in the decision | Agent(s) None ncluding Principal and A if the subcontractor (1) ion and (3) will be poss | (if less than 12 months prior) Agent(s)) that will be providing services/work actively supports the matter and (2) has a |
| 7. | Company Name None Name of Subcontractor(s) (ir under the awarded contract financial interest in the decisi or board governed special di | Agent(s) None Including Principal and A if the subcontractor (1) ion and (3) will be possistrict. Subcontractor(s): | (if less than 12 months prior) Agent(s)) that will be providing services/work actively supports the matter and (2) has a libly identified in the contract with the County |

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| Company Name | Individual(s) Name |
|---|--------------------|
| Not that Molina Healthcare of California is aware of. | |

| 9. | Was a campaign contribution, of more than \$250, made to any member of the San Bernardino County Board of Supervisors or other County elected officer on or after January 1, 2023, by any of the individuals or entities listed in Question Nos. 1-8? |
|-----|---|
| | No ⊠ If no , please skip Question No. 10. |
| | Yes ☐ If yes , please continue to complete this form. |
| 10. | . Name of Board of Supervisor Member or other County elected officer: N/a |
| | Name of Contributor: N/a |
| | Date(s) of Contribution(s): N/a |
| | Amount(s): N/a |

Please add an additional sheet(s) to identify additional Board Members/County elected officer to whom anyone listed made campaign contributions.

By signing the Contract, Grantor certifies that the statements made herein are true and correct. Grantor understands that the individuals and entities listed in Question Nos. 1-8 are prohibited from making campaign contributions of more than \$250 to any member of the Board of Supervisors or other County elected officer while award of this Contract is being considered and for 12 months after a final decision by the County.

EXHIBIT F



HHIP Project Proposal Form

| | District Project resides (Please check one) |
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| | District 1 |
| | District 2 |
| | District 3 |
| | District 4 |
| | District 5 |
|) . | If CoC requesting entity, please indicate region in which project resides (Please check one) |
| | Central Valley RSC |
| | Desert Region |
| | East Valley Region Mountain RSC |
| | West Valley Region |
| | Youth Advisory Board |
| . (| City/Community/Unincorporated area project resides: |
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HHIP Project Proposal Form

| HIP Investment Activity # and name: (Please refer to Inv | estment Plan) |
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HHIP Project Proposal Form

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HHIP Project Proposal Form

| 11. | Completion Date: |
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| 12. | Total Funding amount for Project: |
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| 13. | Total Funding Amount Requested: |
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| 14. | # Permanent Supportive Housing Units (if applicable): |
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| 15. | # of Beds (if applicable): |
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| 16. | Targeted Population: |
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| 17. | a. Total number of individuals estimated to be served: |
| | |
| | b. Total number of Molina Medi-Cal members estimated to be served: |
| | |
| | |

4



HOMELESS PARTNERSHIP

San Bernardino Count

County of San Bernardino Office of Homeless Services

Item #5

560 E. Hospitality Lane, Suite 200 • San Bernardino, CA 92415-0044 Phone: (909) 501-0610 • Fax: (909) 501-0622

Email: homelessrfp@hss.sbcounty.gov • Website: https://sbchp.sbcounty.gov/

Desert Reginal Steering Committee Recommendation Date March 20, 2024 Presenter Jessica Alexander Announcements Desert Reginal Steering Committee Recommendation

Announcements

On February 13, 2024, VVFRC received unanimous approval from the High Desert Regional Steering Committee to utilize the HHAP Round 3 funds for the acquisition of property located at 16045 Chiwi Road Apple Valley, CA 92307. Therefore, the agency is submitting this request to the Inter-Agency Council on Homelessness (ICH). The site will be used to provide Permanent Supportive Housing for the Low-Income Senior Population. This acquisition will increase the Town of Apple Valley's sheltering capacity by 8 beds.

San Bernardino County Homeless Partnership

Interagency Council on Homelessness

Administrative Office

560 E. Hospitality Lane Suite 200, San Bernardino, CA 92408-0044

Office: (909) 501-0610



FROM: Victor Valley Family Resource Center (VVFRC)

SUBJECT: HHAP 3 – Scope Of Work Change Request

DATE: February 13, 2024

RECOMMENDATION

That The Inter-Agency Council on Homelessness (ICH) approve Victor Valley Family Resource Center's (VVFRC) request to amend the scope of work submitted in response to Request for Applications (RFA) OHS 23-01, redirecting Homeless Housing, Assistance and Prevention (HHAP) Round 3 funds awarded for the acquisition 21831 Arapahoe Avenue in the Town of Apple Valley to the acquisition a property located at 16045 Chiwi Road Apple Valley, CA 92307.

BACKGROUND INFORMATION

On June 13, 2023, the Desert Regional Steering Committee (RSC) adopted funding recommendations, which allocated \$388,627 of HHAP Round 3 funds to VVFRC, the region's highest-ranking applicant, for the acquisition of a multi-family property located at 21831 Arapahoe Avenue in the Town of Apple Valley. On June 28, 2023, the Interagency Council on Homelessness approved the RSC's recommendation. However, the property was taken off the market by the owner. The agency was requested to open Shelter Beds in the City of Barstow because of the lack of shelter in that location.

VVFRC requested approval to amend the scope of work originally submitted in response to RFA OHS 23-01 the HHAP Round 3 funds for the acquisition of a property located at 35190 Marks Road in the City of Barstow. The site was to be used to provide Interim Shelter, and Permanent Supportive Housing, increasing the region's sheltering capacity by 50 beds. However, a requested water report indicated that there was a possibility of contaminated water that would require a filtration system that would require additional funding that was not anticipated by the agency.

San Bernardino County Homeless Partnership

Interagency Council on Homelessness Administrative Office 560 E. Hospitality Lane Suite 200, San Bernardino, CA 92408-0044 Office: (909) 501-0610



CHANGE OF SCOPE OF WORK

On February 13, 2024, VVFRC received unanimous approval from the High Desert Regional Steering Committee to utilize the HHAP Round 3 funds for the acquisition of property located at 16045 Chiwi Road Apple Valley, CA 92307. Therefore, the agency is submitting this request to the Inter-Agency Council on Homelessness (ICH). The site will be used to provide Permanent Supportive Housing for the Low-Income Senior Population. This acquisition will increase the Town of Apple Valley's sheltering capacity by 8 beds.

MEMORANDUM OF UNDERSTANDING Between CA-609 San Bernardino City & County Continuum of Care and San Bernardino County, through its Office of Homeless Services for Collaborative Applicant

May 7, 2024 - December 31, 2028

WHEREAS, the term "Collaborative Applicant" is defined by the United States Department of Housing and Urban Development (HUD) to mean an eligible applicant that has been designated by the Continuum of Care to apply for a grant for Continuum of Care planning funds on behalf of the Continuum.

WHEREAS, HUD uses the term "Continuum of Care" to refer to the group that carry out the duties and responsibilities assigned to the Collaborative Applicant, with the exception of applying to HUD for grant funds; and

WHEREAS, San Bernadino County (County) is a political subdivision of the State of California and its Office of Homeless Services (OHS) has administered HUD Continuum of Care funds as a Collaborative Applicant on behalf of the CA-609 San Bernardino City & County Continuum of Care (SBC CoC); and

WHEREAS, SBC CoC desires to designate the County, through OHS, to serve as its Collaborative Applicant to administer HUD Continuum of Care funds; and

WHEREAS, the County, through OHS, agrees to perform the services as set forth below;

NOW THEREFORE, SBC CoC and County, through its OHS, (collectively, the "Parties") mutually agree to the following terms and conditions:

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I. DEFINITIONS

- A. <u>CA-609 San Bernardino City & County Continuum of Care (SBC CoC)</u>: Provides leadership in creating a comprehensive countywide network of service delivery to homeless individuals and families and those at-risk of becoming homeless. The SBC CoC also coordinates services with the San Bernardino County Homeless Partnership consisting of community and faith-based organizations, educational institutions, non-profit organizations, private industry, and Federal, State, and local governments.
- B. <u>Collaborative Applicant</u>: Refers to the eligible applicant that has been designated by the SBC CoC to submit the annual Continuum of Care Consolidated Application for funding on behalf of the SBC CoC. In addition, the Collaborative Applicant is the only entity that can apply for a grant for Continuum of Care planning funds on behalf of the SBC CoC. As set forth in this MOU, the Collaborative Applicant is currently designated as the County, through its Office of Homeless Services.
- C. <u>Continuum of Care</u>: The group organized to carry out the responsibilities required under the CoC Program Interim Rule and that is composed of representatives of organizations, including nonprofit homeless providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing agencies, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, organizations that serve homeless and formerly homeless veterans, and homeless and formerly homeless persons to the extent these groups are represented within the geographic area and are available to participate.
- D. <u>Homeless</u>: The same meaning as defined in Section 578.3 of Title 24 of the Code of Federal Regulations¹, as may be amended.
- E. <u>Homeless Management Information System (HMIS)</u>: A web-enabled database used by homeless service providers to capture information about the San Bernardino County persons they serve. The database tracks services provided to homeless individuals and families by the collaborative agencies. Services tracked include: emergency, transitional, and permanent housing bed usage, employment, veteran's status, as well as referrals to health and human service providers, or other relevant supportive service agencies. As required by HUD, the Continuum of Care utilizes the captured information to make informed decisions in planning, homeless advocacy, and policy development that result in target services. HMIS also includes that use of a comparable database by a victim services provider or legal services provider that is permitted under Part 576 of Title 24 of the Code of Federal Regulations.
- F. <u>Interagency Council on Homelessness (ICH)</u>: The policy making body for the SBC CoC, elected by the SBC CoC membership.
- G. Office of Homeless Services (OHS): The County department designated as the Collaborative Applicant for the SBC CoC.

II. OHS SERVICE RESPONSIBILITIES

A. Recordkeeping Requirements

Comply with Section 578.103 recordkeeping requirements, as may be amended. Pursuant to OHS, as the Collaborative Applicant will keep the following documentation related to establishing and operating the SBC CoC:

1. The SBC CoC must establish a board to act on behalf of the SBC CoC using the process established as a requirement by Section 578.7(a)(3) and must comply with the conflict-of-interest requirements at Section 578.95(b). The board must:

¹ Unless otherwise specified, all statutory references herein shall be to Title 24 of the Code of Federal Regulations.

- a. Be representative of the relevant organizations and of projects serving homeless subpopulations; and include at least one homeless or formerly homeless individual.
- b. The SBC CoC must adopt and follow a written process to select a board to act on behalf of the SBC CoC. The process must be reviewed, updated, and approved by the SBC CoC at least once every 5 years.
- c. No SBC CoC board member may participate in or influence discussions or resulting decisions concerning the award of a grant or other financial benefits to the organization that the member represents.
- 2. Evidence that the SBC CoC has been established and operated as set forth in Section 578.7 including published agendas and meeting minutes, an approved Governance Charter that is reviewed and updated annually, a written process for selecting a board that is reviewed and updated at least once every 5 years, evidence required for designating a single HMIS for the SBC CoC, and monitoring reports of recipients and subrecipients;
- 3. Evidence that the SBC CoC has prepared the application for funds as set forth in Section 578.9, including the designation of the eligible applicant to be the collaborative applicant.

B. Administration

- 1. Provide staff for SBC CoC General Membership and SBC CoC Board meetings by sending agendas, recording meeting attendance, and taking and maintaining minutes of meetings.
- 2. Inform the SBC CoC of HUD notices, interim rules, and changes to HUD regulations.
- 3. Coordinate monitoring of performance and evaluation and report findings to SBC CoC Program project recipients, SBC CoC Board, and SBC CoC membership.
- 4. HUD Annual Requirements (see HUD Annual Requirements: SBC CoC Collaborative Applicant Activities (hudexchange.info))
- 5. SBC CoC Collaborative Applicant annual required activities include:
 - a. SBC CoC Program Registration: Registration opens the second Tuesday in January, per the CoC Program Registration Notice. Typically, about 30 45 days turn around.
 - b. Housing Inventory Count (HIC): Conduct the HIC during the last 10 days of January. Typically entered into HDX and reconciled by end of April.
 - c. Point-in-Time Count (PIT): Conduct the sheltered PIT count during the last 10 days of January. Conduct the unsheltered count at least every other year. Typically, reconciled report similar to HIC timeline.
 - d. Grant Inventory Worksheets (GIW): Review and ensure accuracy of the GIW record of all grants eligible for renewal within the SBC CoC's geographic area. Typically released in May with 10 to 14-day response time to confirm with grantees and reconcile with CPD.
 - e. Local Application Process: Conduct a local process to solicit, review, accept, and prioritize project applications. Typically, this is during June August with a September submittal to HUD.
 - f. System Performance Measures (SPMs): Submit SPM reports in HDX when notified by HUD; coordinate with ESG Program recipients. Typically, HUD reviews SPMs in HDX.

- g. PIT/HIC Data Entry: Submit PIT/HIC data in HDX, when notified by HUD. Typically, HUD reviews in HDX.
- h. SBC CoC Program Competition: Submit the SBC CoC Consolidated Application, which includes the SBC CoC Application and the SBC CoC Priority Listing containing all the project applications and their rankings. This is a multi-step process with final submittal to HUD in the later part of September.
- i. Notice of Funding Opportunity (NOFO): Read carefully the annual CoC Program Competition NOFO once released, prior to submitting funding applications to HUD. Several public notices with due dates are associated with the NOFO.
- j. Consolidated Plan: Participate in the Consolidated Planning process and ensure that the Consolidated Annual Performance and Evaluation Report (CAPER) is submitted. Jurisdictions may have varying timelines for generating CAPER. Data is typically requested in May/June so that draft reports can go to Board of Supervisors in July-August.
- k. Longitudinal Systems Analysis (LSA): Submit LSA report in HDX 2.0 using HMIS data.
- I. Grant Awards: When announced, review carefully the CoC Program awards and submit appeals by the published due date. (Note: HUD's goal is to publish awards in Q4; award announcements sometimes occur in Q1 of the following year.)

III. OHS GENERAL RESPONSIBILITIES

- A. OHS agrees not to enter into any subcontracting agreements for work contemplated under the MOU without first obtaining written approval from ICH. Any subcontractor shall be subject to the same provisions as OHS in addition to all terms and conditions as required by SBC CoC. OHS shall be fully responsible for the performance of any subcontractor.
- B. OHS will maintain all records and books pertaining to the delivery of services under this MOU and demonstrate accountability for MOU performance. Said records shall be kept and maintained within OHS. ICH Chair or designee shall have the right upon reasonable notice and at reasonable hours of business to examine and inspect such records and books.
- C. OHS shall provide a written grievance procedure, approved by ICH, through which service recipient may express and have considered their views and complaints regarding the delivery of services.
- D. OHS shall obtain and complete required documents as well as maintain satisfactory performance as outlined herein as required by applicable law or for the period of this MOU defined in Section VIII, whichever duration is longer.

IV. SBC CoC RESPONSIBILITIES

- A. SBC CoC is responsible for providing the pertinent information necessary for the completion of Collaborative Applicant duties with sufficient time for the Collaborative Applicant to complete all required processes to allow for timely submittal to the funding source regarding the SBC CoC allocation. (Examples: planning information, priorities, data).
- B. SBC CoC is responsible for ensuring that all relevant homeless-dedicated organizations provide the data elements necessary in HMIS to meet funding source requirements and to effectively assess system needs and gaps.
- C. Comply with the provisions of this MOU.

V. <u>MUTUAL RESPONSIBILITIES</u>

- A. SBC CoC and OHS agree they will establish mutually satisfactory methods for the exchange of such information as may be necessary in order that each party may perform its duties and functions under this agreement and appropriate procedures to ensure all information is safeguarded from improper disclosure in accordance with applicable State and Federal laws and regulations.
- B. SBC CoC and OHS agree they will establish mutually satisfactory methods for problem resolution at the lowest possible level as the optimum, with a procedure to mobilize problem resolution up through SBC CoC and OHS' mutual chain of command, as deemed necessary.
- C. SBC CoC and OHS agree to develop and implement procedures and forms necessary to administer and document program referral, participation, compliance, and effectiveness.
- D. SBC CoC and OHS agree to develop procedures for resolving grievances including the specific steps either entity must follow, and the time limits for resolution.
- E. The SBC CoC and OHS shall work together to build a CoC organization that is capable of addressing the needs of people experiencing homelessness and implement programs and projects addressing the identified needs and gaps in service.
- F. The SBC CoC and OHS shall make every effort to approach various agencies, entities, service providers, general public, and others to further the homelessness cause and implement programs and services needed dependent on funding.
- G. The SBC CoC and OHS shall strive to educate the community about their roles, responsibilities, and collaborative mission working together to develop an effective community plan for sharing information.
- H. The SBC CoC and OHS shall communicate regularly, collaborate, and will ensure that other partners are included in the collaboration and development of appropriate community initiatives.
- I. The SBC CoC and OHS shall develop training programs designed to educate SBC CoC members relative to homeless issues, gaps, and services, HUD rules and regulations, and other training as may be identified.
- J. The SBC CoC and OHS shall perform other functions that may arise that are not identified within this MOU but may be necessary to carry out the operation and functions of the SBC CoC or the Collaborative Applicant.
- K. The Parties mutually agree to be bound by, and abide by, all applicable anti-discrimination statutes, regulations, policies, and procedures as may be applicable under any federal or state contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted.

VI. RIGHT TO MONITOR AND AUDIT

A. The ICH Chair shall have absolute right to review and audit all records, books, papers, documents, corporate minutes, and other pertinent items as requested, and shall have absolute right to monitor the performance of

OHS in the delivery of services provided under this MOU. Full cooperation shall be given by OHS in any auditing or monitoring conducted.

- B. OHS shall cooperate with SBC CoC in the implementation, monitoring and evaluation of this MOU and comply with any and all reporting requirements established by this MOU.
- C. All records pertaining to service delivery and all fiscal, statistical and management books and records shall be available for examination and audit by SBC CoC, federal and state representatives for a period of three years after the MOU expires or until all pending county, state, and federal audits are completed, whichever is later. Records of OHS which do not pertain to the services under this MOU shall not be subject to review or audit unless required by applicable law or provided in this or another agreement. Technical program data shall be retained and made available upon SBC CoC's reasonable advance written notice or turned over to SBC CoC.

VII. TERM

This MOU is effective as of May 7, 2024 and expires December 31, 2028, but may be terminated earlier in accordance with provisions of Section VIII. of this MOU. The Parties may extend this MOU by written amendment signed by both Parties.

VIII. EARLY TERMINATION

- A. This MOU may be terminated without cause upon thirty (30) days written notice by either party. The ICH Chair is authorized to exercise SBC CoC's rights with respect to any termination of this MOU. The OHS' Chief of Homeless Services, or his/her appointed designee, has authority to terminate this MOU on behalf of the County.
- B. OHS will only be able to use administrative funds for costs and uncancelable obligations incurred prior to the date of termination. OHS will not be reimbursed for costs incurred after the date of termination.
- C. If, during the term of this MOU, State and/or Federal funds appropriated for the purposes of this MOU are reduced or eliminated, SBC CoC may immediately terminate this MOU upon written notice to OHS.

IX. GENERAL PROVISIONS

- A. No waiver of any of the provisions of the MOU documents shall be effective unless it is made in a writing which refers to provisions so waived and which is executed by the Parties. No course of dealing and no delay or failure of a Party in exercising any right under any MOU document shall affect any other or future exercise of that right or any exercise of any other right. A Party shall not be precluded from exercising a right by its having partially exercised that right or its having previously abandoned or discontinued steps to enforce that right.
- B. Any alterations, variations, modifications, or waivers of provisions of the MOU, unless specifically allowed in the MOU, shall be valid only when they have been reduced to writing, duly signed and approved by each Party's authorized representative as an amendment to this MOU. No oral understanding or agreement not incorporated herein shall be binding on either of the Parties hereto.
- C. This MOU is not assignable by any Party, in whole or in part, without the other Parties' prior written consent.
- D. In the event of any dispute under this MOU, each Party to this MOU shall bear its own attorney's fees and costs regardless of who is the prevailing party.
- E. The parties acknowledge and agree that this MOU was entered into and intended to be performed in San Bernardino County, California. The parties agree that the venue of any action or claim brought by any party to this MOU will be the Superior Court of California, San Bernardino County, San Bernardino District. Each party hereby waives any law or rule of the court which would allow them to request or demand a change of venue. If any action or claim concerning this MOU is brought by any third party and filed in another venue,

- the parties hereto agree to use their best efforts to obtain a change of venue to the Superior Court of California, San Bernardino County, San Bernardino District.
- F. The Parties hereto shall use their best efforts to settle any dispute, claim, question or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both Parties.
- G. The Parties mutually agree to be bound by, and abide by, all applicable anti-discrimination statutes, regulations, policies, and procedures as may be applicable under any federal or state contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted.
- H. County is an authorized self-insured public entity for purposes of Professional Liability, General Liability, Automobile Liability and Worker's Compensation and warrant that through its respective program of self-insurance, its has adequate coverage or resources to protect against liabilities arising out of performance of the terms, conditions or obligations of this MOU.
- SBC CoC shall not be responsible for any damage or liability occurring by reason of any acts or omissions on the part of County under or in connection with any work, authority or jurisdiction delegated to or determined to be the responsibility of County under this MOU.
- J. The County agrees to indemnify, defend and hold harmless the SBC CoC and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages, and/or liability arising from the County's negligent acts and errors or omissions under this MOU and for any costs or expenses incurred by the SBC CoC on account of any claim therefore, except where such indemnification is prohibited by law.

X. CONCLUSION

- A. This MOU, consisting of 9 pages, is the full and complete document describing services to be rendered by the County, through OHS, to SBC CoC including all covenants, conditions, and benefits.
- B. The signatures of the Parties affixed to this MOU affirm that they are duly authorized to commit and bind their respective departments to the terms and conditions set forth in this document.
- C. This MOU may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same MOU. The Parties shall be entitled to sign and transmit an electronic signature of this MOU (whether by facsimile, PDF or other email transmission), which signature shall be binding on the Party whose name is contained therein. Each Party providing an electronic signature agrees to promptly execute and deliver to the other Party an original signed MOU upon request.

| CA-609 S. Continuun | AN BERNARDINO CITY & COUNTY n of Care | | NARDINO COUNTY Homeless Services |
|--------------------------|---|-----------------------------|---|
| Title: Cl Address: ′ | essica Alexander hair, Interagency Council on Homelessness 1595 E. Art Townsend Drive San Bernardino, CA | Name: Title: Address: | Marcus Dillard Chief of Homeless Services 560 E. Hospitality Lane, Ste. 200 San Bernardino, CA |
| Date: | | Date: | |
| APPROVE | ED AS TO LEGAL FORM: | APPROVI | ED AS TO LEGAL FORM: |
| Name Title Address | Sophie A. Curtis Deputy County Counsel 385 N. Arrowhead Ave. San Bernardino, CA | Name: Title: Address: | Suzanne Bryant Deputy County Counsel 385 N. Arrowhead Ave. San Bernardino, CA |
| Date: | | Date: | |

MEMORANDUM OF UNDERSTANDING Between CA-609 San Bernardino City & County Continuum of Care and San Bernardino County Office of Homeless Services for Administrative Entity

May 7, 2024 - December 31, 2028

WHEREAS, as set forth in California Health and Safety Code Section 50210, "Administrative entity" means a unit of general-purpose local government or a nonprofit organization that has previously administered federal Department of Housing and Urban Development (HUD) Continuum of Care (CoC) funds as the collaborative applicant pursuant to Section 578.3 of Title 24 of the Code of Federal Regulations (CFR) that has been designated by the CoC to administer program funds; and

WHEREAS, CA-609 San Bernardino City and County Continuum of Care (SBC CoC) desires to have San Bernardino County (County), through its Office of Homeless Services (OHS), act on its behalf as the Administrative Entity to administer grant funds on behalf of the SBC CoC; and

WHEREAS, OHS agrees to perform the services as set forth below;

NOW THEREFORE, SBC CoC and the County, through OHS, mutually agree to the following terms and conditions:

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I. <u>DEFINITIONS</u>

- A. <u>Administrative Entity</u>: A unit of general-purpose local government or a nonprofit organization that has previously administered federal Department of Housing and Urban Development Continuum of Care funds as the collaborative applicant pursuant to Section 578.3 of Title 24 of the CFR that has been designated by the CoC to administer program funds.
- B. <u>CA-609 San Bernardino City and County Continuum of Care (SBC CoC)</u>: Provides leadership in creating a comprehensive countywide network of service delivery to homeless individuals and families and those atrisk of becoming homeless. The SBC CoC also coordinates services with the San Bernardino County Homeless Partnership consisting of community and faith-based organizations, educational institutions, non-profit organizations, private industry, and Federal, State, and local governments.
- C. Continuum of Care (CoC): The group organized to carry out the responsibilities required under the CoC Program Interim Rule and that is composed of representatives of organizations, including nonprofit homeless providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing agencies, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, organizations that serve homeless and formerly homeless veterans, and homeless and formerly homeless persons to the extent these groups are represented within the geographic area and are available to participate.
- D. <u>Homeless</u>: The same meaning as defined in Section 578.3 of Title 24 of the Code of Federal Regulations, as may be amended.
- E. Homeless Management Information System (HMIS): A web-enabled database used by homeless service providers to capture information about the San Bernardino County persons they serve. The database tracks services provided to homeless individuals and families by the collaborative agencies. Services tracked include: emergency, transitional, and permanent housing bed usage, employment, veteran's status, as well as referrals to health and human service providers, or other relevant supportive service agencies. As required by HUD, the CoC utilizes the captured information to make informed decisions in planning, homeless advocacy, and policy development that result in target services. HMIS also includes that use of a comparable database by a victim services provider or legal services provider that is permitted under Part 576 of Title 24 of the Code of Federal Regulations.
- F. <u>Interagency Council on Homelessness (ICH):</u> The policy making body for the SBC CoC, elected by the SBC CoC membership.
- G. Office of Homeless Services (OHS): The County department designated as the Administrative Entity for the SBC CoC.

II. OHS SERVICE RESPONSIBILITIES

- A. Complete and submit grant applications on behalf of the SBC CoC for funding sources that allocate funding to CoCs.
- B. Grant administration to include, but not limited to: contracting with the California Interagency Council on Homelessness (Cal ICH) to receive grant funds awarded to the SBC CoC, track funds, meet the terms and conditions of the State contract(s), contracting, when necessary, with sub-recipients and reporting on funds and activities to Cal ICH, and submitting required reports to Cal ICH.
- C. Provide HMIS data to the State Homeless Data Integration System (HDIS).
- D. Ensure that the SBC CoC meets State funding activities for consultation, coordination, and planning to meet State funding requirements.

E. Other Support Activities as negotiated and approved by both parties, memorialized in writing, and required by the State funding program.

III. OHS GENERAL RESPONSIBILITIES

- A. OHS agrees not to enter into any subcontracting agreements for work contemplated under the MOU without first obtaining written approval from SBC CoC. Any subcontractor shall be subject to the same provisions as OHS in addition to all terms and conditions as required by SBC CoC. OHS shall be fully responsible for the performance of any subcontractor.
- B. OHS will maintain all records and books pertaining to the delivery of services under this MOU and demonstrate accountability for MOU performance. Said records shall be kept and maintained within OHS. ICH Chair or designee shall have the right upon reasonable notice and at reasonable hours of business to examine and inspect such records and books.
- C. OHS shall provide a written procedure, approved by SBC CoC, through which service recipients may express and have considered their views and complaints regarding the delivery of services.
- D. OHS shall obtain and complete required documents as well as maintain satisfactory performance as outlined herein as required by applicable law or for the period of this MOU defined in Section VIII, whichever is longer.

IV. SBC CoC RESPONSIBILITIES

- A. The SBC CoC is responsible for providing the pertinent information necessary for the completion of AE duties with sufficient time for the AE to complete all required processes to allow for timely submittal to the funding source regarding the SBC CoC allocation. (Examples: planning information, priorities, data).
- B. The SBC CoC is responsible for ensuring that all relevant homeless-dedicated organizations provide the data elements necessary in HMIS to meet funding source requirements and to effectively assess system needs and gaps.
- C. Comply with the provisions of this MOU.

V. MUTUAL RESPONSIBILITIES

- A. SBC CoC and OHS agree they will establish mutually satisfactory methods for the exchange of such information as may be necessary in order that each party may perform its duties and functions under this agreement and appropriate procedures to ensure all information is safeguarded from improper disclosure in accordance with applicable State and Federal laws and regulations.
- B. SBC CoC and OHS agree they will establish mutually satisfactory methods for problem resolution at the lowest possible level as the optimum, with a procedure to mobilize problem resolution up through SBC CoC and OHS' mutual chain of command, as deemed necessary.
- C. SBC CoC and OHS agree to develop and implement procedures and forms necessary to administer and document program referral, participation, compliance, and effectiveness.
- D. SBC CoC and OHS agree to develop procedures for resolving grievances including the specific steps either entity must follow, and the time limits for resolution.
- E. The SBC CoC and OHS shall work together to build a CoC organization that is capable of addressing the needs of people experiencing homelessness and implement programs and projects addressing the identified needs and gaps in service.

- F. The SBC CoC and OHS shall make every effort to approach various agencies, entities, service providers, general public, and others to further the homelessness cause and implement programs and services needed dependent on funding.
- G. The SBC CoC and OHS shall strive to educate the community about their roles, responsibilities, and collaborative mission working together to develop an effective community plan for sharing information.
- H. The SBC CoC and OHS shall communicate regularly and nurture collaboration, and will ensure that other partners are included in the collaboration and development of appropriate community initiatives.
- I. The SBC CoC and OHS shall develop training programs designed to educate SBC CoC members relative to homeless issues, gaps, and services, HUD rules and regulations, and other training as may be identified.
- J. The SBC CoC and OHS shall perform other functions that may arise that are not identified within this MOU but may be necessary to carry out the operation and functions of the SBC CoC or the Collaborative Applicant.
- K. The Parties mutually agree to be bound by, and abide by, all applicable anti-discrimination statutes, regulations, policies, and procedures as may be applicable under any federal or state contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted.

VI. FISCAL PROVISIONS

- A. As the Administrative Entity for SBC CoC funding sources, OHS will receive the administrative allocation for any funding sources OHS applies for and receives on SBC CoC's behalf.
- B. Funds made available under this MOU shall not supplant any federal, state or any governmental funds intended for services of the same nature as this MOU.

VII. RIGHT TO MONITOR AND AUDIT

- A. ICH Chair, shall have absolute right to review and audit all records, books, papers, documents, corporate minutes, and other pertinent items as requested, and shall have absolute right to monitor the performance of OHS in the delivery of services provided under this MOU. Full cooperation shall be given by OHS in any auditing or monitoring conducted.
- B. OHS shall cooperate with SBC CoC in the implementation, monitoring and evaluation of this MOU and comply with any and all reporting requirements established by this MOU.
- C. All records pertaining to service delivery and all fiscal, statistical and management books and records shall be available for examination and audit by SBC CoC, federal and state representatives for a period of three years after the MOU expires or until all pending county, state, and federal audits are completed, whichever is later. Records of OHS which do not pertain to the services under this MOU shall not be subject to review or audit unless required by applicable law or provided in this or another agreement. Technical program data shall be retained and made available upon SBC CoC's reasonable advance written notice or turned over to SBC CoC.

VIII. TERM

This MOU is effective as of May 7, 2024 and expires December 31, 2028, but may be terminated earlier in accordance with provisions of Section IX of this MOU. The Parties may extend this MOU by written amendment signed by both Parties.

IX. <u>EARLY TERMINATION</u>

- A. This MOU may be terminated without cause upon thirty (30) days written notice by either party. The ICH Chair, or his/her designee, is authorized to exercise SBC CoC's rights with respect to any termination of this MOU. The OHS' Chief of Homeless Services, or his/her appointed designee, has authority to terminate this MOU on behalf of the County.
- B. OHS will only be able to use administrative funds for costs and uncancelable obligations incurred prior to the date of termination. OHS will not be reimbursed for costs incurred after the date of termination.
- C. If, during the term of this MOU, State and/or Federal funds appropriated for the purposes of this MOU are reduced or eliminated, SBC CoC may immediately terminate this MOU upon written notice to OHS.

X. **GENERAL PROVISIONS**

- A. No waiver of any of the provisions of the MOU documents shall be effective unless it is made in a writing which refers to provisions so waived and which is executed by the Parties. No course of dealing and no delay or failure of a Party in exercising any right under any MOU document shall affect any other or future exercise of that right or any exercise of any other right. A Party shall not be precluded from exercising a right by its having partially exercised that right or its having previously abandoned or discontinued steps to enforce that right.
- B. Any alterations, variations, modifications, or waivers of provisions of the MOU, unless specifically allowed in the MOU, shall be valid only when they have been reduced to writing, duly signed and approved by each Party's authorized representative as an amendment to this MOU. No oral understanding or agreement not incorporated herein shall be binding on either of the Parties hereto.
- C. This MOU is not assignable by either Party, in whole or in part, without the other Parties' prior written consent.
- D. In the event of any dispute under this MOU, each Party to this MOU shall bear its own attorney's fees and costs regardless of who is the prevailing party.
- E. The parties acknowledge and agree that this MOU was entered into and intended to be performed in San Bernardino County, California. The parties agree that the venue of any action or claim brought by any party to this MOU will be the Superior Court of California, San Bernardino County, San Bernardino District. Each party hereby waives any law or rule of the court which would allow them to request or demand a change of venue. If any action or claim concerning this MOU is brought by any third party and filed in another venue, the parties hereto agree to use their best efforts to obtain a change of venue to the Superior Court of California, San Bernardino County, San Bernardino District.
- F. The Parties hereto shall use their best efforts to settle any dispute, claim, question or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both Parties.
- G. The Parties mutually agree to be bound by, and abide by, all applicable anti-discrimination statutes, regulations, policies, and procedures as may be applicable under any federal or state contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted.
- H. County is an authorized self-insured public entity for purposes of Professional Liability, General Liability, Automobile Liability and Worker's Compensation and warrant that through its respective program of self-insurance, its has adequate coverage or resources to protect against liabilities arising out of performance of the terms, conditions or obligations of this MOU.

- I. SBC CoC shall not be responsible for any damage or liability occurring by reason of any acts or omissions on the part of County under or in connection with any work, authority or jurisdiction delegated to or determined to be the responsibility of County under this MOU.
- J. The County agrees to indemnify, defend and hold harmless the SBC CoC and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages, and/or liability arising from the County's negligent acts and errors or omissions under this MOU and for any costs or expenses incurred by the SBC CoC on account of any claim therefore, except where such indemnification is prohibited by law.

XI. CONCLUSION

- A. This MOU, consisting of 7 pages, is the full and complete document describing services to be rendered by the County, through OHS, to SBC CoC including all covenants, conditions, and benefits.
- B. The signatures of the Parties affixed to this MOU affirm that they are duly authorized to commit and bind their respective departments to the terms and conditions set forth in this document.
- C. This MOU may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same MOU. The Parties shall be entitled to sign and transmit an electronic signature of this MOU (whether by facsimile, PDF or other email transmission), which signature shall be binding on the Party whose name is contained therein. Each Party providing an electronic signature agrees to promptly execute and deliver to the other Parties an original signed MOU upon request.

| CA-609 S Continuur | SAN BERNARDINO CITY & COUNTY m of Care | | NARDINO COUNTY Homeless Services |
|--------------------------|---|-----------------------------|---|
| Title: C | essica Alexander hair, Interagency Council on Homelessness 1595 E. Art Townsend Drive San Bernardino, CA | Name: Title: Address: | Marcus Dillard Chief of Homeless Services 560 E. Hospitality Lane, Ste. 200 San Bernardino, CA |
| Date: | | Date: | |
| APPROV | ED AS TO LEGAL FORM: | APPROVI | ED AS TO LEGAL FORM: |
| Name Title Address | Sophie A. Curtis Deputy County Counsel 385 N. Arrowhead Ave. San Bernardino, CA | Name: Title: Address: | , , , |
| Date: | | Date: | |

MEMORANDUM OF UNDERSTANDING Between SAN BERNARDINO COUNTY, through its OFFICE OF HOMELESS SERVICES and CA-609 SAN BERNARDINO CITY & COUNTY CONTINUUM OF CARE For HOMELESS MANAGEMENT INFORMATION SYSTEM

May 7, 2024 – December 31, 2028

WHEREAS, the San Bernardino County (County), through its Office of Homeless Services(OHS), serves as the Homeless Management Information System (HMIS) Administrative Entity (AE), designated by the CA-609 San Bernardino City & County Continuum of Care (SBC CoC) to operate the day-to-day activities and managerial operations of the HMIS; and

WHEREAS, SBC CoC desires that OHS continue to serve as the AE to operate the day-to-day activities and managerial operations of the HMIS; and

WHEREAS, the County, through OHS, and the SBC CoC seek to enter into this Memorandum of Understanding (MOU) to define their respective roles in providing HMIS oversight and managerial operation; and

NOW THEREFORE, the County, through OHS, and the SBC CoC mutually agree to the following terms and conditions:

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I. PURPOSE

HMIS is mandated by the U.S. Department of Housing and Urban Development (HUD) for all communities and agencies receiving HUD Continuum of Care (CoC) and Emergency Solutions Grant program (ESG) funding. HMIS is essential to coordinate client services and inform community planning and public policy. Through HMIS, individuals experiencing homelessness benefit from improved coordination in and between agencies, informed advocacy efforts, and policies that result in targeted services. Analysis of information gathered through HMIS is critical to the preparation of a periodic accounting of homelessness in San Bernardino, including required HUD reporting.

