



Department of Public Health

Preparing for National Accreditation

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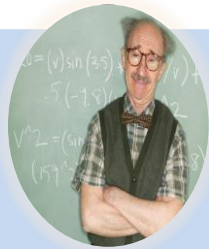


A Few Questions...

How do you rate your Program's overall performance?



How do you rate the Department's overall performance?



Poor



Average



Excellent



How do you know?

Performance is difficult to measure without a set of standards

What exactly is Public Health Accreditation?

The measurement of health department performance against a set of nationally recognized standards that focus on:



- Accountability,
- efficiency,
- effectiveness,
- performance,
- and outcomes, which lead to improvements in the overall health of the community.



Why Seek Accreditation?



National recognition for Public Health Practice



Builds credibility and improves relationships



Enhances accountability & transparency



Identifies strengths and areas for improvement



Increases access to resources



Prioritize and address long-standing concerns



Incorporates continuous quality improvement and performance management into our daily practice



Breaks down program barriers



Improves management processes



Documents health department's capacity to deliver the 3 Core Functions and 10 Essential Services of Public Health

Who is involved in the Accreditation Process?



EVERYONE
WE NEED ALL HANDS ON DECK

The Public Health Accreditation Board (PHAB) is the non-profit agency that oversees the national accreditation process.

- **Goal:** to improve and protect the health of every community by advancing the quality and performance of public health departments (state, local, Tribal, territorial).



- The main component of the accreditation process is an agency **self-assessment**, based on a set of national standards.
- These standards demonstrate the capacity of the public health department to deliver the three core functions and the 10 essential services of public health.



Standards are Grouped into 12 Domains

- 1 – Conduct Assessment Activities
- 2 – Investigate Health Problems
- 3 – Inform and Educate about Public Health
- 4 – Engage the Community to address Health Problems
- 5 – Develop Public Health Policies and Plans
- 6 – Enforce Public Health Laws

7 – Promote Strategies to Improve Access to Care

8 – Maintain a competent work force

9 – Quality Improvement/Evaluation

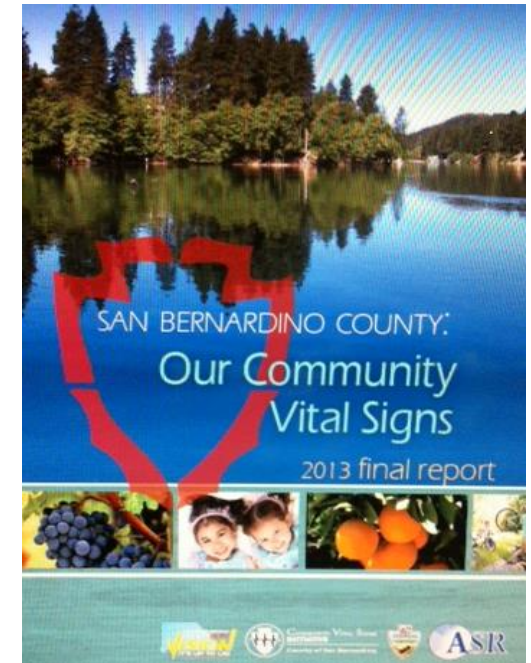
10 – Promote Understanding/Use of Evidence-Based Practices

11 – Maintain Administrative/Management Capacity

12 – Engage the Public Health Governing Entity

Before the Department can even apply for accreditation, the following prerequisites must be in place:

- Community Health Assessment ✓
- Community Health Improvement Plan ✓
- Strategic Plan ✓



<http://www.communityvitalsigns.org/>

There are 7 steps in the Accreditation Process:

1. Pre-application
2. Application
3. Documentation Selection/Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation

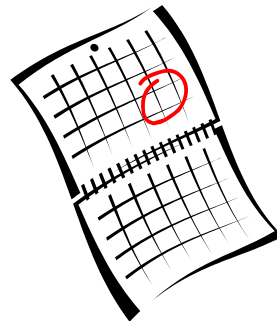


- Learn about PHAB
- Conduct a Self-Assessment
- Identify strengths and weaknesses
- Complete Readiness Checklists
- Complete PHAB Orientation
- Submit Statement of Intent



Step 2: Application

- Complete PHAB's online application
- Submit fee
- If accepted, we have 12 months to submit all of our documentation



Step 3: Documentation Selection/Submission

- Select and submit documentation to PHAB



Step 4: Site Visit

- A 2-3 day in-person site visit is scheduled
- Site visitors review all documentation and develop a report



Step 5: Accreditation Decision

- Accredited
- Not accredited



GOAL = ACCREDITED!!!!



