



**San Bernardino County Homeless Partnership  
 Provider Network – West Valley Regional Meeting  
 Tuesday, March 10, 2015 • 9:00 a.m. to 11:00 a.m.  
 2-1-1  
 9624 Hermosa Ave., Rancho Cucamonga, CA 91730**

**AGENDA**

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (5 minutes) C. Approve correction to November 18, 2014 Minutes (5 minutes) D. Approve February 10, 2015 Minutes	Don Smith
UPDATES & INFORMATION ITEMS	PRESENTER
E. Interagency Council on Homelessness F. Homeless Provider Network G. Office of Homeless Services H. Homeless Provider Network Partners I. Other News, Updates and Announcements	Don Smith
PRESENTATION	PRESENTER
J. Opportunities and Options for Permanent Supportive Housing in San Bernardino County	Doug Fazekas
DISCUSSION ITEMS	PRESENTER
K. Pathways to Housing in the West Valley Region – Chronically Homeless	Don Smith
NETWORKING	PRESENTER
L. Who is missing from the HPN West Valley Regional Meetings? M. Case Management Wrap-Around – Client Needs and Challenges	Don Smith
Next Meeting: West Valley Region will next meet on: Tuesday, April 14, 2015 9:00 am – 11:00 am United Way 2-1-1 9624 Hermosa Ave. Rancho Cucamonga, CA 91730	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

***Mission Statement***

***The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.***

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, 1<sup>ST</sup> FLOOR SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E. VANDERBILT WAY, 1<sup>ST</sup> FLOOR SAN BERNARDINO, SAN BERNARDINO, CA 92415 OR BY EMAIL: [HOMELESSRFP@HSS.SBCOUNTY.GOV](mailto:HOMELESSRFP@HSS.SBCOUNTY.GOV).

# Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

February 10, 2015  
9:00 A.M. – 11:00 A.M.  
United Way ▪ 2-1-1

9624 Hermosa Avenue ▪ Rancho Cucamonga, CA 92324

Minutes Recorded and Transcribed by Betty Schneider, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
Call to Order Welcome and Introductions	Don Smith	<ul style="list-style-type: none"> <li>Attendees were welcomed to the meeting and asked to introduce themselves.</li> </ul>
Approval of November 18, 2014 and January 13, 2015 Minutes		<ul style="list-style-type: none"> <li>Minutes were approved as written.</li> </ul>
UPDATES & INFORMATION ITEMS		
Interagency Council on Homelessness (ICH)	Don Smith	<ul style="list-style-type: none"> <li>ICH meets the 4<sup>th</sup> Wednesday of the month in San Bernardino. At the last meeting it was announced that the County of San Bernardino was awarded for \$6.9 million in Continuum of Care (CoC) funds from the United States Department of Housing and Urban Development (HUD) for all renewal projects; The Permanent Supportive Housing Bonus were not awarded. There are two General Member-At-Large vacancies on the ICH committee. The deadline to submit applications is Friday, February 27, 2015 at 5:00 pm. For additional information regarding the vacancies please contact the Office of Homeless Services at 909-386-8297 or via email at <a href="mailto:homelessrfp@hss.sbcounty.gov">homelessrfp@hss.sbcounty.gov</a></li> <li>It was announced that we have 65 new HUD Veterans Affairs Supportive Housing (VASH) vouchers for San Bernardino County. In addition, the San Bernardino County CoC was recognized by the National Alliance to End Homelessness for the City of San Bernardino being among twenty cities in the nation to reduce their Veteran homeless population by 50% or more.</li> </ul>
Homeless Provider Network (HPN)		<ul style="list-style-type: none"> <li>The next Quarterly HPN meeting is scheduled for Wednesday, February 18, 2015 from 1:00 pm – 3:00 located at the County of San Bernardino Health Service building, 850 E. Foothill Blvd., Rialto, CA 92376 (Auditorium entrance). Guest speakers will include Kim Savage, Attorney at Law, who will provide information on Senate Bill 2, and Jose Marquez of the Community Foundation serving Riverside and San Bernardino Counties</li> </ul>
Office of Homeless Services (OHS)		<ul style="list-style-type: none"> <li>The Point-in-Time Count was held on Thursday, January 22, 2015 and was a huge success. The final report should be released in May 2015.</li> </ul>
Homeless Provider Network Partners		<ul style="list-style-type: none"> <li>The purpose of these meetings is to focus on housing options and opportunities. Don shared materials from Focus Strategies on “What is a Housing Crisis Resolution System?” as well as tools that will be used by the group to help identify “What are the Pathways to Housing?” in the west valley region. Each Month we will focus on a particular sub-population at these meetings. Our focus today is on families and children.</li> </ul>
News, Updates and Announcements	Bill Carnegie	<ul style="list-style-type: none"> <li>The Bank of America Housing and Community Development grant opens Monday, April 20, 2015 through Friday, May 8, 2015 for local grants. For additional information please visit <a href="http://www.bofa.com">www.bofa.com</a>.</li> </ul>