Every Continuum of Care is required to maintain a Homeless Management Information System (HMIS). HMIS is the information system designated by the SBC CoC to comply with the requirements of the Section 578.7(b) of Title 24 of the Code of Federal Regulations (CFR). ¹The HMIS is used to record, analyze, and transmit client and activity data in regard to the provision of shelter, housing, and service to individuals and families who are experiencing homelessness or at risk of experiencing homelessness.

As the AE, OHS receives an annual grant funded through a HUD Federal grant award to assist local jurisdictions with costs associated with supporting HMIS. The purpose of the HMIS is to record and store data related to individuals experiencing homelessness that reside in the County of San Bernardino.

OHS will utilize these grant funds to manage and administer HMIS operations and activities to homeless individuals in the County of San Bernardino.

II. DEFINITIONS

- A. <u>CA-609 San Bernardino City & County Continuum of Care (SBC CoC):</u> Provides leadership in creating a comprehensive countywide network of service delivery to homeless individuals and families and those at-risk of becoming homeless. The SBC CoC also coordinates services with the San Bernardino County Homeless Partnership consisting of community and faith-based organizations, educational institutions, non-profit organizations, private industry, and Federal, State, and local governments
- B. <u>Department of Housing and Urban Development (HUD):</u> HUD is the federal government agency that implements and regulates the Continuum of Care program under the terms of 24 CFR Part 578 (Interim Rule).
- C. <u>Homeless Management Information System (HMIS):</u> A web-enabled database used by homeless service providers to capture information about the San Bernardino County persons they serve. The database tracks services provided to homeless individuals and families by the collaborative agencies. Services tracked include: emergency, transitional, and permanent housing bed usage, employment, veteran's status, as well as referrals to health and human service providers, or

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¹ Unless otherwise specified, all references herein are to Title 24 of the Code of Federal Regulations.

other relevant supportive service agencies. As required by HUD, the SBC CoC utilizes the captured information to make informed decisions in planning, homeless advocacy, and policy development that result in target services. HMIS also includes that use of a comparable database by a victim services provider or legal services provider that is permitted under 24 CFR Part 576.

- D. <u>Interagency Council on Homelessness (ICH)</u>: The policy making body for the SBC CoC, elected by the SBC CoC membership.
- E. Office of Homeless Services (OHS): OHS is the designated lead, by the SBC CoC, to collect and submit all the required HUD data elements needed to meet State and Federal requirements for data collection and reporting. OHS is also designated to apply for HMIS funds on behalf of the CoC.

III. OHS RESPONSIBILITIES

A. Project Management

- Serve as the entity designated by the SBC CoC as the HMIS Lead to operate, manage and administer the HMIS operations and activities and exercise these responsibilities in compliance with HUD requirements.
- Serve as the applicant to HUD for grant funds to be used for HMIS activities as the HMIS Lead, and if selected for an award by HUD, enter into a grant agreement with HUD to carry out the HUD-approved activities.
- Obtain, maintain, and negotiate the contract with the HMIS Vendor selected by OHS.
- Oversee the operation of the HMIS to ensure that the implementation is in compliance with HUD requirements.
- Monitor the participation by recipients, subrecipients, and other participating agencies in the HMIS.
- Monitor compliance and take action to bring recipients, subrecipients, and other participating agencies in alignment with HMIS governance documents including the HMIS System, Operating Procedures, HMIS Participation Agreements, User Agreements, etc.
- Execute HMIS Participation Agreements, User Agreements, and other signed agreements with recipients, subrecipients, and other participating agencies.
- Provide reports, schedules, maintain membership list, and attends HMIS meetings.
- Convene HMIS User Group meetings.
- Provide and maintain the HMIS Helpdesk that includes HMIS reference materials and workflow trainings.

B. System Administration

• Understand all aspects of the HMIS implementation and communicate significant issues and/or system problems to the HMIS Vendor.

- Create, support, and/or request from the HMIS Vendor any application/systemwide changes such as system updates, upgrades, or required enhancements.
- Provide application, functionality, privacy protection, system security, and agencylevel system administration functionality.
- Support users in fulfilling their identified roles and responsibilities within their respective agencies.
- Communicate system availability, planned outages, and other relevant HMIS information to users.
- Manage HMIS access of participating agencies and end users based on the execution of applicable agreements, training completed, and adherence to approved policies.
- Assign HMIS user licenses to end users based on the approved licensing structure, authorized agency requests, and documentation of user training and signed user agreement(s).
- Manage user accounts and application access control, in partnership with users.
- Provide technical support, application training, and data security and privacy training to end users.
- The HMIS Lead may delegate responsibility for application training to a contractor upon demonstration that the contractor is sufficiently skilled and knowledgeable about how to effectively deliver such training(s).
- Determine the type of access persons employed by or contracting with the HMIS Lead may have to client-level data as a part of their system administration responsibilities.
- Develop standard reports and queries of HMIS data (e.g., data quality reports).
- Manage HMIS project setup for new projects and consolidated projects.
- Administer other system functions, as needed and appropriate.

C. Grant Administration

- Respond to the CoC Notice of Funding Opportunity application issued by HUD for HMIS funding, and apply for renewal funds annually.
- Administer the HUD CoC-funded HMIS grant(s) successfully, including accurate and timeline drawdown of funds.
- Complete and submit Annual Performance Report for HUD HMIS grant.
- Create annual budgets outlining the most efficient resource allocation to meet HMIS project requirements.
- Manage spending for all HUD HMIS grants.
- Manage the reimbursement payment process and maintain records of all reimbursement documents, funds, approvals, denials, and other required or relevant records.

D. End-User Administration

• Provide or coordinate technical assistance and support.

- Conduct annual and ongoing training of users.
- Document and facilitate correction of technical issues experienced by providers.
- Develop and deliver a comprehensive training curriculum and protocol, including accompanying tools and resources.

E. Data Quality and Compliance Monitoring

- Consistent with the data quality plan, establish data quality benchmarks for participating agencies, including bed coverage rates, service-volume coverage rates, timeliness criteria, and consistency criteria.
- Monitor compliance by all participating agencies with HMIS participation requirements, policies and procedures, privacy standards, security requirements, and data quality standards through an annual review and approved by the SBC CoC board.

F. HMIS Lead Agency Staff Training

- Ensure adequate resources are made available to staff from each agency administering HMIS to support HUD required and CoC reporting.
- Provide staff with relevant training to ensure capacity to present community data in a clear and effective manner.

IV. SBC CoC RESPONSIBILITIES

- A. OHS and SBC CoC agree to cooperate with any HMIS program evaluation efforts and compliance efforts associated with HUD compliance requirements.
- B. OHS and SBC CoC agree they will establish mutually satisfactory methods for the exchange of such information as may be necessary in order that each Party may perform its duties and functions under this agreement; and appropriate procedures to ensure all information is safeguarded from improper disclosure in accordance with applicable State and Federal laws and regulations.
- C. OHS and SBC CoC agree they will establish mutually satisfactory methods for problem resolution at the lowest possible level as the optimum, with a procedure to mobilize problem resolution up through OHS and SBC CoC mutual chain of command, as deemed necessary.
- D. OHS and SBC CoC agree to develop and implement procedures and forms necessary to administer and document program referral, participation, and effectiveness.

VI. FISCAL PROVISIONS

A. The maximum amount of allocation for funding to be received from HUD by the County, through OHS, is \$250,158 on an annual basis during the period of the MOU or the maximum allocation if allocation is increased in subsequent years.

B. Costs for services under the terms of this MOU will be incurred during the MOU period per HUD requirements.

VII. RIGHT TO MONITOR AND AUDIT

All records pertaining to service delivery and all fiscal, statistical and management books and records shall be available for examination and audit by SBC CoC, Federal and State representatives for a period of five years after final payment under the MOU or until all pending County, State and Federal audits are completed, whichever is later. Records which do not pertain to services under this MOU shall not be subject to review or audit unless required by applicable law or provided in this or another MOU. Technical program data shall be retained by OHS and made available to the ICHChair or designee upon request.

VIII. TERM

The MOU is effective as of May 7, 2024, and expires December 31, 2028, but may be terminated earlier in accordance with Section IX of this MOU. This MOU may be extended for up to two years, should any additional HMIS grants be awarded, and upon written agreement of the Parties, unless terminated earlier under the provisions of Section IX.

IX. EARLY TERMINATION

- A. This MOU may be terminated without cause upon thirty (30) days written notice by either Party to this MOU. The ICH Chair, or his/her designee, is authorized to exercise SBC CoC's rights with respect to any termination of this MOU. The Chief of Office of Homeless Services, or his/her appointed designee is authorized to exercise rights with respect to any termination of this MOU on behalf of the County.
- B. This MOU may be terminated immediately upon written notice to the defaulting Party, for cause due to any breach of this MOU.
- C. If, during the term of this MOU or Federal or State funds appropriated for the purposes of this MOU are reduced or eliminated, either Party may immediately terminate this MOU upon written notice to the other Party.

X. DESIGNATED PROGRAM LIAISONS

The following individuals will serve as the lead liaisons and may be updated as necessary.

A. OHS liaison is as follows:

Name and title: Marcus Dillard

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Chief of Homeless Services
Office of Homeless Services

Address: 560 E. Hospitality Lane, San Bernardino, CA 92415

E-mail address: Marcus.dillard@ohs.sbcounty.gov

Telephone no.: (909) 501-0644

B. SBC CoC liaison is as follows:

Name and title: Jessica Alexander

Chair

Interagency Council on Homelessness

Address: 1595 E. Art Townsend Drive, San Bernardino, CA 92415

E-mail address: pastorjessicaalexander@gmail.com

Telephone no.: (909) 382-8540

XI. GENERAL PROVISIONS

- A. No waiver of any of the provisions of the MOU documents shall be effective unless it is made in a writing which refers to provisions so waived and which is executed by the Parties. No course of dealing and no delay or failure of a Party in exercising any right under any MOU document shall affect any other or future exercise of that right or any exercise of any other right. A Party shall not be precluded from exercising a right by its having partially exercised that right or it's having previously abandoned or discontinued steps to enforce that right.
- B. Any alterations, variations, modifications, or waivers of provisions of the MOU, unless specifically allowed in the MOU, shall be valid only when they have been reduced to writing, duly signed and approved by each Party's authorized representative as an amendment to this MOU. No oral understanding or agreement not incorporated herein shall be binding on any of the Parties hereto.
- C. This MOU is not assignable by any Party, in whole or in part, without the other Parties' prior written consent.
- D. In the event of any dispute under this MOU, each Party to this MOU shall bear its own attorney's fees and costs regardless of who is the prevailing party.
- E. The parties acknowledge and agree that this MOU was entered into and intended to be performed in San Bernardino County, California. The parties agree that the venue of any action or claim brought by any party to this MOU will be the Superior Court of California, San Bernardino County, San Bernardino District. Each party hereby waives any law or rule of the court which would allow them to request or demand a change of venue. If any action or claim concerning this MOU is brought by any third party and filed in another venue, the parties hereto agree to use their

- best efforts to obtain a change of venue to the Superior Court of California, San Bernardino County, San Bernardino District.
- F. The Parties hereto shall use their best efforts to settle any dispute, claim, question or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both Parties.
- G. The Parties mutually agree to be bound by, and abide by, all applicable antidiscrimination statutes, regulations, policies, and procedures as may be applicable under any federal or state contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted.
- H. County is an authorized self-insured public entity for purposes of Professional Liability, General Liability, Automobile Liability and Worker's Compensation and warrant that through its respective program of self-insurance, its has adequate coverage or resources to protect against liabilities arising out of performance of the terms, conditions or obligations of this MOU.
- SBC CoC shall not be responsible for any damage or liability occurring by reason of any acts or omissions on the part of County under or in connection with any work, authority or jurisdiction delegated to or determined to be the responsibility of County under this MOU.
- J. The County agrees to indemnify, defend and hold harmless the SBC CoC and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages, and/or liability arising from the County's negligent acts and errors or omissions under this MOU and for any costs or expenses incurred by the SBC CoC on account of any claim therefore, except where such indemnification is prohibited by law.

XII. CONCLUSION

- A. This MOU, consisting of 10 pages is the full and complete document describing services to be rendered by the County, through OHS, and the SBC CoC, including all covenants, conditions and benefits.
- B. The signatures of the Parties affixed to this MOU affirm that they are duly authorized to commit and bind their respective departments to the terms and conditions set forth in this document.
- C. This MOU may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same MOU. The Parties shall be entitled to sign and transmit an electronic signature of this MOU (whether by facsimile, PDF or other email transmission), which signature shall be binding on the Party whose name is

contained therein. Each Party providing an electronic signature agrees to promptly execute and deliver to the other Party an original signed MOU upon request.

| CA-609 SAN BERNARDINO CITY & COUNTY Continuum of Care | SAN BERNARDINO COUNTY Office of Homeless Services |
|--|---|
| Name: Jessica Alexander Title: Chair, Interagency Council on Homelessness Address: 1595 E. Art Townsend Drive San Bernardino, CA | Name: Marcus Dillard Title: Chief of Homeless Services Address: 560 E. Hospitality Lane, Ste. 200 San Bernardino, CA |
| Date: | Date: |
| APPROVED AS TO LEGAL FORM: | APPROVED AS TO LEGAL FORM: |
| Name Sophie A. Curtis Title Deputy County Counsel | Name: Suzanne Bryant Title: Deputy County Counsel |
| Date: | Date: |

MEMORANDUM OF UNDERSTANDING BETWEEN

SAN BERNARDINO COUNTY, THROUGH ITS OFFICE OF HOMELESS SERVICES AND

CA-609 SAN BERNARDINO CITY & COUNTY CONTINUUM OF CARE FOR

HOMELESS HOUSING, ASSISTANCE AND PREVENTION (HHAP) PROGRAM ROUND 5

WHEREAS, the San Bernardino County (County), through its Office of Homeless Services (OHS) desires to be considered eligible for Homeless Housing, Assistance and Prevention Program Round 5 (HHAP-5) base allocations as the Administrative Entity; and

WHEREAS, OHS and CA-609 San Bernardino City & County Continuum of Care (SBC CoC) has been allocated HHAP-5 funds by the State of California Interagency Council on Homelessness to provide funding for the purpose of organizing and deploying the full array of homelessness programs and resources comprehensively and effectively, and to sustain existing federal, state, and local investments towards long-term sustainability of housing and supportive services; and

WHEREAS, the SBC CoC finds OHS qualified to provide services as the Administrative Entity for the HHAP-5 funding; and

WHEREAS, the HHAP-5 Regionally Coordinated Homelessness Action Plan (Action Plan) is attached to this Memorandum of Understanding (MOU), committing each signatory to participate in, and to comply with, the Action Plan as attached hereto; and

NOW, THEREFORE, the County, through its OHS, and SBC CoC mutually agree to the following terms and conditions:

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ATTACHMENTS

A. REGIONALLY COORDINATED HOMELESS ACTION PLAN

A. DEFINITIONS

- Administrative Entity: A unit of general-purpose local government or a nonprofit organization that
 has previously administered federal Department of Housing and Urban Development Continuum
 of Care funds as the collaborative applicant pursuant to Section 578.3 of Title 24 of the Code of
 Federal Regulations that has been designated by the continuum of care to administer program
 funds.
- 2. <u>Identifying Roles and Responsibilities</u> The Action Plan must identify and describe the specific roles and responsibilities of each participating applicant within the region.
- 3. <u>Interagency Council on Homelessness (ICH)</u> The policy making body for the SBC CoC, elected by the SBC CoC membership.
- 4. <u>Key Actions to Ensure Racial and Gender Equity</u> The Action Plan must describe the key actions the region will take to ensure racial and gender equity.
- 5. <u>Key Actions to Improve Performance</u> The Action Plan must describe key actions the region intends to take to improve each of the identified system performance measures.
- 6. <u>Memorandum of Understanding (MOU)</u> This agreement between the County, through its OHS, and the SBC CoC.
- 7. Region For purposes of HHAP-5, the term "region" refers to the geographic area served by a county, including all cities and the continuum of care within it. (Health and Safety Code § 50230(v)(1).)
- 8. Regional Coordinated Homelessness Action Plan Applicants must present an Action Plan that fully complies with State law, including but not limited to Health and Safety Code section 50233(c). This Action Plan shall lay out a strategic approach to address homelessness within the region, emphasizing collaborative efforts among participating applicants. The Action Plan must include the following key elements and follow the specified process.
- 9. <u>Services</u> The required services described in this MOU.
- 10. <u>System Performance Measures</u> The Action Plan must use and analyze California system performance measure data for the region.

B. MUTUAL RESPONSIBILITIES

This MOU commits both the County, through its OHS, and SBC CoC to uphold, participate in, and comply with the actions, roles, and responsibilities of both jurisdictions in the region as described in the Action Plan and summarized below.

- 1. Commitments to the roles and responsibilities of OHS and the SBC CoC within the region as they pertain to outreach and site coordination, siting and use of available public land, the development of interim and permanent housing options, and coordinating, connecting, and delivering services to individuals experiencing homelessness or at risk of experiencing homelessness, within the region. See Action Plan Section 2.1 (Attachment A).
- 2. Commitments to Key Actions of OHS and the SBC CoC will take to improve the system performance measures. See Action Plan Section 2.2.
- 3. Commitments to Key Actions OHS and the SBC CoC will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and any other means to affirm equitable access to housing and services for racial and ethnic groups overrepresented among residents experiencing homelessness. See Action Plan Section 2.3.
- 4. Commitments to actions OHS and the SBC CoC will take to reduce homelessness among individuals exiting institutional settings, including but not limited to jails, prisons, hospitals, and any other institutions such as foster care, behavioral health facilities, etc. as applicable in the region. See Action Plan Section 2.4.

- 5. Commitments to roles OHS and the SBC CoC will utilize of local, state, and federal funding programs to end homelessness. See Action Plan Section 2.5.
- 6. Commitments to the roles and responsibilities of OHS and the SBC CoC to connect individuals to wrap-around services from all eligible federal, state, and local benefit programs. See Action Plan Section 2.6.

C. FISCAL RESPONSIBILITIES

- 1. The County, through OHS, is hereby designated by the SBC CoC to serve as the Administrative Entity for HHAP-5 funds and in that capacity, the County may approve and authorize the submission of the HHAP-5 grant application to the State of California Interagency Council on Homelessness on behalf of the SBC CoC for funding, in the estimated amount of up to \$6,032,369, to support regional coordination and provide immediate assistance to people experiencing homelessness in the region.
- 2. As the Administrative Entity for HHAP-5 funds, OHS will receive the administrative allocation for any funding sources OHS applies for and receives on SBC CoC's behalf.
- 3. Funds made available under this MOU shall not supplant any federal, state or any governmental funds intended for services of the same nature as this MOU.

D. TERM

The MOU is effective as of March 26, 2024, and expires June 30, 2029, but may be terminated earlier in accordance with provisions of Section E of this MOU. This MOU may be extended for one additional year upon written agreement of both Parties, unless terminated earlier under the provisions of Section E.

E. EARLY TERMINATION

- 1. This MOU may be terminated without cause upon thirty (30) days written notice by either Party. The ICH Chair, or his/her designee, is authorized to exercise SBC CoC's rights with respect to any termination of this MOU. The OHS' Chief of Homeless Services, or his/her appointed designee, has authority to terminate this MOU on behalf of the County..
- 2. If, during the term of this MOU, State funds appropriated for the purposes of this MOU are reduced or eliminated, either Party may immediately terminate this MOU upon written notice to the other Party.
- 3. The Parties acknowledge that the County may receive additional HHAP-5 funding. The Parties shall update this MOU, in writing, as may be required for the receipt of any additional or bonus funds.

F. GENERAL PROVISIONS

- No waiver of any of the provisions of the MOU documents shall be effective unless it is made in a writing which refers to provisions so waived and which is executed by the Parties. No course of dealing and no delay or failure of a Party in exercising any right under any MOU document shall affect any other or future exercise of that right or any exercise of any other right. A Party shall not be precluded from exercising a right by its having partially exercised that right or its having previously abandoned or discontinued steps to enforce that right.
- 2. Any alterations, variations, modifications, or waivers of provisions of the MOU, unless specifically allowed in the MOU, shall be valid only when they have been reduced to writing, duly signed and approved by each Party's authorized representative as an amendment to this MOU. No oral understanding or agreement not incorporated herein shall be binding on either of the Parties hereto.
- 3. This MOU is not assignable by either Party, in whole or in part, without the other Parties' prior written consent.
- 4. In the event of any dispute under this MOU, each Party to this MOU shall bear its own attorney's fees and costs regardless of who is the prevailing party.

- 5. The parties acknowledge and agree that this MOU was entered into and intended to be performed in San Bernardino County, California. The parties agree that the venue of any action or claim brought by any party to this MOU will be the Superior Court of California, San Bernardino County, San Bernardino District. Each party hereby waives any law or rule of the court which would allow them to request or demand a change of venue. If any action or claim concerning this MOU is brought by any third party and filed in another venue, the parties hereto agree to use their best efforts to obtain a change of venue to the Superior Court of California, San Bernardino County, San Bernardino District.
- 6. The Parties hereto shall use their best efforts to settle any dispute, claim, question or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both Parties.
- 7. The Parties mutually agree to be bound by, and abide by, all applicable anti-discrimination statutes, regulations, policies, and procedures as may be applicable under any federal or state contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted.
- 8. County is an authorized self-insured public entity for purposes of Professional Liability, General Liability, Automobile Liability and Worker's Compensation and warrant that through its respective program of self-insurance, it has adequate coverage or resources to protect against liabilities arising out of performance of the terms, conditions or obligations of this MOU.
- 9. SBC CoC shall not be responsible for any damage or liability occurring by reason of any acts or omissions on the part of County under or in connection with any work, authority or jurisdiction delegated to or determined to be the responsibility of County under this MOU.
- 10. The County agrees to indemnify, defend and hold harmless the SBC CoC and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages, and/or liability arising from the County's negligent acts and errors or omissions under this MOU and for any costs or expenses incurred by the SBC CoC on account of any claim therefore, except where such indemnification is prohibited by law.

G. ENTIRE AGREEMENT

- This MOU, including all Attachments, which are attached hereto and incorporated by reference, and other documents incorporated herein, represents the final, complete, and exclusive agreement between the parties hereto. Any prior agreement, promises, negotiations or representations relating to the subject matter of this MOU not expressly set forth herein are of no force or effect. This MOU is executed without reliance upon any promise, warranty or representation by any party or any representative of any party other than those expressly contained herein. Each party has carefully read this MOU and signs the same of its own free will.
- 2. This MOU may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same MOU. The parties shall be entitled to sign and transmit an electronic signature of this MOU (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed MOU upon request.
- 3. The County and the SBC CoC have each caused this MOU to be subscribed by its respective duly authorized officers on its behalf.

SAN BERNARDINO COUNTY OFFICE OF HOMELESS SERVICES

CA-609 SAN BERNARDINO CITY & COUNTY CONTINUUM OF CARE

| Signature: | | Signature: | |
|------------|---|------------|---|
| | Marcus Dillard, Chief of Homeless Services | - | Jessica Alexander, Chair Interagency Council on Homelessness |
| Date: | | Date: | |
| Address: | 560 E. Hospitality Lane, Ste. 200 San Bernardino, CA 92415 | Address | 1595 E. Art Townsend Drive San Bernardino, CA 92415 |
| | APPROVED TO LEGAL FORM | | APPROVED TO LEGAL FORM |
| Signature | | Signature | |
| Ü | Suzanne Bryant, Deputy County Counsel | J | Sophie A. Curtis, Deputy County Counsel |
| Date | | Date | |
| Address | 385 N. Arrowhead Ave. | Address | 385 N. Arrowhead Ave. |
| | San Bernardino, CA 92415-0140 | | San Bernardino, CA 92415-0140 |

Part II: Regionally Coordinated Homelessness Action Plan

2.1 Participating Jurisdictions' Roles and Responsibilities

- 1. <u>First</u> identify and describe the specific roles and responsibilities of <u>each participating Eligible Applicant</u> in the region regarding:
 - a. Outreach and site coordination;
 - b. Siting and use of available land;
 - C. Development of interim and permanent housing options; and
 - d. Coordination and connection to the delivery of services for individuals experiencing or at risk of experiencing homelessness within the region.
- 2. **Then** describe and explain how all collaborating Eligible Applicants in the region are coordinating in each area.

Optional: You may also include roles and responsibilities of small jurisdictions in the region that elect to engage and collaborate on the plan.

Guidance

Each jurisdiction must identify and describe their role in the region for each table.

To add additional Jurisdictions, add rows to the bottom of each table.

Outreach and Site Coordination

| Participating Jurisdictions | Role(s) and Responsibilities in Outreach and Site Coordination |
|-----------------------------|---|
| Continuum of Care (CoC) | Several CoC homeless provider agencies have also engaged regularly in street outreach activities. Providers conduct routine mobile outreach and client service engagement for homeless individuals and families who are unsheltered. These teams focus on targeted homeless populations, but also provide services to the hardest to reach or service resistant individuals, commonly those with severe service needs. The CoC seeks to: • Develop workshop that trains agencies and providers on how to request and utilize funding, provide services, and ensure accurate data entry. • Provide resource info, cards, and other marketing materials while doing outreach. • Follow up with CBOs to ensure they provided care/services. |

San Bernardino County

The County employs several outreach approaches. The County's Sheriff's Department has implemented the Homeless Outreach Proactive Enforcement (HOPE) Team. The HOPE Team is the County's main pro-active approach intended to ultimately reduce calls for service and other resources currently required to deal with the homeless population. A community, client-based philosophy will be used to link the homeless population with resources and service providers throughout the county. The objective is to stop the revolving door of arrest, incarceration, and then release regarding homeless related crimes to stabilize individuals with severe service needs. The County also has the Mental Health Services Act (MHSA) Innovative Remote Onsite Assistance Delivery (InnROADs) program which provides a multi-disciplinary approach to homeless outreach. In addition, the County provides funding for the Social Work Action Group to provide outreach services in the county district with the largest homeless population according to the Point-In-Time County. Aside from these teams, the County seeks to explore:

- Developing a county directory/guide specific for homeless services to assist with linking client to correct providers for services sort of "Homeless Services Yellow Pages."
- Developing policy that guides departments and agencies to walk clients through processes instead of just providing referrals.
- Developing Information Center for obtaining and retaining services.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to ensure comprehensive outreach and site coordination to individuals experiencing and at-risk of experiencing homelessness in the region.

The CoC and the County are committed to systematically addressing homelessness and access to services sought out by individuals with severe service needs who are homeless due to their mental illness, substance use disorder, disability, and other critical barriers.

The Collaborative Applicant of the CoC, the Office of Homeless (OHS) has launched projects to improve, expand, enhance, and augment the local homeless response system with the goal of maximizing and expediting the number of unsheltered individuals assisted out of homelessness. OHS is in the process of developing a Coordinated Outreach Resources and Engagement (CORE) Program consisting of street outreach and engagement teams that would meet frequently to ensure street outreach and engagement is nimble enough to regularly engage homeless individuals in a timely manner by appropriate street outreach teams. The following actions will be implemented through this approach:

- SBC/OHS collaborates with other agencies (i.e., The HOPE Team) to develop/update a resource guide.
- OHS will start the CoC meetings in March (Two mtgs per yr) to streamline communication between County and CoC, discussing:
 - o Funding available from the Inland Empire Health Plan (IEHP), but no projects or needs mentioned to utilize funding.
 - o Community based organizations (CBOs) have been attempting to share their needs and funding needed.
- Walking through services/warm hand-offs.
- Restructure CoCs and market services, resources, and options, educate and provide awareness of the agencies (i.e., the San Bernardino County Interagency Council on Homelessness (ICH), CoC, the Homeless Provider Network (HPN), etc.) involved.
- Mixed use of housing, low income, and high-income housing.
- Bring education and awareness to County structure, support outreach teams with additional development countywide, have universal case management.

Land Use and Development

| Participating Jurisdictions | Role(s) and Responsibilities in land use and development |
|-----------------------------|---|
| CoC | Non-Profit Developers, Faith Based Organizations, Cities-fr zoning, Social Services Depts., and cities, provide training to the providers at their locations, identify available land and viability of the property, gather CBO information, support social aspect of people management providing SBC with information needed to work with cities and assist with development of policy, collaborate with other agencies to provide a "graduate type" of program. |
| San Bernardino County | Fire Department, Public Works, Sheriff, Community Development and Housing (CDH), the Office of Homeless Services (OHS), the County Administrative Office (CAO), the Board of Supervisors (BOS), Real Estate Services, Workforce Department streamline building processes, identify developers of the land, work with clients and cities to establish multiple ways to house clients, collaborate with cities to determine which cities should participate in developing permanent supportive housing (PSH), have masterclasses. |

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to use and develop available land to address and end homelessness in the region.

For effective land use planning and affordable housing development, the essential ingredient is collaboration between intrinsic jurisdictions, in this case the County and the CoC. Land use development varies based on the scope of the project. The region understands land use planning is a vital part of the development process, where jurisdictions can jointly develop realistic plans to assist in appropriate land use development. These actions will incorporate coordination between contractors, regulatory agencies, utilities, and other entities. Some of the efforts, aside from zoning laws will include:

- Streamline process for land use.
- Training for churches.
- Hotel/motel conversion.
- Wellness Center by jail.
- Cities and Counties invest in properties to run programs such as Mary's House.
- Housing with programs for permanent housing, graduation programs, steps to independence.
- Collaboration for transportation, job training, re-integrate people at a slower level.
- Have Social Services departments provide "step-down" programs (graduation to independence).
- OHS work with cities to collaborate in establishing long term housing.
- Hire consultants with real estate backgrounds to identify potential land space.
- Consider alternative housing plans (subsidized) with steppingstones such as:
 - 1. Living in dorms on campus
 - 2. Independent apartments on campus
 - 3. Independent housing
- Create campuses-work/living spaces and offer training on the campuses.
- Work with each city in the county to develop a housing agency for the city.
- Have clients housed in commercial areas close to areas where work is plentiful such as around areas with Amazon warehouses.
- Get feedback from the participants on what type of housing they need/want for long term solutions.
- CoCs will provide training to service providers at the location to teach them how to turn liabilities into assets.
- Develop a plan to get from start to finish within 18 months (due to new law effective 1/1/24).
- Utilize CoC meetings to communicate with agencies, these meetings will start in March to obtain information from CBOs.
- Market to and survey clients.
- Explore universal/countywide CoC principles.
- Support existing successful outreach teams and provide them with a platform to collaborate.
- Host more CoC meetings, provide guidance for how to apply for funding, give a "Call to Action" for housing.
- Challenge the thought process, streamline city processes, get an ordinance.

Development of Interim and Permanent Housing Options

Participating Jurisdictions

Role(s) and Responsibilities in development of interim and permanent housing options

| CoC | Various agencies assess every program available; cities should have their own housing department/authority based on the needs of their population, Masterclass in how to develop and run a Wellness Center (Victorville), Utilize every program/apply for all funding/voucher programs available, identify areas with high homeless population/concentration and filter information for who would be most benefits by services, good candidates for additional options |
|-----------------------|---|
| San Bernardino County | Increase Housing Authority branches programs based on the Point in Time (PIT) Count and have each branch responsible for their own population/region. Get vouchers for the regions/cities based on the PIT for each branch to service their communities, have Housing Authority branches determine the fair market rate for vouchers based on their region/jurisdiction and allocate voucher use to areas where housing is available (this would require partnership with other cities/regions) |

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to develop adequate interim and permanent housing options to address and end homelessness in the region.

Coordination of and Connection to Service Delivery

Both the CoC and County will work local municipalities for a regionwide analysis of all resources available to local governments, non-profits, and faith-based organizations using an asset mapping approach. This will involve various for profit, non-profit developers, and the local Housing Authority of the County of San Bernardino. The key will be to focus on smaller solutions, such as unaccompanied women, veterans, or youth to make headway into solving homelessness. Identifying all funding and housing options available to cities with high homeless and at-risk populations will be crucial for understanding the amount of housing options available in each community.

| Participating Jurisdictions | Role(s) and Responsibilities in connection to service Delivery |
|-----------------------------|--|
| CoC | IEHP and Inland SoCal United Way 211 update to their services from just information to include case managers and follow-up with the clients after referrals/information is provided, have a team process at 211, provide more resources for the operators to offer more than referrals, Superintendent of Schools, Molina, Kaiser, cities, various agencies participate in the discussions and planning, re-develop process from referrals only to referrals and follow-up, some case managing, have basic knowledge to provide to Housing Authority to properly guide people that contacts the CoC. |
| San Bernardino County | Public Health and the Housing Authority use flow chart to connect clients to programs, OHS, Animal Control, the Department of Behavioral Health (DBH), the Transitional Assistance Department (TAD), Sheriff participates on the Board and implements policy, suggests collaborative efforts. |

Given the individual roles and responsibilities identified above, describe how all participating jurisdictions are or will begin to coordinate to provide the full array of services, including interim and permanent housing solutions to people experiencing and at-risk of experiencing homelessness in the region.

San Bernardino County and the CoC have been coordinating services and service delivery connections jointly for over a decade. The partnership has assisted in placing hundreds of individuals in housing, primarily through connections to mainstream services. The local Homeless Veterans Community Planning Group has assisted almost 2,000 individuals into housing since 2015, a partnership between the CoC and County. Some of the coordination activities provided through the local public sessions include:

- Who is doing what info needed to be able to know who is responsible for what.
- Transparency should be reflected through all connections and processes.
- Have the Housing Authority develop and implement a flow chart indicating where to direct clients to connect to programs.
- Have 211 update their services from just information to include case managers and follow-up with the clients after referrals/information is provided, have a team process at 211, provide more resources for the operators to offer more than referrals.
- Develop brochure with flow chart to market referrals/resources/services/programs, provide the brochure to departments that engage with the homeless and at-risk of homelessness populations.
- Have a staff person at school who can assist with identifying and assisting with students/families experiencing homelessness and at risk of homelessness-update the services provided by the Education liaisons.
- Collaborate with the service providers and agencies to create opportunities to graduate into voucher.
- Collaborate with cities to determine which ones can participate in developing PSH.
- Incentivize cities to develop properties for PSH.
- Have various CoCs occupy the properties developed to provide services.
- Collaborate with the Sheriff Department to develop plan/program.
- Develop a Board of the participating agencies to determine the roles/responsibility of each and develop/implement policy based on what the Board determines and agrees on.

2.2 System Performance Measures and Improvement Plan

- 1. **First** identify the most recent system performance measures for the region.
- 2. **Then** describe the key action(s) the region intends to take to improve each system performance measure.

Guidance

Cal ICH shall provide each region with system performance measures by CoC, with the exception of the LA region, which will receive data from all four CoCs within LA County. Applicants must enter that data in the corresponding metrics fields in the application. Applicants should not adjust the data provided even if the geographic region of the data does not perfectly align with the participating applicant geography of this application.

Regions must have **at least one** key action for **each** system performance measure. All columns must be filled out for each action.

For "Funding Type" enter Federal, State, Local, or the unique funding source type.

To add additional actions or racial equity measures, add rows to the bottom of each table.

Note: While Cal ICH expects most of the disparities listed to be based on race or ethnicity, applicants may identify other populations that are also overrepresented among people experiencing homelessness in the region.

Definitions:

- **Key Action(s)** may include a brief description of a strategic initiative or step identified to address or improve the specific system performance measure. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- Lead Entity should include the name of the regional Eligible Applicant responsible for managing the key action.
- Collaborating Entity/ies may include a group, organization, or jurisdiction within your region working to address or improve the system performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.
- **Timeframe** should include a target date for completion of the key action.
- Success Measurement Method may include a systematic approach or tool used to assess the effectiveness and impact of the key action on the performance measure. This can be quantitative measures, qualitative feedback, or any combination that provides insight into the progress and outcomes pertaining to the key action. Provide a clear description of how you plan to track and report on the success of your key action.

