It's easy to find a network provider online

Shield Spectrum PPO and Shield Signature HMO plans

At Blue Shield, we believe that finding a doctor should not give you a headache. That's why our website features our most up-to-date listings of personal physicians, specialists, and hospitals. Simply follow the instructions below. If you are an existing member and have registered on the site, log in and your plan will automatically be selected when you search for a provider.



How to find a network provider

- Go to blueshieldca.com/findaprovider
- Next to Select a Plan, click the Select button
- Under Medical Plan select the plan type
 - For the Shield Spectrum PPO plan, choose Blue Shield of California PPO Network and select Set Plan
 - For the Shield Signature HMO plan, choose Shield Signature. Then, choose either the PPO or HMO network and select Done.
- Click on the type of provider that you are searching for.
- Select Advanced Search to further filter your search, such as by name, specialty, facility type, and more.
- Enter your city and state or ZIP code, and then click on Find now.

To get a printable copy of your search results, click on *Get Results* as *PDF* above the map and select your preference to download the document or have it emailed to you.

Finding a Shield Signature HMO Personal Physician's provider number and medical group/IPA number

Follow the steps above to find a Shield Signature HMO network provider. Select *Doctors* as the provider type and then click on *Advanced Search* and choose *HMO Personal Physicians* under "Doctor Type or Specialty." From your search results, click on the physician's name to find the provider number and medical group/IPA number.



We're here to help

If you have any questions, simply contact your dedicated Blue Shield Member Services team at **(800) 642-6155** or TTY **(866) 216-9926** for personal assistance. They are available from 7 a.m. to 7 p.m., Monday through Friday. For more information, visit the County of San Bernardino Internet site at http://www.sbcounty.gov/hr/Benefits_Retire.aspx.