



Workforce Development Board

*Transforming lives and
strengthening business*

2015-2016 ANNUAL REPORT

A proud partner of America's Job Center of CaliforniaSM Network

Robert A. Lovingood, Chairman, First District Supervisor | Curt Hagman, Vice-Chairman, Fourth District Supervisor | Janice Rutherford, Second District Supervisor | James C. Ramos, Third District Supervisor | Josie Gonzales, Fifth District Supervisor

Gregory C. Devereaux, Chief Executive Officer | Reg Javier, Executive Director, Workforce Development Board

2015 2016 ANNUAL REPORT



**“CREATE, MAINTAIN, AND GROW JOBS
AND ECONOMIC VALUE IN THE COUNTY”**



TABLE of CONTENTS

2 Message from the Chair	10 Major Funding	22 AJCC Success Stories
3 Workforce Development Board	11 The Business Community	25 Special Projects and Collaborations
4 Workforce Development Board Members	15 Business Success Stories	26 Special Projects Success Stories
6 San Bernardino County at a Glance	16 Youth Services	27 Accomplishments
7 Inland Empire Region	18 Youth Success Stories	28 Countywide Vision Statement
8 Workforce Development Department Offices	20 America's Job Centers of California	29 Board of Supervisors



Tony Myrell

Chair, San Bernardino County
Workforce Development Board

MESSAGE FROM THE CHAIR

“I am proud to present our 2015-2016 Workforce Development Board Annual Report.”

By listening to our business community, and tailoring programs, services and pipelines to meet their workforce needs, we play a critical role in what is shaping up to be an unprecedented economic opportunity within the largest geographic county in the United States. Robust growth is occurring in a number of key business categories, such as logistics, manufacturing and health care. Small businesses are being created in record numbers. Unemployment is down and new career pathways continue to emerge.

Challenges remain, but our unwavering commitment to preparing San Bernardino County’s workforce for the jobs companies are creating will strengthen our community and ensure economic vitality for generations to come.

We do this by understanding what employers need. In this last year, the business services team made 7,901 total business visits and conducted labor market surveys with nearly 2,400 employers. We also work closely with local and county economic development agencies to ensure that we have a labor force that meets the needs of all industry sectors, especially those that offer the greatest long-term growth potential for our county. This kind of engagement has enabled us to

develop customized training solutions and to prepare employees and job seekers with the skills they will truly require to succeed in today’s economy.

The annual report that follows details what the Workforce Development Board has done during the past year to meet the Countywide Vision’s call for a “vibrant economy with a skilled workforce that attracts employers who seize the opportunities presented by the county’s unique advantages and provide the jobs that create countywide prosperity.”

We are proud of what we have accomplished, but understand that we are just getting started.

“*The Workforce Development Board helps people find jobs and careers, and helps businesses find employees.*”



FROM WIB TO WDB THE NEW WORKFORCE DEVELOPMENT BOARD

The Workforce Innovation and Opportunity Act (WIOA), signed into law in 2014, is designed to strengthen and improve our nation's public workforce system. The law focuses on helping Americans, including youth and those with significant barriers to employment, gain access to high-quality jobs and careers. Thus, employers are able to hire and retain skilled workers. WIOA, supersedes the Workforce Investment Act of 1998. As a result Workforce Investment Boards, or WIBs, were redesigned and new Workforce Development Boards, or WDBs, were established. The new San Bernardino County Workforce Development Board was created with 19 representatives from business, workforce, education and training, government and economic development, as outlined in WIOA.

The San Bernardino County Workforce Development Board (WDB) is a policy-making entity empowered by WIOA to educate and train local workers and support businesses. The WDB is comprised of a majority of private business owners who collaborate with leaders from various education, labor, public service, and community based organizations. The focus of this board is to ensure the residents of San Bernardino County have the skills, training, and education to achieve their career goals, and assist San Bernardino County employers' efforts to hire, develop, and retain outstanding employees.

MISSION STATEMENT

PROMOTE a workforce development system that **SUPPORTS** economic vitality by **CREATING** opportunities for businesses, employees and job seekers.

On behalf of the San Bernardino County Board of Supervisors,
The San Bernardino County Local Workforce Development Board

- Provides administration and oversight of local WIOA funding for adults, dislocated workers and youth
- Supports programs that build employable skills of the County's workforce
- Creates a strategic plan aligned with the Governor's and California Workforce Development Board's objectives
- Aligns WIOA services with the Countywide Vision of creating a vibrant economy with a skilled workforce
- Operates three America's Job Centers of California located within the County
- Identifies and understands the workforce investment needs of local businesses and job seekers
- Commissions independent research studies to identify top industry demand sectors in the local economy and to objectively evaluate the return on investment of its program

Executive Board Members



Tony Myrell
WDB Chair
Executive Board
Premier Medical Transportation



Phil Cothran
WDB Vice Chair
Executive Board
State Farm Insurance



William Sterling
WDB 2nd Vice Chair
Executive Board
Sterling Synergy Systems, Inc.