SPM 1a: Number of people accessing services who are experiencing homelessness.

| Measure | 0 1 | 1 |
|---------|-----|---|
| 10,351 | | |

Key Action(s) for Improving SPM 1a

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | Funding Type (Federal/State/ Local gov/Other) | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|---|--|---|--|--|---|
| Focus on Homelessness Prevention (i.e., rental assistance, arrears, utility assistance) | HHAP-5 prevention ESG | StateFederalState | OHS & HHAP Recipients County and cities | CoC SBC Cities | 1 year from start of funding with quarterly reports | Quarterly reductions with an overall 10 percent reduction in number of people accessing services. |
| Developing a youth re- entry protocol and flow chart to distribute through all access points | THPHNMPBridgeYHSIHHAP 5 | State | • CFS | DBH CFS CoC TAY NPO SBC Cities | 1 year from start of funding with option to update | 1 year from start of funding with option to update |

| Strengthening networking and capacity for administrators | • HHAP HHIP | State | OHS | • CoC • 211 NPO | 3 years | Track number of sessions and attendance |
|---|--|--|-----|---|----------|---|
| Sharing an additional resource with individuals, such as: • findhelp.org connectIE.org | • HHAP 5 OHS | • State County | OHS | CoC SBC Cities | 3 years | Active resource guide and development of partnerships to advance capability of sharing resources |
| Improving socioeconomic and workforce opportunities, including targeting agencies that can help our communities | Workfor Innovat and Opportuned Act (WI) TAD Cal Free WTW Dept. or Rehabil (DoR) | • County Federal OA) sh | OHS | Workforce Development (WDD) TAD DoR | 3 years | Number of clients exiting HMIS with workforce connection, increase income |
| Implement new Homeless Intake/Resource Hotline | HHAP-5 | • State Federal | OHS | DBHCFS211TAD | 6 months | Universal assessment is utilized by all homeless providers |
| Explore development of application that notifies individuals experiencing homelessness about additional resources | • HHAP-5 HHIP | StateCountyFederal | OHS | • CoC • CFs • 211 IEHP | 3 years | In phases: Gather SMEs that will advance creation of the application. Designating the proper location and devices to communicate resources. Go live with application |

SPM 7.1a: Racial and ethnic disparities among those accessing services who are experiencing homelessness.

| Racial or Ethnic Group | Measure | % in comparison to Measure 1a | Census Pop. Estimates % (July 1, 2022 – Census Quickfacts) | Overrepresented |
|-----------------------------------|---------|-------------------------------------|---|-----------------|
| Black/African American | 3,991 | 38.6% | 9.3% | Yes |
| Hispanic/Latino (of any race) | 3,965 | 38.3% | 56.2% | No |
| White | 5,478 | 52.9% | 75.3% | No |
| American Indian or Alaskan Native | 277 | 2.7% | 2.2% | Yes |
| Asian | 54 | 0.5% | 8.9% | No |

| Native Hawaiian / Pacific Islander | 77 | 0.7% | 0.5% | Yes |
|------------------------------------|-----|------|------|-----|
| Multiple Races | 285 | 2.8% | 3.8% | No |
| Unknown | 189 | 1.8% | - | |

Key Action(s) for Improving SPM 7.1a

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|-------|---|---------------------------------|-------------------------|---|
| Outreach to organizations/service providers that serve communities experiencing homelessness | HHAP-5 | State | OHS | • CoC | Ongoing | Increase number of service providers that enter into HMIS Expand the number of service providers throughout the county |
| Partner with Workforce Development agencies to strengthen community employment opportunities | HHAP-5 | State | Workforce Development Department (WDD) | WDD Goodwill Industries | Ongoing | Number of clients exiting HMIS with workforce connection, increase income |

SPM 1b: Number of people experiencing unsheltered homelessness on a single night (unsheltered PIT count)

| Measure | |
|---------|--|
| 2,389 | |

Key Action(s) for Improving SPM 1b

| Key Action(s) | | s) Funding Type ls (Federal/ State/ e Local gov/Othe | | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|---|--|--|--|--|---|
| Increase the number and volume of housing specifically for the homeless. | PLHA Activity 6 HOME Investment Partnership | StateFederal and State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of PSH beds added to local inventory | Annual reduction in number of people experiencing unsheltered homelessness by 5% per annum. |
| Increase the # of shelter beds throughout the county | Housing Development Fund | • State | CDH and Developers County and cities | Housing DevelopersCountyCities | Annual assessment of shelter beds added to local inventory | Annual reduction in number of people experiencing unsheltered homelessness by 5% per annum. |

| Increase # of recuperative care beds | Housing Development Fund | State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of recuperative care beds added to local inventory | Annual reduction in number of people recovering from injury or illness experiencing unsheltered homelessness by 6% per annum. |
|--|---|-------|--|---|--|---|
| Create a pathway to shelter individuals released from an institution | HHAP-5ILP (Independent Living Program) | State | • OHS | ProbationCFS (ILP)241.1CommitteeCountyCities | Ongoing | Annual reduction in number of people being released from institution experiencing unsheltered homelessness by 4% per annum. |

SPM 7.1b: Racial and ethnic disparities among those experiencing unsheltered homelessness on a single night.

| Racial or Ethnic Group | Measure | % in comparison to Measure 1b | Census Pop. Estimates % (July 1, 2022 – Census Quickfacts) | Overrepresented |
|------------------------------------|---------|-------------------------------------|---|-----------------|
| Black/African American | 438 | 18.3% | 9.3% | Yes |
| Hispanic/Latino (of any race) | 882 | 36.9% | 56.2% | No |
| White | 1,452 | 60.8% | 75.3% | No |
| American Indian or Alaskan Native | 84 | 3.5% | 2.2% | Yes |
| Asian | 34 | 1.4% | 8.9% | No |
| Native Hawaiian / Pacific Islander | 18 | 0.8% | 0.5% | Yes |
| Multiple Races | 363 | 15.2% | 3.8% | Yes |
| Unknown | - | - | - | |

Key Action(s) for Improving SPM 7.1b

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|---------|-------------|---|--|--|
| Create and deliver surveys to over-represented populations in the county | • HHAP-5 | • State | • OHS | CoCCountyCities | Annual assessment of people accessing services | More people who are overrepresented accessing HMIS |
| Increase outreach in over-represented populations in the county | • HHAP-5 | • State | • OHS | CoCCountyCities | Annual assessment of people accessing services | More people who are overrepresented accessing the County's CoC |

| Increase service providers from the overrepresented populations | • HHAP-5 | State | • OHS | CoCCountyCities | Annual assessment of people accessing services | Increased number of service providers who represent overrepresented population by 8% |
|---|----------|-------|-------|---|--|--|
| Hire a consultant to train prospective and existing service providers of overrepresented population on the RFP submission process | • HHAP-5 | State | • OHS | CoCCountyCities | 1 year | Track number of sessions and attendance |

SPM 2: Number of people accessing services who are experiencing homelessness for the first time.

| | J 1 | 1 | 0 | |
|---------|-----|---|---|--|
| Measure | | | | |
| 7,130 | | | | |

Key Action(s) for Improving SPM 2

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|---|-----------------------------------|--|---|---|--|
| EXAMPLE: Focus on public support systems to help prevent and exit homelessness (i.e., SSI/SSP, CalWORKs, etc.) | CalWORKs Homeless Assistance Grant and HSP HDAP APS | Federal and State funding sources | TADOHSSSADAASDBH | CoC Non-profits and faith- based org. County agencies | Implement immediate upon funding with quarterly reviews | Annual reduction in number of people accessing services who are experiencing homelessness for the first time by 5% per year. |
| Access to have available support systems (education) | CalWORKsAPS | State | SBCSS | County agencies | Ongoing | Increase in number of people accessing services |
| Increase in CalWORKs due to increase in cost of living/SSI Limits | CalWORKsAPS | State | TAD | County agencies | Ongoing | SSI increase |
| Soft Skills | Department of RehabilitationWDD | State | OHS | County agenciesCoC | Ongoing | Boost in income for families experiencing homelessness |

| After Care Skills and Job Opportunities/Enhanced Case Management | ECM | IEHP | OHS | CoCSBCNon-profit agenciesIEHP | Ongoing until family can sustain housing | Reduction by 10% of recidivism rate in homelessness |
|---|---|-------|-----|--|---|---|
| On the Job Training | CalWORKsDepartment of RehabilitationWDD | State | OHS | CoCSBCNon-profit agencies | Ongoing | Increase of 10% of the number of people experiencing homelessness in employment |
| Technology (Obama Phone) with Wi-Fi access and Application to update services needed | HHIP | State | OHS | 211CoCNon-profit agenciesIEHP | Ongoing | Increase of 10% in number of people accessing services |

SPM 7.2: Racial and ethnic disparities in the number of people accessing services who are experiencing homelessness for the first time.

| Racial or Ethnic Group | Measure | % in comparison to Measure 2 | Census Pop. Estimates % (July 1, 2022 – Census Quickfacts) | Overrepresented |
|------------------------------------|---------|------------------------------------|---|-----------------|
| Black/African American | 2,770 | 38.9% | 9.3% | Yes |
| Hispanic/Latino (of any race) | 2,748 | 38.5% | 56.2% | No |
| White | 3,701 | 51.9% | 75.3% | No |
| American Indian or Alaskan Native | 199 | 2.8% | 2.2% | Yes |
| Asian | 41 | 0.6% | 8.9% | No |
| Native Hawaiian / Pacific Islander | 59 | 0.8% | 0.5% | Yes |
| Multiple Races | 182 | 2.6% | 3.8% | No |
| Unknown | 178 | 2.5% | - | |

Key Action(s) for Improving SPM 7.2

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|-------|-------------|------------------------------|-------------------------|--|
| Explore opportunities to place Kiosk in accessible location – i.e. Libraries | | State | • OHS | County CoC Providers | 1 year | Decrease the length of time it takes toto initially receive services |

| Increase number of shelter beds | Housing Development Fund | • State | CDH and DevelopersCounty | Housing DevelopersCounty | Annual assessment of shelter beds added to local | Annual reduction in number of people experiencing unsheltered homelessness by 5% per annum |
|---------------------------------|---|---------|---|---|--|--|
| | | | and cities | Cities | | by 5% per annum. |
| | | | | | inventory | |

SPM 3: Number of people exiting homelessness into permanent housing.

Measure

3,285

Key Action(s) for Improving SPM 3

| Key Action(s) | Funding Source(s) the region intend to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|---|--|--|--|---|
| Enhance long-term rental subsidy programs to maintain ongoing subsidies for permanent housing placement | HHAPPLHACoCFUP | StateFederal | Community Revitalization | CoCHACSBCountyCities | Ongoing as long as subsidies are needed | Measurement of data for successful exits through the Homeless Management Information System increasing exits by 10% per population. |
| Connection with Medi- Cal and SSI | CoC DHCS collaborated recipients | FederalStateSBC | • TAD | • CoC | Ongoing | Increase number of clients connected to services |
| Enhance programs to connect with landlords with providers working with people who have housing vouchers | HUD grantsHHAP | FederalState | • OHS | Housing AuthorityHomeless Providers | Ongoing | Increase the number of landlords by 10% that accept housing vouchers |
| Re-establishment with the community, connect families with individuals with local benefit programs (i.e., CalWORKs) | Pace program | State | TADHomelessProviders | • 211 CES | Ongoing | Boost in connection of families to local benefit programs |
| Strengthening relationship between managed care plan and housing provider/property management liaisons | • HHIP | State | • OHS | IEHP Community Health Workers | Ongoing | Assess the number of people who are retaining housing after placement |

| Creating permanent supportive housing units/inventory and increase landlord engagement | HHAP HUD/ESG (Life ARC) HUD HOME Investment HOME Investment America | StateFederal | • OHS | CoCHACSBSBCCities | Ongoing as long as housing is needed | Assess the number of PSH units within the County |
|--|--|---|-------|--|---|--|
|--|--|---|-------|--|---|--|

SPM 7.3: Racial and ethnic disparities in the number of people exiting homelessness into permanent housing.

| Racial or Ethnic Group | Measure | % in comparison to Measure 3 | Number accessing services who are experiencing homelessness | % exiting homelessness into permanent housing from those accessing services |
|------------------------------------|---------|------------------------------------|---|---|
| Black/African American | 1,462 | 44.5% | 3,991 | 36.6% |
| Hispanic/Latino (of any race) | † | - | 3,965 | - |
| White | 1,632 | 49.7% | 5,478 | 29.8% |
| American Indian or Alaskan Native | 63 | 1.9% | 277 | 22.7% |
| Asian | 14 | 0.4% | 54 | 25.9% |
| Native Hawaiian / Pacific Islander | 31 | 0.9% | 77 | 40.3% |
| Multiple Races | † | - | 285 | - |
| Unknown | *** | - | 189 | - |

[†] Data point suppressed: when small values are obscured, but could be calculated via subtraction, the next-highest number, which may be >10, is also suppressed, per State of California privacy policies.

Key Action(s) for Improving SPM 7.3

| Key Action(s) | Funding Source(s) F the region intends (to use to achieve L the action | Federal/State/ | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|--|--------------------------|-------------|---|-------------------------|---|
| Meet with and establish connection with NHSIE | • HHAP | State | • OHS | CoCCountyCities | 6 months | Assess the time in which connection is made |
| Establish a program that leads to homeownership by 10 community members | Housing Development GrantHHAP | State and Local funds | • OHS | CoCCountyCities | 3 years | Successful purchase of homes for 10 community members |

^{***} Data suppressed due to the small number of people reported in this category, per State of California privacy policies.

| Explore of | • HHAP | Federal | • OHS | • CoC | 1 year | Establishment of a |
|-----------------------|-------------------------------------|-----------------------------|-------|----------------------------|--------|-------------------------|
| development of a fund | HUD/ESG (Life | State | | County | | program to fund deposit |
| that can assist with | ARC) | County | | Cities | | for homeownership |
| deposits for | HUD HOME | | | | | |
| homeownership | Investment | | | | | |
| | HOME Investment | | | | | |
| | America | | | | | |

SPM 4: Average length of time that people experienced homelessness while accessing services.

| Measure | | 1 1 | 1 | |
|---------|--|-----|---|--|
| 119 | | | | |

Key Action(s) for Improving SPM 4

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | Funding Type (Federal/ State/ Local gov/Other) | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|---|--|--|---|--|
| Strengthen a well- thought-out Rapid Rehousing program to lower the time a household experiences homelessness | CoCESGSSVFCalWORKs | FederalState | Community RevitalizationSSVF ProvidersCounty | CoCSBCESGentitlementcities | Ongoing with quarterly review of performance data | Quarterly review of HMIS data to determine change in average length of time household experience homelessness. |
| Centralized Center/Wellness Center | HHAPTHPHNMP | Federal | OHS | CoC | Ongoing | Review of clients being served and housed/Amount of time stayed |
| Strengthen the collaboration of partners to assist with streamlining services, include DMV, SSI, PH, Comm.Hosp, VA | ННАР | FederalState | OHS | CoC | Review | Increase in the number of clients served by DMV SSI etc. |

SPM 7.4: Racial and ethnic disparities in the average length of time that people experienced homelessness while accessing services.

| Racial or Ethnic Group | Measure | % in comparison to Measure 4 | Number of days above or below average | Overrepresented |
|-------------------------------|---------|------------------------------------|---------------------------------------|-----------------|
| Black/African American | 122 | 102.5% | 3 days above average | Yes |
| Hispanic/Latino (of any race) | 105 | 88.2% | 14 days below average | No |

| White | 121 | 101.7% | 2 days above average | Yes |
|------------------------------------|-----|--------|-----------------------|-----|
| American Indian or Alaskan Native | 102 | 85.7% | 17 days below average | No |
| Asian | 109 | 91.6% | 10 days below average | No |
| Native Hawaiian / Pacific Islander | 78 | 65.6% | 41 days below average | No |
| Multiple Races | 121 | 101.7% | 2 days above average | Yes |
| Unknown | 42 | 35.3% | 77 days below average | No |

Key Action(s) for Improving SPM 7.4

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---------------------------------|--|---------|--|--|--|--|
| Increase number of shelter beds | Housing Development Fund | • State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of shelter beds added to local inventory | Annual reduction in time people experiencing unsheltered homelessness by 5% per annum. |
| Provide training on Diversion | • HHAP | • State | • OHS | CoCCountyCities | 6 months | Assess the number of people diverted from shelters |

SPM 5: Percent of people who return to homelessness within 6 months of exiting the homelessness response system to permanent housing.

| Measure | |
|---------|--|
| 10% | |

Key Action(s) for Improving SPM 5

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|--|---------|-------------|-----------------------------|---|--|
| Establish a support system to contact households who exit to permanent housing within 5-6 months to monitor stabilization and provide resources | • HHAP-5 | • State | • OHS | • CoC | Immediate with regular checkins with participants who exited to PH. | Regular HMIS reports to follow-up agency noting exits prior to the 6-month exit. |

| Technology Application | • HHAP | • State | • OHS | • SBC | 1 year | Increase the number of people accessing care through app |
|--|-----------------|---------|-----------------|---------------------------|---------|--|
| Enhanced Care Management (ECM) After Care | IEHP Molina | • State | IEHP Molina | CoC Homeless Providers | Ongoing | Asses the number of people who remain in housing |
| Community Health Worker/Certification of Community Health Worker (CHW) | Medi-Cal | • State | • OHS | Various agencies | Ongoing | Assess the number of people who complete the CHW program |

SPM 7.5: Racial and ethnic disparities in the percent of people who return to homelessness within 6 months of exiting the homelessness response system to permanent housing.

| Racial or Ethnic Group | Measure | Above or below average in comparison to Measure 5 |
|------------------------------------|---------|---|
| Black/African American | 9% | 1% below average |
| Hispanic/Latino (of any race) | 11% | 1% above average |
| White | 11% | 1% above average |
| American Indian or Alaskan Native | 5% | 5% below average |
| Asian | 0% | - |
| Native Hawaiian / Pacific Islander | 26% | 16% above average |
| Multiple Races | 6% | 4% below average |
| Unknown | 0% | - |

Key Action(s) for Improving SPM 7.5

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | (Federal/State/ | Lead Entity | | ollaborating tity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|------------------------|---|---|-------------------------------|-------------------------|---|
| Examine the creation of a Resiliency Fund | ННАР | Federal State local | OHS | • | CoC County Cities | 1 year | Decrease in the number of families returning to homelessness in six months |
| Partner with Workforce Development agencies to strengthen community employment opportunities | HHAP-5 | State | Workforce Development Department (WDD) | • | WDD Goodwill Industries | Ongoing | Number of clients exiting HMIS with workforce connection, increase income |

| Explore agencies that can help families with credit repair | ННАР | State | OHS | • | CoC County Cities | 6 months | Assess the number of families connected with credit repair services |
|--|------|-------|-----|---|-------------------------|----------|---|
| Collaborate with Shelter Court | ННАР | State | OHS | • | CoC County Cities | 6 months | Assess the number of families accessing shelter court services |

SPM 6: Number of people with successful placements from street outreach projects.

Measure

297

Key Action(s) for Improving SPM 6

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | Funding Type (Federal/ State/ Local gov/Other) | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|---|---|------------------------------|--|--|--|
| Expand the Coordinated Outreach Resources and Engagement (CORE) program to ensure outreach and engagement | HHAP ESG | StateFederal/ State | Community Revitalization | CoCCountyCities | Weekly coordination meetings with quarterly updates provided. | Increase in the number of people successfully placed into the appropriate service system through street outreach projects. |
| Increase or create transportation systems for people wo are willing to accept payments | D.OT.IEHPOmni Trans | StateFederal | Every City | CitiesSBCTransportation AgenciesUBERLYFT | Up to 1 yearMonthly/Weekly6 months | # of clients served and stayed in placement |

SPM 7.6: Racial and ethnic disparities in the number of people with successful placements from street outreach projects

| Racial or Ethnic Group | Measure | % in comparison to Measure 6 | Number accessing services who are experiencing homelessness | % exiting homelessness into permanent housing from those accessing services |
|-------------------------------|---------|------------------------------------|---|---|
| Black/African American | 94 | 31.7% | 3,991 | 36.6% |
| Hispanic/Latino (of any race) | 140 | 47.1% | 3,965 | - |

| White | 179 | 60.3% | 5,478 | 29.8% |
|------------------------------------|-----|-------|-------|-------|
| American Indian or Alaskan Native | *** | - | 277 | 22.7% |
| Asian | *** | - | 54 | 25.9% |
| Native Hawaiian / Pacific Islander | 0 | 0% | 77 | 40.3% |
| Multiple Races | 13 | 4.4% | 285 | - |
| Unknown | 0 | 0% | 189 | - |

^{***} Data suppressed due to the small number of people reported in this category, per State of California privacy policies.

Key Action(s) for Improving SPM 7.6

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | (Federal/ State/ | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|------------------|-------------|---|-------------------------|--|
| Ensure accurate tracking of individuals connected to outreach in Clarity | HHAP | State | OHS | CoCCountyCities | Ongoing | Assess the number f individual being connected to outreach projects |
| Conduct resource fairs in underserved communities | ННАР | State | OHS | CoCCountyCities | Ongoing | Resource fairs will lead to successful connections to supportive resources |

2.3 Equity Improvement Plan

- 1. Identify and describe the key action(s) the region will take to ensure racial and gender equity in 1) service delivery; 2) housing placements; and 3) housing retention; and 4) identify any changes to procurement or other means to affirm equitable access to housing and services for groups overrepresented among residents experiencing homelessness.
- 2. Identify if place-based encampment resolution is occurring in the region and if so, CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System.

OPTIONAL: upload any evidence the region would like to provide regarding collaboration and/or prioritization as it relates to question 2.

Guidance

Of the four tables below, the first three must include at a minimum one key action to address racial equity **and** one key action to address gender equity. The fourth and final table must include at least one key action.

To add additional actions, add rows to the bottom of the table.

Definitions:

- **Key Action(s)** may include a brief description of a strategic initiative or step identified to address or improve the inequity. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the inequity. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Service Delivery

| ey Action(s) the Region Will Take to Ensure Racial and Gender Equity in Service Delivery | | | | |
|--|--|---|---|--|
| Key Action(s) | Lead Entity | Collaborating | g Entity/ies | |
| Enhanced Care Management-Justice Involved, must meet 1 of the criteria for Pre-release screening for admission to transitional housing for people pending release from institutions Visuals in offices to demonstrate representation and a welcoming comfortable environment Increase of marketing and public relations Representation of those who disseminate resources Baseline training in what is gender and racial equity Understanding the racial make-up of your area Improve prescreening to be more specific Policy holds every accountable | CoC All Service Providers/Every Organization ICH Steering Committee | Sheriff's Dept.Probation Dept.OHS | DBH All Service Providers/Every Organization | |
| Use prioritization for the most impacted populations for prescreening when released from hospitals, must meet 1 of the criteria Ongoing dialogue and training of DEI, phases of the topics/matter CBO-CoC understand their areas ESRI demographics Standardize the definition of equity | CoC All Service Providers/Every Organization OHS | OHS ARMC Dept. of Healthcare Services All Service Providers/Every Organization | IEHP Public Health DBH TAD-Medi-Cal Health Care in Action | |
| Transitional Housing that offers job training, life skills, transportation services and case management prioritized for the populations most impacted Looking at where has been invested Data sharing between organizations countywide Detox Centers for intermediate cases Staff training for fair and equitable treatment | COC All Service Providers/Every Organization OHS Community Revitalization | Real Estates Services Land Use Depts ESRI Cities | OHS All Service Providers/Every Organization CBOs | |
| Use PITC data to prioritize the disproportionate populations Develop an Infant Mortality service delivery program for expecting mothers for all hospitals to have as a policy Review approaches to include DEI-contracts, proposals, etc., include DEI language in proposals Innovative programs to reach the specific populations | Public Health All Service Providers/Every Organization | Children's NetworkOHSESRIHMIS | CoC WIC All Service Providers/Every Organization | |

| Share data with all entities | | |
|------------------------------|--|--|
| | | |
| | | |
| | | |

Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Housing Placements

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|--|--|---|
| Use PITC data to prioritize the disproportionate populations and develop a universal prescreening process Research on where/what funding is being invested in-data Understanding bed availability Reporting daily bed availability Data sharing | OHS All Service Providers CBOs CoC 211 | CoC All Service Providers CBOs CBOs |
| Develop plan to have a liaison who stays in contact with the client and service providers to provide update on status of housing opportunities/resources and location of the client, during search for housing and for a period of time, after housing is secured Identifying location of placements-looking at data to determine where higher placements are being done Identifying location of placements, looking at data to determine where higher placements are being done | • OHS | InnRoads TAD-Homeless Services Worker ARMC All Service Providers Landlords Property Managers |
| Develop communication plan to engage CBOs and inform of available funding, outreach to agencies/service providers, specifically, smaller agencies, Faith Based Organizations Understanding disparity/is there a racial disparity/Who's being housed | • OHS | Faith Based Organizations HMIS |
| Develop brochure to inform agencies of the available resources for the targeted population, leverage existing contracts to connect with potential providers | Dept. of Public Health | Planned ParenthoodWIC |

Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Housing Retention

| Key Action(s) Key Action(s) | Lead Entity | Collaborating Entit | v/ies |
|--|---|--|--|
| Offer incentives to landlords/property owners specifically servicing the targeted populations and those with vouchers connected to specific programs that target the most impacted Encourage training/guidance on homeownership Follow-up with CMS Understand stats and data | OHSAll Service Providers | Real Estate ServicesHousing Authority | CoCDevelopers |
| Develop a transition team to address issues after the client receives housing or housing services such as deposits and pre-paid rent, consider clients who were previously homeless or at risk of homelessness, at-risk for a year after receiving housing, provide case management to all at-risk clients Create a resiliency fund to assist with housing deposits Data of number of men housed/women housed Share housing plans/Cultural Competency | • CoC • OHS | DBH OHS TAD-CalWORKs InRoads Regional Engagement Teams | DAAS Rapid Response Teams Peer and Family Liaisons |

| | | Service Providers |
|--|-------|---|
| Connect clients with Re-Unification Team that helps re-engagement them to the community Build pathway to encourage saving money to use towards housing deposits Lived Experience/Peer sponsors-P2P (Peer to Peer Support) Community/Culture Support | • CoC | Faith Based OrganizationsWorkforce DevelopmentOHS |
| Life Skills Training referrals prioritized for the targeted populations, can be received from service providers to TAD | • TAD | OHS DBH ARMC Health Care in Action DAAS |

Key Action(s) the Region Will Take to Change Procurement or Other Means to Affirm Equitable Access to Housing and Services for Overrepresented Groups Among People Experiencing Homelessness in the Region

| Key Action(s) Lead Enti | ity Collaborating Entity/ies |
|---|---|
| Contract service providers with programs specifically targeted to those overrepresented and in areas of the overrepresented populations Include language/requirements in proposals Design services based on community need | OHS All Service Providers Faith Based Organizations |
| Incentivize improvements towards servicing the overrepresented population for contracted service providers such as bonuses of funding/provide value-based payments Comprehensive needs assessment Look for providers that provide these specific services | OHS CoC HMIS |

Coordinated Entry Prioritization for Place-Based Encampment Resolution

Guidance

Answer the following question(s)

In the online application portal applicants may upload any evidence the region would like to provide regarding collaboration and/or prioritization.

Is place-based encampment resolution occurring within the region?

| Yes/No |
|---|
| If yes, then the CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people |
| served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System. |
| |
| |
| |
| |
| |
| |

2.4 Plan to Reduce the Number of People Experiencing Homelessness Upon Exiting an Institutional Setting

1. Identify and describe the Key Action(s) <u>each participating Eligible Applicant</u> will take to reduce the number of people falling into homelessness as they exit institutional settings including but not limited to jails, prisons, and hospitals.

Guidance

At a minimum, if an institutional setting is present in a jurisdiction, the jurisdiction must identify and describe their role.

To add additional actions, add rows to the bottom of the table.

Definitions:

- **Key Action(s)** may include a brief description of a strategic initiative or step identified to address or improve the specific performance metric. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the performance metric. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting a Jail

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|--|-------------|---|
| Develop a transition team for prescreening of clients prior to release and follow through with the progress for eligibility confirmation and data tracking, develop a vanpool available 24 hrs a day/7 day a wk for all released from jail to be managed by the transition team, complete assessments prior to site release Provide transportation Ongoing case management Identify locations to shelter Start with a Sheriff Transition Team and Re-Entry Transition Team: Transportation to housing-check-in, Birth Certificates and Identification DBH meds/housing TAD Probation DRC housing, clothing closet, hygiene kits TAD-Bus pass, food, Walmart cards for work items ex. Boots Family Reunification Drug Treatment Counseling and Medical | Jails | OHS CoC LYFT DBH Probation Sheriff's Dept. UBER TAD Faith Based Organizations Non- Profit agencies |

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting a Prison

Key Action(s)

Lead Entity

Collaborating Entity/ies

| • | Develop a transition team for prescreening of clients prior to release and follow | Prison | OHS | • LYFT |
|---|---|--------|--------|--------|
| | through with the progress for eligibility confirmation and data tracking, , develop | | • CoC | • TAD |
| | a vanpool available 24 hrs a day/7 day a wk for all released from jail to be | | • UBER | |
| | managed by the transition team, complete assessments prior to site release | | • DBH | |
| • | Release those with serve mental health EOP/COMs released on MonThurs., | | | |
| | not on a weekend | | | |
| • | Violent releases transported due to issues cannot take public transit | | | |

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting a Hospital

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|--|--------------------------------------|--|
| Establishing after hours resource hubs near jails and prisons for when people are released Description to the state of the state of all and prisons for when people are released. | OHS Sheriff's Dept HOPE Team | CountyCoCProviders |
| Develop a transition team for prescreening of clients prior to release and follow through with the progress for eligibility confirmation and data tracking, develop a vanpool available 24 hrs a day/7 day a wk for all released from jail to be managed by the transition team, complete assessments prior to site release Provide transportation Ongoing case management Identify locations to shelter Start with a Sheriff Transition Team and Re-Entry Transition Team: Transportation to housing-check-in, Birth Certificates and Identification DBH meds/housing TAD Probation DRC housing, clothing closet, hygiene kits TAD-Bus pass, food, Walmart cards for work items ex. Boots Family Reunification Drug Treatment Counseling and Medical | OHS Sheriff's Dept HOPE Team | OHS CoC LYFT DBH Probation Sheriff's Dept. UBER TAD Faith Based Organizations Non-Profit agencies |

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting Other Institutional Settings (such as foster care, behavioral health facilities, etc. as applicable in the region)

| Institutional Setting | Key Action(s) | Lead Entity | Collaborating Entity/ies |
|-----------------------|---|---|--------------------------------------|
| Foster Care | Wraparound services connecting to all parties | TAD Foster CareCFS | CountyCoC |
| | | DBH-TAY | Providers |

2.5 Plan to Utilize Local, State, and Federal Funds to End Homelessness

- 1. The plan must include the total amount of available funding, the amount prioritized for permanent housing solutions, and an explanation of how each participating applicant is utilizing local, state, and federal funding programs to end homelessness. These programs must include, but are not limited to:
 - The Homekey Program,
 - The No Place Like Home Program
 - The Multifamily Housing Program
 - The Housing for a Healthy California Program
 - The Homeless Housing, Assistance, and Prevention Program
 - Building Homes and Jobs Act
 - The California Emergency Solutions Grants Program
 - The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008
 - HOME Investment Partnerships Act
 - Parolee or probation programs that are intended to prevent homelessness upon release.

Guidance

All of the above programs **must** be included and fully explained in the table. Where the region has multiple awards for the same program that are administered by different entities, those may be listed on separate lines. For example, in a region with one county and one CoC who receive their HHAP awards separately, each jurisdiction may enter their HHAP awards in separate lines.

If one of the ten required programs is not present in a region, type N/A.

In addition to the listed programs, participating Eligible Applicants should add any other funds and programs that are being utilized to address and end homelessness in the region.

