



**San Bernardino County Homeless Partnership
Provider Network**

Wednesday, March 16, 2011 • 1:00 to 3:00 p.m.

**Department of Behavioral Health
Behavioral Health Resource Center (BHRC) • Auditorium
850 E. Foothill Blvd., Rialto, CA 92376**

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Approve February 16, 2011 Minutes (5 minutes)	Angela Myles
FUNDER PRESENTATIONS	PRESENTER
C. Verizon Foundation (25 minutes) D. Bank of America (25 minutes)	Mike Page Raul Bustillos
INFORMATIONAL ITEMS	PRESENTER
E. Yucca Valley Project Connect - Update (5 minutes)	Deanna Luttrell
F. Discharge Planning Meeting – Update (5 minutes)	Anthony Brazier
G. HMIS Utilization Report (5 minutes)	Rowena Concepcion
H. Homeless Provider Network Subcommittees-Updates (5 minutes) a. Outreach and Engagement Subcommittee Report b. Funding Subcommittee	Angela Myles Margaret Rochelle Roberta Keyes
CONSENT ITEMS	PRESENTER
I. There are no consent items	Angela Myles
OPEN DISCUSSION	PRESENTER
J. Floor is open for discussion. Please respect the time constraints. (40 minutes)	Angela Myles
Next Meeting: April 20, 2011 1:00 p.m. to 3:00 p.m. Department of Behavioral Health Behavioral Health Resource Center (BHRC)•Auditorium 850 E. Foothill Blvd. Rialto, CA 92376	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

**Office of Homeless Services
850 E. Foothill Blvd. • Rialto, CA 92376**

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 873-4423 AND THE OFFICE IS LOCATED AT 850 E. FOOTHILL BLVD. RIALTO, CA. 92376. <http://hss.sbcounty.gov/ohs/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 850 E. FOOTHILL BLVD. RIALTO, CA 92376 OR EMAIL HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services Homeless Provider Network Meeting

February 16, 2011

1:00 P.M.

Department of Behavioral Health ▪ Behavioral Health Resource Center (BHRC)

850 E. Foothill Blvd. ▪ Rialto, CA 92376

Minutes Recorded by Jennifer Pacheco, Secretary I Department of Behavioral Health Office of Homeless Services

TOPIC	DISCUSSION	ACTION/OUTCOME
Welcome Presentation of Minutes	Angela Myles Angela Myles	<ul style="list-style-type: none"> • Attendees were welcomed to the meeting and asked to introduce themselves. • Minutes were accepted as presented.
INFORMATIONAL ITEMS		
Funder Presentation – Kaiser Permanente	Jennifer Resch-Silvestri	<ul style="list-style-type: none"> • Ms. Resch-Silvestri presented on the Kaiser Permanente Foundation. Information on the Community Health Needs Assessment, the process, and the specific goals were provided. (Copies of the PowerPoint and handouts are available upon request.) <ul style="list-style-type: none"> ○ Kaiser is looking to collaborate with Providers: <ul style="list-style-type: none"> ▪ Providers must first turn in a Letter of Interest which acts as a screening process before the entire application is filled out. ▪ Kaiser is looking for those Providers working toward the same goals: Access to Care, Obesity, Social Determinacy to Health. ○ Kaiser Permanente has a team dedicated to health care reform. Currently, they are a one-stop shop for clients. ○ One question Kaiser must face is will there be enough funding to cover previously uninsured people who will now be insured under the Health Care Reform. Kaiser must consider the influx of patients with chronic conditions who have not been taking care of the condition for lack of insurance. ○ Ms. Resch-Silvestri's data can be obtained by contacting her, but she needs to know where the information will be used as the presentation is specific to San Bernardino County. ○ Patients without insurance can still go to Kaiser. They have a sliding scale for payment. ○ Patients who have lost their insurance that have chronic conditions can still go to Kaiser. They have 4 programs. Although, not advertised publically, this information can be found on their website. If a client is a former Kaiser member who no longer receives care, they can call Kaiser Member Services who will work with the client to put them into the correct program. ○ Dental care is offered on a free to sliding scale through the Assistance League in Redlands and San Bernardino, Inland Family Health Community Center, and the Community Health Systems. ○ Vision Services are lacking among Providers. Family Service Association (FSA) of Redlands has a great contract with Wal-Mart, but needs funding to assist. Ms. Resch-