Jonathan Novack
Chair, Economic Development and
Business Resource Committee
Patton Sales Corp.



BJ Patterson
Chair, Youth Committee
Pacific Mountain Logistics, LLC



Robert Loeun
Chair, Special Populations
Committee
Department of Rehabilitation

Workforce Board Members



John Andrews
City of Ontario



Terry Klenske
Dalton Trucking Inc.



Kenneth Boshart
Boshart Automotive



Henry Shannon
Chaffey College



Laurie Stalnaker
UNITED HERE Local 535



Anita Tuckerman
Stirling Development



Dale Marsden
San Bernardino City
Unified School District



Mike Gallo
Kelly Space & Technology, Inc.



Cherilyn Greenlee
State of California
Employment Development
Department



Jonathan Weldy
Meridian Land
Development Company



Rene Castellanos
International Union of
Operating Engineers
Local 12



Joseph Williams
Youth Action Project



The San Bernardino Workforce Development Board has established three standing committees to provide information and assist in carrying out activities

- Economic Development and Business Resource Committee

This committee focuses on business engagement in workforce, promoting board participation in demand sectors and developing links with employers in the region to support employer utilization of the system.

- Special Populations Committee

This committee is tasked with identifying resources for special population customers that may include, but are not limited to, veterans, individuals with disabilities, the re-entry population, and Native Americans.

- Youth Committee

This committee assists with the coordination of youth programs and assists with the planning recommendations relating to the provision of services to WIOA eligible youth.



At a Glance

www.SBCountyAdvantage.com
Rev. 8/2016

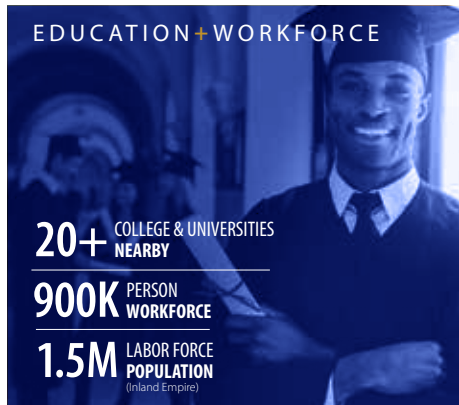
GEOGRAPHY



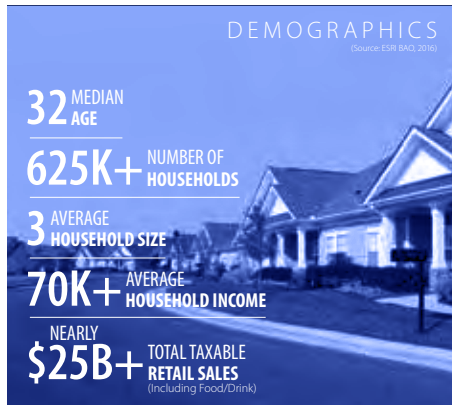
TRANSPORTATION



EDUCATION + WORKFORCE



DEMOGRAPHICS



OUR COMMUNITY

San Bernardino County, located in southeast California, is the largest county in the United States, the fifth-most populous county in California, and one of the fastest-growing metropolitan areas in the nation. The Workforce Development Board partners with local businesses and educators to help produce an educated workforce capable of sustaining the county's prosperity. These partnerships establish San Bernardino County as a model in the state where local government, regulatory agencies and communities thrive.



Photo Courtesy of Donald Graham



INLAND EMPIRE REGION

Regional collaboration is one of the tenants of WIOA. Together San Bernardino and Riverside Counties form the Inland Empire Region. The Inland Empire Region works collaboratively to discuss regional labor market trends, regional service strategies, and develop and implement

sector initiatives for in-demand industry sectors to create a regional economy that is healthy and growing. One of the Inland Empire Region's collaborative efforts is the Job Driven SlingShot Initiative which focuses on industry engagement, system change, and aligning stakeholders towards industry growth and progression of wages for residents.





WORKFORCE DEVELOPMENT DEPARTMENT

The San Bernardino County Workforce Development Department (WDD) operates programs under the guidance of the Workforce Development Board, funded by the Department of Labor's Workforce Innovation and Opportunity Act (WIOA). The America's Job Centers of California (AJCCs) are strategically located in the East Valley, West Valley and High Desert Regions

of the County. WDD implements comprehensive strategies to meet the needs of local businesses for a skilled workforce, while creating opportunities for workers to prepare for and enter into well paid careers.