 $\label{thm:conditional} \textit{To add additional funding programs, add rows to the bottom of the table.}$

Definitions:

- Local Fund Administrator: The entity responsible for administering the given funding source.
- **Description of How Funds are/will be Utilized to End Homelessness in the Region:** Comprehensive summary of how the funding program will be utilized in the region. Applicants should highlight whether, how, and to what extent the funds are being used for permanent housing.
- Funding Amount: Amount of known, dollars secured or available to spend within the HHAP-5 grant timeframe (FY 23-24 through FY 27-28)
- **Timeframe of Use:** The date range the local fund administrator anticipates expending the identified program funds.

| Funding Program | Local Fund Administrator | Description of How Funds are/will be Utilized to End Homelessness in the Region | Funding Amount | Amount Prioritized for Permanent Housing Solutions | Timeframe of Use |
|-----------------|-----------------------------|---|----------------|--|---------------------|
|-----------------|-----------------------------|---|----------------|--|---------------------|

| The Homekey program | County of San Bernardino Housing Authority of the County of San Bernardino City of Fontana City of Victorville City of Redlands | Homekey funds are one-time funds provided by the State for acquisition and rehabilitation of facilities for interim housing (IH), IH to permanent supportive housing (PSH), and PSH. The units serve tenants who qualify with incomes below 30% of Average Median Income for the Riverside-San Bernardino Metropolitan Area. 1. Pacific Village San Bernardino Project – 23-unit of IH with conversion to PSH within 10 years of start of occupancy. 2. Georgia Street Cabins Big Bear Lake – 8-units of PSH 3. City of Fontana Homekey2 Fontana – 14-units of IH 4. City of Victorville Wellness Center – 110-units of IH 5. City of Redlands Good Nite Inn – 98-units of PSH (99 total units) | 1. \$3,450,000 2. \$909,678 3. \$2,227,195 4. \$23,612,058 5. \$24,142,000 Operating awards: 1. \$1,400,000 2. \$192,000 3. \$827,200 4. \$4,392,000 5. \$5,858,000 | The Georgia Street Cabins and the Good Nite Inn have been prioritized for permanent housing solutions. The Pacific Village project will convert to PSH within 10 years of award date. | Award date Dec. 2020 Award date Dec. 2020 Award date Jun. 2022 Award date Dec. 2021 Award date Mar. 2022 |
|-----------------------------------|---|--|--|---|--|
| The No Place Like Home Program | San Bernardino County (Sponsor: AMCAL Multi- Housing, Inc. | Las Terrazas Apartments is a multi- family affordable apartment complex developed in the City of Colton. The community consists of 112 apartments as part of five residential buildings, one community building, and one childcare building. Twelve of the units were supported using No Place Like Home noncompetitive funding to serve severely mentally ill (SMI) homeless residents with ongoing case management support. | \$2,591,000 | 12-units developed as part of this project for SMI homeless residents. | Award date June 2020 Opening late 2022 |

| The Multifamily | N/A | N/A | N/A | N/A | N/A |
|--------------------|-----|-----|-----|-----|-----|
| Housing Program | | | | | |
| The Housing for a | N/A | N/A | N/A | N/A | N/A |
| Healthy California | | | | | |
| Program | | | | | |

| c. Inland SoCal United |
|---|
| Way 211+ - \$113,910.83 |
| d. Water of Life |
| Community Church - \$127,690.50 |
| e. Morongo Basin ARCH - |
| \$265,497 |
| f. Mountain Homeless |
| Coalition - \$236,860 |
| g. New Hope Village, Inc. |
| - \$100,328.59 |
| h. City of Montclair - |
| \$115,254 i. Mercy House - \$230,862 |
| j. City of Colton- \$400,000 |
| k. Knowledge and |
| Education for Your |
| Success - \$166,319 |
| I. Lutheran Social Services |
| of Southern California - |
| \$127,690.50 m. Operation Grace - |
| \$350,000 |
| n. Administrative Costs: |
| \$214,974.18 |
| 4. HHAP-1 County was directed |
| to: |
| a. Systems Support to |
| Create Regional Partnerships: |
| \$200,000.00 - Contract |
| with Southern California |
| Association of Nonprofit |
| Housing (SCANPH) |
| b. Youth Set-aside: |
| \$227,609.36 - |
| Memorandum of |

| Understanding with the Department of Behavioral Health, Children and Family Services, and Probation C. Operating Subsidies: \$2,367,659,75 - All-Star Lodge Homekey project d. Administrative Costs: \$49,847,93 - Office of Homeless Services 5. HHAP round two CoC was directed to: a. Family Assistance Program - \$116,249 (Youth Set-aside) b. Victor Valley Family Resource Center - \$222,524 c. Water of Life Community Church - \$250,000 d. Morongo Basin ARCH - \$131,094 e. Mountain Homeless Coalition - \$89,535 f. The Blessing Center - \$96,559 g. City of Montclair - \$41,085 h. Mercy House - \$123,256 i. Step Up on Second, Inc \$20,8438 |
|---|
| |

| | directed to: a. Youth Set-aside: \$104,050 - Developing memorandum of understanding with the Department of Behavioral Health, Children and Family Services, and Probation to continue services. b. Operating Subsidies: \$1,105,531- All-Star Lodge Homekey project c. Administrative Costs: \$91,044 - Office of Homeless Services 7. HHAP round three CoC will be directed to (Initial Disbursement of Funds) (20%): a. Family Assistance Program - \$78,037.50 (Youth Set-aside) b. Capacity Building and Workforce Development - \$300,000 Request for Applications to be released. c. Equity Services - \$147,711 Request for Qualifications (RFQ) to be released. d. CoC Systems Support Services - \$200,000 RFQ to be released. | | | |
|--|---|--|--|--|
|--|---|--|--|--|

| Homeless Services to support ongoing services. d. Administrative Costs: \$254,923 - Office of Homeless Services 9. HHAP round four CoC will be used to support regional coordination and expand or develop local capacity to address immediate homelessness challenges. 10. HHAP round four County will be used to support regional coordination and expand or develop local capacity to address immediate homelessness challenges. |
|--|
|--|

| The Building Homes | PLHA Round 1 | One-time general fund for local | Round 1 | Round 1 | Round 1 |
|--------------------|--------------------|-------------------------------------|---|-------------------|--------------|
| and Jobs Act | 1. San | jurisdictions, Senate Bill 2 (SB 2) | 1. \$3,459,141 | 1. Activity 1 & 5 | Awards as of |
| Funding | Bernardino | (Chapter 364, Statutes of 2017) | 2. \$920,018 | 2. Activity 1,5 & | 2/3/2021 |
| | County | established the Building Homes | 3. \$1,622,027 | 6 | |
| | (Activities: | and Jobs Trust Fund and | 4. \$981,122 | 3. Activity 6 | Round 2 |
| | 1,5,8, &10) | authorizes the State of California | 5. \$277,837 | 4. Activity 6 | Awards as of |
| | 2. City of Ontario | Department of Housing and | 6. \$632,770 | 5. Activity 1 & 6 | 4/20/2022 |
| | (Activities: | Community Development to | 7. \$287,561 | 6. Activity 6 | |
| | 1,5,6, &9) | allocate 70 percent of moneys | | 7. Activity 6 | Round 3 |
| | 3. City of San | collected and deposited in the | Round 2 | , | Awards as of |
| | Bernardino | Fund, beginning in calendar year | 1. \$5,376,577 | Round 2 | 5/11/2023 |
| | (Activities: 6) | 2019, to local governments for | 2. \$1,429,994 | 1. Activity 1 & 5 | |
| | 4. City of | eligible housing and | 3. \$1,524,968 | 2. Activity 1,5 & | |
| | Fontana | homelessness activities. The intent | 4. \$983,520 | 6 | |
| | (Activities: | of the bill is to provide a | 5. \$275,556 | 3. Activity 6 | |
| | 2,6,8, &9) | permanent, on-going source of | 7 | 4. Activity 6 | |
| | 5. City of Upland | funding to local governments for | Round 3 | 5. Activity 1 | |
| | (Activities: 1 & | housing-related projects and | 1. \$5,916,756 | , | |
| | 6) | programs that assist in addressing | 2. \$1,573,664 | Round 3 | |
| | 6. City of | the unmet housing needs of their | 3. \$1,678,180 | 1. Activity 1 | |
| | Victorville | local communities and increase | 4. \$1,082,334 | 2. Activity 1 | |
| | (Activities: 6) | the supply of affordable housing | 5. \$938,824 | 3. Activity 1 & 6 | |
| | 7. Town of Apple | units. The Permanent Local | 6. \$1,921,181 | 4. Activity 6 | |
| | Valley | Housing Allocation (PLHA) was | | 5. Activity 6 | |
| | (Activities: 6) | available to counties and | | , | |
| | (33 33 37 | municipalities to provide: | | | |
| | PLHA Round 2 | 1. Activity #1: The | | | |
| | 1. San | predevelopment, | | | |
| | Bernardino | development, acquisition, | | | |
| | County | rehabilitation, and | | | |
| | (Activities: 1,5, | preservation of multifamily, | | | |
| | &10) | residential live-work, rental | | | |
| | 2. City of Ontario | housing that is affordable to | | | |
| | (Activities: | Extremely low-, Very low-, Low- | | | |
| | 1,5,6, &9) | , or Moderate-income | | | |
| | 3. City of | households, including | | | |
| | Fontana | necessary operating subsidies. | | | |

| (Activities: 2,6, | 2. Activity #2: The |
|--------------------|-----------------------------------|
| &9) | predevelopment, |
| 4. City of | development, acquisition, |
| Victorville | rehabilitation, and |
| (Activities: 6) | preservation of affordable |
| 5. City of Chino | rental and ownership housing, |
| Hills (Activities: | including Accessory Dwelling |
| 1) | Units (ADUs), that meets the |
| , | needs of a growing workforce |
| PLHA Round 3 | earning up to 120 percent of |
| 1. San | AMI, or 150 percent of AMI in |
| Bernardino | high-cost areas. ADUs shall be |
| County | available for occupancy for a |
| (Activities: 1) | term of no less than 30 days. |
| 2. City of Ontario | 3. Activity #3: Matching portions |
| (Activities: 1 & | of funds placed into Local or |
| 9) | Regional Housing Trust Funds. |
| 3. City of | 4. Activity #4: Matching portions |
| Fontana | of funds available through the |
| (Activities: 1,6 | Low- and Moderate-Income |
| &9) | Housing Asset Fund pursuant |
| 4. City of | to subdivision (d) of HSC |
| Victorville | Section 34176. |
| (Activities: 6) | 5. Activity #5: Capitalized |
| 5. Town of | Reserves for services |
| Yucca Valley | connected to the |
| (Activities: 6) | preservation and creation of |
| 6. City of | new permanent supportive |
| Rancho | housing. |
| Cucamonga | 6. Activity #6: Assisting persons |
| (Activities: 2) | who are experiencing or At- |
| | risk of homelessness, including, |
| | but not limited to, providing |
| | rapid re-housing, rental |
| | assistance, supportive/case |
| | management services that |
| | allow people to obtain and |

| retain housing, operating and |
|-------------------------------------|
| capital costs for navigation |
| centers and emergency |
| shelters, and the new |
| construction, rehabilitation, |
| and preservation of |
| permanent and |
| 7. Activity #7: Accessibility |
| modifications in Lower-income |
| Owner-occupied housing. |
| 8. Activity #8: Efforts to acquire |
| and rehabilitate foreclosed or |
| vacant homes and |
| apartments. |
| 9. Activity #9: Homeownership |
| opportunities, including, but |
| not limited to, down payment |
| assistance. |
| 10. Activity #10: Fiscal incentives |
| made by a county to a city |
| within the county to |
| incentivize approval of one or |
| more affordable housing |
| Projects, or matching funds |
| invested by a county in an |
| affordable housing |
| development Project in a city |
| within the county, provided |
| that the city has made an |
| equal or greater investment in |
| the Project. The county fiscal |
| incentives shall be in the form |
| of a grant or low-interest loan |
| to an affordable housing |
| Project. Matching funds |
| investments by both the |
| county and the city also shall |
| County and the city also shall |

| The California Emergency Solutions Grants Program | San Bernardino County San Bernardino County San Bernardino County San Bernardino County | be a grant or low-interest deferred loan to the affordable housing Project. San Bernardino County primarily invests California ESG program funding to engage homeless individuals and families living on the street, and to rapidly re-house homeless individuals and families through our subcontractor providers. | 1. ESG CoC allocation: \$324,424 2. ESG - CV allocation: \$1,246,600 3. ESG - CV2 allocation: \$3,000,000 | Two-thirds to four-fifths of the received funding go to support permanent housing through rapid rehousing. | 2021 Award date 2020 Award date 2020 Award date |
|---|--|--|---|--|---|
| The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008 | N/A | The NOFA for the National Housing Trust Fund was released by the state on October 25, 2023 | N/A | | |
| HOME Investment Partnerships Act | Under CA not applicable | N/A | N/A | N/A | N/A |

| Parolee or probation programs that are intended to prevent homelessness upon release. | BSCC Grants – Adult Reentry Grant Program (Rental Assistance): 1. Family Assistance Program 2. Inland SoCal 211+ 3. Lighthouse Social Service Centers 4. Faith Advisory Council of Community Transformation BSCC Grants – Adult Reentry Grant Program (Warm Hand-Off Reentry Services): 5. Operation New Hope 6. Avector Community Group, Inc. | Several agencies in San Bernardino County were awarded funding from the Board of State and Community Corrections (BSCC) to provide reentry services for people formerly incarcerated in state prison. The funding provides housing navigation, permanent supportive housing, rent-subsidies, emergency housing assistance, transitional housing, and case management support. The Adult Reentry Grant Program is subject to Housing First provisions. | 1. 2. 3. 4. 5. 6. | \$2,750,000 \$2,750,000 \$2,750,000 \$500,000 \$500,000 | Short-term rental assistance and WHO support services and employment services. | BSCC Adult Reentry Grant Program Rental Assistance and Warm Hand- Off (WHO) Reentry Services run: October 1, 2022, through April 30, 2026. |
|---|---|---|----------------------------------|---|--|--|
|---|---|---|----------------------------------|---|--|--|

| Community Care Expansion (CCE) Program 1. San Bernardino County Departmer of Aging an Adult Servic 2. San Bernardino County Departmer of Behavior Health. | Pacific Village Homekey project to provide senior housing and care facilities onsite (pending board approval). 2. The CCE grant will support the | 1. \$14,165,593 2. \$10,093,171 | The project will provide long-term housing for eligible seniors. Will provide permanent housing for the department clients with SUD need who have an associated risk of homelessness | Spending deadline is December 1, 2026. Spending deadline to be determined. |
|--|---|------------------------------------|---|--|
|--|---|------------------------------------|---|--|

| Home Safe Program | 1. San Bernardino County Department of Aging and Adult Services (DAAS) | DAAS was awarded funding from the Home Safe Program (DAAS administers the program under "At Home"). The goal of the program is to prevent homelessness among adult protective services clients referred to due to abuse, neglect, or financial exploitation. Services include rental arrearages rental assistance, utility payments, legal services, eviction prevention, landlord mediation and intensive case management. DAAS partners with the local homeless Continuum of Care to maximize services. | | \$1,539,950 | Primarily homelessness prevention and short-term rental assistance. | Ongoing funding from the State. Funding cycle ends on June 30, 2025. |
|---|--|---|----|--------------|---|---|
| Behavioral Health Bridge Housing (BHBH) Program | 1. San Bernardino County DBH | The San Bernardino County Department of Behavioral Health (DBH) intends to use the Behavioral Health Bridge Housing (BHBH) Program funding to operate a wide variety of bridge housing programs in the region based upon findings from a gaps analysis report on bed capacity and future needs. Funding will be used to expand and enhance current housing-related services offered by DBH to people experiencing homelessness who have serious behavioral health conditions that impede their ability to access stable, long-term housing. | 1. | \$27,375,170 | Long-term stable housing | Provides funding through June 30, 2027. |

| Dobovioral Hoolth | 1 Con | Through funding from the | ¢E1 721 E01 | A dult residential | Coonding |
|-------------------|------------|------------------------------------|--------------|--------------------|----------------|
| Behavioral Health | 1. San | Through funding from the | \$51,731,501 | Adult residential | Spending |
| Continuum | Bernardino | California Department of Health | | SUD treatment | deadline to be |
| Infrastructure | County DBH | Care Services, the BHCIP grant | | facility with | determined. |
| Program (BHCIP) - | | will support DBH in continuing the | | incidental | |
| Crisis and | | treatment of the complex | | medical | |
| Behavioral Health | | substance use disorder (SUD) | | services. This | |
| Continuum Program | | needs for residents in the County, | | includes 84 | |
| - Round 5 | | as well as address the associated | | beds. | |
| | | risk of homelessness for this | | | |
| | | population countywide. The | | | |
| | | funding is intended to expand | | | |
| | | community capacity for serving | | | |
| | | the behavioral health population | | | |
| | | with a commitment to serve the | | | |
| | | most vulnerable individuals, | | | |
| | | including those experiencing | | | |
| | | homelessness, and serving Medi- | | | |
| | | Cal beneficiaries through capital | | | |
| | | expansion projects, including | | | |
| | | acquisition, construction, and | | | |
| | | rehabilitation. | | | |

| Mental Health Services Act Innovation Programs | 1. San Bernardino County DBH | The Innovation component of MHSA provides funding for projects not to exceed 5 years (initially). DBH received funding to create the Innovative Remote Onsite Assistance Delivery (InnROADs) program. The focus of the project will be the creation of an intensive, field-based engagement model that supports multi-disciplinary / multi-agency teams that meet, engage, and provide treatment to youth, adults, and families experiencing homelessness where they live and are comfortable within homeless communities. The goal is to engage with the necessary services needed to increase health, reduce risks to health and safety, and transition these individuals from the streets into housing. | | \$4,663,403 | Referrals to permanent housing solutions. | Spending deadline is June 30, 2026. |
|--|------------------------------------|--|----|-------------|---|---|
| Projects for Assistance in Transition from Homelessness (PATH) Grant | 1. San Bernardino County DBH | DBH utilizes the grant award to provide outreach, planning and coordination for housing services, linkage to behavioral health services including medication support, job training, education services, and case management services to an estimated 300 unduplicated clients at an annual estimated program cost of \$2,261 per individual. | 1. | \$508,762 | Referrals to housing providers. | Ongoing formula grant funding from the California Department of Health Care Services. |

| Mental Health Services Act Community Support Services | 1. San Bernardino County DBH | Community Services & Support (CSS) is the largest component of the Mental Health Services Act (MHSA). DBH uses this funding to provide direct services to individuals with severe mental illness using a client-centered, wellness, and recovery-focused approach, including assistance for homeless individuals and families, with connection to housing. | 1. \$21,926,118 | As part of this program, DBH offers long-term housing solutions and referrals to permanent housing. | Current spending deadline is June 30, 2024. |
|--|------------------------------------|---|-----------------|---|--|
| Mental Health Services Act and Federal Financial Participation Medi- Cal | 1. San Bernardino County DBH | This funding is part of a broader and focused community health funding structure. As there are multiple streams of funding, DBH funnels these funds for support services, including, but not limited to, Medi-Cal enrollees. Most of the funding for both Medi-Cal mental health services and public community mental health services goes to counties and because counties have wide discretion in how they allocate funding from each of their funding sources to meet their overall Medi-Cal mental health and other public community mental health responsibilities, much of our local resources are directed to homeless with severe mental needs and housing placement. | 1. \$14,000,000 | As part of this program, DBH offers long-term housing solutions and referrals to permanent housing. | Current spending deadline is June 30, 2024. |

| Housing Navigators Program (HNP) | San Bernardino County Department of Children and Family Services (CFS) San Bernardino County Department of Children and Family Services (CFS) | Provides funding to assist young adults who are 18 to 21 years of age secure and maintain housing with priority given to those in the state's foster care or probation system. | \$363,680 \$363,680 | Housing navigation assistance. | The spending deadline is June 30, 2024. The spending deadline is November 15, 2027. |
|---|--|--|--|--|--|
| Transitional Housing Program (THP) | San Bernardino County CFS San Bernardino County CFS | CFS will use the THP funds to help young adults, ages 18 through 24, secure and maintain housing with priority given to young adults formerly in the state's foster care or probation systems. | \$1,537,627 \$1,537,627 | Assistance in securing and maintaining housing including assistance with rent, utilities, furniture, and household items, as needed. | The spending deadline is December 12, 2024. Spending deadline is May 23, 2028. |
| Housing Navigation and Maintenance Program (HNMP) | San Bernardino County CFS San Bernardino County CFS | CFS will use the HNMP funds for housing specialists (called housing navigators), who will assist the county's young adults, ages 18 through 24, with their efforts to locate available housing and overcome barriers to obtaining housing. Housing navigation and maintenance activities may focus on aiding young adults in securing and maintaining housing with priority access given to those in the state's foster care system. | 1. \$1,184,255 2. \$1,184,255 | Housing navigation assistance. | The spending deadline is December 12, 2024. The spending deadline is May 23, 2028. |

| Bringing Families | 1. San | The BFH is a one-time funding | \$2,940,892 | Rental | Current |
|-------------------|------------|--------------------------------------|-------------|------------------|----------------|
| Home (BFH) | Bernardino | from the state to Welfare | | assistance | spending |
| | County CFS | Directors to support families | | supports longer- | deadline is |
| | | involved with the child welfare | | term permanent | June 30, 2024. |
| | | system who are experiencing or | | housing options. | |
| | | who are at risk of experiencing | | | |
| | | homelessness. Financial | | | |
| | | assistance and housing-related | | | |
| | | wraparound supportive services, | | | |
| | | include but are not limited to | | | |
| | | rental assistance, housing | | | |
| | | navigation, case management, | | | |
| | | security deposits, utility payments, | | | |
| | | moving costs, interim shelter | | | |
| | | assistance, legal services, and | | | |
| | | credit repair. | | | |

| Emergency Solutions and Housing (CESH) Program 2. S | Bernardino County Office of Homeless Services Round 1 San Bernardino County Office of Homeless Services Round 2 \$1 we de pr 19 Pre th all re all | continuum of Care and County llocated a total of \$653,419 of bund 1 and 2 funding for systems apport necessary to maintain a comprehensive homeless and ousing service delivery system and specifically earmarked for coordinated entry system and offware integration. 1,526,809 of CESH Program funds were used to support the evelopment of motel Homekey roject in alignment with COVID-9 state prioritization. CESH rogram funding was noted by the State as a funding source llowable to support Homekey-elated projects, as COSR was an llowable eligible activity for ESH Program funding. | | \$1,459,234 \$835,737 | Part of CESH funding will support ongoing operating costs for the 10-year commitment for the operations of the motel Homekey project in the amount of \$900,000.30 from round 1 and \$626,809 from round 2. | The current spending deadline is June 30, 2024. The current spending deadline is June 30, 2025. Note: CESH may be used to support 15 year capitalized operating subsidy reserve (COSR). |
|--|--|--|--|--------------------------|---|---|
|--|--|--|--|--------------------------|---|---|

| U.S. Department of Housing and Urban Development (HUD) Emergency Solutions Grant (ESG) Program | San Bernardino County Department of Community Development and Housing City of Fontana City of Ontario City of San Bernardino | The ESG program provides funding to: (1) engage homeless individuals and families living on the street; (2) improve the number and quality of emergency shelters for homeless individuals and families; (3) help operate these shelters; (4) provide essential services to shelter residents; (5) rapidly rehouse homeless individuals and families; and (6) prevent families and individuals from becoming homeless. Funds are awarded through a formula allocation to metropolitan cities, urban counties, territories, and states. Program component types include street outreach, emergency shelter, homelessness prevention, rapid rehousing, Homeless Management Information Systems, and project administration. Eligible costs include essential services, rehabilitation, shelter operations, housing relocation and stabilization services, short- and | 3. | \$613,906 \$175,340 (\$162,190 to Water of Life CityLink) \$158,507 \$278,068 (\$70,000 to Lutheran Social Services of Southern California, \$25,000 to Community Action Partnership of San Bernardino County, \$100,000 to Salvation Army) | Some of the contractors provide rental assistance and rapid rehousing services. | The spending deadline is September 30, 2025. |
|---|---|--|----|--|---|--|
| | | | | | | |

| | | process helps communities assess their homeless assistance and housing needs, examine available resources, set 3-5-year strategies, and develop an annual action plan to meet priority needs. Plan preparation must include citizen participation and consultation with various organizations, including the local Continuum of care. | | | | |
|---|---|--|----------|---|--|--|
| HUD HOME Investment Partnerships Program | San Bernardino County Town of Apple Valley City of Fontana City of Ontario City of San Bernardino | HOME funds are granted to localities to be used to fund a range of activities that can build, buy, or rehabilitate affordable housing units for rent or ownership. HOME is designed to reinforce several principles of community development. It encourages flexibility by authorizing people to utilize housing strategies that work with their own needs and priorities. In order to strengthen partnership among different levels of government and the private sector, HOME emphasizes the need for consolidated planning. | 3. 4. | \$3,762,168 \$867,741 \$758,888 \$820,945 \$1,569,520 | HOME investments may be used for the development of affordable housing and permanent supportive housing. | Awarded fiscal year 2022. The spending deadline is through September 2030. |

| HOME Investment Partnerships Program – America Rescue Plan | San Bernardino County Town of Apple Valley City of Fontana City of Ontario City of San Bernardino | HOME-ARP provides funding to states and local jurisdictions to reduce homelessness and increase housing stability across the country. HOME-ARP funds can be used for four eligible activities: Production or Preservation of Affordable Housing Tenant-Based Rental Assistance (TBRA) Supportive Services, including services defined at 24 CFR 578.53(e), Homeless Prevention Services, and Housing Counseling Purchase and Development of Non-Congregate Shelter. These structures can remain in use as non-congregate shelter or can be converted to 1) emergency shelter under the Emergency Solutions Grants (ESG) Program; 2) permanent housing under the Continuum of Care (CoC) Program; or 3) affordable housing under the HOME Program. | 1. \$12,717,363 2. \$2,913,966 3. \$2,633,658 4. \$2,713,297 5. \$5,058,437 | Most HOME -ARP funds may be spent on the development of permanent housing. | HOME-ARP funds were awarded in 2021 and must be expended by September 2030. |
|--|---|---|---|--|---|
|--|---|---|---|--|---|

| Encampment Resolution Funding | 1. San Bernardino County Office of Homeless Services | These funds are available to be used to identify locations throughout the county where encampments are endemic. These funds are to be used to target individuals and families residing within the Santa Ana and Mojave Valley riverbed encampment areas and move them into long-term stable housing situations. The ERF Program may be partnered with activities currently funded through Project Roomkey, Homeless Housing, Assistance and Prevention (HHAP) funding, Emergency Solutions Grant (ESG) funding, and other housing stabilization programs such as the Continuum of Care Homeless Assistance grant. | 1. \$1,787,998 | The program's intent is to make available immediate interim and permanent housing options to encampment residents who are ready to transition. | All funds must be expended by June 30, 2024. |
|----------------------------------|--|---|----------------|--|---|
|----------------------------------|--|---|----------------|--|---|

| Family Homelessness Challenge Grant | 1. City of Fontana | On July 26, 2022, the Fontana City Council accepted the Family Homelessness Challenge Grant award funding in the amount of \$2,726,608, to support the interim housing program. These funds will be utilized to construct an | 1. \$2,726,608 | Delivery of permanent housing units. | On April 30, 2022, the City was awarded these funds. |
|---|--------------------|---|----------------|--------------------------------------|---|
| | | efficiency unit for a family with children as well as construct a detached ADU at the recently acquired Bridge of Hope Emergency Shelter. Funds will also be used to provide Street Outreach, Interim Shelter, Rapid Rehousing, Delivery of Permanent Housing units, Services coordination, systems support, operating subsidies as well as administration funds to cover the cost of program delivery. | | | |

| HUD Continuum of | 1. San | CoC fiscal year 2022 awards. The | 1. | Two awards: | The CoC | Fiscal year |
|------------------|------------------|--------------------------------------|----|------------------|-----------------|----------------|
| Care (CoC) | Bernardino | purpose of the Continuum of | | HMIS- | Program | 2022 awards, |
| Homeless | County Office | Care program is to: (1)Promote | | \$250,158; and | primarily | each |
| Assistance Grant | of Homeless | community-wide commitment to | | Planning grant | provides | applicant is |
| | Services | the goal of ending homelessness; | | funds: | permanent | awarded for 1 |
| | 2. Inland | (2) Provide funding for efforts by | | \$431,319 | housing through | year and has |
| | Southern | nonprofit providers, States, and | 2. | \$403,136 (for | RRH and PSH. | the option for |
| | California | local governments to rehouse | | coordinated | | renewal. |
| | 211+ | homeless individuals and families | | entry system) | | |
| | 3. Family | rapidly while minimizing the | 3. | \$2,352,206 (for | | |
| | Assistance | trauma and dislocation caused | | joint | | |
| | Program | to homeless individuals, families, | | transitional | | |
| | 4. Housing | and communities as a | | housing and | | |
| | Authority of | consequence of homelessness; | | RRH in | | |
| | the County of | (3) Promote access to and | | partnership | | |
| | San | effective use of mainstream | | with the | | |
| | Bernardino | programs by homeless individuals | | domestic | | |
| | 5. Lighthouse | and families; and (6) Optimize | | violence | | |
| | Social Service | self-sufficiency among individuals | | coalition) | | |
| | Centers | and families experiencing | 4. | 4 PSH | | |
| | 6. The Time for | homelessness. | | programs: | | |
| | Change | | | Cornerstone- | | |
| | Foundation | Funds are awarded through an | | \$3,633,423; | | |
| | 7. United States | annual competition to private | | Lantern | | |
| | Veterans | nonprofit organizations, states, | | Woods- | | |
| | Initiative | local governments, | | \$186,134; | | |
| | 8. New Hope | instrumentalities of state and local | | Laurel Brook- | | |
| | Village | governments, and public housing | | \$443,004; | | |
| | 9. Knowledge | agencies. Project component | | Gateway- | | |
| | and | types include permanent housing | | \$228,918 | | |
| | Education for | (including permanent supportive | 5. | \$1,003,447 | | |
| | Your Success | housing (PSH) and rapid re- | | (Hope for | | |
| | (KEYS) | housing (RRH)), transitional | | Heroes PSH) | | |
| | 10. Inland | housing, supportive services only, | 6. | \$433,560 | | |
| | Housing | Homeless Management | | (Homes of | | |
| | Solutions | Information Systems, and | | Hope PSH) | | |
| | | homelessness prevention. Eligible | | | | |

| Social Services of Southern I California Social Services of Southern I California Social Services of Social | construction, rehabilitation, leasing, rental assistance, supportive services, operating, costs associated with HMIS, and project administration. | 7. \$1,255,841 (Veterans PSH Program) 8. \$45,843 (New Hope Village, Too! PSH) 9. Two RRH Programs: \$341,736 (KEYS for Success); \$281,281 (KEYS for Life) 10. \$581,602 (Infinite Horizons RRH program) 11. \$84,696 (Permanent Housing for Homeless with HIV/AIDS) 12. \$170,621 (Hope Partner's Family Stabilization RRH Program) 13. \$2,681,672 (Step Up in San Bernardino PSH Program) | |
|---|---|---|--|
|---|---|---|--|

| Health Resources and Services Administration Ryan White, Part A | 1. San Bernardino County Department of Public Health (DPH) | Part A of the Ryan White HIV/AIDS Treatment Extension Act of 2009 provides assistance to Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs)— locales that are most severely affected by the HIV/AIDS epidemic. Part A funds may be used to provide a continuum of care (i.e., medical and support services) for people living with HIV disease. | 1. | \$318,635 | Bridge and Interim Housing | The spending deadline for this funding is February 28, 2024. |
|--|---|--|----|-------------|--|--|
| CalWORKs Homeless Assistance Grant | 1. San Bernardino County Transitional Assistance Department (TAD) | The CalWORKs Homeless Assistance (HA) Program was established to help families in the CalWORKs program meet the costs of securing or maintaining permanent housing or to provide emergency shelter when a family is experiencing homelessness. CalWORKs HA program serves eligible CalWORKs recipients or apparently eligible CalWORKs applicants, who are homeless or at risk of homelessness. CalWORKs HA can provide payments for temporary shelter for up to 16 days, as well as payments to secure or maintain housing, including a security deposit and last month's rent, or up to two months of rent arrearages. | 1. | \$3,500,000 | Homelessness prevention and emergency shelter services (i.e., motel vouchers) | Ongoing funding. |

| CalWORKs Housing Support Program (HSP) | 1. San Bernardino County Transitional Assistance Department (TAD) | The CalWORKs HSP was established in 2014 to foster housing stability for families experiencing, or at risk of, homelessness in the CalWORKs program. HSP offers financial assistance and housing-related wraparound supportive services, including but not limited to rental assistance, housing navigation, case management, security deposits, utility payments, moving costs, interim shelter assistance, legal services, and credit repair. | 1. | \$12,862,476 | KEYS administers the HSP funding on behalf of TAD providing rental assistance and RRH. | The spending deadline is June 30, 2025. |
|--|---|--|----|--------------|---|---|
| California Department of Social Services (CDSS) Housing and Disability Advocacy Program (HDAP) | San Bernardino County Department of Community Development and Housing (CDH) | HDAP targets individuals who are experiencing homelessness in San Bernardino County and who are likely eligible for disability benefits. For HDAP, the CDSS defines "chronically homeless" and "homeless" according to the definitions used by the U.S. Department of Housing and Urban Development (HUD) and defined in 24 Code of Federal Regulations (CFR) section 91.5. Amongst those who are eligible, the program prioritizes individuals or families who are experiencing chronic homelessness or homelessness and rely most heavily on government-funded services. | 1. | \$3,286,580 | Services provide interim shelter assistance, rental assistance, and housing navigation. | Ongoing funding. |

| Homeland Security's Federal Emergency Management Agency Emergency Food and Shelter Program (EFSP) | 1. Inland Southern California 211+ United Way administers the EFSP for the local board. | The Emergency Food and Shelter Program (EFSP) is a federally funded program administrated by the U.S. Department of Homeland Security's Federal Emergency Management Agency (FEMA). The purpose of the EFSP is to supplement and expand the ongoing work of local social service organizations, both non-profit and governmental, to provide shelter, food and supportive services to individuals and families who have economic emergencies. Accordingly, EFSP funding is open to all | 1. Phase 39: \$1,088,120; Phase 40: \$1,012,296 | Mostly emergency shelter beds and food services. | Ongoing funding through phases. |
|---|---|--|--|--|---------------------------------|
| | | organizations helping hungry and homeless people, as well as organizations that support those at risk of becoming hungry or homeless due to economic hardships. A national board, chaired by FEMA, with representatives from American Red Cross; Catholic Charities USA; The Jewish | | | |
| | | Federations of North America; National Council of the Churches of Christ in the USA; The Salvation Army; and United Way Worldwide, is the sole recipient of EFSP funds from FEMA and establishes the program's policies, procedures, and guidelines. United Way Worldwide also serves as the National Board's | | | |

Secretariat and Fiscal Agent, administering the program on a day-to-day basis. The National Board provides EFSP funds to local jurisdictions (counties or cities) based on an allocation formula using the most recent national population, unemployment, and poverty statistics. Those jurisdictions that qualify for an allocation must each convene a local board comprised of representatives at the local level of the same organizations as those on the national board; a local government official must serve in place of the FEMA representative. Each local board must have a Native American representative if the jurisdiction is located within or encompasses a federally recognized Native American reservation, and each local board must have a representative who is homeless, formerly homeless, or a former recipient of program services. Additionally, the national board encourages organizations representing or serving the special emphasis groups named in the McKinney-Vento Homeless Assistance Act be included on local boards.

| Supportive Services for Veteran Families (SSVF) – FY 2024 Awards | Knowledge and Education for Your Success, Inc. (KEYS) United States Veterans Initiative Lighthouse Social Service Centers | For very low-income Veterans, SSVF provides case management and supportive services to prevent the imminent loss of a Veteran's home or identify a new, more suitable housing situation for the individual and his or her family; or to rapidly re-house Veterans and their families who are homeless and might remain homeless without this assistance. | 1,305,678 \$7,334,734 (provides services to multiple counties including L.A., Orange, Riverside, and San Bernardino) \$2,236,113 (provides services to both Riverside and San Bernardino Counties) | Provide RRH to Veteran families. | Awarded in 2023 for 2024, two years of funding with potential renewals. |
|--|---|--|--|-------------------------------------|---|
| HUD Veteran Affairs Supportive Housing Voucher Program (HUD-VASH) | Housing Authority of the County of San Bernardino | he HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines HUD's Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). | HUD-VASH voucher payment standards (VPS) vary dependent on rental cost and the VPS per bedroom size. | 629 - Voucher total awards | Ongoing. |
| San Bernardino County Family Stabilization Program (FSP) | Lighthouse Social Service Centers | | | | |

| Veteran Affairs Health Care for Homeless Veterans Homeless Provider Grant Per Diem Program (GPD) | Avector Community Group, Inc. Help for Future Leaders, Inc. Life Community Development Lighthouse Social Service Centers St. Annes Retirement Community | VA's Grant and Per Diem (GPD) Program is offered annually (as funding permits) by the Department of Veterans Affairs to fund community agencies providing services to Veterans experiencing homelessness. The purpose of the transitional housing component of the program is to promote the development and provision of supportive housing and services with the goal of helping homeless Veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination. Additionally, the GPD Program offers Case Management grants to support housing retention for Veterans who were previously homeless and are transitioning to permanent housing. | Operational costs, including salaries, may be funded by the per diem component. For supportive housing, the maximum amount payable under the per diem is \$68.64 per day per Veteran housed. Veterans in supportive housing may be asked to pay rent if it does not exceed 30% of the Veteran's monthly-adjusted income. | GPD Veteran beds and minor dependents: 1. 39 & 6 2. 15 & 0 3. 10 & 4 4. 12 & 0 5. 8 & 0 | Annual funding per response to notice of funding opportunity. |
|--|---|---|--|--|---|
| HUD Housing Opportunities for Persons with AIDS (HOPWA) | 1. Foothill AIDS Project | HOPWA funds may be used for housing projects, short-term rental assistance, mortgage payments, utility payments, counseling, clinic-based health care, home care, and program administration. The City of Riverside subcontracts with the Housing Authority of the County of Riverside (HACR) and Foothill AIDS Project to serve as Project Sponsors and facilitate HOPWA activities throughout the region. | \$1,679,362.56 (Riverside HOPWA 2022; \$2,250,000 in Competitive HOPWA for 2021 | Housing and services. | Annual formula allocation to the City of Riverside. |

2.6 Plan to Connect People Experiencing Homelessness to All Eligible Benefit Programs

- 1. Explain how the region is connecting, or will connect, individuals to wrap-around services from all eligible federal, state, and local benefit programs, including, but not limited to, housing and homelessness services and supports that are integrated with the broader social services systems and supports. Benefit Programs include, but are not limited to:
 - CalWORKs
 - CalFresh
 - Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy
 - In-home supportive services
 - Adult protective services
 - Child welfare
 - Child care
 - Medi-Cal benefits through Managed Care Plans

Guidance

All of the above benefit programs **must** be included and fully explained in the table. In addition to these benefit programs, participating jurisdictions should add other benefit programs that provide wrap-around services in the region.

To add additional benefit programs, add rows to the bottom of the table.

