

Recuperative Care: Orange County Pilot Program

National Health Foundation
Elizabeth Yang

November 17, 2010

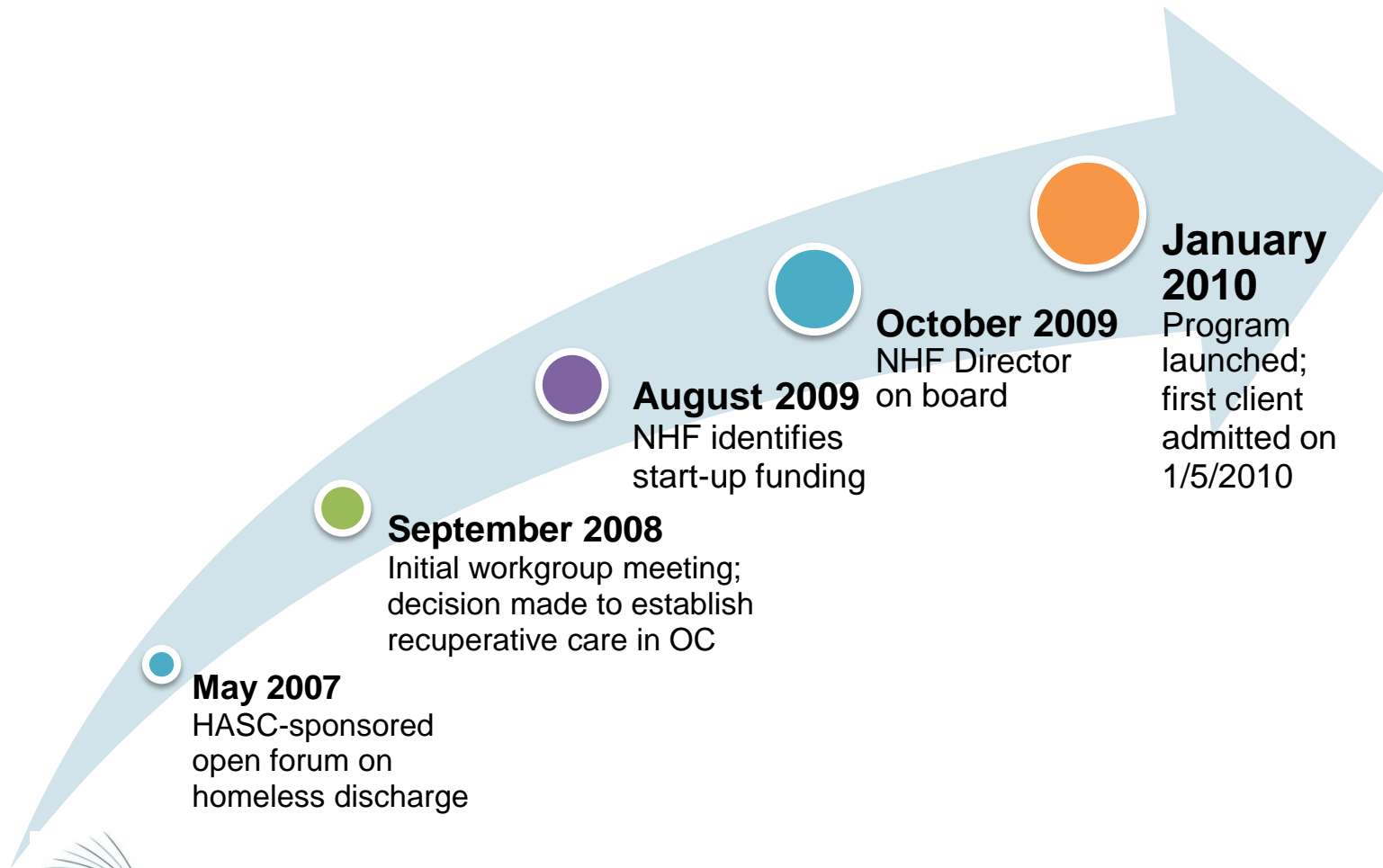


History of Recuperative Care

- Timeline and Benchmarks
- Participating Hospitals



Timeline and Benchmarks



*18 Hospitals Participating in Recuperative Care Program

Fountain Valley Regional Hospital	Chapman Medical Center	AHMC Anaheim Regional Medical Center	Hoag Memorial Hospital Presbyterian	Kaiser Permanente – Anaheim
Kaiser Permanente – Irvine	Los Alamitos Medical Center	Mission Hospital Regional Medical Center	Mission Hospital Laguna Beach	Orange Coast Memorial Medical Center
Placentia Linda Hospital	Saddleback Memorial Medical Center	San Clemente Campus of SMMC	St. Joseph Hospital	St. Jude Medical Center
	UCI Medical Center	Western Medical Center/ Anaheim	Western Medical Center/ Santa Ana	

*Each hospital signed a Letter of Agreement to participate

What is the Recuperative Care Program ?



Recuperative Care Program



Provides post-hospital care for the homeless patient that is medically ready for discharge from an acute care hospital.



Patient receives “medical oversight” by RN/LVN and daily C.N.A. visits during recuperative care.

Recuperative Care Program



A safe and clean environment, an individual bedroom and 3 meals/day



On-site case management and mental health services and patient connected to social services, transitional or permanent housing.

Program Criteria

Who is Eligible?

