## **HMIS Data Quality Report Card**

Sample Reporting Period 10/1/2022 to 3/31/2023

#### PROGRAM INFORMATION

Agency Name: Family Assistance Program



# **Data Quality and Completeness**

Complete and accurate records are required to ensure data quality. Required Data that is missing, incomplete or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

**Total Clients Served:** 395

### **Client Demographic Data**

Data Element	Client Doesn't Know / Refused	Information Missing	Data Issues	% Of Error Rate
Name (3.1)	0	0	1	0.25%
Social Security Number (3.2)	168	4	16	47.59%
Date of Birth (3.3)	0	0	0	0%
Race (3.4)	5	0		1.27%
Ethnicity (3.5)	1	0		0.25%
Gender (3.6)	0	0		0%

#### **Universal Data**

Data Element	Error Count	% Of Error Rate
Veteran Status (3.7)	3	1.22%
Project Entry Date (3.10)	2	0.51%
Relationship to Head of Household (3.15)	2	0.51%
Client Location (3.16)	0	0%
Disabling Condition (3.8)	5	1.27%

### **Income and Housing Data**

Data Element	Error Count	% Of Error Rate
Destination (3.12)	13	10.66%
Income and Sources (4.2) at Start	5	1.3%
Income and Sources (4.2) at Annual	22	100%
Assessment		
Income and Sources (4.2) at Exit	1	0.82%

Fields with values over 5% errors.

Fields with values 5% or less.

Fields with no errors.

Error rate includes data not collected, missing information, client does not know, and client refused options. A program should have less than a 5% error rate to ensure accurate data. Missing intake and exit data need to be reviewed by staff on a regular basis. Any additional Data received from the client after enrollment, should be entered into the Homeless Management Information System (HMIS) within a timely manner.

<u>HUD Policy:</u> A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

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Type	0 days	1-3 days	4-6 days	7-10 days	11+ days	Average
<b>Entry Timeliness</b>	27	14	11	15	112	28
<b>Exit Timeliness</b>	52	7	6	2	55	37

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2016" was recorded on "April 9, 2016," then the report would calculate a 5-day lag time in recording data. The report groups the number of applications by program and has 5 buckets for the number of days an application has been lagging.

**HUD Policy:** Data entry should be current within 5 business days of intake, exit, and service provision.

#### **HMIS Users**

Below is a list of all HMIS Users currently active within your agency. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

Agency	Name	Email	
Family Assistance Program	Citlally Contreras	citlally@familyassist.org	
Family Assistance Program	Dianne Amato	dianne@familyassist.org	
Family Assistance Program	Elizabeth Ward	elizabethwa@familyassist.org	
Family Assistance Program	Erick Barker	erickb@familyassist.org	
Family Assistance Program	Jessica Whitacre	jessica@familyassist.org	
Family Assistance Program	Joseph Mendoza	joseph@familyassist.org	
Family Assistance Program	Justis Medina	justis@familyassist.org	
Family Assistance Program	Katherine Alvarado	katherine@familyassist.org	
Family Assistance Program	Nataly Camacho Mireles	natalyc@fapinfo.org	
Family Assistance Program	Nichole Henderson	nichole@familyassist.org	
Family Assistance Program	Nike Hanson	nike@familyassist.org	
Family Assistance Program	Raquel Alvarado	raquel@familyassist.org	
Family Assistance Program	Raven Valdez	raven@familyassist.org	
Family Assistance Program	Rodolfo Ponce-Tovar	rudy@familyassist.org	
Family Assistance Program	Tabitha Challabcomb	tabitha@familyassist.org	
Family Assistance Program	Vanessa Haro	vanessah@familyassist.org	