



**San Bernardino County Homeless Partnership
Provider Network – West Valley Regional Meeting**

Tuesday, June 9, 2015 • 9:00 a.m. to 11:00 a.m.

2-1-1

9624 Hermosa Ave., Rancho Cucamonga, CA 91730

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (5 minutes) C. Approve May 12, 2015 Minutes	Don Smith
UPDATES & INFORMATION ITEMS	PRESENTER
D. Interagency Council on Homelessness E. Homeless Provider Network F. Office of Homeless Services G. Homeless Provider Network Partners H. Other News, Updates and Announcements	Don Smith
PRESENTATION	PRESENTER
I. Establishing a Coordinated Entry System in San Bernardino County	Ron Griffin, United Way 211
DISCUSSION ITEMS	PRESENTER
J. Pathways to Housing in the West Valley Region – Updates	Don Smith
NETWORKING	PRESENTER
K. Who is missing from the HPN West Valley Regional Meetings? L. Case Management Wrap-Around – Client Needs and Challenges	Don Smith
CLOSING	PRESENTER
M. Public Comment	
N. HPN Membership Committee Rountable	
Next Meeting: West Valley Region will next meet on: Tuesday, July 14, 2015 9:00 am – 11:00 am United Way 2-1-1 9624 Hermosa Ave. Rancho Cucamonga, CA 91730	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

May 12, 2015
9:00 A.M. – 11:00 A.M.
United Way ▪ 2-1-1

9624 Hermosa Avenue ▪ Rancho Cucamonga, CA 92324

Minutes Recorded and Transcribed by Betty Schneider, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
<p>Call to Order Welcome and Introductions</p> <p>Approval of March 10, 2015 Minutes</p>	<p>Don Smith</p>	<ul style="list-style-type: none"> • Attendees were welcomed to the meeting and asked to introduce themselves. • Minutes were approved as written.
UPDATES & INFORMATION ITEMS		
<p>Interagency Council on Homelessness (ICH)</p>	<p>Don Smith</p>	<ul style="list-style-type: none"> • There were several participants at the last ICH meeting which was a Strategic Planning Session. The intent was to look at some of the goals that came from the 10-Year Strategy and recalibration, and prioritize some of those goals with the intent to bring stakeholder groups together to start mapping specific action steps to go with the strategies. • ICH approved three letters of support for permanent supportive housing developments for Veterans. Housing Partners I, Inc., is requesting 25 units in Loma Linda, Meta Housing in Loma Linda is requesting 88 units, and Community of Friends is requesting 80 units in Redlands. Developers are asking for HOME funds, Mental Health Services Act (MHSA) funds, and Veterans Affairs Supportive Housing (VASH) voucher support and Section 8. All three will apply for Prop 41 funding. At the March meeting, the Housing Authority of the County of San Bernardino (HACSB) identified criteria for the No Child Left Unsheltered. This is an innovative locally focused program which aims to permanently end the tragedy of unsheltered children in the County of San Bernardino. The guidelines include; a) the person would not have had a lease or occupancy agreement in permanent housing during the 90 days immediately preceding the date of application, b) have experienced persistent instability as measured by two or more moves during a six month period immediately preceding the date of applying, c) can be expected to continue in such status an extended period of time because of chronic disability, chronic physical health or mental health conditions, domestic violence, and d) have two or more barriers to employment. Please contact Becky Murillo at HACSB at 909-890-5308 or the Homeless Outreach line at 909-890-5314. The Board of Supervisors approved fifty vouchers for the HACSB in collaboration with the Department of Alcohol and Drug Services (ADS), who will oversee the issuing of those vouchers. • The ICH Ad Hoc Committee is working to develop written standards as required by the United States Department of Housing and Urban Development (HUD) for various housing interventions in the County of San Bernardino. Standards will be developed for permanent supportive housing, rapid rehousing, and transitional housing. The goal is to establish common standards that all providers will follow, if they are to be funded through any County-based funding sources. This will apply to Continuum of Care (CoC) funding as well. The rapid rehousing component will also apply to Emergency Solutions Grants (ESG) funding. The ICH Ad Hoc committee must provide feedback no later than Thursday, May 21, 2015. Those suggestions will be added to the draft document and will be presented to the ICH Ad Hoc Committee on Tuesday, May 26, 2015. Once the committee approves the draft recommendations, the public will have the opportunity to provide comments. The recommendations will be addressed at the next ICH meeting scheduled on Wednesday, May 27, 2015.

