

HMIS Data Quality Report Card

Sample Reporting Period 01/01/2014 - 01/31/2014



PROGRAM INFORMATION

Agency Name: **Pacific LifeLine (PLL)**

Type: Transitional Shelter

Data Quality and Completeness:

Complete and accurate records are needed to ensure quality data. A program's percentage of missing, unknown, invalid and refused Universal Data is used to evaluate data quality. The higher a program's percentage of missing or erroneous data, the less useful and meaningful that data becomes.

Total Clients: 9

Demographic Data

| | # Missing | % Missing |
|---------------------|-----------|-----------|
| SSN | 0 | 0.00% |
| Race | 0 | 0.00% |
| Ethnicity | 0 | 0.00% |
| Gender | 0 | 0.00% |
| Veteran | 0 | 0.00% |
| Disabling condition | 0 | 0.00% |
| Residence Prior | 0 | 0.00% |
| length of Stay | 0 | 0.00% |
| Zip Code | 0 | 0.00% |
| Housing Status | 0 | 0.00% |
| Exit Date | 9 | 100.00% |

Fields with values over 5% errors.
 Fields with values 5% or less.
 0.00% Fields with no errors.

Missing data includes responses such as: "Don't Know," "Refused," and invalid responses. A program should have less than 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis and any additional Universal Data Element information received from the consumer after intake should be entered into HMIS.

Bed Utilization

| Program | Bed Count | Occupying Individuals | Percent Bed Occupancy |
|----------------------|-----------|-----------------------|-----------------------|
| Transitional Shelter | 12 | 9 | 75% |

*Typically, programs reporting over 105% of their beds are occupied are failing to exit clients from their HMIS.

**Typically, programs reporting that less than 65% of their beds are occupied are not entering all clients into their HMIS.

Report Name: Data Timeliness Report

| Program | 1 - 7 days | 8 - 14 days | 15 - 21 days | 22 - 30 days | 31 - 60 days | 61 - 90 days | over 90 days |
|----------------------|------------|-------------|--------------|--------------|--------------|--------------|--------------|
| Transitional Shelter | 0 | 0 | 0 | 2 | 0 | 0 | 7 |

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014", then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

HMIS Users:

Below is a list of all HMIS Users at your agency. Please make sure that active users have logged in within the past month. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

| USERID | NAME | EMAIL | LAST LOGON |
|---------------|----------------|--|-------------------|
| PLL_chall | Carmen Hall | pacificlifeline@earthlink.net | |
| PLL_phall | Percy Hall | percyhall1@verizon.net | |
| PLL_tborchers | Tracy Borchers | tbgrants@yahoo.com | |