EAST VALLEY AMERICA'S JOB CENTER OF CALIFORNIA

658 East Brier Drive
Suite 100
San Bernardino, CA 92408
(909) 382-0440

ADMINISTRATIVE OFFICE

290 North D Street
6th Floor
San Bernardino, CA 92415
(909) 387-9859



WEST VALLEY AMERICA'S JOB CENTER OF CALIFORNIA

9650 Ninth Street
Rancho Cucamonga, CA 91730
(909) 941-6500

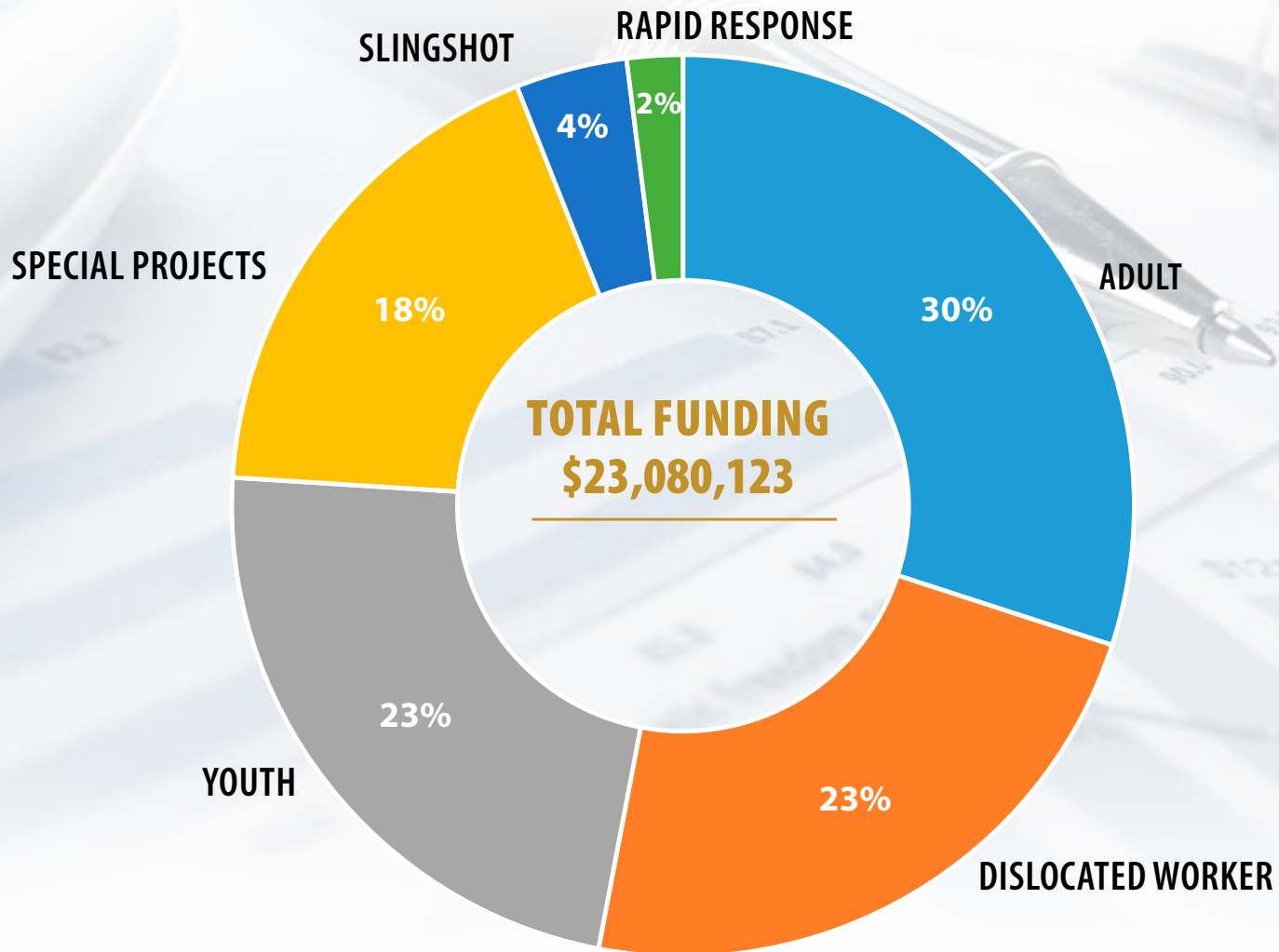


HIGH DESERT AMERICA'S JOB CENTER OF CALIFORNIA

17310 Bear Valley Road, Suite 109
Victorville, CA 92395
(760) 552-6550



PROGRAM YEAR 2015-16 MAJOR FUNDING





THE BUSINESS COMMUNITY

EXPANDING BUSINESS...CREATING A DYNAMIC WORKFORCE

The Business Services Unit serves the business community in San Bernardino County to support the retention of jobs and maintain employment opportunities for the customers who use the America's Job Centers of California (AJCC).