<p>News, Updates and Announcements (cont.)</p>	<p>Mike Tinker</p>	<ul style="list-style-type: none"> <li>• The next Peer Driven Advisory Coalition meeting is Wednesday, February 18, 2015 from 12:00 pm – 3:00 pm located at the County of San Bernardino Health Services building, 850 E. Foothill Blvd., Rialto, CA 92376 (Conference Room A134). If anyone is interested in receiving a Room and Board Coalition list, please completed the application and send to the Department of Behavioral Health Patient's Rights Program. For additional information please contact Gavina Urena at (909) 421-4657 or via email at <a href="mailto:gurena@dbh.sbcounty.gov">gurena@dbh.sbcounty.gov</a>.</li> </ul>
	<p>Doug Fazekas</p>	<ul style="list-style-type: none"> <li>• The San Bernardino County Sheriff's Department in collaboration with the San Bernardino County Homeless Partnership, Loma Linda University and the Inland Empire Health Plan is hosting the "Proven Practices – Taking it to the Next Level" Conference to be held on Monday, March 23, 2015 from 9:00 am – 5:00 pm located at Loma Linda University, Centennial Complex, 24760 Stewart Street, Loma Linda, CA 93254. This conference will bring leaders from successful programs from around the nation to the Inland Empire and will help local service providers learn methods that are proven to reduce homelessness. Workshops will focus on research, policy practice, and resources that will benefit local programs. This conference will provide the opportunity to network and collaborate on the forefront in San Bernardino County. Speakers will include William Snow, United States Department of Housing and Urban Development (HUD), Joel Roberts, PATH; Susan Price, Long Beach CoC, and Molly Moen, LA Women's Center. For registration information please visit our website at <a href="http://www.sbcounty.gov/dbh/sbchp">http://www.sbcounty.gov/dbh/sbchp</a>.</li> <li>• There is a new bill in Sacramento that will provide taxation income housing credits.</li> <li>• A Notice of Funding Availability (NOFA) was just released by the County for new construction and/or rehab that will focus on veterans. Community Housing &amp; Development, Department of Behavioral Health, and Housing Authority of the County of San Bernardino (HACSB) collaborated on the NOFA for the County. There is roughly \$8 million vested. The Housing Authority will provide vouchers for Section 8 rental subsidies. The rental subsidies would be through the vouchers while Mental Health Services Act (MHSA) funds are for chronic mentally ill or those at risk of homelessness. We are also looking at the transportation component through TAD, which is a State grant as well. We are hoping the new site will be near the Metro link, or a bus line. We would also like to see it located near our Mariposa clinic located in Ontario.</li> </ul>
	<p>Bertha Cuellar</p>	<ul style="list-style-type: none"> <li>• Shared the following resources: a) Info for Internships for youth ages 17-24 with the New Hope Agency, b) Kids Come First Clinic and Western University provide eye exams and glasses from \$5 - \$20, c) Resources for youth ages 18-24, if they've been out of school or work for 90 days, they can help with diploma, job skills, and training, d) Employer listing for Jobs for Felons, e) Free physicals for children up to age 20, f) a flier from Operation GoodWorks for free clothing &amp; shoes for children as well as items for the home.</li> <li>• No Drugs America and the Community Health Action Network (CHAN will host an event Saturday, April 25, 2015 from 10:00 am – 5:00 pm at the Hesperia Civic Plaza Park, 5833 Smoke Tree Street, Hesperia, CA 92345 . For additional information please visit the website at <a href="http://www.nodrugsamerica.org">www.nodrugsamerica.org</a>. The Mexican Consulate will also be there. They will have information for abused wives and husbands who are undocumented and the other partner is documented. They will have a sign up for free immigration paperwork.</li> </ul>
	<p>Doug Story</p>	<ul style="list-style-type: none"> <li>• The City of Upland is hosting a Community Connect on Saturday, March 21, 2015 from 8:00 am – 12:00 pm at Upland Memorial Park 1100 E. Foothill Blvd., CA 91786 The goal is to bring some of the services throughout the county specifically to Memorial Park, where the homeless are.</li> </ul>