Definitions:

- Connection Strategy/ies means methods and actions that support client access and/or enrollment in eligible benefit programs. This may be a method or action that supports connection between a benefit program and clients, between benefits programs, and/or between benefits programs and the homeless services system, so long as the method or action supports client access and/or enrollment in the eligible benefit program.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the metric. This can be

Benefit Programs

| Benefit Program | Connection Strategy/ies | Lead Entity | Collaborating Entity/ies |
|-----------------|-------------------------|--|--------------------------|
| J | | and the second s | |

| CalWORKs | The CalWORKs connection strategy was designed to identify households at risk by reviewing risk factors associated with homelessness and matching those households with access to appropriate mainstream services. The current strategy includes coordination with the local Temporary Assistance for Needy Families program (known in San Bernardino County as the Transitional Assistance Department (TAD), and the CES and CoC/ESG homeless service agencies that are funded to provide homeless prevention services. TAD implements CalWORKs to provide housing, food, utilities, medical care to eligible families, while simultaneously providing on the job training and work experience to the head of household. Many homeless service agencies in the region employ CalWORKs recipients as part of their nonprofit services. | San Bernardino County Transitional Assistance Department | The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
|----------|---|---|---|
| CalFresh | The CalFresh connection strategy was designed to identify households at risk by reviewing risk factors associated with food insecurity and matching those households with access to appropriate mainstream services. TAD implements CalFresh to provide food to eligible families. The current strategy includes coordination with TAD, and the CES and CoC/ESG homeless service agencies to refer to CalFresh, | San Bernardino County Transitional Assistance Department | The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |

| Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy | The region employs two major connection strategies aside from regular referrals through its mainstream services approach. San Bernardino County Office of Homeless Services (OHS), prior to online training services provided in-person SSI/SSDI Outreach, Access, and Recovery (SOAR) trainings to agencies in the Inland Empire. Agencies are now referred to complete the online training through the SOAR Technical Assistance (TA) Center. In addition, the OHS administers the local Housing Disability and Advocacy Program (HDAP) responsible for assisting people experiencing or at risk of homelessness who are likely eligible for disability benefits by providing advocacy for disability benefits as well as housing supports. | Office of Homeless Services | Inland County Legal Services San Bernardino County TAD Inland SoCal United Way 211+ (as the CES lead agency) County of San Bernardino Countywide homeless service agencies |
|--|---|--------------------------------|--|
| In-home supportive services | The Human Services Section of San Bernardino County oversees the In-Home Supportive Services (IHSS) department which offers in-home assistance to eligible aged, blind, and disabled individuals as an alternative to out-of-home care and enables recipients to remain safely in their own homes. IHSS has numerous connection strategies developed to assist providers and recipients with care delivery services. The IHSS Public Authority assists In-Home Caregivers with connections to training resources for caregivers (i.e., CPR, bedrest training, AED, nutrition, fall prevention, etc.), connections to the Department of Aging and Adult Services (DAAS), the local Community Action Partnership provider, and to the local continuum of care for outreach, prevention, and housing activities. | San Bernardino County IHSS | San Bernardino County DAAS and Adult Protective Services San Bernardino County Children and Adult Services Training partners (i.e., American Red Cross, Arrowhead Regional Medical Center, San Bernardino Community Hospital, etc.) Senior Housing Provider Agencies The local Continuum of Care |

| Adult protective services | The local DAAS Adult Protective Services administers the local Home Safe program that supports the safety and housing stability of individuals who are experiencing, or at imminent risk of experiencing, homelessness due to elder or dependent adult abuse, neglect, self-neglect, or financial exploitation by providing housing-related assistance as part of an evidence-based connection strategy for homeless assistance and prevention. As part of the Home Safe program, DAAS is active in the Continuum of Care and refers clients through the CES for additional resources and connections to care. | San Bernardino County Department of Aging and Adult Services | The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
|---------------------------|--|--|--|
| Child welfare | There is exists several connection strategies by the San Bernardino County Children and Family Services Department (CFS), the local child welfare provider for the region. CFS is an active member of the Continuum of Care (CoC) and participates with the local public housing authority and the Office of Homeless Services, on behalf of the CoC, to administer the local family unification program (FUP) for homeless assistance to foster youth aging out of the system. CFS also administers HHAP funding to promote foster youth success in education, workforce development and access to permanent housing along with the Department of Behavioral Health and Probation. All CoC funded recipients are required to provide eligible transitional aged youth with referrals and connection to CFS. | San Bernardino County CFS | Housing Authority of the County of San Bernardino San Bernardino County Department of Behavioral Health (DBH) San Bernardino County Probation The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |

| connection requirements services. It providers refer eligit reimburse childcare 12 years of requirements provider to Unified Sciplacements CoC functions. | or childcare. Providing ons to childcare fulfills one of HUD's ents for connection to mainstream By partnering with CalWORKs, CoC and County departments can ole individuals to TAD for ement of most or all of their expenses for children from birth to old when the family meets program ents. This includes finding a hrough services through Pomona shool District for West Valley ents and the Child Care Resource or all other locations. Many of the led agencies also pay for services for their clients. | County TAD CoC funded agencies | School District Child Development Program Child Care Resource Center The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
|---|--|---|--|
| Care Plans implement local Med organizate Region. To collaborate nonprofite These incentive connections. | connection strategies have been ated within recent years by the di-Cal managed care plan ion within the Inland Empire hese are part of a large tion with many County and partners throughout the region. ude working with outreach teams rage Medi-Cal enrollment, Cal AIM , housing and homelessness program, and other housing on programs through various at throughout the Inland Empire. | San Bernardino County Transitional Assistance Department | Inland Empire Health Plan and Molina Healthcare The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
| [other] | | | |

2.7 Memorandum of Understanding

- 1. Upload the Region's Memorandum of Understanding (MOU).
 - a. Optional: upload any additional supporting documentation the region would like to provide.

Guidance

A Memorandum of Understanding (MOU) must be submitted along with the application. This MOU must reflect the actions in the Regionally Coordinated Homelessness Action Plan submitted under this application, be signed by each participating eligible applicant, and commit each signatory to participate in and comply with the Regionally Coordinated Homelessness Action Plan. Smaller cities that choose to participate in the Regionally Coordinated Homelessness Action Plan may also be signatories to this MOU.

2.8 Application Development Process Certification

1. Provide the dates of the three public meetings that were conducted with stakeholders before the Regionally Coordinated Homelessness Action Plan was completed.

Guidance

No less than three public meetings must be held for each Regionally Coordinated Homelessness Action Plan. Applicants should retain documentation of the meetings in alignment with Cal ICH's records retention requirement outlined in the NOFA.

To add additional meetings, add rows to the bottom of the table.

| Meeting | Date |
|---------|-------------------|
| 1 | February 20, 2024 |
| 2 | February 21, 2024 |
| 3 | February 22, 2024 |

2. Describe how specific stakeholder groups were invited and encouraged to engage in the public stakeholder process.

Guidance

A description is required for each stakeholder group for each Regionally Coordinated Homelessness Action Plan. Applicants should retain documentation of these efforts in alignment with Cal ICH's records retention requirement outlined in the NOFA.

Stakeholders

Description of how Stakeholders were invited and encouraged to engage in the public stakeholder process

| People with lived experience of homelessness | The Administrative Entity and the Chair and Vice-Chair of the governing body of the CoC reached out, invited, and encouraged several people with lived experience to participate in the stakeholder process. Despite efforts to encourage participation, only one TAY Youth with lived experience participated in the process. |
|--|---|
| Youth with lived experience of homelessness | Effort was made to reach out to the local Homeless Youth Advisory Board to encourage participation in the development of the local action plan. One youth from the YAB participated in the planning and development of the Regionally Coordinated Homeless Action Plan. |
| Persons of populations overrepresented in homelessness | The Administrative Entity from direction of the CoC leadership reached out to both the Faith Advisory Council for Community Transformation (FACCT) and the local Inland Empire African American Concerned Churches. A representative from FACCT attended the sessions. (FACCT) is an organization comprised of a core group of faith and community leaders creating a culture of collective impact through motivating, mentoring, and mobilizing the capacity of religious, community and government stakeholders in San Bernardino County and the greater Inland Empire region of Southern California with a focus on equity and outreach to disadvantaged communities, particularly persons of color. |

| Local department leaders and staff of qualifying small jurisdictions, including child welfare, health care, behavioral health, justice, and education system leaders | A targeted effort was made by the Administrative Entity to engage and encourage the following agencies to participate. Communication was through emails, phone calls, and in-person engagement. The following agencies participated in the planning and developmental process: Various healthcare agencies, such as the local Medi-Cal managed care provider, the Inland Empire Health Plan, the Pair Team a local healthcare provider agency, and a representative from Healthcare in Action. Representatives from the San Bernardino County Children and Family Services Department. Representatives from the San Bernardino County Department of Behavioral Health. Law enforcement representatives; the Sheriff's Department and Probation. A representative from the local County Department of Aging and Adult Services participated at each session. Representatives from the San Bernardino County Superintendent of School Homeless School Liaison program. Representatives from the local Transitional Assistance Department which primarily oversee the CalFresh, CalWORKs and Medi-Cal programs. |
|--|---|
| Homeless service and housing providers working in that region | Upon direction from CoC leadership, several community-based organizations and faith-based organizations were invited to participate in the Action Plan development process. These agencies were selected by the CoC for their successful efforts in engaging and providing serves to individuals and families with lived experience. |
| Each Medi-Cal Managed Care Plan contracted with the State Department of Health Care Services in the region | As mentioned previously, the Inland Empire Health Plan, as one of the Medi-Cal managed care plans, was invited to participate in the process. Also, Molina Healthcare, the other managed care plan organization was invited and encouraged to participate in the planning development sessions. |

Street medicine providers and other providers directly serving people experiencing homelessness or at risk of homelessness

To support the larger Inland Empire region, the local CoC and County reached out to Riverside County staff to help understand the roles and actions steps of our region through our sister county. In addition, several representatives from local elected officials attended the public sessions to incorporate input from a larger political perspective to help drive the region based on the needs of the voters. A local street medicine provider Health Care in Action participated in the public sessions. Health Care in Action provided services to patients experiencing homelessness through an innovative street medicine approach in partnership with various health plans and hospitals.

3. Certify under penalty of perjury that all participating eligible applicants met the statutory public meeting process requirements in developing the Regionally Coordinated Homelessness Action Plan.

Part II: Regionally Coordinated Homelessness Action Plan

2.1 Participating Jurisdictions' Roles and Responsibilities

- 1. **First** identify and describe the specific roles and responsibilities of **each participating Eligible Applicant** in the region regarding:
 - a. Outreach and site coordination;
 - b. Siting and use of available land;
 - C. Development of interim and permanent housing options; and
 - d. Coordination and connection to the delivery of services for individuals experiencing or at risk of experiencing homelessness within the region.
- 2. **Then** describe and explain how all collaborating Eligible Applicants in the region are coordinating in each area.

Optional: You may also include roles and responsibilities of small jurisdictions in the region that elect to engage and collaborate on the plan.

Guidance

Each jurisdiction must identify and describe their role in the region for each table.

To add additional Jurisdictions, add rows to the bottom of each table.

Outreach and Site Coordination

| Participating Jurisdictions | Role(s) and Responsibilities in Outreach and Site Coordination |
|-----------------------------|---|
| Continuum of Care (CoC) | Several CoC homeless provider agencies have also engaged regularly in street outreach activities. Providers conduct routine mobile outreach and client service engagement for homeless individuals and families who are unsheltered. These teams focus on targeted homeless populations, but also provide services to the hardest to reach or service resistant individuals, commonly those with severe service needs. The CoC seeks to: • Develop workshop that trains agencies and providers on how to request and utilize funding, provide services, and ensure accurate data entry. • Provide resource info, cards, and other marketing materials while doing outreach. • Follow up with CBOs to ensure they provided care/services. |

San Bernardino County

The County employs several outreach approaches. The County's Sheriff's Department has implemented the Homeless Outreach Proactive Enforcement (HOPE) Team. The HOPE Team is the County's main pro-active approach intended to ultimately reduce calls for service and other resources currently required to deal with the homeless population. A community, client-based philosophy will be used to link the homeless population with resources and service providers throughout the county. The objective is to stop the revolving door of arrest, incarceration, and then release regarding homeless related crimes to stabilize individuals with severe service needs. The County also has the Mental Health Services Act (MHSA) Innovative Remote Onsite Assistance Delivery (InnROADs) program which provides a multi-disciplinary approach to homeless outreach. In addition, the County provides funding for the Social Work Action Group to provide outreach services in the county district with the largest homeless population according to the Point-In-Time County. Aside from these teams, the County seeks to explore:

- Developing a county directory/guide specific for homeless services to assist with linking client to correct providers for services sort of "Homeless Services Yellow Pages."
- Developing policy that guides departments and agencies to walk clients through processes instead of just providing referrals.
- Developing Information Center for obtaining and retaining services.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to ensure comprehensive outreach and site coordination to individuals experiencing and at-risk of experiencing homelessness in the region.

The CoC and the County are committed to systematically addressing homelessness and access to services sought out by individuals with severe service needs who are homeless due to their mental illness, substance use disorder, disability, and other critical barriers.

The Collaborative Applicant of the CoC, the Office of Homeless (OHS) has launched projects to improve, expand, enhance, and augment the local homeless response system with the goal of maximizing and expediting the number of unsheltered individuals assisted out of homelessness. OHS is in the process of developing a Coordinated Outreach Resources and Engagement (CORE) Program consisting of street outreach and engagement teams that would meet frequently to ensure street outreach and engagement is nimble enough to regularly engage homeless individuals in a timely manner by appropriate street outreach teams. The following actions will be implemented through this approach:

- SBC/OHS collaborates with other agencies (i.e., The HOPE Team) to develop/update a resource guide.
- OHS will start the CoC meetings in March (Two mtgs per yr) to streamline communication between County and CoC, discussing:
 - o Funding available from the Inland Empire Health Plan (IEHP), but no projects or needs mentioned to utilize funding.
 - o Community based organizations (CBOs) have been attempting to share their needs and funding needed.
- Walking through services/warm hand-offs.
- Restructure CoCs and market services, resources, and options, educate and provide awareness of the agencies (i.e., the San Bernardino County Interagency Council on Homelessness (ICH), CoC, the Homeless Provider Network (HPN), etc.) involved.
- Mixed use of housing, low income, and high-income housing.
- Bring education and awareness to County structure, support outreach teams with additional development countywide, have universal case management.

Land Use and Development

| Participating Jurisdictions | Role(s) and Responsibilities in land use and development |
|-----------------------------|---|
| CoC | Non-Profit Developers, Faith Based Organizations, Cities-fr zoning, Social Services Depts., and cities, provide training to the providers at their locations, identify available land and viability of the property, gather CBO information, support social aspect of people management providing SBC with information needed to work with cities and assist with development of policy, collaborate with other agencies to provide a "graduate type" of program. |
| San Bernardino County | Fire Department, Public Works, Sheriff, Community Development and Housing (CDH), the Office of Homeless Services (OHS), the County Administrative Office (CAO), the Board of Supervisors (BOS), Real Estate Services, Workforce Department streamline building processes, identify developers of the land, work with clients and cities to establish multiple ways to house clients, collaborate with cities to determine which cities should participate in developing permanent supportive housing (PSH), have masterclasses. |

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to use and develop available land to address and end homelessness in the region.

For effective land use planning and affordable housing development, the essential ingredient is collaboration between intrinsic jurisdictions, in this case the County and the CoC. Land use development varies based on the scope of the project. The region understands land use planning is a vital part of the development process, where jurisdictions can jointly develop realistic plans to assist in appropriate land use development. These actions will incorporate coordination between contractors, regulatory agencies, utilities, and other entities. Some of the efforts, aside from zoning laws will include:

- Streamline process for land use.
- Training for churches.
- Hotel/motel conversion.
- Wellness Center by jail.
- Cities and Counties invest in properties to run programs such as Mary's House.
- Housing with programs for permanent housing, graduation programs, steps to independence.
- Collaboration for transportation, job training, re-integrate people at a slower level.
- Have Social Services departments provide "step-down" programs (graduation to independence).
- OHS work with cities to collaborate in establishing long term housing.
- Hire consultants with real estate backgrounds to identify potential land space.
- Consider alternative housing plans (subsidized) with steppingstones such as:
 - 1. Living in dorms on campus
 - 2. Independent apartments on campus
 - 3. Independent housing
- Create campuses-work/living spaces and offer training on the campuses.
- Work with each city in the county to develop a housing agency for the city.
- Have clients housed in commercial areas close to areas where work is plentiful such as around areas with Amazon warehouses.
- Get feedback from the participants on what type of housing they need/want for long term solutions.
- CoCs will provide training to service providers at the location to teach them how to turn liabilities into assets.
- Develop a plan to get from start to finish within 18 months (due to new law effective 1/1/24).
- Utilize CoC meetings to communicate with agencies, these meetings will start in March to obtain information from CBOs.
- Market to and survey clients.
- Explore universal/countywide CoC principles.
- Support existing successful outreach teams and provide them with a platform to collaborate.
- Host more CoC meetings, provide guidance for how to apply for funding, give a "Call to Action" for housing.
- Challenge the thought process, streamline city processes, get an ordinance.

Development of Interim and Permanent Housing Options

Participating Jurisdictions

Role(s) and Responsibilities in development of interim and permanent housing options

| CoC | Various agencies assess every program available; cities should have their own housing department/authority based on the needs of their population, Masterclass in how to develop and run a Wellness Center (Victorville), Utilize every program/apply for all funding/voucher programs available, identify areas with high homeless population/concentration and filter information for who would be most benefits by services, good candidates for additional options |
|-----------------------|---|
| San Bernardino County | Increase Housing Authority branches programs based on the Point in Time (PIT) Count and have each branch responsible for their own population/region. Get vouchers for the regions/cities based on the PIT for each branch to service their communities, have Housing Authority branches determine the fair market rate for vouchers based on their region/jurisdiction and allocate voucher use to areas where housing is available (this would require partnership with other cities/regions) |

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to develop adequate interim and permanent housing options to address and end homelessness in the region.

Coordination of and Connection to Service Delivery

Both the CoC and County will work local municipalities for a regionwide analysis of all resources available to local governments, non-profits, and faith-based organizations using an asset mapping approach. This will involve various for profit, non-profit developers, and the local Housing Authority of the County of San Bernardino. The key will be to focus on smaller solutions, such as unaccompanied women, veterans, or youth to make headway into solving homelessness. Identifying all funding and housing options available to cities with high homeless and at-risk populations will be crucial for understanding the amount of housing options available in each community.

| Participating Jurisdictions | Role(s) and Responsibilities in connection to service Delivery |
|-----------------------------|--|
| CoC | IEHP and Inland SoCal United Way 211 update to their services from just information to include case managers and follow-up with the clients after referrals/information is provided, have a team process at 211, provide more resources for the operators to offer more than referrals, Superintendent of Schools, Molina, Kaiser, cities, various agencies participate in the discussions and planning, re-develop process from referrals only to referrals and follow-up, some case managing, have basic knowledge to provide to Housing Authority to properly guide people that contacts the CoC. |
| San Bernardino County | Public Health and the Housing Authority use flow chart to connect clients to programs, OHS, Animal Control, the Department of Behavioral Health (DBH), the Transitional Assistance Department (TAD), Sheriff participates on the Board and implements policy, suggests collaborative efforts. |

Given the individual roles and responsibilities identified above, describe how all participating jurisdictions are or will begin to coordinate to provide the full array of services, including interim and permanent housing solutions to people experiencing and at-risk of experiencing homelessness in the region.

San Bernardino County and the CoC have been coordinating services and service delivery connections jointly for over a decade. The partnership has assisted in placing hundreds of individuals in housing, primarily through connections to mainstream services. The local Homeless Veterans Community Planning Group has assisted almost 2,000 individuals into housing since 2015, a partnership between the CoC and County. Some of the coordination activities provided through the local public sessions include:

- Who is doing what info needed to be able to know who is responsible for what.
- Transparency should be reflected through all connections and processes.
- Have the Housing Authority develop and implement a flow chart indicating where to direct clients to connect to programs.
- Have 211 update their services from just information to include case managers and follow-up with the clients after referrals/information is provided, have a team process at 211, provide more resources for the operators to offer more than referrals.
- Develop brochure with flow chart to market referrals/resources/services/programs, provide the brochure to departments that engage with the homeless and at-risk of homelessness populations.
- Have a staff person at school who can assist with identifying and assisting with students/families experiencing homelessness and at risk of homelessness-update the services provided by the Education liaisons.
- Collaborate with the service providers and agencies to create opportunities to graduate into voucher.
- Collaborate with cities to determine which ones can participate in developing PSH.
- Incentivize cities to develop properties for PSH.
- Have various CoCs occupy the properties developed to provide services.
- Collaborate with the Sheriff Department to develop plan/program.
- Develop a Board of the participating agencies to determine the roles/responsibility of each and develop/implement policy based on what the Board determines and agrees on.

2.2 System Performance Measures and Improvement Plan

- 1. **First** identify the most recent system performance measures for the region.
- 2. **Then** describe the key action(s) the region intends to take to improve each system performance measure.

Guidance

Cal ICH shall provide each region with system performance measures by CoC, with the exception of the LA region, which will receive data from all four CoCs within LA County. Applicants must enter that data in the corresponding metrics fields in the application. Applicants should not adjust the data provided even if the geographic region of the data does not perfectly align with the participating applicant geography of this application.

Regions must have **at least one** key action for **each** system performance measure. All columns must be filled out for each action.

For "Funding Type" enter Federal, State, Local, or the unique funding source type.

To add additional actions or racial equity measures, add rows to the bottom of each table.

Note: While Cal ICH expects most of the disparities listed to be based on race or ethnicity, applicants may identify other populations that are also overrepresented among people experiencing homelessness in the region.

Definitions:

- **Key Action(s)** may include a brief description of a strategic initiative or step identified to address or improve the specific system performance measure. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- Lead Entity should include the name of the regional Eligible Applicant responsible for managing the key action.
- Collaborating Entity/ies may include a group, organization, or jurisdiction within your region working to address or improve the system performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.
- **Timeframe** should include a target date for completion of the key action.
- Success Measurement Method may include a systematic approach or tool used to assess the effectiveness and impact of the key action on the performance measure. This can be quantitative measures, qualitative feedback, or any combination that provides insight into the progress and outcomes pertaining to the key action. Provide a clear description of how you plan to track and report on the success of your key action.

SPM 1a: Number of people accessing services who are experiencing homelessness.

| Measure | 0 1 | 1 |
|---------|-----|---|
| 10,351 | | |

Key Action(s) for Improving SPM 1a

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | Funding Type (Federal/State/ Local gov/Other) | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|---|--|---|--|--|---|
| Focus on Homelessness Prevention (i.e., rental assistance, arrears, utility assistance) | HHAP-5 prevention ESG | StateFederalState | OHS & HHAP Recipients County and cities | CoC SBC Cities | 1 year from start of funding with quarterly reports | Quarterly reductions with an overall 10 percent reduction in number of people accessing services. |
| Developing a youth re- entry protocol and flow chart to distribute through all access points | THPHNMPBridgeYHSIHHAP 5 | State | • CFS | DBH CFS CoC TAY NPO SBC Cities | 1 year from start of funding with option to update | 1 year from start of funding with option to update |

| Strengthening networking and capacity for administrators | HHAP HHIP | State | OHS | • CoC • 211 NPO | 3 years | Track number of sessions and attendance |
|---|---|--|-----|--|----------|---|
| Sharing an additional resource with individuals, such as: findhelp.org connectlE.org | HHAP 5 OHS | State County | OHS | CoC SBC Cities | 3 years | Active resource guide and development of partnerships to advance capability of sharing resources |
| Improving socioeconomic and workforce opportunities, including targeting agencies that can help our communities | Workforce Innovation and Opportunity Act (WIOA) TAD Cal Fresh WTW Dept. of Rehabilitation (DoR) | StateCountyFederal | OHS | Workforce Development (WDD) TAD DoR | 3 years | Number of clients exiting HMIS with workforce connection, increase income |
| Implement new Homeless Intake/Resource Hotline | HHAP-5 | State Federal | OHS | DBHCFS211TAD | 6 months | Universal assessment is utilized by all homeless providers |
| Explore development of application that notifies individuals experiencing homelessness about additional resources | • HHAP-5 HHIP | StateCountyFederal | OHS | • CoC • CFs • 211 IEHP | 3 years | In phases: Gather SMEs that will advance creation of the application. Designating the proper location and devices to communicate resources. Go live with application |

SPM 7.1a: Racial and ethnic disparities among those accessing services who are experiencing homelessness.

| Racial or Ethnic Group | Measure | % in comparison to Measure 1a | Census Pop. Estimates % (July 1, 2022 – Census Quickfacts) | Overrepresented |
|-----------------------------------|---------|-------------------------------------|---|-----------------|
| Black/African American | 3,991 | 38.6% | 9.3% | Yes |
| Hispanic/Latino (of any race) | 3,965 | 38.3% | 56.2% | No |
| White | 5,478 | 52.9% | 75.3% | No |
| American Indian or Alaskan Native | 277 | 2.7% | 2.2% | Yes |
| Asian | 54 | 0.5% | 8.9% | No |

| Native Hawaiian / Pacific Islander | 77 | 0.7% | 0.5% | Yes |
|------------------------------------|-----|------|------|-----|
| Multiple Races | 285 | 2.8% | 3.8% | No |
| Unknown | 189 | 1.8% | - | |

Key Action(s) for Improving SPM 7.1a

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|-------|---|---------------------------------|-------------------------|---|
| Outreach to organizations/service providers that serve communities experiencing homelessness | HHAP-5 | State | OHS | • CoC | Ongoing | Increase number of service providers that enter into HMIS Expand the number of service providers throughout the county |
| Partner with Workforce Development agencies to strengthen community employment opportunities | HHAP-5 | State | Workforce Development Department (WDD) | WDD Goodwill Industries | Ongoing | Number of clients exiting HMIS with workforce connection, increase income |

SPM 1b: Number of people experiencing unsheltered homelessness on a single night (unsheltered PIT count)

| Measure | | |
|---------|--|--|
| 2,389 | | |
| | | |

Key Action(s) for Improving SPM 1b

| Key Action(s) | | s) Funding Type ds (Federal/ State/ re Local gov/Othe | | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|---|---|--|--|--|---|
| Increase the number and volume of housing specifically for the homeless. | PLHA Activity 6 HOME Investment Partnership | StateFederal and State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of PSH beds added to local inventory | Annual reduction in number of people experiencing unsheltered homelessness by 5% per annum. |
| Increase the # of shelter beds throughout the county | Housing Development Fund | State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of shelter beds added to local inventory | Annual reduction in number of people experiencing unsheltered homelessness by 5% per annum. |

| Increase # of recuperative care beds | | using velopment nd | • | State | • | CDH and Developers County and cities | • | Housing Developers County Cities | Annual assessment of recuperative care beds added to local inventory | Annual reduction in number of people recovering from injury or illness experiencing unsheltered homelessness by 6% per annum. |
|--|----------------------|-------------------------------------|---|-------|---|---|---|---|--|---|
| Create a pathway to shelter individuals released from an institution | • ILP (Ind Liv | IAP-5 dependent ing ogram) | • | State | • | OHS | • | Probation CFS (ILP) 241.1 Committee County Cities | Ongoing | Annual reduction in number of people being released from institution experiencing unsheltered homelessness by 4% per annum. |

SPM 7.1b: Racial and ethnic disparities among those experiencing unsheltered homelessness on a single night.

| Racial or Ethnic Group | Measure | % in Census Pop. Estimates % (July comparison to 1, 2022 - Census Quickfacts) Measure 1b | | Overrepresented |
|------------------------------------|---------|--|-------|-----------------|
| Black/African American | 438 | 18.3% | 9.3% | Yes |
| Hispanic/Latino (of any race) | 882 | 36.9% | 56.2% | No |
| White | 1,452 | 60.8% | 75.3% | No |
| American Indian or Alaskan Native | 84 | 3.5% | 2.2% | Yes |
| Asian | 34 | 1.4% | 8.9% | No |
| Native Hawaiian / Pacific Islander | 18 | 0.8% | 0.5% | Yes |
| Multiple Races | 363 | 15.2% | 3.8% | Yes |
| Unknown | - | - | - | |

Key Action(s) for Improving SPM 7.1b

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|---------|-------------|---|--|--|
| Create and deliver surveys to over-represented populations in the county | • HHAP-5 | • State | • OHS | CoCCountyCities | Annual assessment of people accessing services | More people who are overrepresented accessing HMIS |
| Increase outreach in over-represented populations in the county | • HHAP-5 | • State | • OHS | CoCCountyCities | Annual assessment of people accessing services | More people who are overrepresented accessing the County's CoC |

| Increase service providers from the overrepresented populations | • HHAP-5 | State | • OHS | CoCCountyCities | Annual assessment of people accessing services | Increased number of service providers who represent overrepresented population by 8% |
|---|----------|-------|-------|---|--|--|
| Hire a consultant to train prospective and existing service providers of overrepresented population on the RFP submission process | • HHAP-5 | State | • OHS | CoCCountyCities | 1 year | Track number of sessions and attendance |

SPM 2: Number of people accessing services who are experiencing homelessness for the first time.

| | JI | 1 | 0 | |
|---------|----|---|---|--|
| Measure | | | | |
| 7,130 | | | | |

Key Action(s) for Improving SPM 2

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|---|-----------------------------------|--|---|---|--|
| EXAMPLE: Focus on public support systems to help prevent and exit homelessness (i.e., SSI/SSP, CalWORKs, etc.) | CalWORKs Homeless Assistance Grant and HSP HDAP APS | Federal and State funding sources | TADOHSSSADAASDBH | CoC Non-profits and faith- based org. County agencies | Implement immediate upon funding with quarterly reviews | Annual reduction in number of people accessing services who are experiencing homelessness for the first time by 5% per year. |
| Access to have available support systems (education) | CalWORKsAPS | State | SBCSS | County agencies | Ongoing | Increase in number of people accessing services |
| Increase in CalWORKs due to increase in cost of living/SSI Limits | CalWORKsAPS | State | TAD | County agencies | Ongoing | SSI increase |
| Soft Skills | Department of RehabilitationWDD | State | OHS | County agenciesCoC | Ongoing | Boost in income for families experiencing homelessness |

| After Care Skills and Job Opportunities/Enhanced Case Management | ECM | IEHP | OHS | CoCSBCNon-profit agenciesIEHP | Ongoing until family can sustain housing | Reduction by 10% of recidivism rate in homelessness |
|---|---|-------|-----|--|--|---|
| On the Job Training | CalWORKsDepartment of RehabilitationWDD | State | OHS | CoCSBCNon-profit agencies | Ongoing | Increase of 10% of the number of people experiencing homelessness in employment |
| Technology (Obama Phone) with Wi-Fi access and Application to update services needed | HHIP | State | OHS | 211CoCNon-profit agenciesIEHP | Ongoing | Increase of 10% in number of people accessing services |

SPM 7.2: Racial and ethnic disparities in the number of people accessing services who are experiencing homelessness for the first time.

| Racial or Ethnic Group | Measure | comparison to 1, 2022 – Census Qu Measure 2 | | Overrepresented |
|------------------------------------|---------|--|-------|-----------------|
| Black/African American | 2,770 | 38.9% | 9.3% | Yes |
| Hispanic/Latino (of any race) | 2,748 | 38.5% | 56.2% | No |
| White | 3,701 | 51.9% | 75.3% | No |
| American Indian or Alaskan Native | 199 | 2.8% | 2.2% | Yes |
| Asian | 41 | 0.6% | 8.9% | No |
| Native Hawaiian / Pacific Islander | 59 | 0.8% | 0.5% | Yes |
| Multiple Races | 182 | 2.6% | 3.8% | No |
| Unknown | 178 | 2.5% | - | |

Key Action(s) for Improving SPM 7.2

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | (Federal/ State/ | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|------------------|-------------|--|-------------------------|--|
| Explore opportunities to place Kiosk in accessible location – i.e. Libraries | • HHAP | • State | • OHS | CountyCoCProviders | 1 year | Decrease the length of time it takes toto initially receive services |

| Increase number of shelter beds | Housing Development Fund | State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of shelter beds added to local | Annual reduction in number of people experiencing unsheltered homelessness by 5% per annum. |
|---------------------------------|----------------------------------|-------|--|--|--|---|
| | | | | | inventory | |

SPM 3: Number of people exiting homelessness into permanent housing.

Measure

3,285

Key Action(s) for Improving SPM 3

| Key Action(s) for Improving | SPM 3 | | | | | |
|--|--|--|--|--|--|---|
| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | Funding Type (Federal/ State/ Local gov/Other) | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
| Enhance long-term rental subsidy programs to maintain ongoing subsidies for permanent housing placement | HHAPPLHACoCFUP | StateFederal | Community Revitalization | CoCHACSBCountyCities | Ongoing as long as subsidies are needed | Measurement of data for successful exits through the Homeless Management Information System increasing exits by 10% per population. |
| Connection with Medi- Cal and SSI | CoCDHCS collaborated recipients | FederalStateSBC | • TAD | • CoC | Ongoing | Increase number of clients connected to services |
| Enhance programs to connect with landlords with providers working with people who have housing vouchers | HUD grantsHHAP | FederalState | • OHS | Housing AuthorityHomeless Providers | Ongoing | Increase the number of landlords by 10% that accept housing vouchers |
| Re-establishment with the community, connect families with individuals with local benefit programs (i.e., CalWORKs) | Pace program | State | TADHomeless Providers | • 211 CES | Ongoing | Boost in connection of families to local benefit programs |
| Strengthening relationship between managed care plan and housing provider/property management liaisons | • HHIP | State | • OHS | IEHP Community Health Workers | Ongoing | Assess the number of people who are retaining housing after placement |

| Creating permanent supportive housing units/inventory and increase landlord engagement • HHAP • HUD/ESG (Life ARC) • HUD HOME Investment • HOME Investment America | State Federal | CoC HACSB SBC Cities Ongoing as long as housing is needed | Assess the number of PSH units within the County |
|---|-------------------|---|--|
|---|-------------------|---|--|

SPM 7.3: Racial and ethnic disparities in the number of people exiting homelessness into permanent housing.

| Racial or Ethnic Group | Measure % in comparison to Measure 3 | | Number accessing services who are experiencing homelessness | % exiting homelessness into permanent housing from those accessing services |
|------------------------------------|--------------------------------------|-------|---|---|
| Black/African American | 1,462 | 44.5% | 3,991 | 36.6% |
| Hispanic/Latino (of any race) | † | - | 3,965 | - |
| White | 1,632 | 49.7% | 5,478 | 29.8% |
| American Indian or Alaskan Native | 63 | 1.9% | 277 | 22.7% |
| Asian | 14 | 0.4% | 54 | 25.9% |
| Native Hawaiian / Pacific Islander | 31 | 0.9% | 77 | 40.3% |
| Multiple Races | † | - | 285 | - |
| Unknown | *** | - | 189 | - |

[†] Data point suppressed: when small values are obscured, but could be calculated via subtraction, the next-highest number, which may be >10, is also suppressed, per State of California privacy policies.

Key Action(s) for Improving SPM 7.3

| Key Action(s) | Funding Source(s) F the region intends (to use to achieve L the action | Federal/State/ | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|--|--------------------------|-------------|---|-------------------------|---|
| Meet with and establish connection with NHSIE | • HHAP | State | • OHS | CoCCountyCities | 6 months | Assess the time in which connection is made |
| Establish a program that leads to homeownership by 10 community members | Housing Development Grant HHAP | State and Local funds | • OHS | CoCCountyCities | 3 years | Successful purchase of homes for 10 community members |

^{***} Data suppressed due to the small number of people reported in this category, per State of California privacy policies.

| Explore of development of a fund that can assist with deposits for homeownership • HHAP • HUD/ESG ARC) • HUD HOM Investment • HOME Investment | • County | • OHS | CoCCountyCities | 1 year | Establishment of a program to fund deposit for homeownership |
|--|----------|-------|---|--------|--|
|--|----------|-------|---|--------|--|

SPM 4: Average length of time that people experienced homelessness while accessing services.

| Measure | | enperience | |
|---------|--|------------|--|
| 119 | | | |

Key Action(s) for Improving SPM 4

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|---|--|--|--|--|
| Strengthen a well- thought-out Rapid Rehousing program to lower the time a household experiences homelessness | CoCESGSSVFCalWORKs | FederalState | Community RevitalizationSSVF ProvidersCounty | CoCSBCESGentitlementcities | Ongoing with quarterly review of performance data | Quarterly review of HMIS data to determine change in average length of time household experience homelessness. |
| Centralized Center/Wellness Center | HHAPTHPHNMP | Federal | OHS | CoC | Ongoing | Review of clients being served and housed/Amount of time stayed |
| Strengthen the collaboration of partners to assist with streamlining services, include DMV, SSI, PH, Comm.Hosp, VA | ННАР | FederalState | OHS | CoC | Review | Increase in the number of clients served by DMV SSI etc. |

SPM 7.4: Racial and ethnic disparities in the average length of time that people experienced homelessness while accessing services.

| Racial or Ethnic Group | Measure | % in comparison to Measure 4 | Number of days above or below average | Overrepresented |
|-------------------------------|---------|------------------------------------|---------------------------------------|-----------------|
| Black/African American | 122 | 102.5% | 3 days above average | Yes |
| Hispanic/Latino (of any race) | 105 | 88.2% | 14 days below average | No |

| White | 121 | 101.7% | 2 days above average | Yes |
|------------------------------------|-----|--------|-----------------------|-----|
| American Indian or Alaskan Native | 102 | 85.7% | 17 days below average | No |
| Asian | 109 | 91.6% | 10 days below average | No |
| Native Hawaiian / Pacific Islander | 78 | 65.6% | 41 days below average | No |
| Multiple Races | 121 | 101.7% | 2 days above average | Yes |
| Unknown | 42 | 35.3% | 77 days below average | No |

Key Action(s) for Improving SPM 7.4

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---------------------------------|--|---------|--|--|--|--|
| Increase number of shelter beds | Housing Development Fund | • State | CDH and DevelopersCounty and cities | Housing DevelopersCountyCities | Annual assessment of shelter beds added to local inventory | Annual reduction in time people experiencing unsheltered homelessness by 5% per annum. |
| Provide training on Diversion | • HHAP | • State | • OHS | CoCCountyCities | 6 months | Assess the number of people diverted from shelters |

SPM 5: Percent of people who return to homelessness within 6 months of exiting the homelessness response system to permanent housing.

| Measure | |
|---------|--|
| 10% | |

Key Action(s) for Improving SPM 5

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|--|---------|-------------|-----------------------------|---|--|
| Establish a support system to contact households who exit to permanent housing within 5-6 months to monitor stabilization and provide resources | • HHAP-5 | • State | • OHS | • CoC | Immediate with regular checkins with participants who exited to PH. | Regular HMIS reports to follow-up agency noting exits prior to the 6-month exit. |

| Technology Application | • ННАР | • State | • OHS | • SBC | 1 year | Increase the number of people accessing care through app |
|--|-----------------|---------|-----------------|----------------------------|---------|--|
| Enhanced Care Management (ECM) After Care | IEHP Molina | • State | IEHP Molina | CoC Homeless Providers | Ongoing | Asses the number of people who remain in housing |
| Community Health Worker/Certification of Community Health Worker (CHW) | Medi-Cal | • State | • OHS | Various agencies | Ongoing | Assess the number of people who complete the CHW program |

SPM 7.5: Racial and ethnic disparities in the percent of people who return to homelessness within 6 months of exiting the homelessness response system to permanent housing.

| Racial or Ethnic Group | Measure | Above or below average in comparison to Measure 5 |
|------------------------------------|---------|---|
| Black/African American | 9% | 1% below average |
| Hispanic/Latino (of any race) | 11% | 1% above average |
| White | 11% | 1% above average |
| American Indian or Alaskan Native | 5% | 5% below average |
| Asian | 0% | - |
| Native Hawaiian / Pacific Islander | 26% | 16% above average |
| Multiple Races | 6% | 4% below average |
| Unknown | 0% | - |

Key Action(s) for Improving SPM 7.5

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | (Federal/State/ | Lead Entity | | ollaborating tity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|------------------------|---|---|-------------------------------|-------------------------|---|
| Examine the creation of a Resiliency Fund | ННАР | Federal State local | OHS | • | CoC County Cities | 1 year | Decrease in the number of families returning to homelessness in six months |
| Partner with Workforce Development agencies to strengthen community employment opportunities | HHAP-5 | State | Workforce Development Department (WDD) | • | WDD Goodwill Industries | Ongoing | Number of clients exiting HMIS with workforce connection, increase income |

| Explore agencies that can help families with credit repair | ННАР | State | OHS | • | CoC County Cities | 6 months | Assess the number of families connected with credit repair services |
|--|------|-------|-----|---|-------------------------|----------|---|
| Collaborate with Shelter Court | ННАР | State | OHS | • | CoC County Cities | 6 months | Assess the number of families accessing shelter court services |

SPM 6: Number of people with successful placements from street outreach projects.