<p>Interagency Council on Homelessness (ICH) cont.</p>	<p>Don Smith</p>	<ul style="list-style-type: none"> • The 2015 Point-In-Time Count Final Report has been released. To access the report, please visit the website at www.sbcounty.gov/dbh/sbchp.
	<p>Tom Hernandez</p>	<ul style="list-style-type: none"> • The Homeless Youth Survey was conducted on April 8, 2015. We will ask Andre to provide us with a report at the next meeting. Tom stated over 300 youth were surveyed. We will be working with various agencies to write up the report. • The Nonprofit Stakeholder Session will be held on Wednesday, May 20, 2015 at the Department of Behavioral Health Administration Building located 303 E. Vanderbilt Way, San Bernardino, CA 92415 (Conference Room 109A and 109B) • With regards to Continuum of Care, the registration notice came out. Some of the questions were with regards to reallocating money. It appears that HUD has the money to fund all the renewals for this upcoming submission. One option this year is to reallocate for coordinated entry. It is a requirement for anyone receiving CoC and ESG funds to participate in the coordinated entry system. We have an opportunity to see if we can fund a regular ongoing coordinated entry system, which is however, up to ICH to determine. The big question is: Are we going to pursue coordinated entry? The CoC received planning money from HUD and is in the process of conducting a planning project, which will be implemented in June. The CoC also purchased thirty more licenses for Client Track to accommodate all the additional requests it has received. In addition, the CoC purchased the System for Vulnerability Index Service Prioritization Determining Assessment (VI-SPDAT) tool to be utilized within the Homeless Management Information System. The pilot project is regional. It will be conducted in certain cities. We are testing the system, we want to see where the gaps are, and then we will present the recommendation to ICH.
<p>New Projects or Opportunities</p>	<p>Janis Rice</p>	<ul style="list-style-type: none"> • The Office of Homeless Services (OH) in collaboration with the City of Upland will host the Upland Project Connect to be held on Wednesday, October 7, 2015 at Memorial Park. More information to follow at a later date. • The City of Upland held a Community Connect in March 2015 with 28 vendors participating and 91 homeless individuals served. The city continues to receive calls from the homeless population seeking services and is referring them to 2-1-1.
	<p>Tom Hernandez</p>	<ul style="list-style-type: none"> • The San Bernardino County Homeless Partnership in conjunction with its collaborative partners will be hosting a Project Connect in Victorville on June 3, 2015, from 10:00 am to 2:00 pm at St. Joan of Arc Catholic Church, 15512 Sixth Street, Victorville, CA. • There will be numerous agencies attending including basic dental screenings. • Molina Healthcare is in the process of planning their annual Care 4 A Healthy I.E. 2015 to be held Friday, August 14, 2015 through Sunday, August 16, 2015 at the National Orange Show, and will offer free services to the community including medical, dental, and eye exams. More information will be posted on the Molina website.
	<p>Dianne Woodcroft</p>	<ul style="list-style-type: none"> • Our office, the Inland County Legal Services (ICLS) is located Rancho Cucamonga. We offer services to all of San Bernardino and Riverside County residents. We have an attorney on staff that helps with medical issues of any type. We assist in civil matters only and do not provide legal advice of any kind.
	<p>Anthony Kabayan</p>	<ul style="list-style-type: none"> • One of our primary concerns is addressing the homeless issue in the city of Upland from a law enforcement standpoint. We want to address the issue in other ways in an effort to get the people the help they need and deserve. Part of the issue is resources as far as staffing is concerned. We are in the process of submitting a grant for additional officers to establish a program like the Homeless Outreach Proactive Enforcement (HOPE) Team. The city needs to know how to access the services to provide the homeless with the necessary resources. Mr. Hernandez suggested calling 211 who can connect the caller to transportation and make sure there is housing for them.