PRESENTATION		
<p>CalWORKs Housing Support Program (HSP) and Family Stabilization program</p>	<p>Patty Carson</p>	<ul style="list-style-type: none"> <li>• Starting with the history of Housing Support Program (HSP), an All-County Welfare Directors Letter was issued on July 18, 2014. It came from Senate Bill 855 which provided \$20 million from the State General Fund. Therefore, Counties had to submit an application for allocation. In the beginning it provided housing stability for CalWORKs families. The only eligibility requirement is to be CalWORKs eligible and meet the HSP definition of homeless. Funds were requested for the second half of 2014 in the amount of \$1,075,906. The approval letter was received September 5, 2014.</li> <li>• HSP began January 12, 2015. The Transitional Assistance Department is contracting out the HSP Rapid Rehousing services to a non-profit affiliated with the Housing Authority (HA) of the County of San Bernardino, Knowledge and Education for Your Success (KEYS), who have eight Housing Navigators and are in the process of hiring more staff to accommodate HSP.</li> <li>• The HSP program is similar to the CalWORKs HA program, however, with the HSP program, you have to actually be out of your home to be eligible. The CalWORKs Homeless Assistance (HA) Program, temporary and permanent, is used once in a lifetime, there are some exceptions to that rule.</li> <li>• In August 2014, the County of San Bernardino served approximately 52,000 CalWORKs families. Approximately 900 have self-identified their households as homeless. Of those 900, 89% have received temporary or permanent CalWORKs HA using the temporary or permanent funds. The temporary funds are only 16 consecutive days in a hotel/motel. The CalWORKs HA Program will only provide assistance with the first month's rent and security deposit, which can't be more than two times what the rent is. There are guidelines that the rent cannot exceed 80% of the total monthly income.</li> <li>• We expect to assist 405 families with HSP Rapid Rehousing services beginning January 12, 2015 thru June 30, 2015.</li> <li>• The Housing Navigators from K.E.Y.S. are stationed at various TAD office locations throughout the County since clients are countywide. Some of the duties for the Housing Navigators are to assist eligible families with: locating housing, completing housing applications, providing mediation between landlords and tenants, and providing information and referrals to employment or for free or reduced cost goods and services. It is expected the clients participate in looking for housing for themselves.</li> <li>• The Transitional Assistance Department (TAD) staff determines eligibility for HSP. The staff completes the referral form if the consumer is homeless or has a court-ordered judgment. They then e-mail the form to the appropriate district office making sure to include all the necessary documents.</li> <li>• TAD also offers Rapid Rehousing services through the Family Stabilization Program – working with DBH. It's only for our consumers who are participating in welfare to work activities and dealing with domestic violence, behavioral health issues and/or homelessness. We are just about to enter into Phase II. Starting March 2015, we will be working with Lighthouse Social Services to provide housing navigator services.</li> <li>• Other news from TAD - Effective April 1, 2015, there will be a 5% increase for families on their CalWORKs grant; Children under the age of 16 who don't go to school or who have missed 20 or more days in a school year, will no longer be penalized. The governor is focusing on children and children living in poverty. Parents who go to the School Attendance Review Board and participate with school districts, should not be penalized with the exception of 16 – 18 yr. olds; Drug felons will be put back on CalWORKs and Cal Fresh cases. Please refer to AB 1468 for additional information.</li> </ul>
<p>Questions re: presentation</p>	<p>All Attendees</p>	<ul style="list-style-type: none"> <li>✓ Is Room and Board considered shared housing? A: You have to be very careful with room and board. It depends, in regards to CalFresh, the program is federally funded. Room and Boards are not eligible for the Cal FRESH benefits.</li> </ul>