LABOR MARKET SURVEYS AND VISITS

The San Bernardino County Workforce Development Board (WDB) is a vital resource, with go-to experts on workforce trends, in-demand occupations and high growth industries in San Bernardino County. The business services team visits businesses identifying available employment opportunities and collecting information that can assist the AJCCs in preparing job seekers for employment.

ON THE JOB TRAINING

Recognized nationally as one of the top providers of On-the-Job Training opportunities. The WDB reimburses employers up to 50% of a new hire's wages while in training. The WDB helps businesses continue to grow profitably while job seekers obtain the skills necessary for permanent employment.

HIRING ASSISTANCE

The WDB continues to develop business relationships: assisting businesses in creating strategies that address business needs. Our team helps streamline business efforts by offering hiring assistance, posting job opportunities, pre-screening applications, conducting assessments, offering a Human Resource Hotline and planning job fairs

WORKSHOPS

Business workshop topics include: branding/marketing, human resources, process improvement, business basics, social media for small businesses, leadership & strategy, and much more. The workshops are hosted by the WDB in various locations throughout the County each year.

LAYOFF AVERSION

The WDB continued its successful layoff aversion strategy, providing services and resources to at-risk businesses to retain jobs in San Bernardino County. Some of the services available include:

- On-site private and confidential in-person needs assessments and evaluations
- Process improvement strategies
- Job placement
- Working with educational and job training institutions to provide workforce skills training
- Assistance with securing tax credits, incentives and cost containment programs
- Additional consulting services as necessary



RAPID RESPONSE

During business downsizing, our team of professionals coordinates services and provides assistance to ensure a smooth and timely transition for the company and its employees.

Some of the rapid response services available include:

- Responding to early notifications of potential layoffs (WARN)
- Delivering re-employment services and unemployment benefits information
- Connecting struggling businesses to the resources they need to survive, thrive and preserve jobs
- Coordination of community access to federal assistance programs

BUSINESS SERVICES SUCCESSES

- 7,901 total business visits
- Conducted labor market surveys with 2,396 businesses
- Identified 6,166 job openings to post to online job board
- Held 221 customized recruitments for businesses
- Developed 241 successful On-the-Job Training contracts
- Responded to 26 businesses that were reducing their workforce or closing
- 1,290 workers targeted for layoffs met with the Rapid Response Team
- Received 420 calls to the HR Hotline
- Layoff aversion outcomes include:
 - 323 jobs retained
 - 76 jobs created
 - \$699,000 in cost savings
 - Over \$10.5 million in increased revenue







ABM
Building Value

Now Hiring!

Onsite Services

Facilities Engineering
General Services
Parking & Transportation
Security

- Cloud Engineering
- Electrical & Lighting
- Electrical Testing

abm.com



BUSINESS SUCCESS STORIES

“The management staff at TXD International is appreciative of the support from the San Bernardino County Workforce Development Board in assisting us with the services provided. It has helped us develop a Marketing and Training program, as well as designed, developed, and supported us in the implementation of media marketing.

The online media campaign will help us increase our overall social media presence and make us more competitive, as well as helping us market ourselves in a more efficient manner. From the services and information we received from them, we have been able to improve the overall look and feel of our online presence as well as increased online traffic and saved jobs in the process through driving search results to our company which in turn allows us to have more work in house.

We appreciate the training and feedback received along the way. This program has allowed us to not only retain 10 jobs but to also increase our hiring efforts for the influx of work coming in.”

Armando H. Estrada

Director of Global Operations, TXD International

“The management staff at Quality Marble & Granite is appreciative of the support and services received from the San Bernardino County Workforce Development Board. It has helped us develop a 5S training [workplace organization methodology] program, as well as designed, developed and supported us in the implementation of 5S. This has helped us increase our internal efficiency and make us more competitive. From the services and information we received we were able to improve our overall look and feel as well as increase productivity. Thanks to these services we were able to save ten jobs. We appreciate the training and feedback received along the way.”

