Office of Homeless Services
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Special Meeting of the: Outreach and Coordinated Entry System Committee (CES)

Meeting date, Date: October 12, 2023<br>time, and Time: 10:00-11:00 a.m.<br>place Place: Program Development Division (Conference Room B) 825 E. Hospitality Lane, San Bernardino, CA 92415

CES members must attend the meeting in person.
The public may observe the meeting online at:
https://hs-sbcounty.webex.com/hs-sbcounty/j.php?MTID=m1c6b695be50db51d8500b15d111d7f18

- Access \#: 1-408-418-9388 • Access Code: 24977630454

Password: GvZME5S9rm7 (24977630454) from phones and video systems)
Note: Please remember to MUTE your phones. DO NOT place this call on hold should you get another call. Hang up and then rejoin the meeting

## Call to Order Chair or Designee will call the meeting to order

## Invocation/

Pledge
Chair or Designee will lead the Invocation and Pledge of Allegiance 10:00-10:05 am

Introductions Chair or Designee will lead the Introductions of the Coordinated Entry System Oversight Standing Committee Members and Staff

Agenda Items: The following items are presented for informational, consent, and discussion purposes.
$\left.\begin{array}{|c|l|}\hline \text { Public } & \begin{array}{l}\text { Open to the public for comments. Members of the public wishing to address the } \\ \text { Comment }\end{array}\end{array} \begin{array}{l}\text { CES Committee will need to submit Public Comment Request form, prior to the time } \\ \text { the Chair calls for public comment. The Chair will call on you in the order the } \\ \text { requests are received. Once your name has been called, please proceed to the } \\ \text { microphone, you will then have up to 3 minutes to speak. }\end{array}\right\}$

[^0]| Item No. | Presentation |  |
| :---: | :---: | :---: |
| 2 | Inland SoCal United Way \& 211+ Data and Systems Update - Christopher Darbee, Inland SoCal United Way \& 211+ | 10:10-10:25 am |
| 3 | Introduction of the San Bernardino CES Regional Access Point Agencies <br> - Aziza Manuel Inland SoCal United Way \& $21+$ <br> - East Valley Region - Morongo Basin Arch <br> - Central Valley Region - Family Assistance Program / Ben Jones Resource Center <br> - West Valley Region - Christian Development Center | 10:25-10:45 am |
| Item No. | Discussion/Action Item |  |
| 4 | Follow-up on discussion of identifying Street Outreach Collaborators/Efforts and make a recommendation to the Interagency Council on Homelessness (ICH) for the creation of a Street Outreach Collaborators/Efforts Ad Hoc Committee <br> - Sharon Green, Chair | 10:45-10:50 am |
| 5 | Set date, time, location for the next CES meeting. - Sharon Green, Chair | $10: 50-10: 55 \mathrm{am}$ |
|  | Committee Roundtable |  |
|  | Open to comments by the Committee Members | 10:55-11:00 am |
|  | Adjournment | 11:00 am |
| Next CES <br> Oversight <br> Standing <br> Committee <br> Meeting | $\begin{gathered} \text { TBD, } 2023 \\ \text { 10:00 - 11:00 a.m. } \end{gathered}$ |  |

## HOMELESS PARTNERSHIP

Minutes Recorded and Transcribed by Joy Woodard (Secretary III), Office of Homeless Services