- Homeless
- Acute medical condition with identifiable end point of care.
- Medically & psychiatrically stable.
- Independent in mobility, ADL's & self-administer medications
- Continent of bowel & bladder

Who is not Eligible?

- Not Homeless
- Not willing to abstain from substance abuse
- Unstable medically & psychiatrically
- Non-ambulatory, dependent in ADL's or incontinent
- Combative/aggressive behavior

Program Referral Process





Submit a Patient Referral

<http://www.nhfca.org/OCrecup/>

Orange County Recuperative Care Program



Home

Contact Info

Sign In

Username:

Password:

Sign In

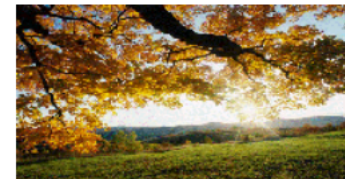
In Orange County, homeless persons needing further recovery from an acute illness or injury after hospitalization may benefit from the Orange County Recuperative Care program. The recuperative care program provides:

- A safe and clean environment where the homeless patient can recover with medical oversight for an average of 10 days.
- Homeless patients that are medically discharged from a hospital and deemed appropriate to return to a home environment can be referred for the Recuperative Care program.
- The program is not designed to address the ongoing chronic medical conditions of the homeless, but rather to provide the basic medical and custodial care necessary to stabilize the patient after hospital discharge, and then connect them to social services and transitional or permanent housing programs.

"Quick & Easy" One Page Referral Form

Referrals accepted Monday-Friday 8:00am-5:00pm

**Click Here to
Submit a Referral**



Click [here](#) for information on the **Admission Criteria & Referral Process**

Common Case Scenarios

- Fractures
- Head trauma
- Cellulitis
- Abscess requiring wound care
- COPD exacerbation, shortness of breath
- CHF, chest pain
- Ulcerative colitis
- Diabetic foot ulcers
- Amputation
- Abdominal pains;
22 weeks gestation

Program Challenges and Highlights

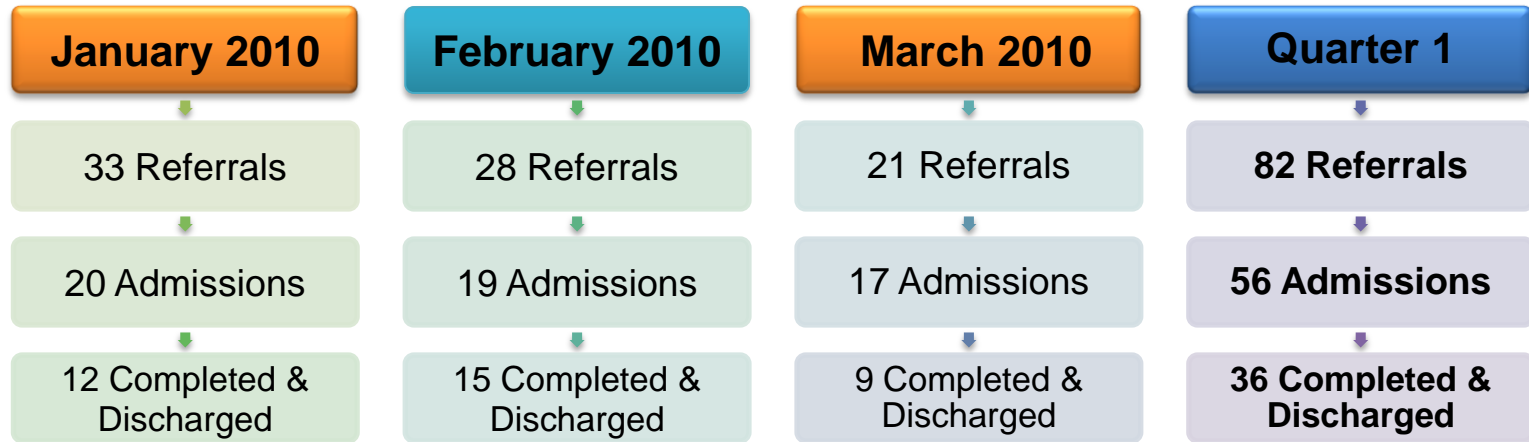


Program Challenges:

- Inaccurate or lack of information on patient referral
- Medications during recuperative care program
- No coordination of home health services
- Unclear discharge instructions
- Early exit by patient



Orange County Recuperative Care Program 1st Quarter Summary



*Completed & Discharged – Patients completed the recuperative care program and at time of discharge were connected to transitional or permanent housing.

First 6 Months Highlight

Since the program's launch in January of this year, an average of 9 hospitals have referred 93 patients into the program for a total of 765 patient days. 58 of these patients were linked to temporary or permanent housing at the conclusion of the recuperative care period.



We at Mission Hospital have used the Recuperative Care Program with great success, and great outcomes for our patients. Again, thank you so very much. Mission Hospital, both the Mission and Laguna Beach Campus appreciate your hard work and efforts!

- Director of Care Management , Mission Hospital



I also wanted to thank you and your team for all your hard work, we applaud your efforts. The OC Recuperative Care Program is a shining example of what can happen when the community pulls together to address a problem. The program is cost effective, but more importantly, it allows us to discharge our patients to a safe environment that offers exceptional referrals and resources. We truly appreciate what you all have been able to do for us and our patients. Thank you.

-Director of Care Management and Transitional Care Center, St. Jude Medical Center



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