Adriana Steel

Operations Manager, Quality Marble & Granite

“The management and staff at American Air Filter International are very appreciative of the support from the San Bernardino County Workforce Development Board (WDB) in assisting us with the services provided by California Manufacturing Technology Consulting (CMTc). As a result of the services we received, we were able to accomplish the following:

- 12 Jobs retained
- 7 Jobs created (within the next 12 months)
- \$200,000 in sales retained
- \$2 million in sales increased (within the next 12 months)
- \$12,000 in total cost savings

The [CMTc] team identified the need for technical skills with material controls and a basic understanding of LEAN manufacturing principles. The team sent key employees through training to develop leaders that know how to manage difficult situations and people, manage change, as well as recruit and retain the right people.

Now, with the help of the San Bernardino County Workforce Development Board and CMTc, American Air Filter International (AAFI) has completed the coaching of key employees in a comprehensive series of Team Leadership Development Skills. The value AAFI received in employee retention and confidence has been very visible with the retention of these 12 key employees.

The Workforce Development Board’s support made all the difference in our ability to move forward and achieve these results.”

William Rojas

Human Resources Manager - American Air Filter International (AAFI)



YOUTH SERVICES UNCOVERING POTENTIAL... PREPARING FOR THE FUTURE...

The San Bernardino County Workforce Development Board (WDB) believes that in order to develop and sustain a healthy workforce, it must increase accessibility of education and early work experience for youth. The WDB Youth Program offers training and employment opportunities to youth between the age of 16 and 24. In collaboration with 12 youth service providers, WDB assisted 560 youth to develop the skills needed for successful careers.

YOUTH PROGRAM SUCCESS FOR STATEWIDE GOALS



Exceed Employed or in Education



Exceed Attaining a Degree/Certificate



Met Basic Skills Gains

YOUTH PROGRAM SERVICES

- Tutoring and study skills training
- Instruction leading to completion of high school
- Alternative high school opportunities
- Mentoring
- Occupational skills training
- Summer employment and work experience
- Career guidance and counseling
- One year of follow-up services to ensure continued success

CALWORKS YOUTH EMPLOYMENT PROGRAM (CYEP)

In a collaborative effort, the WDB and the San Bernardino County Transitional Assistance Department entered into a Memorandum of Understanding to provide work readiness and work experience opportunities to youth receiving CalWORKs assistance. Each youth is eligible for 485 hours or 6 months of subsidized employment. This year 289 youth completed work readiness training and 61 entered unsubsidized employment.

HOUSING AUTHORITY YOUTH EMPLOYMENT PROGRAM (HAYEP)

In collaboration with the Housing Authority of San Bernardino County, the WDB provided 45 youth who were already living in subsidized housing units with work readiness training and work experience opportunities.

@LIKE

A consortium of three Workforce Boards - San Bernardino County, Riverside County, and Imperial County utilizing Workforce Innovation Funds from the Department of Labor served disconnected young adults between 18 and 24 years of age in the Linking Innovation Knowledge and Education project (@LIKE). The San Bernardino County program served 162 young adults.

Major services provided included:

- Life coaching
- Psycho-social assessments
- Goal setting
- Interest exploration
- Adult basic education for GED
- Work-based learning
- Opportunity to earn a recognized National Work Readiness Certification

BECAUSE THE NEXT GENERATION IS ALREADY HERE...



On November 20, 2015, the WDB hosted the 7th Annual Y4 Youth Event at the Ontario Convention Center. The theme this year was “Image and Promoting Yourself in Your Career.” Over 600 youth attended the event designed to enhance the WDB Youth Programs. The event provided career guidance, promoted educational resources, and highlighted local workforce opportunities. The event included a resource and job fair, as well as motivational speakers who engaged the youth in dynamic workshops, providing advice on workplace skills and tips on how to network for career success.





YOUTH SUCCESS STORIES



Georgia Burckel was close to graduating high school but didn't have a plan; she didn't know what to do for her future. She was told she would never survive college, or get a real job due to her learning disorder. She lacked confidence in herself until a Career Mentor from the Career Institute came into her high school and gave a presentation.

She enrolled into the WDB Youth Program and three years later, Georgia has successfully achieved more than she thought she ever could. She has successfully graduated from Chaffey College with honors, and earned her Associates Degree in Universal Studies

and Social Behaviors. She then successfully transferred to California State University San Bernardino (CSUSB). She continued to hold leadership roles, and served as President for an academic honor society. On June 18th, 2016, she graduated from CSUSB, with her Bachelor of Arts in Psychology. She was the first to graduate college in her family.

She will be starting her Master's degree program the fall of 2016, at CSUSB, in Guidance Counseling. Her career goal is to become a Guidance Counselor in a community college setting.

"The Career Institute provided me with knowledge and confidence that I can be successful and I will be successful."