| TOPIC | PRESENTER | ACTION/OUTCOME |
| :---: | :---: | :---: |
| Call to Order | Darryl Evey, Vice Chair | - The meeting was called to order at 10:06 a.m. |
| Introductions | Darryl Evey, Vice Chair | - Darryl Evey took CES Board Member roll call. Members of the public are not introduced. |
| CES Members Present |  | The following CES members or their alternates were present for the meeting: Astrid Johnson, William Lamas, Darryl Evey, Kameron Grosvenor, Mike Jones <br> - Absent: Sharon Green, Susan Buckley, Edward Amaya, Jere Thrasher |
| PUBLIC COMMENTS | PRESENTER | ACTIONOUTCOME |
|  |  | - No Public Comments were made. |
| CONSENT | PRESENTER | ACTION/OUTCOME |
| Approve Minutes of the May 11, 2023, CES Special Meeting | Darryl Evey, ViceChair | - A motion was made by William Lamas and a second by Mike Jones <br> - 5 members were in favor Astrid Johnson, William Lamas, Darryl Evey, Kameron Grosvenor, Mike Jones <br> - 0 members were opposed. <br> - Absent: Sharon Green, Susan Buckley, Edward Amaya, Jere Thrasher <br> The motion made towards the consent calendar was approved. |
| PRESENTATION | PRESENTER | ACTIONOUTCOME |
| Inland SoCal United Way \& 211+ Request for Applications (RFA) for Local CES Regional Entry Points | Christopher Darbee, Inland SoCal United Way \& 211+ | The Vice-Chair recognized Christopher Darbee, Inland SoCal United Way \& 211+to provide a presentation on the Inland SoCal United Way \& 211+ Request for Applications (RFA) for Local CES Regional Entry Points. <br> Mr. Darbee provided a presentation that explained what regional access points are, the goals and objectives, the funding breakdown by regions, and the application process for the RFA for local CES regional entry points. <br> The Vice-Chair opened the floor to the Committee members for comments/questions. <br> - Astrid Johnson-Stated that when applying it does not work when using a phone to apply and if an error is made, the system will highlight it in red. Mrs. Johnson stated that after hitting the submit button an automated confirmation was sent to her. |


|  |  | - William Lamas- Asked if Inland SoCal United Way \& 211+ is providing technical assistance to the regional access points. <br> - Christopher Darbee- Stated they will be providing technical assistance and it is a partnership and group effort to make the system work. <br> - Astrid Johnson- Asked if there will be any trainings conducted prior to the start of the program. <br> - Christopher Darbee- Stated there will be a few trainings which Aziza will provide, and some will be from BitFocus on the technical piece that will be built out on how to utilize it within the new system in January or February. <br> - Kameron Grosvenor- Asked at what point does Christopher Darbee see the regional access points be the point of contact in the community. <br> - Christopher Darbee- Stated 211 is still available as an access point through then. Mr. Darbee stated that it would start almost immediately once the workflows are built out from a technology standpoint. Mr. Darbee informed that the system's going to be built around those regional access points and how that technology is going to fit the need of the community. <br> - William Lamas- Asked if the application closes on August $21^{\text {st }}$ and the decision from Inland SoCal United Way \& 211+ is made in September does this have to be brought to ICH for approval or is it just their decisions. <br> - Christopher Darbee- Stated CESH was already approved so it is going to be their decision. Mr. Darbee stated they are going to be working in conjunction with those within the region and base the decision upon insight and discussions within the regional access points. Mr. Darbee stated that they are hoping the final decisions will be made in September because the application is going to close, and they want to make those decisions fast because it is a very short timeline to really get this money expended. <br> - Darryl Evey- Asked if there are other regions that are doing something similar to regional access to their coordinated entry. <br> - Christopher Darbee- Stated that Los Angeles has something similar, but we are going to do an evaluation and figure out what works for our community. <br> With no further comments, the Vice Chair closed the item for discussion. |
| :---: | :---: | :---: |
| Coordinated Outreach Referral, Engagement (C.O.R.E.) Program | Deputy Mike Jones, Sheriff's H.O.P.E Team | The Vice-Chair recognized Deputy Mike Jones on behalf of the Sheriff's H.O.P.E Team to present on the Coordinated Outreach Referral, Engagement (C.O.R.E.) Program. <br> Deputy Jones provided a presentation that explained the coordinated outreach efforts throughout San Bernardino County, the C.O.R.E. program, the recommended core elements of street outreach, systematic coordination of outreach, and county-wide outreach working in tandem. <br> The Vice-Chair opened the floor to the Committee members for comments/questions: <br> - Darryl Evey: Stated a concern that he has heard that was brought up was sharing the information about where people are and law enforcement using that information as an opportunity to find the person and |