<p>CalWORKs Housing Support Program (HSP) and Family Stabilization program (cont.)</p>	<p>All Attendees</p>	<ul style="list-style-type: none"> <li>✓ Is 18 years of age, the age of engagement with HSP, or do they have to be 21 years of age? A: 18, as long as they have their own CalWORKs case. We do help minor parents at times once they go through Child Protective Services (CPS) process.</li> <li>✓ Do we have clients in the outlying rural communities of San Bernardino County? A: It's county-wide.</li> <li>✓ With Cal fresh, if you sell drugs, you can't get it? A: No, there is a small population that's eligible for both, depending on possession. We make fraud referrals that check all that. We also track the information by prison match and or fleeing felon reports.</li> <li>✓ Will the HSP funds only cover deposits and first month rents? A: CalWORKs HA does. HSP is available for short term rental subsidies, deposits and last month rents. The HSP program will provide subsidies.</li> <li>✓ Do you have an Advisory Group? A: We had discussed this, but were unsure if this program would continue past June. We are hoping not to rewrite for allocation of funds. We do meet with the housing navigators and we take a report of everything that's going on and then take it to the TAD Admin, HA, and K.E.Y.S.</li> <li>✓ Do you help with gas and electric deposits? A: Yes, any utility except phone and cable.</li> <li>✓ When it comes to property management, dealing with finding suitable housing, are there any guidelines or conditions of the living area? Does it have to have a stove and/or a refrigerator? A: It has to meet the HUD habitability standard. For example, a refrigerator is needed prior to moving in to the unit. Besides K.E.Y.S, there are other agencies we can go to for assistance with these items.</li> <li>✓ If a family has used their emergency homeless housing, would K.E.Y.S. still help them? A: Yes, if they've already used the CalWORKs HA program, then K.E.Y.S. will help them with the temporary homeless assistance portion until they can get them into Rapid Re-Housing.</li> <li>✓ If we have a mom with three kids born here and mom wasn't, will she qualify for CalWORKs? A: The three children are what we would look at for her total monthly income. If there is income, they would figure it in.</li> <li>✓ Please contact <a href="mailto:pcarson@hss.sbcounty.gov">pcarson@hss.sbcounty.gov</a> or 909-383-9606 for further information.</li> </ul>
<p><b>DISCUSSION ITEMS</b></p>		
<p>Pathways to Housing</p>	<p>Don Smith</p> <p>All Attendees</p>	<ul style="list-style-type: none"> <li>• Discussed the importance of identifying the access points to housing resources in our region. We will focus on sub-populations; identify some of those access points, and the housing options available to them.</li> <li>• Participants received a form they can use to identify housing resource access points in the region and were asked to please complete the form and return to Don. The goal is to identify agencies or providers who have access to various housing resources, specifically focused on those who have access to housing. It was suggested that we add under target population "physically disabled" on to the form. Don will have it added. Board and Care can be added under other.</li> <li>• We would like to be able to identify who our partners are with housing resources so we can have a direct contact for someone who's having a housing crisis. Today we are focusing on housing resources for families with children.</li> <li>• Participants were led in a group discussion and we identified some resources for families with Children. They included: <ul style="list-style-type: none"> <li>✓ CalWORKs Housing Support Program (HSP) and Family Stabilization, which are both Rapid Re-Housing subsidy models;</li> <li>✓ Foothill Family Shelter in Upland provides short term-120 day program plus a year-long transitional housing program.</li> </ul> </li> </ul>

Pathways to Housing (cont.)	All Attendees	<ul style="list-style-type: none"> <li>✓ Inland Valley Hope Partners has a Family Residential Shelter in Pomona called Our House. They provide bridge shelter for families with a turnaround goal of 30 days. In addition, Hope Partners was recently awarded Rapid Re-Housing funding.</li> <li>✓ Pacific Lifeline provides transitional housing in Upland for women and their children that have been referred from throughout the State from domestic violence shelters, prison, probation officers, the Department of Children and Family Services, emergency shelters, etc. They also offer permanent supportive housing.</li> <li>✓ Mercy House has bridge transitional housing which focuses on homeless individuals and families with children who work or are able to work. They have a few units that are for families with children. They are currently converting some of their transitional housing to permanent supportive housing. They also have 12 units of permanent supportive housing provided through the Shelter Plus Care program. In addition, they have the Guadalupe Residence in Ontario, an affordable subsidized housing project for families based on low to moderate income.</li> <li>✓ The Department of Behavioral Health has project based housing in Rancho Cucamonga and Montclair for individuals and families funded through the Mental Health Services Act (MHSA) and Shelter Plus Care. This is for households who meet the homeless definition and have an adult in the household with a disabling condition. A new affordable housing project for families is being developed in Fontana.</li> <li>✓ Catholic Charities provides rental assistance, when funding is available, from their Ontario office.</li> </ul>
Who's missing from this meeting?		<ul style="list-style-type: none"> <li>• We need to get more partners and friends who are vested in this issue to attend these meetings so we can network together</li> </ul>
Case Management Wraparound		<ul style="list-style-type: none"> <li>• This is an opportunity if you work with clients who have a specific challenging issue and need help from colleagues who may have connections. If you have a client issue, you are trying to address, it helps to make connection, put it to the table to see if others can help with solutions.</li> </ul>
March Presentation		<ul style="list-style-type: none"> <li>• Doug Fazekas will present at the March meeting on "Opportunities and Options for Permanent Supportive Housing" in San Bernardino.</li> </ul>
<b>INFORMATION ITEMS</b>		
Adjournment		Being no further business to discuss, the meeting was adjourned.
Next Meeting		The West Valley Region will next meet March 10, 2015 from 9:00 am – 11:00 am at United Way 2-1-1 located at 9624 Hermosa Ave., Rancho Cucamonga, CA 91730

