



**San Bernardino County Homeless Partnership
Homeless Provider Network (HPN)**

**Tuesday, July 11, 2017 • 1:00 p.m. to 3:00 p.m.
County of San Bernardino Health Services Auditorium
850 E. Foothill Blvd., Rialto, CA 92376**

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (10 minutes)	Sharon Green
UPDATES	
C. Regional Representative a. Central Valley HPN b. Desert/Mountain HPN c. East Valley HPN d. West Valley HPN D. Interagency Council on Homelessness E. Office of Homeless Services	Kimberlee Albers Jimmy Waldron Elizabeth Kirkland Don Smith Sharon Green Tom Hernandez
CONSENT ITEMS	
F. Approve Minutes from the April 5, 2017 Meeting	Sharon Green
UPDATE ITEMS	
G. Hesperia "Housing Ordinances" Challenge H. Pathways to Housing	Sharon Green
PRESENTATIONS	
I. I. C4 Yourself J. Molding Hearts Organization	Jerry Flasschoen/PERC Lakita Johnson
CLOSING	
K. HPN Member News, Updates, Issues and Announcements L. Public Comment M. Adjournment	HPN Members/Attendees Sharon Green
Next Meeting:	HPN will next meet on: September 20, 2017 Department of Behavioral Health County of San Bernardino Health Services (CSBHS) • Auditorium 850 E. Foothill Blvd. Rialto, CA 92376

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E VANDERBILT WAY, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services Homeless Provider Network Meeting

April 5, 2017

9:00 A.M. – 11:00 A.M.

County of San Bernardino DBH Administration
303 E. Vanderbilt Way. ▪ San Bernardino, CA 92415

Minutes Recorded and transcribed by Amy Edwards, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
Call to Order Welcome and Introductions	Sharon Green	<ul style="list-style-type: none"> ▪ The meeting was called to order at 1:05 p.m. Attendees were welcomed to the meeting and asked to introduce themselves.
UPDATES		
Updates from representatives on progress of regional meetings	<p>Kimberlee Albers Central Valley</p> <p>Lois Perkins Desert/Mountain</p> <p>Elizabeth Kirkland East Valley</p> <p>Don Smith West Valley</p>	<ul style="list-style-type: none"> • The Central Valley HPN met on March 7, 2017. We had a great discussion on the System Wide Performance measures, which really affects all of us. This shows how we are performing over all as a community. Most of the data comes from HMIS as well as the Point In Time Count. • We also discussed the returns to homelessness as we are seeing in influx of individuals that are returning to homelessness. Most are coming out of temporary housing, so we discussed ways we can work on preventing this. • Our next meeting will be May 2, 2017 her in Rialto at 850 E. Foothill Blvd from 1:00-3:00pm. • We have not met but will be having our first meeting on May 17, 2017 at the Transitional Assistance Department in Victorville 15010 Palmdale Rd. from 1-3pm. • We met in Joshua Tree on March 17, 2017. We discussed the influx of visitors to our National Park which is costing us landlords. The landlords much rather fix up their places and a few amenities and rent as an Air B&B or vacation rental. They are able to turn a bigger profit from this then to rent as a low income apartment. • We also discussed the upcoming loss of our closest shelter. Roy's Resource center in Palm Springs will be closing their doors as of June 2017. This puts a huge wait list on Martha's Village and Coachella Valley Rescue. • Our Best came out and provided a great presentation for us. • On 4.19.17 we are having a resource fair. If you would like more information let me know and I can put you contact with the organizer for this event. • Our next meeting is Friday April 21, 2017. • The West Valley met on March 8, 2017. We had a presentation from Step Up and discussed how they are dealing with the chronically homeless. • We had a Coordinated Entry System (CES) update from 211. • We discussed the GAP report from the National Low Income Housing Coalition which showed that our metropolitan area was in the bottom 10 of the nation for available affordable housing. We are currently at 19 units for every 100 rental households. So we have a huge challenge in front of us.