|  |  | arrest them. <br> - Deputy Jones- Stated they've done all their mapping since 2017 and only three arrests were made because they had a gun on them or were sleep with a gun on them. Deputy Jones informed that the only access is actually the people that are on their team and don't use it to search for suspects. Deputy Jones informed that with information sharing through Aziza hub would be through the outreach groups. Deputy Jones informed that it was instrumental in the governor's room key that had a specific population of sixty-five and older where they were able to pull those maps and go to that population. Deputy Jones informed that the mapping is to target services to that person and not used for any criminal activity. Deputy Jones informed that access is very limited so that there is no distrust in the community. <br> - Darryl Evey- Asked what about people who are undocumented. <br> - Deputy Jones- Stated that over the twenty thousand contacts that he has talked to less than ten have been undocumented, so it is rare but just like CES or homeless providers they are served the same way as anybody else. Deputy Jones stated the survey doesn't ask any criminal activity or documentation questions. <br> - Darryl Evey- Stated that he works with a lot of people who are undocumented, and it is common issue that comes up that they don't want to be a part of CES because they're worried about how it is going to affect them. Mr. Evey asked Deputy Jones what his recommendation is moving forward. <br> - Deputy Jones- Recommended having the ICH board make a recommendation to move forward with a CORE approach where the providers would more likely take a collaborative approach. <br> - Darryl Evey- Stated it would be important if there was a street outreach collaborative ad hoc committee it would be most effective if it included people that are doing street outreach and not the supervisors. Mr. Evey stated that asking people who are doing outreach regardless of whether they're receiving county funding or ICH funding come together to coordinate because it would be valuable to open the committee to everybody instead of just CoC member. <br> - Deputy Jones- Suggested having a two-level regional type of approach. Deputy Jones stated that a lot of outreach groups may not know who is doing what and where so providing a tool to give a resource would be helpful. <br> - Kameron Grosvenor- Asked about where in the process are they with this considering the deadlines are going until 2025. <br> - Deputy Jones- Stated that the funding that is allocated for this has already been approved by the board to spend on technology. Deputy Jones stated that the county has a GIS team they do things through so they will be able to build out and try to figure out a way to utilize that type of contact and technology. <br> - Astrid Johnson- stated they applied to be a IEHP provider for services and are waiting for that contract to get finalized and they are looking into providing short term services for people coming out of the hospital. <br> Chair closed item for discussion. |
| :---: | :---: | :---: |
| DISCUSSION | PRESENTER | ACTION/OUTCOME |
| Discussion on identifying Street Outreach Collaborators/Efforts | Darryl Evey, ViceChair | The Vice-Chair opened discussion on identifying Street Outreach Collaborators/Efforts and make a recommendation to the Interagency Council on Homelessness (ICH) for the creation of a Street Outreach Collaborators/Efforts Ad |