- Submit annual progress report to PHAB
- Submit annual fee to PHAB



Step 7: Reaccreditation

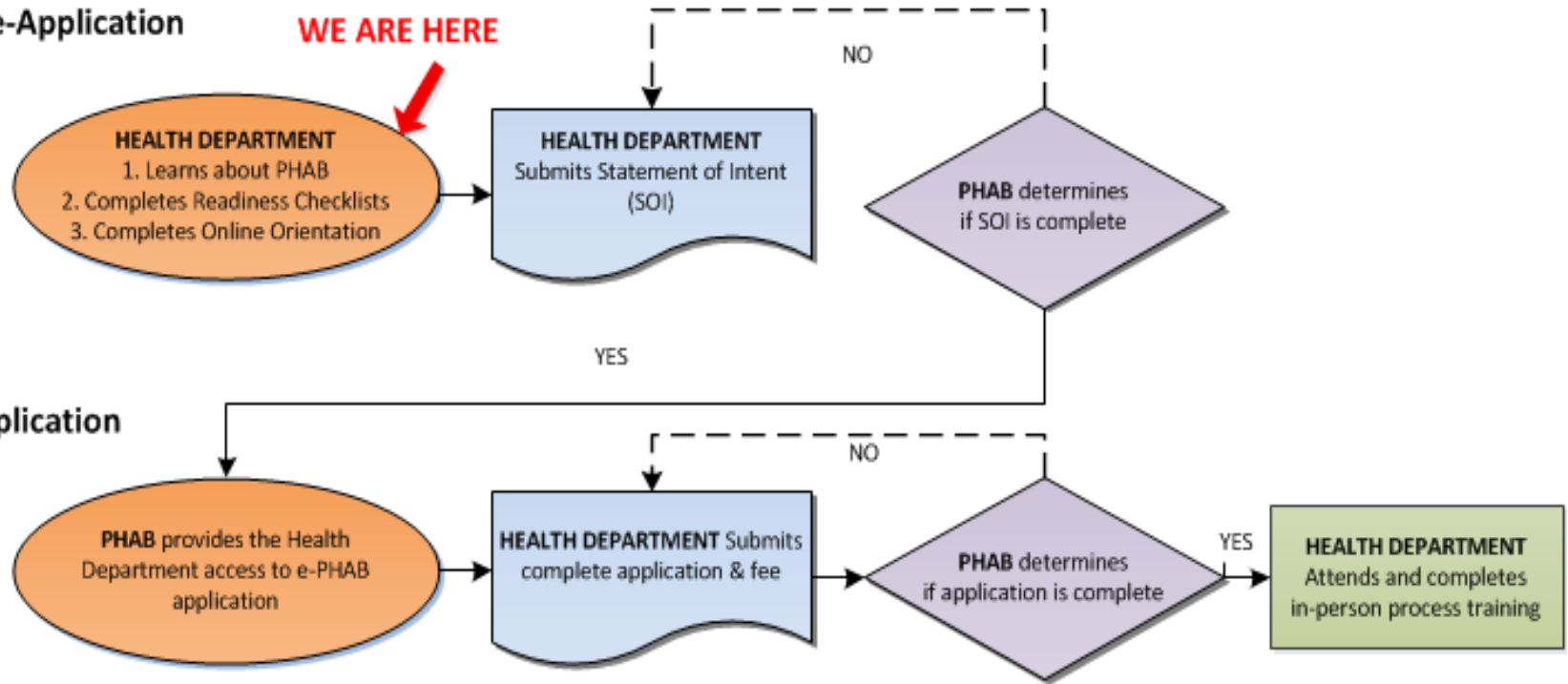
- Accreditation status lasts five (5) years
- DPH will receive notice of expiring accreditation status
- DPH submits Statement of Intent and the process starts all over again