Measure

297

Key Action(s) for Improving SPM 6

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | Funding Type (Federal/ State/ Local gov/Other) | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|---|---|---|------------------------------|--|--|--|
| Expand the Coordinated Outreach Resources and Engagement (CORE) program to ensure outreach and engagement | • HHAP • ESG | StateFederal/ State | Community Revitalization | CoCCountyCities | Weekly coordination meetings with quarterly updates provided. | Increase in the number of people successfully placed into the appropriate service system through street outreach projects. |
| Increase or create transportation systems for people wo are willing to accept payments | D.OT.IEHPOmni Trans | StateFederal | Every City | CitiesSBCTransportation AgenciesUBERLYFT | Up to 1 yearMonthly/Weekly6 months | # of clients served and stayed in placement |

SPM 7.6: Racial and ethnic disparities in the number of people with successful placements from street outreach projects

| Racial or Ethnic Group | Measure | % in comparison to Measure 6 | Number accessing services who are experiencing homelessness | % exiting homelessness into permanent housing from those accessing services |
|-------------------------------|---------|------------------------------------|---|---|
| Black/African American | 94 | 31.7% | 3,991 | 36.6% |
| Hispanic/Latino (of any race) | 140 | 47.1% | 3,965 | - |

| White | 179 | 60.3% | 5,478 | 29.8% |
|------------------------------------|-----|-------|-------|-------|
| American Indian or Alaskan Native | *** | - | 277 | 22.7% |
| Asian | *** | - | 54 | 25.9% |
| Native Hawaiian / Pacific Islander | 0 | 0% | 77 | 40.3% |
| Multiple Races | 13 | 4.4% | 285 | - |
| Unknown | 0 | 0% | 189 | - |

^{***} Data suppressed due to the small number of people reported in this category, per State of California privacy policies.

Key Action(s) for Improving SPM 7.6

| Key Action(s) | Funding Source(s) the region intends to use to achieve the action | (Federal/ State/ | Lead Entity | Collaborating Entity/ies | Timeframe for Action | Method(s) of Measuring success of the Action |
|--|--|------------------|-------------|---|-------------------------|--|
| Ensure accurate tracking of individuals connected to outreach in Clarity | ННАР | State | OHS | CoCCountyCities | Ongoing | Assess the number f individual being connected to outreach projects |
| Conduct resource fairs in underserved communities | ННАР | State | OHS | CoCCountyCities | Ongoing | Resource fairs will lead to successful connections to supportive resources |

2.3 Equity Improvement Plan

- 1. Identify and describe the key action(s) the region will take to ensure racial and gender equity in 1) service delivery; 2) housing placements; and 3) housing retention; and 4) identify any changes to procurement or other means to affirm equitable access to housing and services for groups overrepresented among residents experiencing homelessness.
- 2. Identify if place-based encampment resolution is occurring in the region and if so, CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System.

OPTIONAL: upload any evidence the region would like to provide regarding collaboration and/or prioritization as it relates to question 2.

Guidance

Of the four tables below, the first three must include at a minimum one key action to address racial equity **and** one key action to address gender equity. The fourth and final table must include at least one key action.

To add additional actions, add rows to the bottom of the table.

Definitions:

- **Key Action(s)** may include a brief description of a strategic initiative or step identified to address or improve the inequity. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the inequity. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Service Delivery

| Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Service Delivery | | | | | |
|--|--|--|--|--|--|
| Key Action(s) | Lead Entity Collaborating Entity/ies | | | | |
| Enhanced Care Management-Justice Involved, must meet 1 of the criteria for Pre-release screening for admission to transitional housing for people pending release from institutions Visuals in offices to demonstrate representation and a welcoming comfortable environment Increase of marketing and public relations Representation of those who disseminate resources Baseline training in what is gender and racial equity Understanding the racial make-up of your area Improve prescreening to be more specific Policy holds every accountable | CoC All Service Providers/Every Organization ICH Steering Committee Sheriff's Dept. Probation Dept. All Service Providers/Every Organization | | | | |
| Use prioritization for the most impacted populations for prescreening when released from hospitals, must meet 1 of the criteria Ongoing dialogue and training of DEI, phases of the topics/matter CBO-CoC understand their areas ESRI demographics Standardize the definition of equity | CoC All Service Providers/Every Organization OHS ARMC Dept. of Healthcare Services All Service Providers/Every Organization IEHP Public Health DBH TAD-Medi-Cal Health Care in Action | | | | |
| Transitional Housing that offers job training, life skills, transportation services and case management prioritized for the populations most impacted Looking at where has been invested Data sharing between organizations countywide Detox Centers for intermediate cases Staff training for fair and equitable treatment | COC All Service Providers/Every Organization OHS ESRI Community Real Estates Services Land Use Depts Organization Cities OHS OHS OHS | | | | |
| Use PITC data to prioritize the disproportionate populations Develop an Infant Mortality service delivery program for expecting mothers for all hospitals to have as a policy Review approaches to include DEI-contracts, proposals, etc., include DEI language in proposals Innovative programs to reach the specific populations | Public Health All Service Providers/Every Organization OHS CoC WIC All Service Providers/Every Organization OHS OHS Organization | | | | |

| Share data with all entities | | |
|------------------------------|--|--|
| | | |
| | | |

Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Housing Placements

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|--|--|---|
| Use PITC data to prioritize the disproportionate populations and develop a universal prescreening process Research on where/what funding is being invested in-data Understanding bed availability Reporting daily bed availability Data sharing | OHS All Service Providers CBOs CoC 211 | CoC All Service Providers CBOs |
| Develop plan to have a liaison who stays in contact with the client and service providers to provide update on status of housing opportunities/resources and location of the client, during search for housing and for a period of time, after housing is secured Identifying location of placements-looking at data to determine where higher placements are being done Identifying location of placements, looking at data to determine where higher placements are being done | • OHS | InnRoads TAD-Homeless Services Worker ARMC All Service Providers Landlords Property Managers |
| Develop communication plan to engage CBOs and inform of available funding, outreach to agencies/service providers, specifically, smaller agencies, Faith Based Organizations Understanding disparity/is there a racial disparity/Who's being housed | • OHS | Faith Based Organizations HMIS |
| Develop brochure to inform agencies of the available resources for the targeted population, leverage existing contracts to connect with potential providers | Dept. of Public Health | PlannedParenthoodTADWIC |

Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Housing Retention

| Key Action(s) the Region will Take to Ensure Racial and Gender Equity in Housing Retention | | | | |
|--|---|--|--|--|
| Key Action(s) | Lead Entity | Collaborating Entit | ty/ies | |
| Offer incentives to landlords/property owners specifically servicing the targeted populations and those with vouchers connected to specific programs that target the most impacted Encourage training/guidance on homeownership Follow-up with CMS Understand stats and data | OHSAll Service Providers | Real Estate ServicesHousing Authority | CoC Developers | |
| Develop a transition team to address issues after the client receives housing or housing services such as deposits and pre-paid rent, consider clients who were previously homeless or at risk of homelessness, at-risk for a year after receiving housing, provide case management to all at-risk clients Create a resiliency fund to assist with housing deposits Data of number of men housed/women housed Share housing plans/Cultural Competency | • CoC • OHS | DBH OHS TAD-CalWORKs InRoads Regional Engagement Teams | DAAS Rapid Response Teams Peer and Family Liaisons | |

| | | | Service Providers |
|--|-------|--|--------------------------------|
| Connect clients with Re-Unification Team that helps re-engagement them to the community Build pathway to encourage saving money to use towards housing deposits Lived Experience/Peer sponsors-P2P (Peer to Peer Support) Community/Culture Support | • CoC | Faith Based OrganWorkforce DeveloOHS | |
| Life Skills Training referrals prioritized for the targeted populations, can be received from service providers to TAD | • TAD | OHS DBH ARMC | Health Care in Action DAAS |

Key Action(s) the Region Will Take to Change Procurement or Other Means to Affirm Equitable Access to Housing and Services for Overrepresented Groups Among People Experiencing Homelessness in the Region

| Key Action(s) Lead Ent | tity Collaborating Entity/ies |
|---|---|
| Contract service providers with programs specifically targeted to those overrepresented and in areas of the overrepresented populations Include language/requirements in proposals Design services based on community need | OHS All Service Providers Faith Based Organizations |
| Incentivize improvements towards servicing the overrepresented population for contracted service providers such as bonuses of funding/provide value-based payments Comprehensive needs assessment Look for providers that provide these specific services | OHS CoC HMIS |

Coordinated Entry Prioritization for Place-Based Encampment Resolution

Guidance

Answer the following question(s)

In the online application portal applicants may upload any evidence the region would like to provide regarding collaboration and/or prioritization.

Is place-based encampment resolution occurring within the region?

| Yes/No |
|---|
| If yes, then the CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people |
| served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System. |
| |
| |
| |
| |
| |
| |

2.4 Plan to Reduce the Number of People Experiencing Homelessness Upon Exiting an Institutional Setting

1. Identify and describe the Key Action(s) <u>each participating Eligible Applicant</u> will take to reduce the number of people falling into homelessness as they exit institutional settings including but not limited to jails, prisons, and hospitals.

Guidance

At a minimum, if an institutional setting is present in a jurisdiction, the jurisdiction must identify and describe their role.

To add additional actions, add rows to the bottom of the table.

Definitions:

- **Key Action(s)** may include a brief description of a strategic initiative or step identified to address or improve the specific performance metric. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the performance metric. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting a Jail

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|--|-------------|--|
| Develop a transition team for prescreening of clients prior to release and follow through with the progress for eligibility confirmation and data tracking, develop a vanpool available 24 hrs a day/7 day a wk for all released from jail to be managed by the transition team, complete assessments prior to site release Provide transportation Ongoing case management Identify locations to shelter Start with a Sheriff Transition Team and Re-Entry Transition Team: Transportation to housing-check-in, Birth Certificates and Identification DBH meds/housing TAD Probation DRC housing, clothing closet, hygiene kits TAD-Bus pass, food, Walmart cards for work items ex. Boots Family Reunification Drug Treatment Counseling and Medical | Jails | OHS CoC LYFT DBH Probation Sheriff's Dept. UBER TAD Faith Based Organizations Non-Profit agencies |

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting a Prison

Key Action(s) Lead Entity Collaborating Entity/ies

| • | Develop a transition team for prescreening of clients prior to release and follow | Prison | OHS | • LYFT |
|---|---|--------|--------------------------|--------|
| | through with the progress for eligibility confirmation and data tracking, , develop | | • CoC | • TAD |
| | a vanpool available 24 hrs a day/7 day a wk for all released from jail to be | | UBER | |
| | managed by the transition team, complete assessments prior to site release | | • DBH | |
| • | Release those with serve mental health EOP/COMs released on MonThurs., | | | |
| | not on a weekend | | | |
| • | Violent releases transported due to issues cannot take public transit | | | |

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting a Hospital

| Establishing after hours resource hubs near jails and prisons for when people are released Develop a transition team for prescreening of clients prior to release and follow through with the progress for eligibility confirmation and data tracking, develop a vanpool available 24 hrs a day/7 day a wk for all released from jail to be managed by the transition team, complete assessments prior to site release Provide transportation Ongoing case management Identify locations to shelter Start with a Sheriff Transition Team and Re-Entry Transition Team: 10. Birth Certificates and Identification 11. DBH meds/housing 12. TAD 13. Probation DRC housing, clothing closet, hygiene kits 14. TAD-Bus pass, food, Walmart cards for work items ex. Boots 15. Family Reunification 16. Drug Treatment Cod Providers OHS Sheriff's Dept HOPE Team OHS OHIS OHS DEA DEA DEA DEA OHS DEA DEA OHS OHS<!--</th--><th>Key Action(s)</th><th>Lead Entity</th><th>Collaborating Entity/ies</th> | Key Action(s) | Lead Entity | Collaborating Entity/ies |
|--|---|------------------------------------|--|
| through with the progress for eligibility confirmation and data tracking, develop a vanpool available 24 hrs a day/7 day a wk for all released from jail to be managed by the transition team, complete assessments prior to site release Provide transportation Ongoing case management Identify locations to shelter Start with a Sheriff Transition Team and Re-Entry Transition Team: 9. Transportation to housing-check-in, 10. Birth Certificates and Identification 11. DBH meds/housing 12. TAD 13. Probation DRC housing, clothing closet, hygiene kits 14. TAD-Bus pass, food, Walmart cards for work items ex. Boots 15. Family Reunification 16. Drug Treatment | <u> </u> | Sheriff's Dept | • CoC |
| | through with the progress for eligibility confirmation and data tracking, develop a vanpool available 24 hrs a day/7 day a wk for all released from jail to be managed by the transition team, complete assessments prior to site release • Provide transportation • Ongoing case management • Identify locations to shelter • Start with a Sheriff Transition Team and Re-Entry Transition Team: 9. Transportation to housing-check-in, 10. Birth Certificates and Identification 11. DBH meds/housing 12. TAD 13. Probation DRC housing, clothing closet, hygiene kits 14. TAD-Bus pass, food, Walmart cards for work items ex. Boots 15. Family Reunification 16. Drug Treatment | Sheriff's Dept | CoC LYFT DBH Probation Sheriff's Dept. UBER TAD Faith Based Organizations |

Key Action(s) to Reduce the Number of People Experiencing Homelessness Upon Exiting Other Institutional Settings (such as foster care, behavioral health facilities, etc. as applicable in the region)

| Institutional Setting | Key Action(s) | Lead Entity | Collaborating Entity/ies |
|-----------------------|---|---|--------------------------------------|
| Foster Care | Wraparound services connecting to all parties | TAD Foster CareCFS | CountyCoC |
| | | DBH-TAY | Providers |

2.5 Plan to Utilize Local, State, and Federal Funds to End Homelessness

- 1. The plan must include the total amount of available funding, the amount prioritized for permanent housing solutions, and an explanation of how each participating applicant is utilizing local, state, and federal funding programs to end homelessness. These programs must include, but are not limited to:
 - The Homekey Program,
 - The No Place Like Home Program
 - The Multifamily Housing Program
 - The Housing for a Healthy California Program
 - The Homeless Housing, Assistance, and Prevention Program
 - Building Homes and Jobs Act
 - The California Emergency Solutions Grants Program
 - The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008
 - HOME Investment Partnerships Act
 - Parolee or probation programs that are intended to prevent homelessness upon release.

Guidance

All of the above programs **must** be included and fully explained in the table. Where the region has multiple awards for the same program that are administered by different entities, those may be listed on separate lines. For example, in a region with one county and one CoC who receive their HHAP awards separately, each jurisdiction may enter their HHAP awards in separate lines.

If one of the ten required programs is not present in a region, type N/A.

In addition to the listed programs, participating Eligible Applicants should add any other funds and programs that are being utilized to address and end homelessness in the region.

 $\label{thm:conditional} \textit{To add additional funding programs, add rows to the bottom of the table.}$

Definitions:

- Local Fund Administrator: The entity responsible for administering the given funding source.
- **Description of How Funds are/will be Utilized to End Homelessness in the Region:** Comprehensive summary of how the funding program will be utilized in the region. Applicants should highlight whether, how, and to what extent the funds are being used for permanent housing.
- Funding Amount: Amount of known, dollars secured or available to spend within the HHAP-5 grant timeframe (FY 23-24 through FY 27-28)
- Timeframe of Use: The date range the local fund administrator anticipates expending the identified program funds.

| Funding Program | Local Fund Administrator | Description of How Funds are/will be Utilized to End Homelessness in the Region | Funding Amount | Amount Prioritized for Permanent Housing | Timeframe of Use |
|-----------------|-----------------------------|---|----------------|--|---------------------|
| | | | | Solutions | |

| The Homekey program | County of San Bernardino Housing Authority of the County of San Bernardino City of Fontana City of Victorville City of Redlands | Homekey funds are one-time funds provided by the State for acquisition and rehabilitation of facilities for interim housing (IH), IH to permanent supportive housing (PSH), and PSH. The units serve tenants who qualify with incomes below 30% of Average Median Income for the Riverside-San Bernardino Metropolitan Area. 1. Pacific Village San Bernardino Project – 23-unit of IH with conversion to PSH within 10 years of start of occupancy. 2. Georgia Street Cabins Big Bear Lake – 8-units of PSH 3. City of Fontana Homekey2 Fontana – 14-units of IH 4. City of Victorville Wellness Center – 110-units of IH 5. City of Redlands Good Nite Inn – 98-units of PSH (99 total units) | 1. \$3,450,000 2. \$909,678 3. \$2,227,195 4. \$23,612,058 5. \$24,142,000 Operating awards: 1. \$1,400,000 2. \$192,000 3. \$827,200 4. \$4,392,000 5. \$5,858,000 | The Georgia Street Cabins and the Good Nite Inn have been prioritized for permanent housing solutions. The Pacific Village project will convert to PSH within 10 years of award date. | Award date Dec. 2020 Award date Dec. 2020 Award date Jun. 2022 Award date Dec. 2021 Award date Mar. 2022 |
|-----------------------------------|---|--|--|---|--|
| The No Place Like Home Program | San Bernardino County (Sponsor: AMCAL Multi- Housing, Inc. | Las Terrazas Apartments is a multi- family affordable apartment complex developed in the City of Colton. The community consists of 112 apartments as part of five residential buildings, one community building, and one childcare building. Twelve of the units were supported using No Place Like Home noncompetitive funding to serve severely mentally ill (SMI) homeless residents with ongoing case management support. | \$2,591,000 | 12-units developed as part of this project for SMI homeless residents. | Award date June 2020 Opening late 2022 |

| The Multifamily | N/A | N/A | N/A | N/A | N/A |
|--------------------|-----|-----|-----|-----|-----|
| Housing Program | | | | | |
| The Housing for a | N/A | N/A | N/A | N/A | N/A |
| Healthy California | | | | | |
| Program | | | | | |

| The Homeless1. HHAP CRF1. The Coronavirus Relief Funds1. \$508,056.611. City of | 1 Award |
|--|---|
| Housing, Assistance, and Prevention Program 2. HHAP CRF County 3. HHAP-1 COC 4. HHAP-1 COC 5. HHAP-2 COC 6. HHAP-2 COC 6. HHAP-3 COC 7. HHAP-3 COC 8. HHAP-3 COC 8. HHAP-4 COC 10. HHAP-6 County 9. HHAP-1 County 9. HHAP-1 County 1 HHAP-1 County 9. HHAP-1 County 1 HHAP-1 County 1 HHAP-2 Coc 10. HHAP-2 Coc 10. HHAP-4 Coc 10. HHAP-4 Coc 10. HHAP-4 Coc 10. HHAP-4 Coc 10. HHAP-6 County 1 HHAP-6 County 1 HHAP-6 County 2 HHAP resources were used to provide a variety of eligible uses such as rental assistance and rapid rehousing, operating subsidies including reserves, landlord incentives, homeless outreach and coordination, job programs, housing stability, homeless systems support, innovative housing solutions, prevention and shelter diversion, navigation centers, and emergency shelters where the need was justified. 3. HHAP-1 Coc was directed to fund 13 homeless service provider agencies: a. City of Victorville - \$300,000 b. Family Assistance Program-3254,684.77 (Youth Set-aside) | 2. Award date Mar. 2020 3. Award date May 2020-25 4. Award date May 2020-25 5. Award date Jun. 2021-26 date Jun. 2021-26 7. Award date May 2020-27 8. Award |

| c. Inland SoCal United |
|-------------------------------|
| Way 211+ - \$113,910.83 |
| d. Water of Life |
| Community Church - |
| \$127,690.50 |
| e. Morongo Basin ARCH - |
| \$265,497 |
| f. Mountain Homeless |
| Coalition - \$236,860 |
| g. New Hope Village, Inc. |
| - \$100,328.59 |
| h. City of Montclair - |
| \$115,254 |
| i. Mercy House - \$230,862 |
| j. City of Colton- \$400,000 |
| k. Knowledge and |
| Education for Your |
| Success - \$166,319 |
| I. Lutheran Social Services |
| of Southern California - |
| \$127,690.50 |
| m. Operation Grace - |
| \$350,000 |
| n. Administrative Costs: |
| \$214,974.18 |
| 4. HHAP-1 County was directed |
| to: |
| a. Systems Support to |
| Create Regional Partnerships: |
| \$200,000.00 - Contract |
| with Southern California |
| Association of Nonprofit |
| Housing (SCANPH) |
| b. Youth Set-aside: |
| \$227,609.36 - |
| Memorandum of |
| WEITHAM |

| Understanding with the Department of Behavioral Health, Children and Family Services, and Probation c. Operating Subsidies: \$2,367,659.75 - All-Star Lodge Homekey project d. Administrative Costs: \$49,847.93 - Office of Homeless Services 5. HHAP round two CoC was directed to: a. Family Assistance Program - \$116,249 (Youth Set-aside) b. Victor Valley Family Resource Center - |
|--|
| c. Water of Life Community Church - \$250,000 d. Morongo Basin ARCH - \$131,094 e. Mountain Homeless Coalition - \$89,535 f. The Blessing Center - \$96,559 g. City of Montclair - \$41,085 h. Mercy House - \$123,256 |
| i. Step Up on Second, Inc \$208,438 j. Administrative Costs: \$101,718 |

| 6. HHAP round two County was directed to: a. Youth Set-aside: \$104,050 - Developing memorandum of understanding with the Department of Behavioral Health, Children and Family Services, and Probation to continue services. b. Operating Subsidies: \$1,105,531- All-Star |
|--|
| to continue services. b. Operating Subsidies: |

| | l | |
|---------------------------------|---|--|
| 8. HHAP round three County will | | |
| be directed to: | | |
| a. Youth Set-aside: | | |
| \$364,174.98 - | | |
| Developing | | |
| memorandum of | | |
| understanding with the | | |
| Department of | | |
| Behavioral Health, | | |
| Children and Family | | |
| Services, and Probation | | |
| to continue services. | | |
| b. Kern Project - | | |
| \$2,500,000 - Helping | | |
| Hearts through the | | |
| Department of | | |
| Behavioral Health | | |
| c. Project Roomkey - | | |
| \$600,000 - Office of | | |
| Homeless Services to | | |
| support ongoing | | |
| services. | | |
| d. Administrative Costs: | | |
| \$254,923 - Office of | | |
| Homeless Services | | |
| 9. HHAP round four CoC will be | | |
| used to support regional | | |
| coordination and expand or | | |
| develop local capacity to | | |
| address immediate | | |
| homelessness challenges. | | |
| 10. HHAP round four County will | | |
| be used to support regional | | |
| coordination and expand or | | |
| develop local capacity to | | |
| address immediate | | |
| homelessness challenges. | | |
| Horriciossificas cridiici iges. | | |

| The Building Homes | PLHA Round 1 | One-time general fund for local | Round 1 | Round 1 | Round 1 |
|--------------------|--------------------|--------------------------------------|----------------|-------------------|--------------|
| | 1. San | jurisdictions, Senate Bill 2 (SB 2) | 1. \$3,459,141 | 1. Activity 1 & 5 | Awards as of |
| Funding | Bernardino | (Chapter 364, Statutes of 2017) | 2. \$920,018 | 2. Activity 1,5 & | 2/3/2021 |
| ranang | County | established the Building Homes | 3. \$1,622,027 | 6 | 2/3/2021 |
| | (Activities: | and Jobs Trust Fund and | 4. \$981,122 | 3. Activity 6 | Round 2 |
| | 1,5,8, &10) | authorizes the State of California | 5. \$277,837 | 4. Activity 6 | Awards as of |
| | • | | 6. \$632,770 | 5. Activity 1 & 6 | 4/20/2022 |
| | 2. City of Ontario | Department of Housing and | 7. \$287,561 | | 4/20/2022 |
| | (Activities: | Community Development to | 1. \$201,301 | 6. Activity 6 | Dound 2 |
| | 1,5,6, &9) | allocate 70 percent of moneys | Day was al O | 7. Activity 6 | Round 3 |
| | 3. City of San | collected and deposited in the | Round 2 | Day and O | Awards as of |
| | Bernardino | Fund, beginning in calendar year | 1. \$5,376,577 | Round 2 | 5/11/2023 |
| | (Activities: 6) | 2019, to local governments for | 2. \$1,429,994 | 1. Activity 1 & 5 | |
| | 4. City of | eligible housing and | 3. \$1,524,968 | 2. Activity 1,5 & | |
| | Fontana | homelessness activities. The intent | 4. \$983,520 | 6 | |
| | (Activities: | of the bill is to provide a | 5. \$275,556 | 3. Activity 6 | |
| | 2,6,8, &9) | permanent, on-going source of | | 4. Activity 6 | |
| | 5. City of Upland | funding to local governments for | Round 3 | 5. Activity 1 | |
| | (Activities: 1 & | housing-related projects and | 1. \$5,916,756 | | |
| | 6) | programs that assist in addressing | 2. \$1,573,664 | Round 3 | |
| | 6. City of | the unmet housing needs of their | 3. \$1,678,180 | 1. Activity 1 | |
| | Victorville | local communities and increase | 4. \$1,082,334 | 2. Activity 1 | |
| | (Activities: 6) | the supply of affordable housing | 5. \$938,824 | 3. Activity 1 & 6 | |
| | 7. Town of Apple | units. The Permanent Local | 6. \$1,921,181 | 4. Activity 6 | |
| | Valley | Housing Allocation (PLHA) was | | 5. Activity 6 | |
| | (Activities: 6) | available to counties and | | | |
| | | municipalities to provide: | | | |
| | PLHA Round 2 | Activity #1: The | | | |
| | 1. San | predevelopment, | | | |
| | Bernardino | development, acquisition, | | | |
| | County | rehabilitation, and | | | |
| | (Activities: 1,5, | preservation of multifamily, | | | |
| | &10) | residential live-work, rental | | | |
| | 2. City of Ontario | housing that is affordable to | | | |
| | (Activities: | Extremely low-, Very low-, Low- | | | |
| | 1,5,6, &9) | , or Moderate-income | | | |
| | 3. City of | households, including | | | |
| | Fontana | necessary operating subsidies. | | | |

| (Activities: 2,6, | 2. Activity #2: The |
|--------------------|-----------------------------------|
| &9) | predevelopment, |
| 4. City of | development, acquisition, |
| Victorville | rehabilitation, and |
| (Activities: 6) | preservation of affordable |
| 5. City of Chino | rental and ownership housing, |
| Hills (Activities: | including Accessory Dwelling |
| 1) | Units (ADUs), that meets the |
| · | needs of a growing workforce |
| PLHA Round 3 | earning up to 120 percent of |
| 1. San | AMI, or 150 percent of AMI in |
| Bernardino | high-cost areas. ADUs shall be |
| County | available for occupancy for a |
| (Activities: 1) | term of no less than 30 days. |
| 2. City of Ontario | 3. Activity #3: Matching portions |
| (Activities: 1 & | of funds placed into Local or |
| 9) | Regional Housing Trust Funds. |
| 3. City of | 4. Activity #4: Matching portions |
| Fontana | of funds available through the |
| (Activities: 1,6 | Low- and Moderate-Income |
| &9) | Housing Asset Fund pursuant |
| 4. City of | to subdivision (d) of HSC |
| Victorville | Section 34176. |
| (Activities: 6) | 5. Activity #5: Capitalized |
| 5. Town of | Reserves for services |
| Yucca Valley | connected to the |
| (Activities: 6) | preservation and creation of |
| 6. City of | new permanent supportive |
| Rancho | housing. |
| Cucamonga | 6. Activity #6: Assisting persons |
| (Activities: 2) | who are experiencing or At- |
| (1.13.17111661.2) | risk of homelessness, including, |
| | but not limited to, providing |
| | rapid re-housing, rental |
| | assistance, supportive/case |
| | management services that |
| | allow people to obtain and |

| retain housing, operating and | |
|--|--|
| capital costs for navigation | |
| centers and emergency | |
| shelters, and the new | |
| construction, rehabilitation, | |
| and preservation of | |
| permanent and | |
| $\Lambda = \pm i \times i \pm i \times 47$. $\Lambda = 0$ | |

- 7. Activity #7: Accessibility modifications in Lower-income Owner-occupied housing.
- 8. Activity #8: Efforts to acquire and rehabilitate foreclosed or vacant homes and apartments.
- 9. Activity #9: Homeownership opportunities, including, but not limited to, down payment assistance.
- 10. Activity #10: Fiscal incentives made by a county to a city within the county to incentivize approval of one or more affordable housing Projects, or matching funds invested by a county in an affordable housing development Project in a city within the county, provided that the city has made an equal or greater investment in the Project. The county fiscal incentives shall be in the form of a grant or low-interest loan to an affordable housing Project. Matching funds investments by both the county and the city also shall

| The California Emergency Solutions Grants Program | 1. San Bernardino County 2. San Bernardino County 3. San Bernardino County | be a grant or low-interest deferred loan to the affordable housing Project. San Bernardino County primarily invests California ESG program funding to engage homeless individuals and families living on the street, and to rapidly re-house homeless individuals and families through our subcontractor providers. | ESG CoC allocation: \$324,424 ESG - CV allocation: \$1,246,600 ESG - CV2 allocation: \$3,000,000 | Two-thirds to four-fifths of the received funding go to support permanent housing through rapid rehousing. | 2021 Award date 2020 Award date 2020 Award date date |
|---|--|--|--|--|---|
| The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008 | N/A | The NOFA for the National Housing Trust Fund was released by the state on October 25, 2023 | N/A | | |
| HOME Investment Partnerships Act | Under CA not applicable | N/A | N/A | N/A | N/A |

| Parolee or | BSCC Grants - | Several agencies in San | 1. | \$2,750,000 | Short-term rental | BSCC Adult |
|----------------------|---|--|----|-------------|-------------------|--|
| probation programs | Adult Reentry | Bernardino County were | 2. | \$2,750,000 | assistance and | Reentry Grant |
| that are intended to | Grant Program | awarded funding from the Board | 3. | \$2,750,000 | WHO support | Program Rental |
| prevent | (Rental | of State and Community | 4. | \$2,750,000 | services and | Assistance and |
| homelessness upon | Assistance): | Corrections (BSCC) to provide | 5. | \$500,000 | employment | Warm Hand- |
| release. | Family Assistance Program Inland SoCal 211+ Lighthouse Social Service Centers Faith Advisory Council of Community Transformation | reentry services for people formerly incarcerated in state prison. The funding provides housing navigation, permanent supportive housing, rent-subsidies, emergency housing assistance, transitional housing, and case management support. The Adult Reentry Grant Program is subject to Housing First provisions. | 6. | \$500,000 | services. | Off (WHO) Reentry Services run: October 1, 2022, through April 30, 2026. |
| | BSCC Grants – Adult Reentry Grant Program (Warm Hand-Off Reentry Services): 5. Operation New Hope 6. Avector Community Group, Inc. | | | | | |

| | | 1 0 5 " | 4 44445555 | 2 7 | 0 11 |
|--|--|---|------------------------------------|---|--|
| Community Care Expansion (CCE) Program | San Bernardino County Department of Aging and Adult Services San Bernardino County Department of Behavioral Health. | San Bernardino County received funding from the California Department of Social Services to expand the Pacific Village Homekey project to provide senior housing and care facilities onsite (pending board approval). The CCE grant will support the department in continuing the treatment of the complex substance use disorder (SUD) needs for residents in San Bernardino County, as well as address the associated risk of homelessness for this population countywide. County acquisition of land will complement these opportunities. Completion of this project proposal will enable the rehabilitation of the acquired existing structure and potential expansion thereof, including the establishment of new structures on the surrounding land. | 1. \$14,165,593 2. \$10,093,171 | The project will provide long-term housing for eligible seniors. Will provide permanent housing for the department clients with SUD need who have an associated risk of homelessness | Spending deadline is December 1, 2026. Spending deadline to be determined. |

| Home Safe Program | 1. San Bernardino County Department of Aging and Adult Services (DAAS) | DAAS was awarded funding from the Home Safe Program (DAAS administers the program under "At Home"). The goal of the program is to prevent homelessness among adult protective services clients referred to due to abuse, neglect, or financial exploitation. Services include rental arrearages rental assistance, utility payments, legal services, eviction prevention, landlord mediation and intensive case management. DAAS partners with the local homeless Continuum of Care to maximize services. | 1. \$1,539,950 | Primarily homelessness prevention and short-term rental assistance. | Ongoing funding from the State. Funding cycle ends on June 30, 2025. |
|---|--|---|-----------------|---|---|
| Behavioral Health Bridge Housing (BHBH) Program | 1. San Bernardino County DBH | The San Bernardino County Department of Behavioral Health (DBH) intends to use the Behavioral Health Bridge Housing (BHBH) Program funding to operate a wide variety of bridge housing programs in the region based upon findings from a gaps analysis report on bed capacity and future needs. Funding will be used to expand and enhance current housing-related services offered by DBH to people experiencing homelessness who have serious behavioral health conditions that impede their ability to access stable, long-term housing. | 1. \$27,375,170 | Long-term stable housing | Provides funding through June 30, 2027. |

| | 1 | | | | |
|-------------------|------------|------------------------------------|--------------|-------------------|----------------|
| Behavioral Health | 1. San | Through funding from the | \$51,731,501 | Adult residential | Spending |
| Continuum | Bernardino | California Department of Health | | SUD treatment | deadline to be |
| Infrastructure | County DBH | Care Services, the BHCIP grant | | facility with | determined. |
| Program (BHCIP) - | | will support DBH in continuing the | | incidental | |
| Crisis and | | treatment of the complex | | medical | |
| Behavioral Health | | substance use disorder (SUD) | | services. This | |
| Continuum Program | | needs for residents in the County, | | includes 84 | |
| - Round 5 | | as well as address the associated | | beds. | |
| | | risk of homelessness for this | | | |
| | | population countywide. The | | | |
| | | funding is intended to expand | | | |
| | | community capacity for serving | | | |
| | | the behavioral health population | | | |
| | | with a commitment to serve the | | | |
| | | most vulnerable individuals, | | | |
| | | including those experiencing | | | |
| | | homelessness, and serving Medi- | | | |
| | | Cal beneficiaries through capital | | | |
| | | expansion projects, including | | | |
| | | acquisition, construction, and | | | |
| | | rehabilitation. | | | |