| and make a recommendation to the Interagency Council on Homelessness (ICH) for the creation of a Street Outreach Collaborators/Efforts Ad Hoc Committee |  | Hoc Committee <br> - Darryl Evey- Stated that it sounds like there are two parts to the recommendation which are having an overarching region ICH countywide ad hoc committee for outreach and having each region and those regional access points to coordinate that outreach as well. <br> - Deputy Jones- Stated having an ad hoc would be a good way to get things started and bringing Christopher Darbee' s ideas of regional CES case conferencing in as a part of that will have a huge part in having coordination and collaboration. <br> Astrid Johnson made a motion to make a recommendation to the ICH committee for a Street Outreach Ad Hoc Committee was second by Kameron Grosvenor. <br> - 5 members were in favor Astrid Johnson, William Lamas, Darryl Evey, Kameron Grosvenor, Mike Jones <br> - 0 members were opposed. <br> - Absent: Sharon Green, Susan Buckley, Edward Amaya, Jere Thrasher <br> The motion made towards item\# 4 of the agenda was approved. <br> Chair closed item for discussion. |
| :---: | :---: | :---: |
| Set date, time, location for the next CES meeting | Darryl Evey, ViceChair | The Vice-Chair opened discussion on setting the date, time, and location for the next CES meeting. <br> - Darryl Evey-Stated they were thinking about conducting the meetings quarterly, but decided to do it sooner so today's discussion could be had. Mr. Evey asked if they should have a September meeting or schedule it in October. <br> - William Lamas- Stated that October would be fine, and they should wait to see how the buildout and the platform with Clarity and BitFocus will be. <br> - Astrid Johnson- Asked if the recommendation would be on the September ICH agenda and by the October meeting there will be some kind of feedback. <br> - Darryl Evey- Stated that was accurate. <br> Darryl Evey made a motion to meet on October $12^{\text {th }}$ from 10-11 am at the same location and was second by Mike Jones. <br> - 5 members were in favor Astrid Johnson, William Lamas, Darryl Evey, Kameron Grosvenor, Mike Jones <br> - 0 members were opposed. <br> - Absent: Sharon Green, Susan Buckley, Edward Amaya, Jere Thrasher <br> The motion made to meet on October $12^{\text {th }}$ from $10-11 \mathrm{am}$ at the same location was approved. |


|  |  | The Vice Chair opened the floor up for public comment. <br> Public Comment: <br> - Mary <br> Chair closed item for discussion. |
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| COMMITTEE ROUNDTABLE | PRESENTER |  |
| Adjournment |  | - Kameron Grosvenor- Stated she is excited about the forward progress with CES and that operating in silos has been going on so long. <br> - Astrid Johnson- Stated she agreed with what Kameron Grosvenor stated. Mrs. Johnson stated she learned a lot from the Emergency Voucher Program and how things were throughout the county. <br> - Darryl Evey-Stated next Friday at 10 o' clock at the county board chambers, assemblymember James Ramos is having the Assembly Homeless Youth Public Hearing. Mr. Evey stated that since it is an assembly meeting it will be broadcasted on the assembly website. Mr. Evey stated he will send the information to OHS for distribution. <br> - Being no further business, the meeting was adjourned at 10:59 a.m. |
| Next Meeting |  | The Next Outreach and Coordinated Entry System Committee (CES) Meeting will be held on: $\begin{gathered} \frac{\text { Thursday, October 12th, } 2023}{\frac{10: 00 \text { am }-11: 00 \mathrm{am}}{1}} \\ \frac{\text { Address: Program Development Division (Conference Room B) }}{825 \text { E. Hospitality Lane, San Bernardino, CA } 92415} \end{gathered}$ |

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| Attendees on August 10, 2023, $\boldsymbol{0}$ Outreach and Coordinated Entry System Committee (CES) Meeting |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: |
| LAST NAME | FIRST NAME | ORGANIZATION | PHONE NUMBER | EMAIL |  |  |  |
| Evey | Darryl | Family Assistance Program |  | darryl@familtassist.org |  |  |  |
| Lamas | William | City of Victorville |  | wlamas@victorvilleca.gov |  |  |  |


| Grosvenor | Kameron | Inland Valley Hope Partners |  |
| :--- | :--- | :--- | :--- |
| Jones | Mike | H.O.P.E Team | kamig@inlandvalleyhopepartners.org |
| Johnson | Astrid | Morongo Basin ARCH | mjones@sbcsd.org |
| Stevens | Kristin | Office of Homeless Services | 水 |
| Woodvviewfarm29@gmail.com |  |  |  |
|  | Joy | Office of Homeless Services | Kristin.stevens@hss.sbcounty.gov |

*Please note attendance of members of the public is not included*


[^0]:    THE INTERAGENCY COUNCIL ON HOMELESSNESS MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 501-0610 AND THE OFFICE IS LOCATED AT 560 E. HOSPITALITY LANE, SUITE 200, SAN BERNARDINO, CA 92408 . https://sbchp.sbcounty.gov/