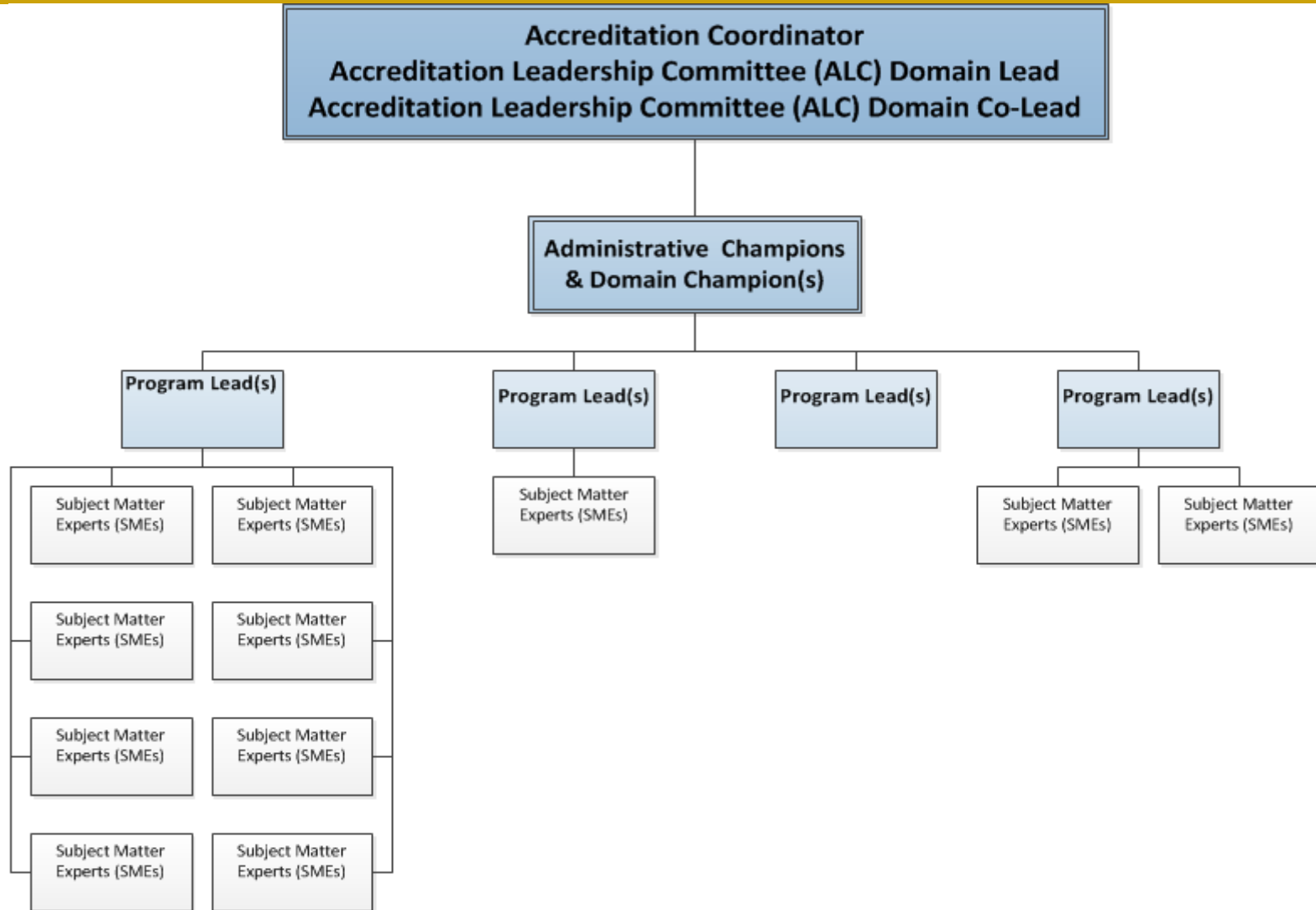
Where is DPH in the Accreditation Process?