| Mental Health Services Act Innovation Programs | 1. San Bernardino County DBH | The Innovation component of MHSA provides funding for projects not to exceed 5 years (initially). DBH received funding to create the Innovative Remote Onsite Assistance Delivery (InnROADs) program. The focus of the project will be the creation of an intensive, field-based engagement model that supports multi-disciplinary / multi-agency teams that meet, engage, and provide treatment to youth, adults, and families experiencing homelessness where they live and are comfortable within homeless communities. The goal is to engage with the necessary services needed to increase health, reduce risks to health and safety, and transition these individuals from the streets into housing. | 1. \$4,663,403 | Referrals to permanent housing solutions. | Spending deadline is June 30, 2026. |
|--|------------------------------------|--|----------------|---|---|
| Projects for Assistance in Transition from Homelessness (PATH) Grant | 1. San Bernardino County DBH | DBH utilizes the grant award to provide outreach, planning and coordination for housing services, linkage to behavioral health services including medication support, job training, education services, and case management services to an estimated 300 unduplicated clients at an annual estimated program cost of \$2,261 per individual. | 1. \$508,762 | Referrals to housing providers. | Ongoing formula grant funding from the California Department of Health Care Services. |

| Mental Health Services Act Community Support Services | 1. San Bernardino County DBH | Community Services & Support (CSS) is the largest component of the Mental Health Services Act (MHSA). DBH uses this funding to provide direct services to individuals with severe mental illness using a client-centered, wellness, and recovery-focused approach, including assistance for homeless individuals and families, with connection to housing. | 1. \$21,926,118 | As part of this program, DBH offers long-term housing solutions and referrals to permanent housing. | Current spending deadline is June 30, 2024. |
|--|------------------------------------|---|-----------------|---|--|
| Mental Health Services Act and Federal Financial Participation Medi- Cal | 1. San Bernardino County DBH | This funding is part of a broader and focused community health funding structure. As there are multiple streams of funding, DBH funnels these funds for support services, including, but not limited to, Medi-Cal enrollees. Most of the funding for both Medi-Cal mental health services and public community mental health services goes to counties and because counties have wide discretion in how they allocate funding from each of their funding sources to meet their overall Medi-Cal mental health and other public community mental health responsibilities, much of our local resources are directed to homeless with severe mental needs and housing placement. | 1. \$14,000,000 | As part of this program, DBH offers long-term housing solutions and referrals to permanent housing. | Current spending deadline is June 30, 2024. |

| Housing Navigators Program (HNP) | San Bernardino County Department of Children and Family Services (CFS) San Bernardino County Department of Children and Family Services (CFS) | Provides funding to assist young adults who are 18 to 21 years of age secure and maintain housing with priority given to those in the state's foster care or probation system. | \$363,680 \$363,680 | Housing navigation assistance. | The spending deadline is June 30, 2024. The spending deadline is November 15, 2027. |
|---|--|--|----------------------------|--|---|
| Transitional Housing Program (THP) | San Bernardino County CFS San Bernardino County CFS | CFS will use the THP funds to help young adults, ages 18 through 24, secure and maintain housing with priority given to young adults formerly in the state's foster care or probation systems. | \$1,537,627 \$1,537,627 | Assistance in securing and maintaining housing including assistance with rent, utilities, furniture, and household items, as needed. | The spending deadline is December 12, 2024. Spending deadline is May 23, 2028. |
| Housing Navigation and Maintenance Program (HNMP) | San Bernardino County CFS San Bernardino County CFS | CFS will use the HNMP funds for housing specialists (called housing navigators), who will assist the county's young adults, ages 18 through 24, with their efforts to locate available housing and overcome barriers to obtaining housing. Housing navigation and maintenance activities may focus on aiding young adults in securing and maintaining housing with priority access given to those in the state's foster care system. | \$1,184,255 \$1,184,255 | Housing navigation assistance. | The spending deadline is December 12, 2024. The spending deadline is May 23, 2028. |

| Bringing Families Home (BFH) | 1. San Bernardino County CFS | The BFH is a one-time funding from the state to Welfare Directors to support families involved with the child welfare system who are experiencing or who are at risk of experiencing homelessness. Financial assistance and housing-related wraparound supportive services, | \$2,940,892 | Rental assistance supports longer- term permanent housing options. | Current spending deadline is June 30, 2024. |
|---------------------------------|------------------------------|---|-------------|--|--|
| | | rental assistance, housing navigation, case management, security deposits, utility payments, moving costs, interim shelter assistance, legal services, and credit repair. | | | |

| California | 1. San | The San Bernardino County | 1. | | Part of CESH | 1. The current |
|----------------|---------------|-----------------------------------|----|-----------|-------------------|-----------------|
| Emergency | Bernardino | Continuum of Care and County | 2. | \$835,737 | funding will | spending |
| Solutions and | County Office | allocated a total of \$653,419 of | | | support ongoing | deadline is |
| Housing (CESH) | of Homeless | round 1 and 2 funding for systems | | | operating costs | June 30, |
| Program | Services | support necessary to maintain a | | | for the 10-year | 2024. |
| | Round 1 | comprehensive homeless and | | | commitment for | 2. The current |
| | 2. San | housing service delivery system | | | the operations | spending |
| | Bernardino | and specifically earmarked for | | | of the motel | deadline is |
| | County Office | coordinated entry system | | | Homekey | June 30, |
| | of Homeless | enhancement, expansion, and | | | project in the | 2025. |
| | Services | software integration. | | | amount of | |
| | Round 2 | J | | | \$900,000.30 from | Note: CESH |
| | | \$1,526,809 of CESH Program funds | | | round 1 and | may be used |
| | | were used to support the | | | \$626,809 from | to support 15 |
| | | development of motel Homekey | | | round 2. | year |
| | | project in alignment with COVID- | | | 100110121 | capitalized |
| | | 19 state prioritization. CESH | | | | operating |
| | | Program funding was noted by | | | | subsidy reserve |
| | | the State as a funding source | | | | (COSR). |
| | | allowable to support Homekey- | | | | (COSK). |
| | | related projects, as COSR was an | | | | |
| | | allowable eligible activity for | | | | |
| | | 5 | | | | |
| | | CESH Program funding. | | | | |

| U.S. Department of |
|-------------------------|
| Housing and Urban |
| Development (HUD |
| Emergency |
| Solutions Grant |
| (ESG) Program |
| |
| |
| |

- San

 Bernardino
 County

 Department
 of Community

 Development
 and Housing
- 2. City of Fontana
- 3. City of Ontario
- 4. City of San Bernardino

The ESG program provides funding to: (1) engage homeless individuals and families living on the street; (2) improve the number and quality of emergency shelters for homeless individuals and families; (3) help operate these shelters; (4) provide essential services to shelter residents; (5) rapidly rehouse homeless individuals and families; and (6) prevent families and individuals from becoming homeless.

Funds are awarded through a formula allocation to metropolitan cities, urban counties, territories, and states. Program component types include street outreach, emergency shelter, homelessness prevention, rapid rehousing, **Homeless Management** Information Systems, and project administration. Eligible costs include essential services, rehabilitation, shelter operations, housing relocation and stabilization services, short- and medium-term rental assistance, costs associated with HMIS, and project administration.

Eligible recipients apply through the Consolidated Planning process. Among other things, this

- \$613,906
 \$175,340
- 2. \$175,340 (\$162,190 to Water of Life CityLink)
- 3. \$158,507
- 4. \$278,068 (\$70,000 to Lutheran Social Services of Southern California, \$25,000 to Community Action Partnership of San Bernardino County, \$100,000 to Salvation Army)

Some of the contractors provide rental assistance and rapid rehousing services.

The spending deadline is September 30, 2025.

| | | process helps communities assess their homeless assistance and housing needs, examine available resources, set 3-5-year strategies, and develop an annual action plan to meet priority needs. Plan preparation must include citizen participation and consultation with various organizations, including the local Continuum of care. | | | |
|---|---|--|--|--|--|
| HUD HOME Investment Partnerships Program | San Bernardino County Town of Apple Valley City of Fontana City of Ontario City of San Bernardino | HOME funds are granted to localities to be used to fund a range of activities that can build, buy, or rehabilitate affordable housing units for rent or ownership. HOME is designed to reinforce several principles of community development. It encourages flexibility by authorizing people to utilize housing strategies that work with their own needs and priorities. In order to strengthen partnership among different levels of government and the private sector, HOME emphasizes the need for consolidated planning. | 1. \$3,762,168 2. \$867,741 3. \$758,888 4. \$820,945 5. \$1,569,520 | HOME investments may be used for the development of affordable housing and permanent supportive housing. | Awarded fiscal year 2022. The spending deadline is through September 2030. |

| HOME Investment | 1. San | HOME-ARP provides funding to | 1. \$12,717,363 | Most HOME -ARP | HOME-ARP |
|-------------------|--------------------|--|-----------------|----------------|---------------|
| Partnerships | Bernardino | states and local jurisdictions to | 2. \$2,913,966 | funds may be | funds were |
| Program - America | County | reduce homelessness and | 3. \$2,633,658 | spent on the | awarded in |
| Rescue Plan | 2. Town of Apple | increase housing stability across | 4. \$2,713,297 | development of | 2021 and must |
| | Valley | the country. HOME-ARP funds can | 5. \$5,058,437 | permanent | be expended |
| | 3. City of | be used for four eligible activities: | | housing. | by September |
| | Fontana | Production or Preservation of | | | 2030. |
| | 4. City of Ontario | Affordable Housing | | | |
| | 5. City of San | Tenant-Based Rental | | | |
| | Bernardino | Assistance (TBRA) | | | |
| | | Supportive Services, including | | | |
| | | services defined at 24 CFR | | | |
| | | 578.53(e), Homeless | | | |
| | | Prevention Services, and | | | |
| | | Housing Counseling | | | |
| | | Purchase and Development | | | |
| | | of Non-Congregate Shelter. | | | |
| | | These structures can remain in | | | |
| | | use as non-congregate shelter | | | |
| | | or can be converted to 1) | | | |
| | | emergency shelter under the | | | |
| | | Emergency Solutions Grants | | | |
| | | (ESG) Program; 2) permanent | | | |
| | | housing under the Continuum | | | |
| | | of Care (CoC) Program; or 3) | | | |
| | | affordable housing under the | | | |
| | | HOME Program. | | | |

| _ | | | | l =. | |
|--------------------|---------------|------------------------------------|----------------|-------------------|----------------|
| Encampment | 1. San | These funds are available to be | 1. \$1,787,998 | The program's | All funds must |
| Resolution Funding | Bernardino | used to identify locations | | intent is to make | be expended |
| | County Office | throughout the county where | | available | by June 30, |
| | of Homeless | encampments are endemic. | | immediate | 2024. |
| | Services | These funds are to be used to | | interim and | |
| | 00111000 | target individuals and families | | permanent | |
| | | residing within the Santa Ana and | | housing options | |
| | | l G | | | |
| | | Mojave Valley riverbed | | to encampment | |
| | | encampment areas and move | | residents who | |
| | | them into long-term stable | | are ready to | |
| | | housing situations. The ERF | | transition. | |
| | | Program may be partnered with | | | |
| | | activities currently funded | | | |
| | | through Project Roomkey, | | | |
| | | Homeless Housing, Assistance and | | | |
| | | Prevention (HHAP) funding, | | | |
| | | Emergency Solutions Grant (ESG) | | | |
| | | | | | |
| | | funding, and other housing | | | |
| | | stabilization programs such as the | | | |
| | | Continuum of Care Homeless | | | |
| | | Assistance grant. | | | |

| Family | 1. City of | On July 26, 2022, the Fontana City | 1. \$2,726,608 | Delivery of | On April 30, |
|-----------------|------------|-------------------------------------|----------------|----------------|----------------|
| Homelessness | Fontana | Council accepted the Family | | permanent | 2022, the City |
| Challenge Grant | | Homelessness Challenge Grant | | housing units. | was awarded |
| | | award funding in the amount of | | | these funds. |
| | | \$2,726,608, to support the interim | | | |
| | | housing program. These funds will | | | |
| | | be utilized to construct an | | | |
| | | efficiency unit for a family with | | | |
| | | children as well as construct a | | | |
| | | detached ADU at the recently | | | |
| | | acquired Bridge of Hope | | | |
| | | Emergency Shelter. Funds will also | | | |
| | | be used to provide Street | | | |
| | | Outreach, Interim Shelter, Rapid | | | |
| | | Rehousing, Delivery of Permanent | | | |
| | | Housing units, Services | | | |
| | | coordination, systems support, | | | |
| | | operating subsidies as well as | | | |
| | | administration funds to cover the | | | |
| | | cost of program delivery. | | | |

| | San Bernardino County Office of Homeless Services Inland Southern California 211+ Family Assistance Program Housing Authority of the County of San Bernardino Lighthouse Centers The Time for Change Foundation United States Veterans Initiative New Hope Village | CoC fiscal year 2022 awards. The purpose of the Continuum of Care program is to: (1)Promote community-wide commitment to the goal of ending homelessness; (2) Provide funding for efforts by nonprofit providers, States, and local governments to rehouse homeless individuals and families rapidly while minimizing the trauma and dislocation caused to homeless individuals, families, and communities as a consequence of homelessness; (3) Promote access to and effective use of mainstream programs by homeless individuals and families; and (6) Optimize self-sufficiency among individuals and families experiencing homelessness. Funds are awarded through an annual competition to private nonprofit organizations, states, local governments, instrumentalities of state and local governments, and public housing agencies. Project component types include permanent supportive housing (PSH) and rapid rehousing (RRH)), transitional housing, supportive services only, Homeless Management Information Systems, and homelessness prevention. Eligible | 3. 4. | Two awards: HMIS- \$250,158; and Planning grant funds: \$431,319 \$403,136 (for coordinated entry system) \$2,352,206 (for joint transitional housing and RRH in partnership with the domestic violence coalition) 4 PSH programs: Cornerstone-\$3,633,423; Lantern Woods-\$186,134; Laurel Brook-\$443,004; Gateway-\$228,918 \$1,003,447 (Hope for Heroes PSH) \$433,560 (Homes of Hope PSH) | The CoC Program primarily provides permanent housing through RRH and PSH. | Fiscal year 2022 awards, each applicant is awarded for 1 year and has the option for renewal. |
|--|---|--|------------------------------------|--|---|---|
|--|---|--|------------------------------------|--|---|---|

| 11. Lutheran | costs include acquisition, new | 7. \$1,255,841 |
|---------------|--------------------------------------|------------------|
| Social Ser | vices construction, rehabilitation, | (Veterans PSH |
| of Southe | rn leasing, rental assistance, | Program) |
| California | supportive services, operating, | 8. \$45,843 (New |
| 12. Inland Va | lley costs associated with HMIS, and | Hope Village, |
| HOPE Part | | Too! PSH) |
| 13. Step Up C | | 9. Two RRH |
| Second, li | | Programs: |
| | | \$341,736 (KEYS |
| | | for Success); |
| | | \$281,281 (KEYS |
| | | for Life) |
| | | 10. \$581,602 |
| | | (Infinite |
| | | Horizons RRH |
| | | program) |
| | | 11. \$84,696 |
| | | (Permanent |
| | | Housing for |
| | | Homeless with |
| | | HIV/AIDS) |
| | | 12. \$170,621 |
| | | (Hope |
| | | Partner's |
| | | Family |
| | | Stabilization |
| | | RRH Program) |
| | | 13. \$2,681,672 |
| | | (Step Up in |
| | | San |
| | | Bernardino |
| | | PSH Program) |
| | | 1 311 Flogranii) |

| Health Resources and Services Administration Ryan White, Part A | 1. San Bernardino County Department of Public Health (DPH) | Part A of the Ryan White HIV/AIDS Treatment Extension Act of 2009 provides assistance to Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs)— locales that are most severely affected by the HIV/AIDS epidemic. Part A funds may be used to provide a continuum of care (i.e., medical and support services) for people living with HIV disease. | 1. \$318,635 | Bridge and Interim Housing | The spending deadline for this funding is February 28, 2024. |
|--|---|--|----------------|--|--|
| CalWORKs Homeless Assistance Grant | 1. San Bernardino County Transitional Assistance Department (TAD) | The CalWORKs Homeless Assistance (HA) Program was established to help families in the CalWORKs program meet the costs of securing or maintaining permanent housing or to provide emergency shelter when a family is experiencing homelessness. CalWORKs HA program serves eligible CalWORKs recipients or apparently eligible CalWORKs applicants, who are homeless or at risk of homelessness. CalWORKs HA can provide payments for temporary shelter for up to 16 days, as well as payments to secure or maintain housing, including a security deposit and last month's rent, or up to two months of rent arrearages. | 1. \$3,500,000 | Homelessness prevention and emergency shelter services (i.e., motel vouchers) | Ongoing funding. |

| CalWORKs Housing Support Program (HSP) | 1. San Bernardino County Transitional Assistance Department (TAD) | The CalWORKs HSP was established in 2014 to foster housing stability for families experiencing, or at risk of, homelessness in the CalWORKs program. HSP offers financial assistance and housing-related wraparound supportive services, including but not limited to rental assistance, housing navigation, case management, security deposits, utility payments, moving costs, interim shelter assistance, legal services, and credit repair. | 1. \$12,862,476 | KEYS administers the HSP funding on behalf of TAD providing rental assistance and RRH. | The spending deadline is June 30, 2025. |
|--|---|--|-----------------|---|---|
| California Department of Social Services (CDSS) Housing and Disability Advocacy Program (HDAP) | San Bernardino County Department of Community Development and Housing (CDH) | HDAP targets individuals who are experiencing homelessness in San Bernardino County and who are likely eligible for disability benefits. For HDAP, the CDSS defines "chronically homeless" and "homeless" according to the definitions used by the U.S. Department of Housing and Urban Development (HUD) and defined in 24 Code of Federal Regulations (CFR) section 91.5. Amongst those who are eligible, the program prioritizes individuals or families who are experiencing chronic homelessness or homelessness and rely most heavily on government-funded services. | 1. \$3,286,580 | Services provide interim shelter assistance, rental assistance, and housing navigation. | Ongoing funding. |

| Homeland | 1. Inland | The Emergency Food and Shelter | 1. Phase 39: | Mostly | Ongoing |
|--------------------|--------------|-------------------------------------|--------------|------------------|---------|
| Security's Federal | Southern | Program (EFSP) is a federally | \$1,088,120; | emergency | funding |
| Emergency | California | funded program administrated | Phase 40: | shelter beds and | through |
| Management | 211+ United | by the U.S. Department of | \$1,012,296 | food services. | phases. |
| Agency Emergency | Way | Homeland Security's Federal | | | |
| Food and Shelter | administers | Emergency Management | | | |
| Program (EFSP) | the EFSP for | Agency (FEMA). The purpose of | | | |
| | the local | the EFSP is to supplement and | | | |
| | board. | expand the ongoing work of local | | | |
| | | social service organizations, both | | | |
| | | non-profit and governmental, to | | | |
| | | provide shelter, food and | | | |
| | | supportive services to individuals | | | |
| | | and families who have economic | | | |
| | | emergencies. Accordingly, EFSP | | | |
| | | funding is open to all | | | |
| | | organizations helping hungry and | | | |
| | | homeless people, as well as | | | |
| | | organizations that support those | | | |
| | | at risk of becoming hungry or | | | |
| | | homeless due to economic | | | |
| | | hardships. | | | |
| | | ' | | | |
| | | A national board, chaired by | | | |
| | | FEMA, with representatives from | | | |
| | | American Red Cross; Catholic | | | |
| | | Charities USA; The Jewish | | | |
| | | Federations of North America; | | | |
| | | National Council of the Churches | | | |
| | | of Christ in the USA; The Salvation | | | |
| | | Army; and United Way | | | |
| | | Worldwide, is the sole recipient of | | | |
| | | EFSP funds from FEMA and | | | |
| | | establishes the program's policies, | | | |
| | | procedures, and guidelines. | | | |
| | | United Way Worldwide also serves | | | |
| | | as the National Board's | | | |

Secretariat and Fiscal Agent, administering the program on a day-to-day basis.

The National Board provides EFSP funds to local jurisdictions (counties or cities) based on an allocation formula using the most recent national population, unemployment, and poverty statistics. Those jurisdictions that qualify for an allocation must each convene a local board comprised of representatives at the local level of the same organizations as those on the national board; a local government official must serve in place of the FEMA representative. Each local board must have a Native American representative if the jurisdiction is located within or encompasses a federally recognized Native American reservation, and each local board must have a representative who is homeless, formerly homeless, or a former recipient of program services. Additionally, the national board encourages organizations representing or serving the special emphasis groups named in the McKinney-Vento Homeless Assistance Act be included on local boards.

| Supportive Services for Veteran Families (SSVF) – FY 2024 Awards | Knowledge and Education for Your Success, Inc. (KEYS) United States Veterans Initiative Lighthouse Social Service Centers | For very low-income Veterans, SSVF provides case management and supportive services to prevent the imminent loss of a Veteran's home or identify a new, more suitable housing situation for the individual and his or her family; or to rapidly re-house Veterans and their families who are homeless and might remain homeless without this assistance. | 1. 1,305,678 2. \$7,334,734 (provides services to multiple counties including L.A., Orange, Riverside, and San Bernardino) 3. \$2,236,113 (provides services to both Riverside and San Bernardino Counties) | Provide RRH to Veteran families. | Awarded in 2023 for 2024, two years of funding with potential renewals. |
|--|---|--|---|-------------------------------------|---|
| HUD Veteran Affairs Supportive Housing Voucher Program (HUD-VASH) | 1. Housing Authority of the County of San Bernardino | he HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines HUD's Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). | HUD-VASH voucher payment standards (VPS) vary dependent on rental cost and the VPS per bedroom size. | 629 - Voucher total awards | Ongoing. |
| San Bernardino County Family Stabilization Program (FSP) | Lighthouse Social Service Centers | | | | |

| Veteran Affairs Health Care for Homeless Veterans Homeless Provider Grant Per Diem Program (GPD) | Avector Community Group, Inc. Help for Future Leaders, Inc. Life Community Development Lighthouse Social Service Centers St. Annes Retirement Community | VA's Grant and Per Diem (GPD) Program is offered annually (as funding permits) by the Department of Veterans Affairs to fund community agencies providing services to Veterans experiencing homelessness. The purpose of the transitional housing component of the program is to promote the development and provision of supportive housing and services with the goal of helping homeless Veterans achieve residential stability, increase their skill levels and/or income, and obtain greater self-determination. Additionally, the GPD Program offers Case Management grants to support housing retention for Veterans who were previously homeless and are transitioning to permanent housing. | Operational costs, including salaries, may be funded by the per diem component. For supportive housing, the maximum amount payable under the per diem is \$68.64 per day per Veteran housed. Veterans in supportive housing may be asked to pay rent if it does not exceed 30% of the Veteran's monthly-adjusted income. | GPD Veteran beds and minor dependents: 1. 39 & 6 2. 15 & 0 3. 10 & 4 4. 12 & 0 5. 8 & 0 | Annual funding per response to notice of funding opportunity. |
|--|---|--|--|--|---|
| HUD Housing Opportunities for Persons with AIDS (HOPWA) | 1. Foothill AIDS Project | HOPWA funds may be used for housing projects, short-term rental assistance, mortgage payments, utility payments, counseling, clinic-based health care, home care, and program administration. The City of Riverside subcontracts with the Housing Authority of the County of Riverside (HACR) and Foothill AIDS Project to serve as Project Sponsors and facilitate HOPWA activities throughout the region. | \$1,679,362.56 (Riverside HOPWA 2022; \$2,250,000 in Competitive HOPWA for 2021 | Housing and services. | Annual formula allocation to the City of Riverside. |

2.6 Plan to Connect People Experiencing Homelessness to All Eligible Benefit Programs

- 1. Explain how the region is connecting, or will connect, individuals to wrap-around services from all eligible federal, state, and local benefit programs, including, but not limited to, housing and homelessness services and supports that are integrated with the broader social services systems and supports. Benefit Programs include, but are not limited to:
 - CalWORKs
 - CalFresh
 - Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy
 - In-home supportive services
 - Adult protective services
 - Child welfare
 - Child care
 - Medi-Cal benefits through Managed Care Plans

Guidance

All of the above benefit programs **must** be included and fully explained in the table. In addition to these benefit programs, participating jurisdictions should add other benefit programs that provide wrap-around services in the region.

To add additional benefit programs, add rows to the bottom of the table.

Definitions:

- Connection Strategy/ies means methods and actions that support client access and/or enrollment in eligible benefit programs. This may be a method or action that supports connection between a benefit program and clients, between benefits programs, and/or between benefits programs and the homeless services system, so long as the method or action supports client access and/or enrollment in the eligible benefit program.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the metric. This can be

Benefit Programs

| Benefit Program | Connection Strategy/ies | Lead Entity | Collaborating Entity/ies |
|-----------------|-------------------------|-------------|--------------------------|
| | | | |

| CalWORKs | The CalWORKs connection strategy was designed to identify households at risk by reviewing risk factors associated with homelessness and matching those households with access to appropriate mainstream services. The current strategy includes coordination with the local Temporary Assistance for Needy Families program (known in San Bernardino County as the Transitional Assistance Department (TAD), and the CES and CoC/ESG homeless service agencies that are funded to provide homeless prevention services. TAD implements CalWORKs to provide housing, food, utilities, medical care to eligible families, while simultaneously providing on the job training and work experience to the head of household. Many homeless service agencies in the region employ CalWORKs recipients as part of their nonprofit services. | San Bernardino County Transitional Assistance Department | The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
|----------|---|---|---|
| CalFresh | The CalFresh connection strategy was designed to identify households at risk by reviewing risk factors associated with food insecurity and matching those households with access to appropriate mainstream services. TAD implements CalFresh to provide food to eligible families. The current strategy includes coordination with TAD, and the CES and CoC/ESG homeless service agencies to refer to CalFresh, | San Bernardino County Transitional Assistance Department | The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |

| Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy | The region employs two major connection strategies aside from regular referrals through its mainstream services approach. San Bernardino County Office of Homeless Services (OHS), prior to online training services provided in-person SSI/SSDI Outreach, Access, and Recovery (SOAR) trainings to agencies in the Inland Empire. Agencies are now referred to complete the online training through the SOAR Technical Assistance (TA) Center. In addition, the OHS administers the local Housing Disability and Advocacy Program (HDAP) responsible for assisting people experiencing or at risk of homelessness who are likely eligible for disability benefits by providing advocacy for disability benefits as well as housing supports. | Office of Homeless Services | Inland County Legal Services San Bernardino County TAD Inland SoCal United Way 211+ (as the CES lead agency) County of San Bernardino Countywide homeless service agencies |
|--|---|--------------------------------|--|
| In-home supportive services | The Human Services Section of San Bernardino County oversees the In-Home Supportive Services (IHSS) department which offers in-home assistance to eligible aged, blind, and disabled individuals as an alternative to out-of-home care and enables recipients to remain safely in their own homes. IHSS has numerous connection strategies developed to assist providers and recipients with care delivery services. The IHSS Public Authority assists In-Home Caregivers with connections to training resources for caregivers (i.e., CPR, bedrest training, AED, nutrition, fall prevention, etc.), connections to the Department of Aging and Adult Services (DAAS), the local Community Action Partnership provider, and to the local continuum of care for outreach, prevention, and housing activities. | San Bernardino County IHSS | San Bernardino County DAAS and Adult Protective Services San Bernardino County Children and Adult Services Training partners (i.e., American Red Cross, Arrowhead Regional Medical Center, San Bernardino Community Hospital, etc.) Senior Housing Provider Agencies The local Continuum of Care |

| Adult protective services | The local DAAS Adult Protective Services administers the local Home Safe program that supports the safety and housing stability of individuals who are experiencing, or at imminent risk of experiencing, homelessness due to elder or dependent adult abuse, neglect, self-neglect, or financial exploitation by providing housing-related assistance as part of an evidence-based connection strategy for homeless assistance and prevention. As part of the Home Safe program, DAAS is active in the Continuum of Care and refers clients through the CES for additional resources and connections to care. | San Bernardino County Department of Aging and Adult Services | The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
|---------------------------|--|--|--|
| Child welfare | There is exists several connection strategies by the San Bernardino County Children and Family Services Department (CFS), the local child welfare provider for the region. CFS is an active member of the Continuum of Care (CoC) and participates with the local public housing authority and the Office of Homeless Services, on behalf of the CoC, to administer the local family unification program (FUP) for homeless assistance to foster youth aging out of the system. CFS also administers HHAP funding to promote foster youth success in education, workforce development and access to permanent housing along with the Department of Behavioral Health and Probation. All CoC funded recipients are required to provide eligible transitional aged youth with referrals and connection to CFS. | San Bernardino County CFS | Housing Authority of the County of San Bernardino San Bernardino County Department of Behavioral Health (DBH) San Bernardino County Probation The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |

| Childcare | The CoC has several connection strategies in place for childcare. Providing connections to childcare fulfills one of HUD's requirements for connection to mainstream services. By partnering with CalWORKs, CoC providers and County departments can refer eligible individuals to TAD for reimbursement of most or all of their childcare expenses for children from birth to 12 years old when the family meets program requirements. This includes finding a provider through services through Pomona Unified School District for West Valley placements and the Child Care Resource Center for all other locations. Many of the CoC funded agencies also pay for childcare services for their clients. | San Bernardino County TAD CoC funded agencies | Pomona Unified School District Child Development Program Child Care Resource Center The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
|--|--|---|---|
| Medi-Cal benefits through Managed Care Plans | Multiple connection strategies have been implemented within recent years by the local Medi-Cal managed care plan organization within the Inland Empire Region. These are part of a large collaboration with many County and nonprofit partners throughout the region. These include working with outreach teams to encourage Medi-Cal enrollment, Cal AIM programs, housing and homelessness incentive program, and other housing connection programs through various nonprofits throughout the Inland Empire. | San Bernardino County Transitional Assistance Department | Inland Empire Health Plan and Molina Healthcare The Continuum of Care (CoC) Inland SoCal United Way 211+ (as the coordinated entry system [CES] lead agency) County of San Bernardino Countywide homeless service agencies |
| [other] | | | |
| [other] | | | |

2.7 Memorandum of Understanding

- 1. Upload the Region's Memorandum of Understanding (MOU).
 - a. Optional: upload any additional supporting documentation the region would like to provide.

Guidance

A Memorandum of Understanding (MOU) must be submitted along with the application. This MOU must reflect the actions in the Regionally Coordinated Homelessness Action Plan submitted under this application, be signed by each participating eligible applicant, and commit each signatory to participate in and comply with the Regionally Coordinated Homelessness Action Plan. Smaller cities that choose to participate in the Regionally Coordinated Homelessness Action Plan may also be signatories to this MOU.

2.8 Application Development Process Certification

1. Provide the dates of the three public meetings that were conducted with stakeholders before the Regionally Coordinated Homelessness Action Plan was completed.

Guidance

No less than three public meetings must be held for each Regionally Coordinated Homelessness Action Plan. Applicants should retain documentation of the meetings in alignment with Cal ICH's records retention requirement outlined in the NOFA.

To add additional meetings, add rows to the bottom of the table.

| Meeting | Date |
|---------|-------------------|
| 1 | February 20, 2024 |
| 2 | February 21, 2024 |
| 3 | February 22, 2024 |

2. Describe how specific stakeholder groups were invited and encouraged to engage in the public stakeholder process.

Guidance

A description is required for each stakeholder group for each Regionally Coordinated Homelessness Action Plan. Applicants should retain documentation of these efforts in alignment with Cal ICH's records retention requirement outlined in the NOFA.

Stakeholders

Description of how Stakeholders were invited and encouraged to engage in the public stakeholder process

| People with lived experience of homelessness | The Administrative Entity and the Chair and Vice-Chair of the governing body of the CoC reached out, invited, and encouraged several people with lived experience to participate in the stakeholder process. Despite efforts to encourage participation, only one TAY Youth with lived experience participated in the process. |
|--|---|
| Youth with lived experience of homelessness | Effort was made to reach out to the local Homeless Youth Advisory Board to encourage participation in the development of the local action plan. One youth from the YAB participated in the planning and development of the Regionally Coordinated Homeless Action Plan. |
| Persons of populations overrepresented in homelessness | The Administrative Entity from direction of the CoC leadership reached out to both the Faith Advisory Council for Community Transformation (FACCT) and the local Inland Empire African American Concerned Churches. A representative from FACCT attended the sessions. (FACCT) is an organization comprised of a core group of faith and community leaders creating a culture of collective impact through motivating, mentoring, and mobilizing the capacity of religious, community and government stakeholders in San Bernardino County and the greater Inland Empire region of Southern California with a focus on equity and outreach to disadvantaged communities, particularly persons of color. |

| Local department leaders and staff of qualifying small jurisdictions, including child welfare, health care, behavioral health, justice, and education system leaders | A targeted effort was made by the Administrative Entity to engage and encourage the following agencies to participate. Communication was through emails, phone calls, and in-person engagement. The following agencies participated in the planning and developmental process: • Various healthcare agencies, such as the local Medi-Cal managed care provider, the Inland Empire Health Plan, the Pair Team a local healthcare provider agency, and a representative from Healthcare in Action. • Representatives from the San Bernardino County Children and Family Services Department. • Representatives from the San Bernardino County Department of Behavioral Health. • Law enforcement representatives; the Sheriff's Department and Probation. • A representative from the local County Department of Aging and Adult Services participated at each session. • Representatives from the San Bernardino County Superintendent of School Homeless School Liaison program. • Representatives from the local Transitional Assistance Department which primarily oversee the CalFresh, CalWORKs and Medi-Cal programs. |
|--|---|
| Homeless service and housing providers working in that region | Upon direction from CoC leadership, several community-based organizations and faith-based organizations were invited to participate in the Action Plan development process. These agencies were selected by the CoC for their successful efforts in engaging and providing serves to individuals and families with lived experience. |
| Each Medi-Cal Managed Care Plan contracted with the State Department of Health Care Services in the region | As mentioned previously, the Inland Empire Health Plan, as one of the Medi-Cal managed care plans, was invited to participate in the process. Also, Molina Healthcare, the other managed care plan organization was invited and encouraged to participate in the planning development sessions. |

| Street medicine providers and other providers directly serving | |
|--|--|
| people experiencing homelessness or at risk of homelessness | |

To support the larger Inland Empire region, the local CoC and County reached out to Riverside County staff to help understand the roles and actions steps of our region through our sister county. In addition, several representatives from local elected officials attended the public sessions to incorporate input from a larger political perspective to help drive the region based on the needs of the voters. A local street medicine provider Health Care in Action participated in the public sessions. Health Care in Action provided services to patients experiencing homelessness through an innovative street medicine approach in partnership with various health plans and hospitals.

3. Certify under penalty of perjury that all participating eligible applicants met the statutory public meeting process requirements in developing the Regionally Coordinated Homelessness Action Plan.



560 East Hospitality Lane, Suite 200 • San Bernardino, CA 92415-0044 Phone: (909) 501-0610 • Fax: (909) 501-0622

Email: homelessrfp@hss.sbcounty.gov • Website: http://www.sbcounty.gov/sbchp

Homeless, Housing Assistance and Prevention Round 5 (HHAP-5) Application Overview

Date March 20, 2024

Presenter Marcus Dillard

Announcements

The table below lists the announcements for today's meeting.

Announcements

The Office of Homeless Services (OHS) on behalf of the County conducted the public stakeholder process to complete the Regionally Coordinated Homelessness Action Plan as required by the State. This process was accomplished by performing the following:

- Hosting three public meetings with stakeholders.
 - Held on 2/20/24, 2/21/24, and 2/22/24.
 - Sign-in sheets, agendas, and PowerPoints attached for reference.
- Encouraging stakeholders to engage through the following:
 - Recommendations received from the ICH Chair Pastor Jessica Alexander,
 - Selections made by the Continuum of Care (CoC),
 - Contacting the local Homeless Youth Advisory Board, and
 - Reaching out to Riverside County staff to support the larger Inland Empire region.

Note: Communication was done through emails, phone calls, and in-person engagement.

- Obtaining feedback from stakeholders for the following:
 - System Performance Measures and Improvement Plan,
 - Equity Improvement Plan, and
 - Plan to Reduce the Number of People Experiencing Homelessness Upon Exiting an Institutional Setting.