New Projects or Opportunities (cont.)	Anthony Kabayan	<p>Alberto Rivera from US Vets said he will reach out to the HOPE team and see what they track this specific population. US Vets also meets as a group to discuss the Supportive Services for Veterans Families (SSVF) resources in San Bernardino County and is a tracking mechanism that officers can learn how to track.</p>
Pathways to Housing	<p>Don Smith</p> <p>Debra Watkins</p> <p>Don Smith</p>	<ul style="list-style-type: none"> • Supervisor Gonzales announced they will be holding a special study session on housing on Tuesday, July 21, 2015 from 1:00 pm – 3:00 pm at the San Bernardino County Government Building, 385 N. Arrowhead Avenue, San Bernardino, CA (Board Chambers Room) • Was contacted by a non-profit organization in Palm Springs called Boo to Bullying. They had a grant through one of the Indian tribes. The Tribal Chief has decided not to renew lease and as a result all tenants and staff will need to vacate the premises within 30 days. Are there any resources anyone knows of to direct them to? Tom suggested she contact Jill Kowalski with the Department of Public Social Services, Riverside County. • Each month we've looked at different populations. We normally have presentations related to those populations, and discuss Pathways to Housing for those populations. We do have an instrument that we share on Pathways to Housing on the West End. You can request a copy from Don by emailing him at donsmithsolutions@outlook.com. The list provides specific information on what types of housing services agencies are providing in the West Valley Region.
Preventing and Ending Homelessness Among Military Veterans	<p>Rolando Perez, US Vets, Inc. Edwin Broadnax, VA Loma Linda</p> <p>Rolando Perez</p>	<ul style="list-style-type: none"> • Alberto Rivera stated they have five separate programs in San Bernardino and Riverside Counties. The main facility is near March Air Reserve Base MARB. They have three programs on MARB utilizing old barracks. The process for the programs is individuals who are homeless, living on the street and enter into the Veterans in Progress (VIP) Program, our back-to-work component trying to get transitional housing. Some Vets are facing some type of substance abuse issue and are enrolled in our substance track program, similar to a Big Brother Program, which helps them get connected and get sober and clean so we can get them into our back to work program; with regards to our back-to-work program, we have several companies we are working with who are hiring veterans through our agency. Those who complete the program within 90 days are able to transition into one of our other components. On base we offer low income housing at \$290 a month with a roommate. Those who come into the long term supportive housing program are those who travel a lot, are disconnected from families, and who don't require much space. They can stay for as long as they choose and enjoy being around other vets as it keeps them accountable and gives them a sense of family. Most get transitioned out into supportive housing when they are ready. We provide case management services and financial planning. We work with those who have serious legal issues as well as those with minor legal issues. Our third program on base is our CHANCE program. This is permanent supportive housing for chronically homeless and disabled vets who are diagnosed with an ailment that requires some type of care, but not hospice. US Vets provides transportation to and from the hospital and have two scattered sites throughout the County of San Bernardino. The Colton site is for permanent supportive housing and we provide leasing options with some of the local apartment complexes, who offer housing to veterans and their families. We offer 50 slots for our back-to-work program. We have approximately seven individuals in our long term supportive housing program. We provide services to approximately 180 individuals and their families within the program and SSVF allows us to serve another 300. Q: How many households are served? A: Through Permanent Supportive Housing we have about 67 vets and their families • We cover all of Riverside and San Bernardino County SSVF. Our focus is to assist veterans and their families with housing. Our goal is to provide them with case management services, obtain permanent housing and help sustain their new home with either assistance increase in their income, or filing for benefits they are entitled to.