Michael Garcia enrolled into the WDB Program after his teacher at Apple Valley High School asked if he planned to attend college once high school was over. Michael and his family were facing financial struggles and he did not know if he could afford college.

"I wanted to work in the health care field and knew that those jobs are hard to get. School has not always been easy for me either."

Through the help he received, Michael was able to enroll at Victor Valley College to further his education. The WDB Youth Program helped him with college books and supplies. In May 2016, after completing work experience at St. Mary's Medical Center, he was offered regular employment with them. Michael has finished his first year of college and continues his studies.

"My plans are to become a Physician's Assistant. The WIOA Program has helped start my life. This program can help so many others. I feel I am ready to be a success in life."





Chrysé Young always wanted to be a part of the healthcare field. Although school wasn't easy, she was able to graduate from high school, but life's challenges did not allow her to secure that dream right after high school. As a single parent, Chrysé struggled to cope with life's barriers.

Through social media, Chrysé learned about the WIOA services provided through First Institute Training and Management, Inc. (FITM), in the Morongo Basin. On April 28, 2016, after three intensive months of vocational skills training, Chrysé was certified as a National Medical Office Assistant.

She was hired as a Medical Office Assistant at Blausch and Petinson Optometry where she is working full-time at \$14.00 per hour. Chrysé has expressed that she loves her job as it allows her to tap into resources to provide for her and her daughter.

Chrysé is grateful to the San Bernardino Workforce Development Board and FITM for providing her opportunities to reach her dream. She has learned a lot from her instructor and the importance of following through after starting something.





AMERICA'S JOB CENTERS OF CALIFORNIA

EQUIPPING WITH THE TOOLS... TRANSFORMING LIVES...

The WDB operates three America's Job Centers of California located in the East Valley, West Valley and High Desert communities that offer employment resources, support services, and training for our local businesses and county residents. The AJCCs are uniquely positioned to support local customers during times of economic growth or decline by providing the assistance required to meet changing workforce needs.

AJCC'S SUCCESS

79,891	Visits
1,686	Clients received career training
5,583	Clients received intensive one-on-one services
27,922	Job referrals made
6,198	Job openings posted to online job board
241	Clients received On-the-Job Training



VETERAN'S SERVICES

Priority of Service: The WDB's partnership with Veterans Services has resulted in a streamlined and expedited enrollment process for veterans seeking job search and training assistance at the AJCCs.

1,067 Veterans enrolled into our Adult and Dislocated Worker programs

67 Veterans received Training Services

348 Veterans received intensive Individualized Services

NO-COST SERVICES OFFERED BY THE AJCC

- Job training
- Job placement
- Job search
- Career counseling
- Skills and aptitude assessment
- Occupational training
- Resume writing
- Interview training
- Access to computers, printers, telephones and copy machines

AMERICAS



JOB CENTER





AJCC SUCCESS STORIES



Rosa Garcia - "I had been trying to find employment for over 10 months and believed the lack of certifications in my field was preventing me from finding employment. I was referred to the AJCC by the Unemployment Insurance Department. The program helped me get the certification I needed to become more competitive. After I completed my training at NTMA Training Centers, I was able to find employment at Glidewell Industries as a Machine Operator. This assistance impacted

me in a huge way. It has helped my family and me in securing a place to live and moving toward self-sufficiency. Thank you so much for the opportunity to get this training. I would not have gotten this job without it!"