	Tom Hernandez Office of Homeless Services/Interagency Council on Homelessness (ICH)	<ul style="list-style-type: none"> • Our next meeting will be Wednesday May10th from 9-11am, site to be determined. • The last ICH meeting was held on March 22nd. There were several items that were up for discussion. • ICH added three new city representatives to the council. Upland, Hesperia, and Montclair. • They approved several letters of support for agencies applying for the Grant Per Diem Programs. • They also approved a letter of support for Time for Change for their application for the SAMSA grant. • They approved the amendments to the written standards to update it for the HUD 1611 Notice. That has now been incorporated into the written standards. • ICH approved a letter of Participation for the Coordinated Entry System (CES). This letter will be sent out to all agencies that participate in CES. • ICH approved the preliminary Point In time Count (PITC) report. • The Office of Homeless Services is currently working on the Housing Inventory Chart (HIC). HUD requires that both the HIC and the PITC be turned in hand in hand and the numbers must match. Our due date for submission is May 1st at 7:59:59. • The final PITC report is being finalized. Once that has been completed it will go to the Chair for ICH, Supervisor Gonzales for approval. Once approved it will be available for you to view. • National Alliance to End Homelessness Conference in Washington DC was just announced. It will be held July 19-21st. Check their website for registration, this conference always books fast so make sure you register early. • HUD Announced that the NOFA will be coming out in May. As soon as we get more information we will pass that along to you.
CONSENT ITEMS		
Approve Minutes from the February 8, 2017 Meeting	Sharon Green	<ul style="list-style-type: none"> • A motion was made to approve the minutes. All were in favor, none opposed or abstained.
UPDATE		
Preliminary 2017 Point In Time Count Report	Kent Paxton Tom Hernandez	<ul style="list-style-type: none"> • The preliminary numbers are out. Remembers its preliminary so the numbers will change. The final report will come out in a couple weeks. • We counted 1,866 homeless individuals on January 26, 2017. Last year, 2016 we counted 1887 so that is a difference of 21. • Of those 1866, 1179 were unsheltered and 687 were sheltered. • We counted 299 homeless women, 284 of them were unaccompanied and 115 are chronically homeless. This is a very high number. We want to make this population a priority. • We have a few recommendations that we want to implement to end homelessness for pre-identified subpopulations. <ol style="list-style-type: none"> 1. Align the current homeless services delivery system thoroughly with the national goals of ending homelessness for the following subpopulations by 2020: <ol style="list-style-type: none"> a. Chronically homeless individuals and families b. Families with children under age 18 c. Unaccompanied youth under age 18 d. Veterans e. Youth ages 18-24 2. Add unaccompanied women to the list of subpopulations in step 1 above and align the current homeless services delivery system with a goal of ending homelessness among women by

		<p>2020.</p> <ol style="list-style-type: none"> 3. Set a path for ending homelessness among all homeless persons by 2020 4. Align thoroughly with a Housing First model and low barrier approach for chronically homeless and families. 5. Align thoroughly with a rapid rehousing and low barrier approach for non-chronically homeless individuals and families. 6. Encourage each city to adopt their unsheltered homeless count numbers as baseline numbers. 7. Increase the numbers of permanent supportive housing units. <ul style="list-style-type: none"> • On a side note, the youth survey will be conducted April 13th. They will be using an online tool to conduct the survey, through Survey Monkey. This will be an exciting new tool to collect data.
DISCUSSION		
<p>Approve the Amended By-Laws with the addition of a Code of Conduct Clause</p> <p>CoC Training Opportunity: "Making Rapid Rehousing An Integral Part of Your Community's System"</p>	<p>Sharon Green</p> <p>Jeff Little Don Smith</p>	<ul style="list-style-type: none"> • A motion was made to approve the amended By-Laws to include a Code of Conduct Clause. All were in favor, none opposed or abstained. • A motion was made to ask ICH to allocate planning funds to go towards a two day Rapid Rehousing Training for providers. All were in favor, none opposed or abstained.
PRESENTATION		
<p>SBC Pathways to Housing Network: 1 Year Data Report on Consumer Requests for Assistance</p>	<p>Don Smith Ron Griffin</p>	<ul style="list-style-type: none"> • The purpose of the Pathways to Housing Network was to develop an independent process to facilitate more efficient and effective collaboration on client referrals and service interventions between housing and homeless service providers in San Bernardino County. • Our objectives are: <ul style="list-style-type: none"> ○ Establish a process for service providers to more efficiently and effectively collaborate on housing and shelter referrals and resources. ○ Create an access point for streamlined sharing of consumer requests and provider referrals for households seeking shelter and housing resources. ○ Develop a means to quickly and efficiently match people to all available housing resources and services that best fit their needs. ○ Generate a real time list of consumer requests and service referrals for households experiencing or at risk to homelessness. ○ Form a collaborative learning network that shares common goals, best practices, service resources and funding advocacy and opportunities. • Pathways is a web-based network referral system where the consumer can request housing assistance and providers can receive alerts showing those requests. • We are able to collect real time data on housing and homeless resource needs and service outcomes. • Our initial target for the pilot project is households with children that fall under any of the four categories of the new HUD definition of homelessness. Priority will be given to target households that are literally homeless. • Some data we collected from the system are as follows: <ul style="list-style-type: none"> ○ In the one year since conception we have had 139 provider referrals and 506 consumer requests ○ 68% of the consumers complete the request using a smartphone and 32% use PC/Tablet ○ 80% of the households are families with children which is our target population.

