



Inland Counties Emergency Medical Agency

1425 South D Street, San Bernardino, CA 92415-0060 ▪ (909) 388-5823 ▪ Fax (909) 388-5825 ▪ www.icema.sbcounty.gov

Serving San Bernardino, Inyo, and Mono Counties
Daniel Muñoz, Interim EMS Administrator
Reza Vaezazizi, MD, Medical Director

DATE: February 28, 2024

FROM: DANIEL MUÑOZ, Interim EMS Administrator
Inland Counties Emergency Medical Agency

TO: EMS Providers - ALS, LALS, BLS, EMS Aircraft, Hospital CEOs, ED Directors, Nurse Managers and PLNs, EMS Training Institutions and Continuing Education Providers, Inyo, Mono and San Bernardino County EMCC Members, Medical Advisory Committee (MAC) Members

SUBJECT: IMAGE TREND MIGRATION SCHEDULE

ICEMA is pleased to announce a significant step in our digital transformation campaign as we prepare to migrate Image Trend data from traditional hardware servers to a cloud based hosted environment. This transformation will increase uptime speeds, improve security and streamline maintenance and scalability.

To ensure a smooth transition and minimize any disruption, we have scheduled the following migration phases:

- **Patient Registry:**
 - **Date:** March 13, 2024
 - **Duration:** Up to 4 hours
 - **Impact:** Website will be unavailable, no uploads of Trauma, STEMI, or Stroke data during this period.
- **Licensure:**
 - **Date:** March 27, 2024
 - **Duration:** Up to 4 hours
 - **Impact:** Website will be unavailable, and credentialing activities will pause. Processing of applications will resume upon system restoration.
- **Elite/Continuum:**
 - **Date:** April 10, 2024
 - **Duration:** Up to 8 hours
 - **Impact:** Website will be unavailable, direct data entry will not be possible. Tablet-based ePCR creation is allowed, but submission will be delayed until the outage ends.

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- **Additional Information:**

- Relevant updates/messages will be posted on the respective ICEMA Image Trend sites and www.icema.sbcounty.gov website.
- During the Licensure outage, the processing of current and prior applications will be paused and will resume upon system restoration.

We appreciate the collaboration and support from all our partners that assisted with the planning process, execution, and upcoming implementation of this project.

Your understanding and cooperation during this critical migration process are greatly appreciated.

Should you have any questions or concerns, please contact Steven Arias at (909) 388-5804 or Steven.Arias@cao.sbcounty.gov.

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