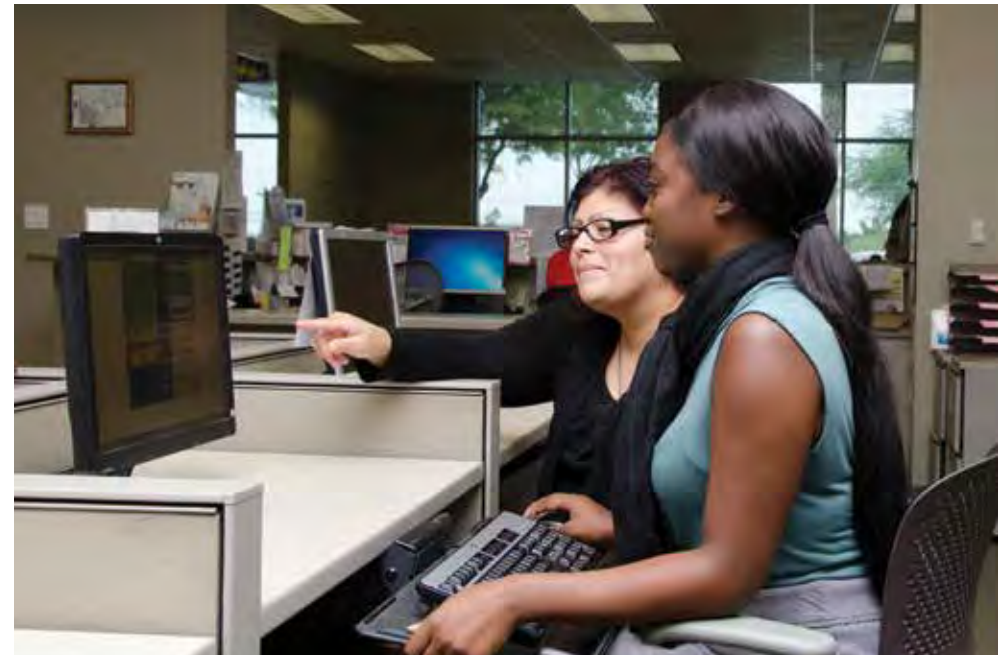
Jesus Ayala had been working as a cashier for seven years making minimum wage. He felt his career was at a dead end and wanted to focus on training toward a career with better opportunities. He was referred to the AJCC where he received training assistance. He attended North American Heating & Air Conditioning to become a heating, ventilation and air conditioning (HVAC) technician. After successfully completing training, Mr. Ayala was diligent in looking for work as an HVAC Technician; he was successful in attaining employment with Avis Plumbing, Heating and Air.

"The WIOA program helped me better myself so I can provide for my growing family. I learned a new trade that can be used all over the world."

James Hill was an unemployed veteran who was having a difficult time finding employment. Although he was receiving unemployment insurance benefits, he was still struggling to make his mortgage payment. After becoming involved with the AJCC, he

learned about other programs and services that were available to him. He was referred to Keep Your Home CA, a foreclosure prevention program to assist him with his mortgage payments. He also attended the Veteran Job Preparation Class where he learned about new procedures for job search, resume writing, and techniques for interviews. James was given one-on-one assistance by his advisor to update his resume and additional assistance in applying for jobs online. On May 5th, 2016, James accepted a position with AECOM as a painter.

"I'm very grateful for the service that the WDB has provided me, especially Sam and Christine. They've always been there for me and helped me get back to work."







SAN BERNARDINO
COUNTY



SPECIAL PROJECTS

COLLABORATIONS AND PARTNERSHIPS

The San Bernardino County Workforce Development Board continues to develop partnerships and collaborations with agencies to develop community leaders, a world-class workforce, and provide unsurpassed service to our customers.

- Partnered with the **California Department of Corrections and Rehabilitation** to provide the Transitions Program services to inmates incarcerated at the California Institution for Men and California Institution for Women and scheduled for release within 60-240 days. The program offered transition planning, information on how to job search, application writing skills, winning resumes, and mock interviews. 392 men and 291 women successfully completed the program.
- In partnership with the **Housing Authority of the County of San Bernardino**, the WDB provided three Workforce Development Specialists on-site to assist low income individuals with finding and retaining work, improving skills, and becoming self-sufficient. The program assisted 109 individuals find gainful employment.
- In collaboration with the **Transitional Assistance Department of San Bernardino County Human Services**, the WDB served CalWORKs eligible adults with work readiness training and subsidized employment opportunities. This new project, which started in February 2016, placed 210 adults at worksites throughout San Bernardino County in just four months.
- In partnership with the **County Probation Department** on the AB109 Program, the WDB had one Workforce Development Specialist on-site at each Day Reporting Center to offer education, job leads, and other workforce opportunities to those recently released from incarceration. This year 1,634 participants were seen by advisors, 245 workshops and seminars were presented, and 298 participants became employed.

- Together the San Bernardino County Workforce Development Board and the **Riverside Workforce Development Board** formed the Inland Empire Regional Collaborative (IERC). The IERC's Job Driven SlingShot Initiative focuses on creating large-scale, regional change that significantly improves economic outcomes and increases income mobility for its residents. The IERC effectively engages the business community and directs training resources based on employer feedback and regional demand.
- Participated in the Department of Labor's Customer Centered Design Round I Challenge. The San Bernardino County Workforce Development Department collaborated with the **State of California Employment Development Department, Workforce Services Branch**. The team applied a Human-Centered Design model to generate solutions for improving customer service, streamlining processes, and increasing productivity. They submitted their project proposal to the Department of Labor (DOL) and were then invited to the White House Celebration and Learning Exchange in Washington, D.C. to present their successful concept. The team was one of eleven selected from across the nation in recognition of their hard work and celebration of innovative ideas.
- Participated in the Department of Labor's Customer Centered Design Round II Challenge. The San Bernardino County Workforce Development Department collaborated with **youth service providers** to form a Youth Engagement Team. The team researched issues, collaborated, and implemented a solution to improve employment outcomes for WIOA enrolled youth by creating Professional Digital Career Portfolios. These portfolios included employment tools such as video introductions, digital resumes, and cover letters.