1. Pre-Application

WE ARE HERE



Conducting a Self-Assessment

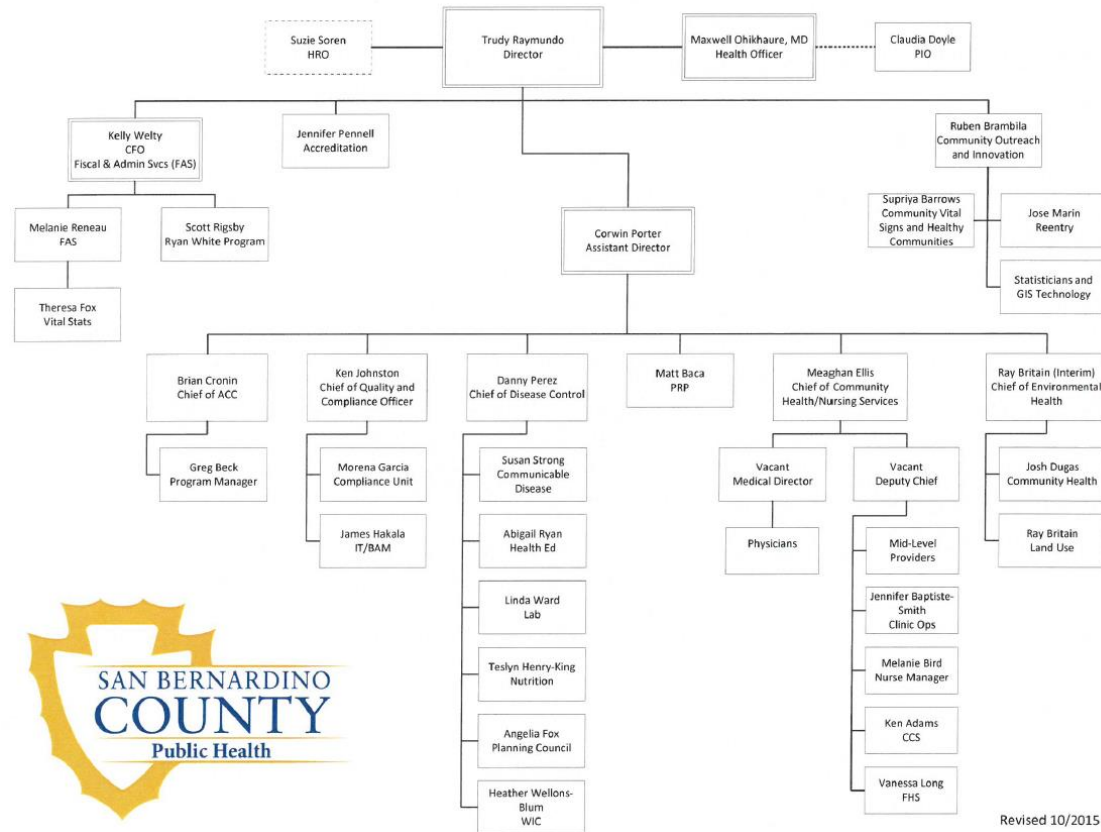


What will take place?

This is an agency-wide effort in which a variety of documentation from each program in the Department will be used to assess and demonstrate conformity with the standards



- Policies and Processes
 - procedures, manuals, flowcharts, organizational charts
- Reporting Activities, Data, & Decisions
 - Meeting agendas/minutes, work plans, audit results
- Materials to show distribution and other activities
 - Emails, logos, brochures/flyers/newsletters



Revised 10/2015

The Self-Assessment Process

Administration reviews the domain/selects Admin. Champion & Domain Champions (DC)

Administrative Champion/DC Training

Domain Review meeting with programs to identify Subject Matter Experts (SMEs)

Administration & DPH Leadership identify 1-2 Program Leads

Program Lead/SME training

Program Leads/SMEs collect & upload documents for DC to review

Admin. Champion/DC reviews documents & submits to Accreditation Leadership Committee (ALC) Leads for evaluation

ALC Evaluation

Accreditation Coordinator compiles results into Self-Assessment Matrix

Training is provided

The entire process is done electronically

Your cooperation and support is appreciated

**Stay Tuned...
Coming Soon:
Accreditation Website &
Calendars**



Questions?

If you have any questions or would like to learn more about the Accreditation process, please refer to the Public Health Accreditation Board website at www.phaboard.org



Public Health Accreditation Board (2013). Online. Available: <http://www.phaboard.org/>

National Association of City and County Health Officials (2014). Online. Available: <http://naccho.org/>