**February 10, 2015 ATTENDEES:**

BURTON	LINDA	LB Life Skills	909-271-5252	<a href="mailto:Linda@LBLifeSkills.com">Linda@LBLifeSkills.com</a>
COLE	BONNIE	Foothill Family Shelter	909-920-0453	<a href="mailto:Bonnie1@foothillfamilyshelter.org">Bonnie1@foothillfamilyshelter.org</a>
FAZEKAS	DOUG	DBH – Housing and Employment	909-387-8619	<a href="mailto:dfazekas@dbh.sbcounty.gov">dfazekas@dbh.sbcounty.gov</a>
SCHNEIDER	BETTY	DBH H&E	909-387-8619	<a href="mailto:bschneider@dbh.sbcounty.gov">bschneider@dbh.sbcounty.gov</a>
SALDAMANDO	SELMA	DBH H&E	909-387-8619	<a href="mailto:ssaldamando@dbh.sbcounty.gov">ssaldamando@dbh.sbcounty.gov</a>
SMITH	DON	Creating Community Solutions	909-210-0639	<a href="mailto:DonSmithSolutions@outlook.com">DonSmithSolutions@outlook.com</a>
VALENCIA	LUCY	Outreach Connection	909-985-0966	<a href="mailto:Lucy.valencia@cjuhsd.net">Lucy.valencia@cjuhsd.net</a>
WATKINS	DEBRA	NECON	714-654-8078	<a href="mailto:d.watkins@neconinc.info">d.watkins@neconinc.info</a>

CARNEGIE	BILL	Feeding America	951-359-4757	<a href="mailto:wcarnegie@feedingamerica.org">wcarnegie@feedingamerica.org</a>
WHITE	CYNTHIA	Patients' Rights	909-421-4657	<a href="mailto:cwhite@dbh.sbcounty.gov">cwhite@dbh.sbcounty.gov</a>
BOSSIEUX	ANDRE	Transitional Age Youth (TAY)		<a href="mailto:abossieux@dbh.sbcounty.gov">abossieux@dbh.sbcounty.gov</a>
DOWDY	BRENDA	San Bernardino County Schools	909-386-2634	<a href="mailto:Brenda_dowdy@sbcssk12.ca.us">Brenda_dowdy@sbcssk12.ca.us</a>
ABRAM	KAREN	Inland Valley Hope Parnters	909-622-3806	
CARSON	PATTY	PDD	909-383-9606	<a href="mailto:pcarson@hss.sbcounty.gov">pcarson@hss.sbcounty.gov</a>
HALL	CARMEN	Pacific Lifeline	909-931-2624	<a href="mailto:pacificlifeline@earthlink.net">pacificlifeline@earthlink.net</a>
CUELLER	BERTHA	Public Health	909-383-3045	<a href="mailto:bcueller@dph.sbcounty.gov">bcueller@dph.sbcounty.gov</a>
MANWARREN	VERONICA	Summit Payee	909-884-5299	<a href="mailto:Veronica@summitpayee.org">Veronica@summitpayee.org</a>
HAMID	EBRAHEEM			
HARWOOD	KIM	Lighthouse Social Service Center		
STORY	DOUG		909-476-9696	
CALIBOSO	MELODY		909-987-7110	
TINKER	MIKE	Room & Board Coalition	909-873-1973	