		<ul style="list-style-type: none"> ○ 84% have a female head of household while only 16% are male. ○ If referrals are broken down by region 44% come from the Central Valley Region which includes San Bernardino, Highland, Redlands, Yucaipa, Loma Linda, Rialto, and a few more cities. ○ 4% came from the East Valley Region which includes areas such as Joshua Tree, Yucca Valley, Needles, and Twenty Nine Palms. ○ 15% were from the Desert/Mountain region which includes, Hesperia, Victorville, Adelanto, Barstow, Big Bear, and Apple Valley. ○ 23% came from the West Valley region which includes Chino, Fontana, Montclair, Upland, Ontario, and Rancho Cucamonga. ● Subpopulations reported: <ul style="list-style-type: none"> ○ 94 chronically homeless ○ 108 Chronic Health conditions ○ 79 Domestic Violence ○ 100 Mental Health ○ 58 Transitional Aged youth ● Monthly income is a barrier however there are some that are facing housing issues and are bringing in a substantial income. ● These metrics are available, just contact don smith for more information. ● Pathways to housing is a Network. This was intended to receive data and help the provider network communicate better and make productive decisions. Gradually this has evolved and has become a solution. ● Our next step is to get more housing providers involved. We want to accept tenant referrals and provide real time updates on rental unit availability. We want to help make housing connections.
ROUNDTABLE		
	Eric Gavin Sharon Green Elizabeth Kirkland Darlene Logan Sharon Green Victoria Bianchi	<ul style="list-style-type: none"> ● I would like to propose that we establish a data collection committee or forum where we can come together and share information, share data, and basically be on the same page together. <ul style="list-style-type: none"> ○ A motion was made and carried. A data collection committee will be established. ● The Affirmatively Fair Housing Conference will be held in Ontario at the Radisson Hotel 2200 E. Holt Blvd on April 13th ● Just a reminder that the Homeless Youth Survey will be taking place on April 13th. It will be open for 24 hours which will give us more hours to collect an accurate count. ● Time for Change is having their 15th annual Evening With The Stars event this Friday, April 7th at the Ontario Double Tree. The cost is \$150. Please come out and support the foundation. ● Please contact your senator to help support the US Interagency Council On Homelessness. It is slated to sunset but in the skinny budget there is no budget to support the US ICH. ● April 21-22 we are having San Bernardino Art Night. If you want more information please come talk to me.
Adjournment		Being no further business to discuss, the meeting was adjourned at 3:00 p.m.
Next Meeting		HPN will next meet on July 11, 2017 from 1:00 pm – 3:00 pm at the County of San Bernardino Health Services Center located at 850 E. Foothill Blvd., Rialto, CA 92376. ***Meeting minutes are available upon request***

April 5, 2017 ATTENDEES:

ALBERS	KIMBERLEE	Step up on Second	661-213-7697	Kimberlee.albers@gmail.com
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OSBORNE	RAY	Home Aid Inland Empire	951-686-0628	ray@homeaidie.org
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