Funder Presentation – Kaiser Permanente <i>cont.</i>	Jennifer Resch-Silvestri	<p>Silvestri has expressed her interest in collaborating with FSA to assist with vision services.</p> <ul style="list-style-type: none"> ○ Kaiser also provides assistance for prescription services through the Medical Financial Assistance Program. Ms. Resch-Silvestri also suggests partnering with pharmacies or drug manufacturers.
Funder Presentation – Verizon Foundation	Mike Page	<ul style="list-style-type: none"> ● Unfortunately Mr. Page was unable to attend the meeting. He plans to present at the next HPN meeting.
Provider Spotlight – San Bernardino County Superintendent of Schools Homeless Education Program	Brenda Dowdy	<ul style="list-style-type: none"> ● Ms. Dowdy presented on The Homeless Education Program explaining what homelessness means, how it affects children's attendance in school, and how they can help. (Copies of the PowerPoint and handouts are available upon request.) <ul style="list-style-type: none"> ○ Ms. Dowdy asks any Provider serving an unaccompanied youth to contact her. She is currently working on creating a safe house and needs to obtain the numbers. ○ One of Ms. Dowdy's successful parents, Annette, shared her story of homelessness and how the program was able to help her and her family succeed.
2011 Point-In-Time Count Report	Michele Bletcher	<ul style="list-style-type: none"> ● There were 507 volunteers that were recruited and signed up to work the Point-In-Time Count (PITC). Of those 507 volunteers, 341 actually showed up. The 341 volunteers were able to come together, collaborate, and took on more than they were asked to do in order to complete all block groups. They did a fantastic job. ● The Office of Homeless Services (OHS) is hoping to receive the final numbers within next few months. ● Ms. Bletcher expresses her gratitude to all those who volunteered and supported the PITC. ● A concern for the accuracy of numbers was expressed caused by the time of day and month the PITC was done. <ul style="list-style-type: none"> ○ The PITC is done as accurately as possible. HUD is aware of the numbers. The PITC is done all over the country in the last 10 days of January.
Discharge Planning Meeting – Update	Anthony Brazier	<ul style="list-style-type: none"> ● The last Discharge Planning Meeting took place on January 25, 2011. The Committee is in need of volunteers to attend. Please contact Deanna Luttrell at 909-421-4677 to join. ● The Committee is currently working on updating Discharge Plans from Hospitals, Probation, Foster Youth, and Mental Health Facilities. ● The meeting dates and times have changed. Please contact Deanna Luttrell at dluttrell@dbh.sbcounty.gov or Jennifer Pacheco at jpacheco@dbh.sbcounty.gov for a schedule of Discharge Planning Meetings.
Interagency Council on Homelessness (ICH) Report	Tom Hernandez	<ul style="list-style-type: none"> ● The last ICH Meeting was held on January 26, 2011. The agenda included a special presentation by San Bernardino County's Chief Executive Officer, Gregory Devereaux. He discussed the new County Vision Exercise. <ul style="list-style-type: none"> ○ Mr. Devereaux informed the ICH that the issue of homelessness has been continually brought up in all County Visioning Exercises. He is very supportive will consider the issue of homelessness while forming the new County Vision. ● The ICH agenda also included a presentation from the Veteran's Administration, Loma Linda Medical Center by Josephine Escalante and Susann Adams. <ul style="list-style-type: none"> ○ There will be some changes to the program in terms of increasing collaboration and

Interagency Council on Homelessness (ICH) Report <i>cont.</i>	Tom Hernandez	<ul style="list-style-type: none"> ○ partnership with other agencies. ○ Please contact OHS for the VA contact information. ● Lastly, there was a roundtable discussion led by the Office of Legislative Affairs, Deputy Director Josh Candelaria to discuss some of the key policy issues that the ICH can advocate for the homeless cause locally as well as at the state level to various assemblymembers. Mr. Candelaria obtained ideas that he could take as a platform to the State and present it to the assemblymembers. ● The next meeting will be on March 23, 2011 from 9 am – 11 am at the Training Institute located at 1950 S. Sunwest Ln, Suite 200, San Bernardino, CA 92415. All HPN members are encouraged to attend.
Homeless Provider Network Subcommittees – Update	Angela Myles	<ul style="list-style-type: none"> ● The Steering Committee is made up of all subcommittee chairs, the HPN chair, OHS, and consultant Dr. Joe Colletti. <ul style="list-style-type: none"> ○ At this meeting, members have come together to discuss the current issues. They will be redividing the strategies so each chair has a clear view on what each subcommittee will work on. ● The Outreach and Engagement Subcommittee has continued to meet each month. They have also brought Faith-Based groups together in regular meetings. <ul style="list-style-type: none"> ○ The next Faith-Based meeting will take place on February 24, 2011 from 1 pm – 3 pm at 375 W. 7th Street in San Bernardino. This meeting will help to increase relationships and accountability. The faith-based effort is actively working on the issue of homelessness. ○ More information will be provided as it is obtained. ● There will be an update from subcommittee chairs at the next HPN meeting on March 16, 2011.
HPN Subcommittee – Funding Chair Vote	Angela Myles	<ul style="list-style-type: none"> ● Unfortunately, Glenda Jackson is no longer able to fulfill the requirement of the Funding Chair as she has received new duties. She has had to step down from her position. ● According to County Counsel and the HPN by-laws, when an officer position becomes vacant, the Chair or Vice Chair of HPN is to appoint a member to that position. HPN will then hold a vote in which there must be a majority to approve the motion and assign the subcommittee chair. ● The Chair appointed Roberta Keyes. Ms. Keyes is a community volunteer, retired from the County of San Bernardino. She has worked in various departments which dealt with funding, grant writing, and fundraising. <ul style="list-style-type: none"> ○ HPN voting members were asked to vote on the election of Roberta Keyes to the Funding Subcommittee Chair. ○ Vote was unanimous with all 10 attending voting members in approval.
Open Discussion	Angela Myles	<ul style="list-style-type: none"> ● No public or provider comments were made.
Check-Out-Adjournment		Being no further business to discuss, the meeting was adjourned.
Next Meeting		March 16, 2011 from 1:00 pm-3:00 pm at the Department of Behavioral Health, Behavioral Health Resource Center (BHRC) located at 850 E. Foothill Blvd., Rialto, CA 92376.

