

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 08/31/2016



PROGRAM INFORMATION

Agency Name: **Lighthouse Social Services**
 Program: **LSS Family Stabilization Program (RR-H)**

Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 628	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	1	0.42%
Prior Residence	1	0.42%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	1	0.53%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	1	0.42%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	1	0.42%

Fields with values over 5% errors.
 Fields with values 5% or less.
 0.00% Fields with no errors.

Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

HUD Policy: A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	99		1				

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

HUD Policy: Data entry should be current within 5 business days of intake, exit, and service provision.

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 08/31/2016



PROGRAM INFORMATION

Agency Name: **Lighthouse Social Services**
 Program: **LSS Hope for Heroes (PSH)**

Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	1	33.33%
Prior Residence	1	33.33%
Relationship to HOH	0	0.00%
Client location	1	33.33%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	1	33.33%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	1	33.33%

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 Fields with values 5% or less.
 0.00% Fields with no errors.

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HUD Policy: A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
		1					

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HUD Policy: Data entry should be current within 5 business days of intake, exit, and service provision.

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 08/31/2016



PROGRAM INFORMATION

Agency Name: **Lighthouse Social Services**
 Program: **LSS SSVF Homelessness Prevention (HP)**

Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total	
	Enrolled	5
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	0	0.00%

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 Fields with values 5% or less.
 0.00% Fields with no errors.

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HUD Policy: A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	1					1	

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HUD Policy: Data entry should be current within 5 business days of intake, exit, and service provision.

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2015 to 08/31/2016



PROGRAM INFORMATION

Agency Name: **Lighthouse Social Services**
 Program: **LSS SSVF Rapid Re-Housing (RR-H)**

Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

Demographic Data	Total Enrolled 103	
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Approximate date started	0	0.00%
Client entering from streets, shelter or SH	0	0.00%
Number of months homeless	0	0.00%
Number of times homeless in last 3 years	0	0.00%

Fields with values over 5% errors.
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 0.00% Fields with no errors.

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Data Timeliness Report

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	1						3

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

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HMIS Users

Below is a list of all HMIS Users currently active within your agency. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

Lighthouse Social Services	Carlos Bonilla	carlosb@lighthouse-ssc.org
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Lighthouse Social Services	Elizabeth Alonso	elizabeth@lighthouse-ssc.org
Lighthouse Social Services	Janie Stephens	janies@lighthouse-ssc.org