SPECIAL PROJECTS SUCCESS STORIES

Edgar Montesisnos had served his prison sentence; it was almost a year since his release date, and he was still unemployed. He came to the Workforce Development Board determined and with hopes of getting the right assistance. He actively participated in the job readiness workshops. He was assisted with his resume, received interview tips and was referred to several employers. After much preparation Edgar finally received the much anticipated job offer, he is now employed as a forklift operator.

He is so appreciative that we offered this program, and of all the assistance he received. He is happy to be working again.



Chasity Sproull was a single mother of 3 working at WaBa Grill for about a year and only making minimum wage. She felt she was at a dead-end job that would never allow her to provide enough for her family. The Housing Authority of the County of San Bernardino referred her to the Workforce Development Board. The WDB assisted with funding for her training to become an armed security guard. She is now employed with CSI Security.

"I now have the skills and certificate that will allow me to make enough money to support my family. I am currently on the five year program with the Housing Authority of the County of San Bernardino. With this career, I will be able to leave this program and buy a house, which has been my dream. I am so thankful for all of the help I have received. It is because of this program, I am now able to dream bigger than ever before."





ACCOMPLISHMENTS



- The San Bernardino County Workforce Development Board (WDB) operates as a High Performing Board, designated as such by the California State Workforce Development Board.
- San Bernardino County was designated as a Local Workforce Development Area under the Workforce Innovation & Opportunity Act on July 1, 2015.
- National Association of Counties Achievement Award for Transitions Program, a collaborative effort between WDB and California Department of Corrections & Rehabilitation, created to offer offenders employment preparation and financial literacy skills, ensuring successful reentry into society upon their release from prison
- National Association of Counties Achievement Award for Job Driven SlingShot Initiative, San Bernardino County Workforce Development Board and the Riverside County Workforce Development Board formed the Inland Empire Regional Collaborative (IERC) which envisions a system that effectively engages the business community and directs training resources based on employer feedback and regional demand that significantly improves economic outcomes and income mobility for the Inland Empire.

- National Association of Counties Achievement Award for Human Centered Design, a model to generate solutions for improving customer service, streamlining processes, and increasing productivity
- National Association of Counties Achievement awards for partnerships with the Department of Child Support Services & the Housing Authority of San Bernardino County
- California Workforce Association Workforce Professional of the Year Award presented to Emily Petrus - Staff Analyst II
- International Association of Workforce Professionals (IAWP) - California Chapter Award presented for One-Stop of the Year
- IAWP Award - Inland Empire Sub-Chapter - presented for One-Stop of the Year to the East Valley AJCC
- San Bernardino County Workforce Development Board Chair, Tony Myrell, was chosen to serve on the National Association of Workforce Board's Board of Directors.





COUNTYWIDE VISION STATEMENT

"We envision a complete county that capitalizes on the diversity of its people, its geography, and its economy to create a broad range of choices for its residents in how they live, work, and play.

We envision a vibrant economy with a skilled workforce that attracts employers who seize the opportunities presented by the County's unique advantages and provide the jobs that create countywide prosperity.

We envision a sustainable system of high quality education, community health, public safety, housing, retail, recreation, arts and culture, and infrastructure, in which development complements our natural resources and environment.

We envision a model community which is governed in an open and ethical manner, where great ideas are replicated and brought to scale, and all sectors work collaboratively to reach shared goals.

From our valleys, across our mountains, and into our deserts, we envision a county that is a destination for visitors and a home for anyone seeking a sense of community and the best life has to offer."

Adopted by the San Bernardino County Board of Supervisors June 30, 2011

This WIOA Title-I financially assisted program or activity is an equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

BOARD of SUPERVISORS



Robert A. Lovingood
Chairman, First District
Supervisor



Curt Hagman
Vice-Chairman, Fourth District
Supervisor



Janice Rutherford
Second District Supervisor



James C. Ramos
Third District Supervisor



Josie Gonzales
Fifth District Supervisor



Gregory C. Devereaux
Chief Executive Officer



Reg Javier
Executive Director
Workforce Development Board



Workforce Development Board

290 N. D Street, Suite 600
San Bernardino, CA 92415

800.451.JOBS (5627)

www.SBCounty.gov/WIB



@SBCountyWDB



@SBCounty WDB



San Bernardino County Workforce Development Board