February 16, 2011 ATTENDEES:

AKPARANTA	KAREN	Program Specialist – TAD	909-383-9673	kakparanta@hss.sbcounty.gov
ANDERSON	ANNETTE	SBCSS	909-963-4294	
BAILEY	PAULA	Parent Partner	909-890-5930	pbailey@victor.org
BLETCHER	MICHELE	Program Specialist – OHS	909-421-4680	Michele.Bletcher@hss.sbcounty.gov
BRAZIER	ANTHONY	Housing Coordinator, Foothill AIDS Project	909-884-2722	abrazier@fapinfo.org
BURNETTE	JULIE	Staff Analyst – First 5 San Bernardino	909-387-1519	jburnette@cfc.sbcounty.gov
CHAPIN	JACKIE	SSA/ Management Support Specialist	909-829-0520	Jackie.chapin@ssa.gov
CLOSE	JEAN	Community Outreach – St. Bernadine's	909-475-5072	jclose@chw.edu
COLLINS	LILIANA	Management Tech – City of Victorville		lcollins@ci.victorville.ca.us
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FAZEKAS	DOUG	Administrative Manager – DBH	909-387-7238	dfazekas@dbh.sbcounty.gov
FLETCHER	JOHN	Director	909-884-2364	johnfletchersalvationarmy@gmail.com
GARCIA	BRIAN	Officer – City of Upland	909-946-7624	bgarcia@uplandpd.org
HALL	JUDY	Director- Steps 4 Change	909-233-4392	jhall@steps4change.org
HAWLEL	KNEU	Arrowhead United Way		
HEESEN	CHERYL	Executive Director – FSA, Redlands	909-793-2673	rfscheryl@hotmail.com
HERNANDEZ	TOM	Homeless Services Manager – OHS	909-873-4476	thernandez@dbh.sbcounty.gov
JACKSON	DAVIL	Outreach Worker	951-965-9667	firstchancerhy@gmail.com
JONES	LISA	Operations Manager – Housing Authority	909-890-9533 x3239	ljones@hacsb.com
KANAVOS	TOM	CEO – Turrill Transitional	951-965-4708	Tom.kanavos@t-t-ap.org
KANAYAUNA	LORI			
KEYES	ROBERTA	Community Member	951-213-8432	Roberta.keyes@att.net
LEE	VICKI	Homeless Liaison – SB City SD	909-880-8683	vicki.lee@sbcusd.k12.us
MITCHELL	JAMES	Stay Free Sober Living – Rialto	909-520-0066	
MYLES	ANGELA	Exec. Director-House of Prayer GOM/ Vision of Hope	909-543-5744	director@hopgom.com
MYLES	VICTOR	Dep. Director – House of Prayer GOM	909-543-5744	director@hopgom.com
OSTRINSKI	TELICE	Homeless Program Facilitator – SBCUSD	909-880-4057	telice.ostrinski@sbcusd.com

PALOMINO	FRANK	Frank's Sober Living Home	909-213-5162	
RICE	JANIS	Rec. Coordinator – City of Upland	909-931-4280	
ROCHELLE	MARGARET	Project Manager - Inland Behavioral and Health Svcs	909-881-6146	rochellem@ibhealth.org
RODGERS	GWEN	EMG Families First	909-781-1003	Gwendolyn.ordgers@emgfamiliesfirst
SILVA	IRMA	MSW Intern First Chance Runaway and Homeless Youth Program	951-300-8748	Silvi300@csusb.edu
SILVER	RACHEL	Owner/Operator	951-850-6532	firstchancerhy@gmail.com
STEWART	VALERIE	Probation Officer	909-910-7440	valstandards09@aol.com
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