<p>Preventing and Ending Homelessness Among Military Veterans (cont.)</p>	<p>Rolando Perez</p> <p>Edwin Broadnax</p> <p>Kimberly Harwood</p>	<p>Our program is short term up to nine months. The family has to be below the 50% median income for their area. Our focus is to those who are 30% and below and do not have to be chronically homeless to qualify. A dishonorable discharge does qualify for services. The Loma Linda VA provides them with various types of transportation, furnishings, and appliances. We have a housing specialist to assist them in their search for housing.</p> <p>Q: Do you help with Prevention or just Rapid Rehousing? A: We help with both. We have a waiting/priority list for prevention.</p> <ul style="list-style-type: none"> Mr. Broadnax works with VA in conjunction with HUD Veterans Affairs Supportive Housing (VASH) Program. We collaborate with Public Housing Authorities as far as San Bernardino and Riverside Counties to provide veterans with section 8 vouchers. Our goal is to end homelessness among veterans by the end of 2015. We have outreach coordinators that go out into the community and engage with veterans and attempt to link them with healthcare services the VA may provide. Also, if they are homeless, we try to bring them in and for a prescreening to determine eligibility criteria to receive a section 8 voucher. We hold HUD VASH orientations once the veterans fit the criteria and they receive their voucher. We explain the program and what is expected. The program entails intense case management, which is a requirement to be in the program for a least one year, and to meet their goals set forth in collaboration with their case manager. Some of the barriers we are attempting to address is housing inventory. We are attempting to engage partners in the community, such as landlords, and bring them to the VA to hold the landlord Fair. The Fair will be held on Thursday, June 18, 2015 at the Loma Linda VA from 10:00 am -2:00 pm. We will attempt to link veterans with landlords in an effort to expedite the leasing process. They will discuss issues such as; how to be a better tenant, provide information on what is expected from the landlord, and harvesting a partnership with the landlord. They will also be taught what it takes to maintain and keep housing. For the Inland Empire, we have 480 vouchers available this year. That number may rise by the end of the year. If candidates they do not qualify, they are linked to other resources even if they do qualify. <p>Q: What is the number for the Outreach Team? A: 909-825-7084, which is V.A. Ask for VASH Program</p> <p>Q: Do they need to have a disabling condition to qualify? A: No, they have to fit HUD criteria for Chronically Homeless.</p> <p>Q: Do they have to be engaged in services at the VA? A: They do not have to be engaged in services at the VA. All they have to do is come in and get screened. They can call the number provided or walk in, or be referred.</p> <p>Q: Do they have to be involved after they receive the voucher? A: Yes, the voucher comes from HUD, which supports the housing portion. The VA provides the case management to assist the vets with any issues that may have contributed to their homelessness.</p> <p>Q: Does the VA have Housing Navigators? A: Yes, we have two Social Supportive Assistants. When the Vets receive their vouchers, they can go out with the vets to assist in finding housing.</p> <p>Q: Is there a court or legal service to change papers to remove the dishonorable discharge? A: Our Vet Justice Outreach can be reached thru the VA number given. They will have a better answer for that question.</p> <ul style="list-style-type: none"> Does the same thing as US Vets. We refer out when we can't help. We have a flier that lists all the different programs. We serve both Riverside and San Bernardino.
NETWORKING		
<p>Case Management Wrap Around</p>	<p>Tom Hernandez</p>	<ul style="list-style-type: none"> With regards to the 1,000 Homes campaign, we weren't part of the 25 cities initiative. The city of San Bernardino was recognized by National Alliance to End Homelessness as one of the cities that managed to drop its veteran homelessness by over 50%. Now the city has their access center. Lighthouse Social Service Centers also work with clients in the Full Service Partnership (FSP) program. We are able

Case Management Wrap Around	<p>Kimberly Harwood</p> <p>Gary Madden Tom Hernandez</p> <p>Don Smith</p>	<p>serve 66 clients and are now at 60. We are coming into a problem where we require our clients to have a housing tracker, where they also participate in looking for housing. A lot of them don't have transportation. The Housing Navigators are the ones who provide transportation. The clients are not turning in their trackers, or they don't know how to fill them out. We will be hosting a workshop to provide instructions on how to complete the, however there is fee to process which creates a barrier for the individual. If you work with the landlord, let them know you can put it on the back end of the deposit and they will try to work with you. Regarding people with extremely low income that receive assistance through CalWorks, you might want to house two people who each have an income of \$531, introduce them to possibly roommate with each other.</p> <ul style="list-style-type: none"> In order to facilitate improved communications with landlords, the Partnership is looking to develop a "good tenant" training program that landlords would recognize countywide. Tom mentioned that we would need to approach organizations such as Inland Fair Housing Mediation Board, the Apartment Association, and Housing Authority for this input and potential buy-in. If people can go through the program and get the certificate saying yes, they've gone and are a good tenant, it may help landlords accept it. Don suggested we put it on the table and present it to the ICH. We have a group on the West End that is made up of several providers and several congregations who are coming together under the Banner of Bridges to Home. One of the things we're looking at is Collaborative Tenant Education and Collaborative Connection with landlords in the region. There is a new resource in this region from Impact SoCal. It's a Homeless Prevention Rapid Rehousing Project, with very limited resources. In the first two months it helped twelve households with less than \$8,000. It is targeted to the Rancho Cucamonga and Upland areas. It is all private funding. It is set up on RAZOO which is an online fundraising service. When they put up profiles of households that have been assisted, that money comes back in donations within a couple days to cover what was funded. No government money is involved. For more information on this project please visit their at www.impactsoocal.com. Debra Watkins mentioned RAZOO is a crowd funding platform. It is specifically designed for nonprofit organizations.
INFORMATION ITEMS		
Adjournment		Being no further business to discuss, the meeting was adjourned.
Next Meeting		The West Valley Region will next meet June 9, 2015 from 9:00 am – 11:00 am at United Way 2-1-1 located at 9624 Hermosa Ave., Rancho Cucamonga, CA 91730

May 12, 2015 ATTENDEES:

ABRAM	KAREN	Inland Valley Recovery	909-622-3806	
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