SBC San Bernardino County HOMELESS PARTNERSHIP

Desert Regional Steering Committee

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The following information pertains to stakeholders who attended the public meetings:

- 16th St. Seventh Day Adventist Wade Forde
- Congregations Organized for Prophetic Engagement (COPE) Sonya Gray-Hunn
- Faith Advisory Council for Community Transformation George Lamb
- Family Service Association (FSA) of Redlands Kyra Stewart
- Healthcare in Action Francis Angeles
- Inland Empire Action Plan (IEHP):
 - Julianne Frandsen,
 - Neil Patel, and
 - Elissa Padilla.
- Riverside County (RivCo):
 - Raushanah Walker,
 - Tanya Torno, and
 - Mariel Sarmiento.
- San Bernardino County Department of Aging and Adult Services (DAAS) Roxanne Young
- San Bernardino County Department of Behavioral Health (DBH):
 - Edith Lockerman, and
 - Christina Entz.
- San Bernardino County Board of Supervisors (BOS):
 - Marlandra Johnson, and
 - Rebecca Boydston.
- San Bernardino County Children and Family Services (CFS):
 - Gloria Perez, and
 - Brian Lopez.
- San Bernardino County Department of Public Health (DPH) Britteny Parten
- San Bernardino County Sheriff's Department (SBCSD):
 - Manuel Tristan, and
 - Vicky Whitworth.
- San Bernardino County Superintendent of Schools (SBCSS):
 - Perry Shonie, and
 - Paul Durham.
- San Bernardino County Transitional Assistance Department (TAD) La'shaun McClinton
- The Pair Team Rosalina Guerrero
- Youth Advisory Board/Uplift San Bernardino Ruben Mendoza

The following information pertains to stakeholders who were unable to attend the public meeting, but were encouraged to engage:

- Symba Center
- Time for Change Foundation
- Molina Health Care
- Temple Missionary Baptist Church
- Westside Action Group



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Sign-In Sheet

Homeless Housing, Assistance and Prevention Program Round 5 (HHAP-5) Public Session 1

735 East Carnegie Drive, Suite 150, San Bernardino, CA 92408 (First 5 Commission Conference Center) February 20, 2024

| Name | Agency/Organization | Phone Number | Email |
|-----------------------|--|--------------|------------------------------------|
| Edith Lockerman | DBH | 909-387-7406 | edith.lockerman@hss.sbcounty.gov |
| Kyra Stewart | FSA of Redlands | 909-793-2673 | kyra@redlandsfamilyservice.org |
| Manuel Tristan | SBCSD | 909-387-4535 | hope@sbcsd.org |
| Raushanah Walker | RivCo | 951-203-4035 | rwalker@rivco.org |
| Tanya Torno | RivCo | 442-315-0565 | ttorno@rivco.org |
| Gloria Perez | CFS | 909-388-0237 | Gloria.perez@hss.sbcounty.gov |
| Christina (Tina) Entz | DBH | 909-601-2694 | centz@dbh.sbcounty.gov |
| Brian Lopez | CFS | 909-601-2694 | Brian.lopez@hss.sbcounty.gov |
| Rosalina Guerrero | The Pair Team | 623-800-3494 | <u>rosalina@pairteam.com</u> |
| Francis Angeles | Healthcare in Action | 213-866-9268 | fangeles@healthcareinaction.org |
| Mariel Sarmiento | RivCo | 213-454-2787 | msarmiento@rivco.org |
| La'Shaun McClinton | TAD | 909-386-9702 | Lashaun.mcclinton@hss.sbcounty.gov |
| Vicky Whitworth | SBCSD | 909-387-0623 | hope@sbcsd.org |
| Wade Forde | 16th St. Seventh Day Adventist | 909-633-3458 | forde@me.com |
| Perry Shonie | SBCSS | 909-386-2914 | shonie.perry@sbcss.net |
| George Lamb | Faith Advisory Council for Community Transformation | | georgelamb@faithacct.org |
| Sonya Gray-Hunn | COPE | 909-641-5724 | sghunn@copesite.org |
| Roxanne Young | DAAS | 760-617-2023 | Roxanne.young@hss.gov |



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Sign-In Sheet

Homeless Housing, Assistance and Prevention Program Round 5 (HHAP-5) Public Session 2

735 East Carnegie Drive, Suite 150, San Bernardino, CA 92408 (First 5 Commission Conference Center) February 21, 2024

| Name | Agency/Organization | Phone Number | Email |
|-----------------------|--------------------------------------|--------------|------------------------------------|
| Francis Angeles | Healthcare in Action | 213-866-9268 | fangeles@healthcareinaction.org |
| Kyra Stewart | FSA of Redlands | 909-793-2673 | kyra@redlandsfamilyservice.org |
| Paul Durham | SBCSS | 909-386-2715 | paul.durham@sbcss.net |
| Edith Lockerman | DBH | 909-387-7406 | edith.lockerman@hss.sbcounty.gov |
| Julianne Frandsen | IEHP | 909-296-2646 | frandsen-j@iehp.org |
| Rosalina Guerrero | The Pair Team | 623-800-3494 | rosalina@pairteam.com |
| Gloria Perez | CFS | 909-388-0237 | gloria.perez@hss.sbcounty.gov |
| Brian Lopez | CFS | 909-601-2694 | brian.lopez@hss.sbcounty.gov |
| Roxanne Young | DAAS | 760-617-2023 | roxanne.young@hss.gov |
| Marlandra Johnson | BOS 5 th | 909-387-4099 | marlandra.johnson@bos.sbcounty.gov |
| La'Shaun McClinton | TAD | 909-386-9702 | lashaun.mcclinton@hss.sbcounty.gov |
| Christina (Tina) Entz | DBH | 909-601-2694 | centz@dbh.sbcounty.gov |
| Wade Forde | 16th St. Seventh Day Adventist | 909-633-3458 | forde@me.com |
| Vicky Whitworth | SBCSD | 909-387-0623 | hope@sbcsd.org |
| Manuel Tristan | SBCSD | 909-387-4535 | hope@sbcsd.org |
| George Lamb | Faith Advisory Council for Community | | georgelamb@faithacct.org |
| | Transformation | 000 050 5400 | |
| Ruben Mendoza | Youth Advisory Board/Uplift SB | 909-258-5120 | ruben.mendoza@makinghope.org |
| Neil Patel | IEHP | 626-827-0992 | neil.patel@iehp.org |



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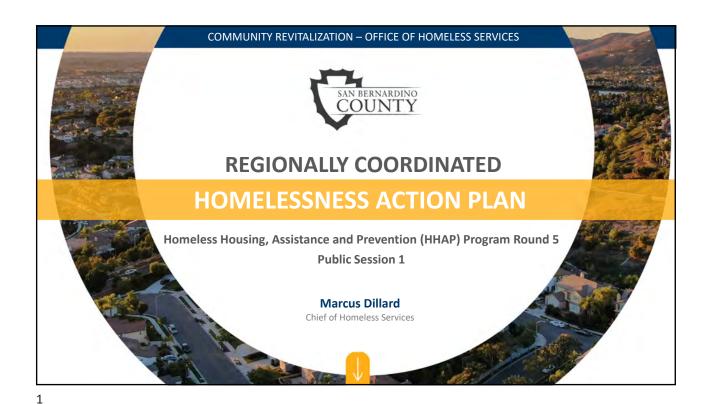
Email: homelessrfp@hss.sbcounty.gov • Website: http://www.sbcounty.gov/sbchp

Sign-In Sheet

Homeless Housing, Assistance and Prevention Program Round 5 (HHAP-5) Public Session 3

735 East Carnegie Drive, Suite 150, San Bernardino, CA 92408 (First 5 Commission Conference Center) February 2, 2024

| Name | Agency/Organization | Phone Number | Email |
|-----------------------|--------------------------------------|--------------|------------------------------------|
| Julianne Frandsen | IEHP | 909-296-2646 | frandsen-j@iehp.org |
| Elissa Padilla | IEHP | 909-727-0410 | Padilla-e2@iehp.org |
| Francis Angeles | Healthcare in Action | 213-866-9268 | fangeles@healthcareinaction.org |
| Edith Lockerman | DBH | 909-387-7406 | edith.lockerman@hss.sbcounty.gov |
| Rebecca Boydson | BOS | | Rebecca.boydson@bos.sbcounty.gov |
| Paul Durham | SBCSS | 909-386-2715 | paul.durham@sbcss.net |
| Roxanne Young | DAAS | 760-617-2023 | roxanne.young@hss.gov |
| Christina (Tina) Entz | DBH | 909-601-2694 | centz@dbh.sbcounty.gov |
| La'Shaun McClinton | TAD | 909-386-9702 | lashaun.mcclinton@hss.sbcounty.gov |
| Wade Forde | 16th St. Seventh Day Adventist | 909-633-3458 | forde@me.com |
| Vicky Whitworth | SBCSD | 909-387-0623 | hope@sbcsd.org |
| Britteny Parten | DPH | 909-665-4225 | |
| Rosalina Guerrero | The Pair Team | 623-800-3494 | rosalina@pairteam.com |
| Kyra Stewart | FSA of Redlands | 909-793-2673 | kyra@redlandsfamilyservice.org |
| George Lamb | Faith Advisory Council for Community | | georgelamb@faithacct.org |
| | Transformation | | |
| Ruben Mendoza | Youth Advisory Board/Uplift SB | 909-258-5120 | ruben.mendoza@makinghope.org |



According to statute (AB-1285), to be eligible for a HHAP round 5 base program allocation, a jurisdiction that is not a tribe must apply as part of a region and to be signatory to a regionally coordinated homelessness action plan that must be approved by the California Interagency Council on Homelessness (Cal ICH).

AB-1285 HHAP program and Encampment Resolution Funding

San Bernardino County
Office of Homeless Services

HHAP-5 NEW FEATURE
REGIONAL PLAN DEVELOPMENT

Regional plan accountability:

• Entities crafting the plans are required to hold at least three public meetings before submitting the plans and must invite an array of stakeholders to these meetings, including people with lived experience of homelessness, service providers, Medi-Cal Managed Care Plans, and others.

• Jurisdictions will have 180 days to work together to craft a joint regional plan

• The plan must be submitted with a joint application for HHAP funding

• This regional plan process will replace the HHAP-3 and HHAP-4 goal setting process

• The performance metrics outlined in HHAP 3 and HHAP 4 are being eliminated

• Every big city, county, and CoC will have the ability to keep their HHAP 5 base allocation

San Bernardino County Office of Homeless Services

HHAP-5 REGIONAL PLANS ARE REQUIRED BY

STATUTE TO DO THE FOLLOWING:

- 2.1 Identify roles and responsibilities for each entity within the region, including smaller, non-HHAP grantee jurisdictions that choose to participate in the planning;
- 2.2 Outline recent system performance metrics, including metrics related to racial disparities;
- · 2.3 Describe actions being taken to ensure greater equity in homeless services outcomes;
- 2.4 Describe actions that each region will take to limit inflow into homelessness from institutions such as jails and hospitals;
- · 2.5 Identify all federal, state, and local funds being utilized to meet the performance metrics; and
- 2.6 Describe how each region will leverage an array of state and federal resources to end homelessness and provide sufficient wrap around services.

San Bernardino County
Office of Homeless Services

ELIGIBLE USES AND PERMANENT HOUSING SOLUTIONS

The eligible uses for HHAP-5 have not changed, but have been restructured and grouped for greater transparency:

- 1) permanent housing solutions,
- 2) interim housing solutions, and
- 3) an umbrella category of services for people experiencing unsheltered homelessness, systems improvements and support, and other uses.

Of special note:

Under HHAP 5, a region is required to "demonstrate that the region has dedicated sufficient resources from other sources to long-term permanent housing solutions" before being able to use HHAP to fund new interim solutions (however, this does not apply to the youth set-aside).

5

San Bernardino County

Office of Homeless Services

Continuum of Care and County Identification and Analysis of Specific Roles and Responsibilities

- ecific Roles and Responsibilities
- · Outreach and site coordination
- · Siting and use of available land
- Shelter development
- Interim housing development.
- Development of Permanent housing options see p. 20 in NOFA.
- Coordination and connection to delivery of services to individuals experiencing homelessness or at risk of experiencing homelessness.

#5

Section

San Bernardino County Office of Homeless Services

Most recent performance measures for the Region, which shall include:

Number of people experiencing homelessness.

- Racial and ethnic disparities in who is experiencing homelessness.
- The average length of time people experience homelessness and any racial and ethnic disparities in the average length of time people experience homelessness.
- The percentage of people exiting homelessness into permanent housing.
- The number of people who return to homelessness after exiting homelessness into permanent housing.
- The racial and ethnic disparities of people exiting homelessness into permanent housing.
- The number of people falling into homelessness for the first time and the racial and ethnic disparities of people who are falling into homelessness for the first time.

This includes Key Actions the region intends to take to improve the performance metrics described above.

Section

2.2

San Bernardino County Office of Homeless Services **KEY** In naming the key action steps **ACTIONS** REGION WILL IDENTIFY THE **FOLLOWING:** • The Key Action needed to improve the performance measure.

- Federal, state, and local funding the region intends to use to achieve the action steps and objectives.
- The lead entity and collaborative entities responsible for each key action step.
- Timeframe for implementing key actions.
- Method(s) for measuring action steps and related performance metrics success.

San Bernardino County
Office of Homeless Services

Identify and describe Key Actions the region will take to ensure racial and gender equity

 Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Service Delivery

- Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Housing Placements
- Key Action(s) the Region Will Take to Ensure Racial and Gender Equity in Housing Retention
- Key Action(s) the Region Will Take to Change Procurement or Other Means to Affirm Equitable Access to Housing and Services for Overrepresented Groups Among People Experiencing Homelessness in the Region

Need to include coordinated entry prioritization for place-based encampment resolution in this section.

#8

Section

Section

2.3

9

San Bernardino County
Office of Homeless Services

Key Actions to reduce the # of people experiencing homelessness upon exit from an institution

• Key Action(s) the Region Will Take to Reduce the Number of People Experiencing Homelessness Upon Exiting a Jail

- Key Action(s) the Region Will Take to Reduce the Number of People Experiencing Homelessness Upon Exiting a Prison
- Key Action(s) the Region Will Take to Reduce the Number of People Experiencing Homelessness Upon Exiting a Hospital
- Key Action(s) the Region Will Take to Reduce the Number of People Experiencing Homelessness Upon Exiting Other Institutional Settings (i.e., foster care, behavioral health)

#9

Plan must include the total amount of local, state, and federal available funding

- · The Homekey Program
- No Place Like Home Program
- The Multifamily Housing Program
- The Housing for a Health California Program
- The HHAP Program (multiple years)
- Building Homes and Jobs Act (PLHA)
- The California Emergency Solutions Grants Program
- The National Housing Trust Fund
- HOME Investment Partnerships Act

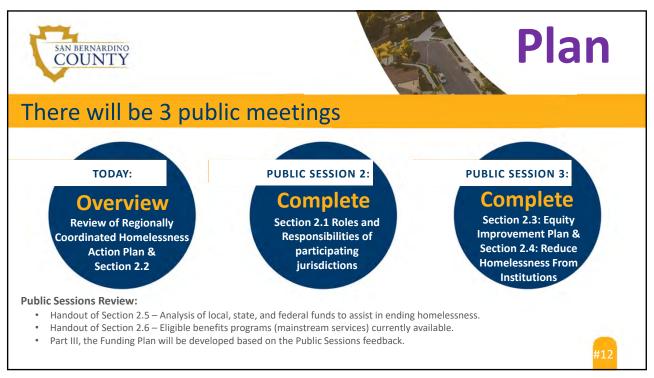


- Parolee or Probation Programs
- Community Care Expansion
- Home Safe Program
- Behavioral Health Bridge Housing
- Continuum of Care
- And additional programs

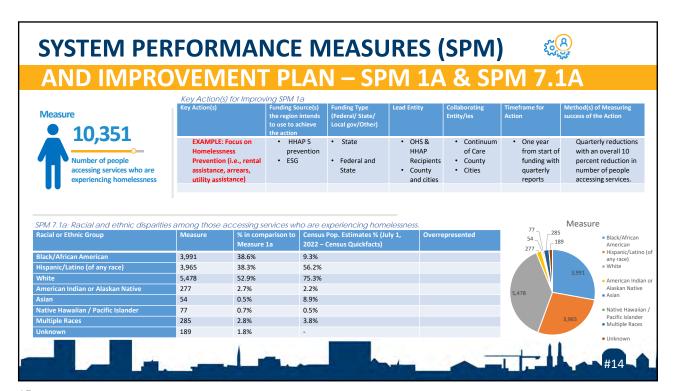
#10

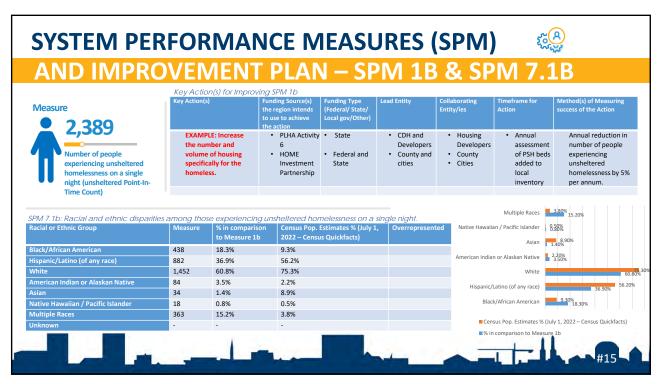
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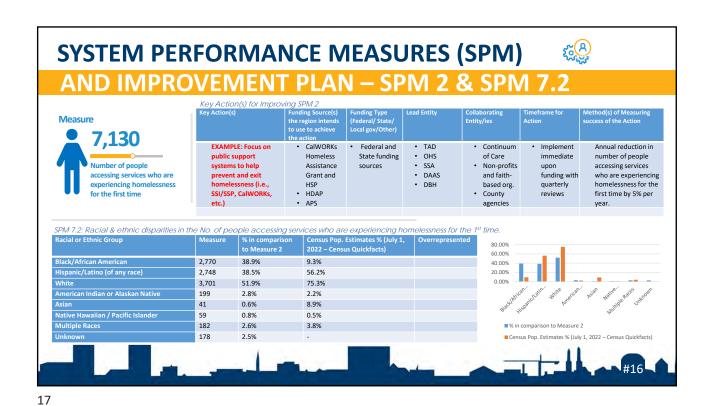
San Bernardino County Office of Homeless Services Plan to connect people experiencing homelessness to all eligible benefits programs Benefit Programs include: • CalWORKS • CalFresh • Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy • In-home supportive services • Adult protective services • Adult protective services • Child welfare • Child care • Medi-Cal benefits through Managed Care Plans



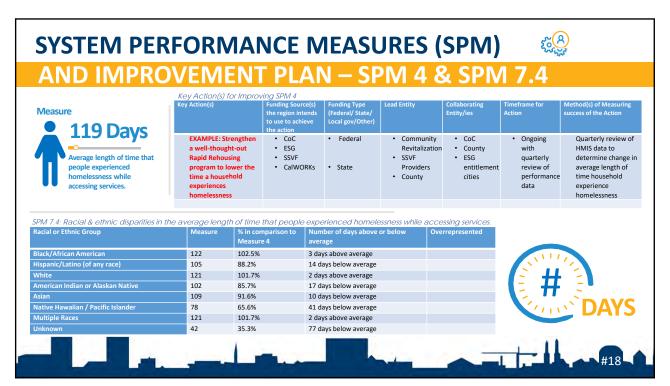


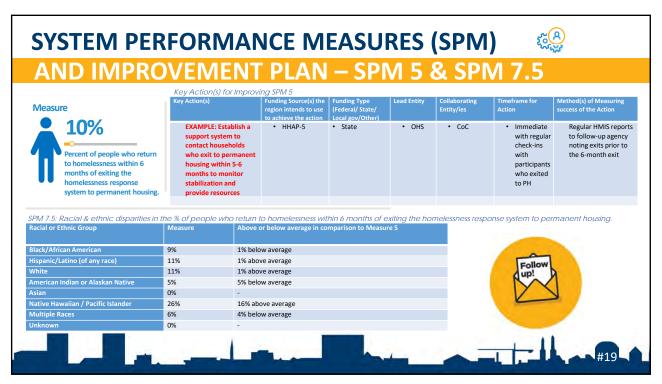


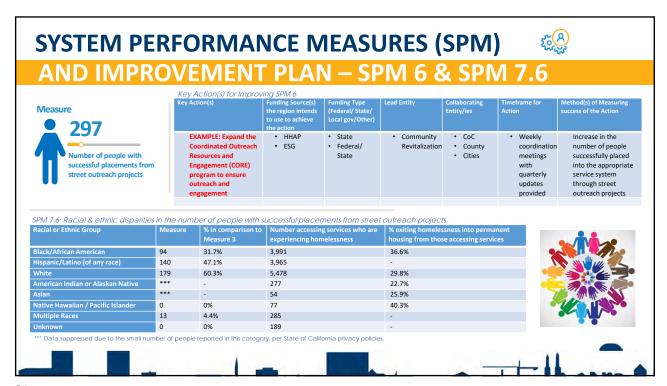


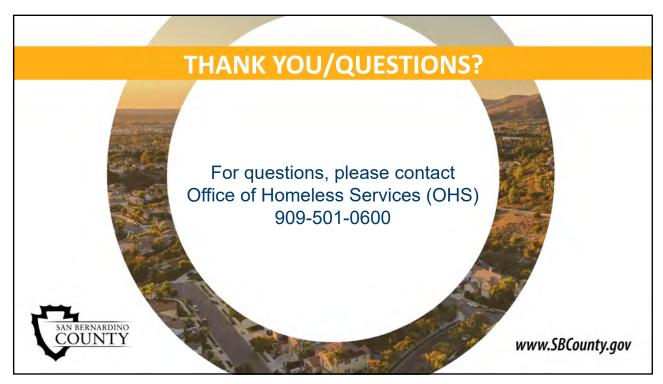


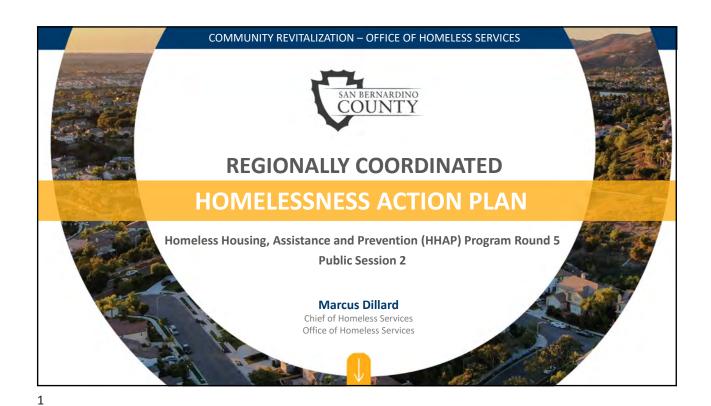
SYSTEM PERFORMANCE MEASURES (SPM) AND IMPROVEMENT PLAN – SPM 3 & SPM Key Action(s) for Improving SPM 3 Measure 3,285 EXAMPLE: Enhance HHAP Community CoC Measurement of data State · Ongoing as long as long-term rental Number of people exiting subsidy programs to CoC Federal County subsidies through the • FUP Cities homelessness into maintain ongoing are needed Homeless permanent housing Management permanent housing Information System SPM 7.3: Racial & ethnic disparities in the No. of people exiting homelessness into permanent housing. Racial or Ethnic Group Black/African American 1,462 44.5% 3,991 36.6% 3,965 1,632 49.7% 5,478 29.8% 63 1.9% 277 0.4% 54 25.9% Native Hawaiian / Pacific Islander 31 0.9% 77 40.3% 285 189 Data point suppressed: when small values are obscured, but could be calculated via subtraction, the next-highest number, which may be >10, is also suppressed, per State of California privacy policies. *** Data suppressed due to the small number of people reported in this category, per State of California privacy policies. #17









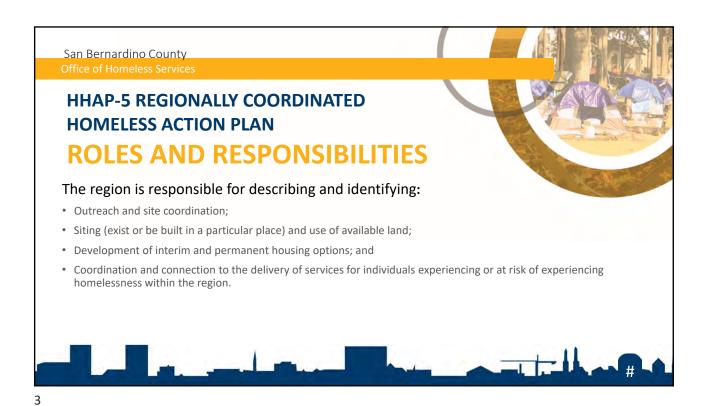


Each jurisdiction must identify and describe their role in the region and describe and explain how all collaborating Eligible Applicants in the region are coordinating in each area.

Participating Jurisdictions' Roles and Responsibilities

SAN BERNARDING COUNTY

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San Bernardino County
Office of Homeless Services

Roles & Responsibilities

Outreach and site coordination seeks to understand how the various parties are coordinating in terms of outreach to people experiencing unsheltered homelessness or living in encampments and how they are jointly coordinating to serve these locations.

This may also include shelter sites and other services that are location based.

For example, one applicant may lead outreach efforts and collaborate with another applicant to connect these individuals to needed services.

Under the Q & A from the State, "Q: If our single county CoC does not include any of the 14 big cities, are the participating jurisdictions for our purposes just the County and the CoC? A: Yes, that is correct."

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JURISDICTIONS' ROLES AND RESPONSIBILITIES

OUTREACH AND SITE COORDINATION

Participating Jurisdictions

Role(s) and Responsibilities in Outreach and Site Coordination

Example: Several CoC homeless provider agencies have also engaged regularly in street outreach activities. Providers conduct routine mobile outreach and client service engagement for homeless individuals and families who are unsheltered. These teams focus on targeted homeless populations, but also provide services to the hardest to reach or service resistant individuals, commonly those with severe service needs.

Example: The HOPE Team is a pro-active approach intended to ultimately reduce calls for service and other resources currently required to deal with the homeless population. A community, client-based philosophy will be used to link the homeless population with resources and service providers throughout the county. The objective is to stop the revolving door of arrest, incarceration, and then release regarding homeless related crimes to stabilize individuals with severe service needs.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to ensure comprehensive outreach and site coordination to individuals experiencing and at-risk of experiencing homelessness in the region.

Example: The CoC and the County are committed to systematically addressing homelessness and access to services sought out by individuals with severe service needs who are homeless due to their mental illness, substance use disorder, disability, and other critical barriers. The Collaborative Applicant of the CoC, the Office of Homeless (OHS) has launched projects to improve, expand, enhance, and augment the local homeless response system with the goal of maximizing and expediting the number of unsheltered individuals assisted out of homelessness. OHS is in the process of developing a Coordinated Outreach Resources and Engagement (CORE) Program consisting of street outreach and engagement teams that would meet frequently to ensure street outreach and engagement is nimble enough to regularly engage homeless individuals in a timely manner by appropriate street outreach teams.

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JURISDICTIONS' ROLES AND RESPONSIBILITIES

LAND USE AND DEVELOPMENT

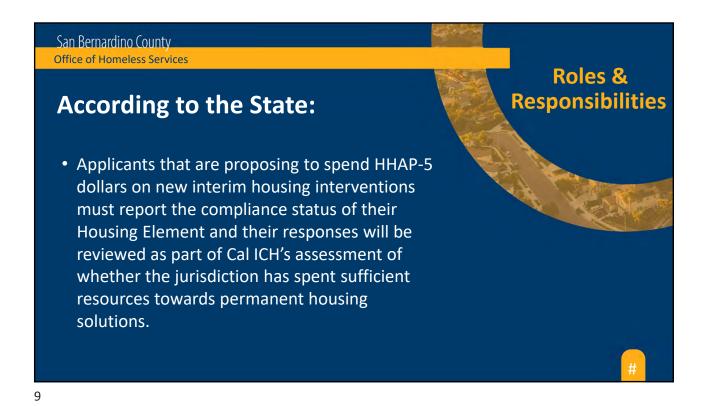
Participating Jurisdictions Role(s) and Responsibilities in land use and development

Continuum of Care Example:

San Bernardino County Example:

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to use and develop available land to address and end homelessness in the region.

Example:



JURISDICTIONS' ROLES AND RESPONSIBILITIES

DEVELOPMENT OF INTERIM & PERMANENT HOUSING OPTIONS

| Participating Jurisdictions | Role(s) and Responsibilities in development of interim and permanent housing options |
|-----------------------------|--|
| Continuum of Care | Example: |
| San Bernardino County | Example: |

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to develop adequate interim and permanent housing options to address and end homelessness in the region.

Example:



JURISDICTIONS' ROLES AND RESPONSIBILITIES

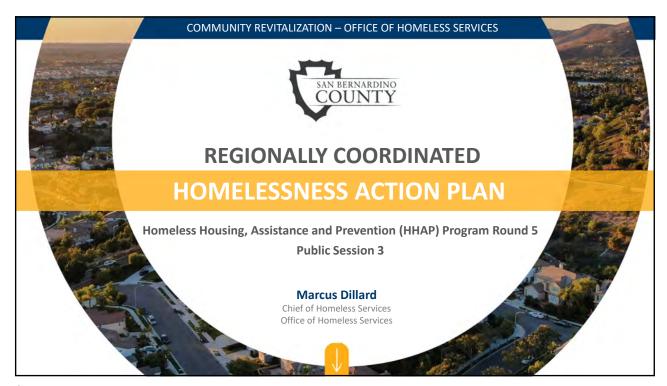
COORDINATION OF & CONNECTION TO SERVICE DELIVERY

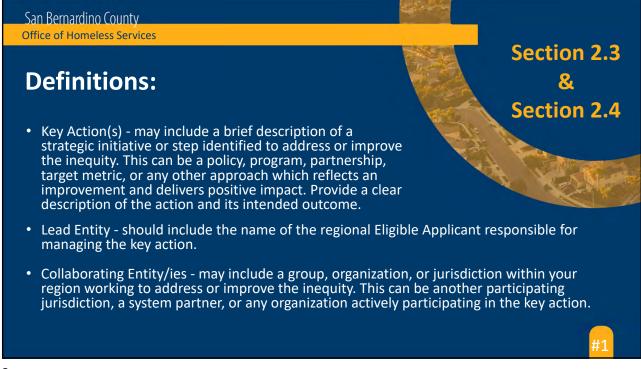
| Participating Jurisdictions | Role(s) and Responsibilities in connection to service delivery |
|-----------------------------|--|
| Continuum of Care | Example: |
| San Bernardino County | Example: |

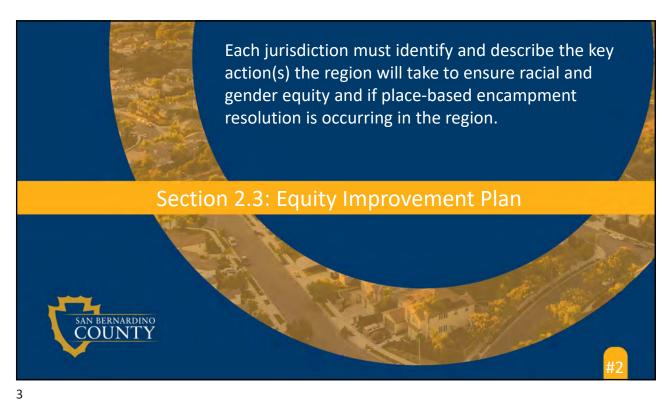
Given the individual roles and responsibilities identified above, describe how all participating jurisdictions are or will begin to coordinate to provide the full array of services, including interim and permanent housing solutions to people experiencing and at-risk of experiencing homelessness in the region

Example:









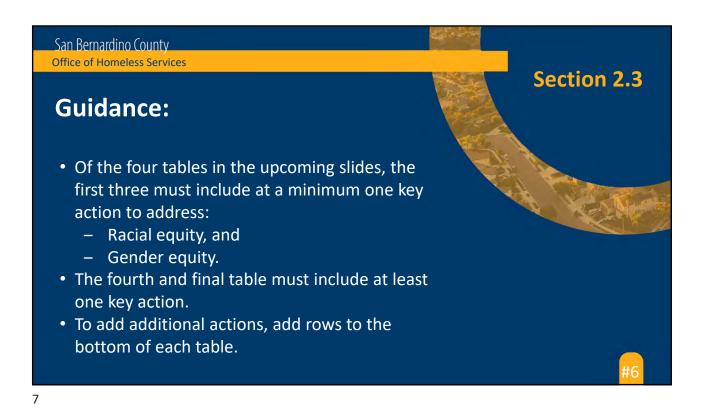
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SECTION 2.3

ENSURING RACIAL AND GENDER EQUITY

Key action(s) the region will take to ensure racial and gender equity in service delivery.

Key Action(s)

Lead Entity

Collaborating Entity/ies

SECTION 2.3 ENSURING RACIAL AND GENDER EQUITY Key action(s) the region will take to ensure racial and gender equity in housing placements. Key Action(s) Lead Entity Collaborating Entity/ies

SECTION 2.3

ENSURING RACIAL AND GENDER EQUITY

Key action(s) the region will take to ensure racial and gender equity in housing retention.

Key Action(s)

Lead Entity

Collaborating Entity/ies

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SECTION 2.3

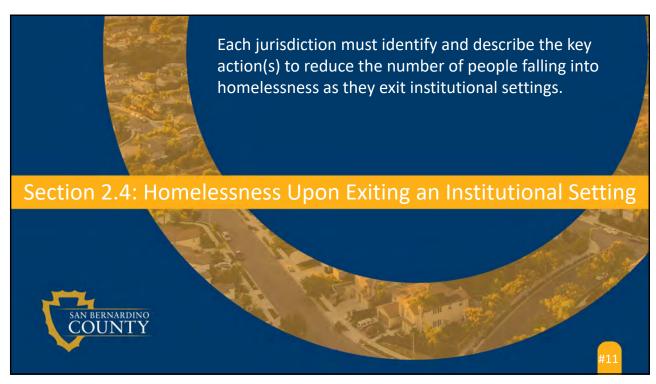
ENSURING RACIAL AND GENDER EQUITY

Key action(s) the region will take to change procurement or other means to affirm equitable access to housing and services for overrepresented groups among people experiencing homelessness in the region.

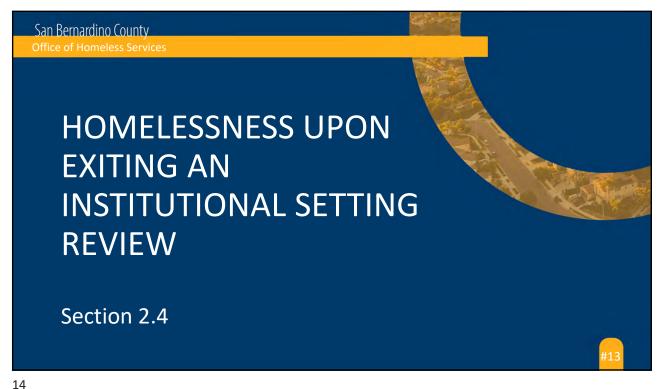
| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|---------------|-------------|--------------------------|
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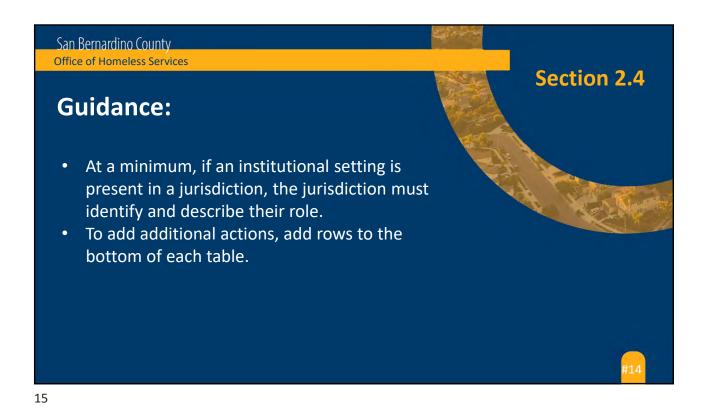
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SECTION 2.4

EXITING INSTITUTIONAL SETTINGS

Key action(s) the region will take to reduce the number of people experiencing homelessness upon exiting a jail.

Key Action(s)

Lead Entity

Collaborating Entity/ies

SECTION 2.4

EXITING INSTITUTIONAL SETTINGS

Key action(s) the region will take to reduce the number of people experiencing homelessness upon exiting a <u>prison</u>.

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|---------------|-------------|--------------------------|
| | | |
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SECTION 2.4

EXITING INSTITUTIONAL SETTINGS

Key action(s) the region will take to reduce the number of people experiencing homelessness upon exiting a <u>hospital</u>.

| Key Action(s) | Lead Entity | Collaborating Entity/ies |
|---------------|-------------|--------------------------|
| | | |
| | | |
| | | |



SECTION 2.4 EXITING INSTITUTIONAL SETTINGS Key action(s) the region will take to reduce the number of people experiencing homelessness upon exiting other institutional settings (such as foster care, behavioral health facilities, etc. as applicable in the region). Institutional Setting Key Action(s) Lead Entity Collaborating Entity/ies

