# San Bernardino County IHSS Advisory Committee



784 E Hospitality Ln
San Bernardino CA 92415
October 10<sup>th</sup> 2019
9:00 AM to 12:00 PM
IHSS Conference Room

# **Minutes**

# **Members Present**

Kristie Sepulveda-Burchit
Randy Schlecht
Barbara Chastain
Mary Gillion
Linda Higgins
Sheila Johnson
Carolyn Medina
Greg McDermott
Linda Lovett
Lance Hoshaw
Marilyn Interian Matey
Celina Rwengo
Diane Chapman
Flora Martinez

# **Members Absent**

# **Members of the Public**

Sharon Swayzer Janice McDermott Enrique Camacho (SEIU) Wendy Whitaker (SEIU)

# **Public Authority Staff**

Myette Christian Rodney Irvine

# **MINUTES**

## 1. CALL TO ORDER AND INTRODUCTIONS – 09:13 A.M.

## 2. ROBERT'S RULES

Kristie Sepulveda-Burchit

- o Save comments and question until the end of the agenda item.
- o Public comment limited to 5 minutes.
- o If a member of the public wishes to speak on an agenda item, they must fill out a comment card and submit it to the chair.

## 3. APPROVE MINUTES

- o Approve minutes from the July 10<sup>th</sup> meeting
  - Change minutes to reflect Wendy Whitaker attended the meeting as a union representative.
    - Mary motions to approve with changes, Linda 2nds.
      - All members approve

# 4. ADDITIONS/CHANGES TO AGENDA

No changes

#### 5. IHSS ADVISORY COMMITTEE INTRODUCTION AND MEMBER REPORT

Diane Chapman

o Interested in mileage reimbursement for providers who transport clients to their medical appointments.

Kristie Sepulveda-Burchit

- o Participated in the CICA executive meeting and phone calls.
- Attended the Board of Supervisors meeting as an individual and spoke about the necessity of wage increases for providers.

## Celina Rwengo

o Caregiver and current union member.

Marilyn Interian Matey

 Parent provider for her two daughters. Appreciates the work committee has done for IHSS.

Flora Martinez

o Is a parent provider.

## 6. PUBLIC COMMENT ON NON-AGENDA ITEMS

Enrique Camacho (SEIU)

o Union member, representative.

Wendy Whittaker (SEIU)

o Union member, representative.

#### 7. UPDATES ON IHSS

#### Kristie Sepulveda-Burchit

- Changes to paramedical guidelines
  - Hearing decided to not proceed with changes.
  - Provided memo department did not proceed with changes
- o EVV guidance
  - Under federal guidelines, family providers do not have to comply with EVV; decision is at the State level.
- ETS issues
  - Providers are having issues logging in and submitting timesheets using the electronic portal.
  - Providers are receiving errors and are unable to enter time at the end of the month.

#### 8. IHSS PUBLIC AUTHORITY REPORT

## Myette Christian

- o NCAD will be held November 21<sup>st</sup> at the Jesse Turner Center in Fontana.
  - Event time is being adjusted to make event accessible to providers.
  - Event will be RSVP.
    - o Funded by donations from the community.
  - Providers can bring their client or a guest.
  - Public Authority has been hosting event for the last 12 years to show appreciation to provider dedication.
  - Dept. has received over 400 nominees for "Caregiver of the Year" recognition award.
- o The Public Authority registry is open and accepting applications.
  - Currently have 2,000 providers on the registry.
- San Bernardino County will partake in the 2<sup>nd</sup> wave of ETS implementation.
  - Public Authority is working to get providers signed up for ETS implementation.
    - o 50% of the registry providers use ETS.
    - o Providers who are experiencing issues with ETS should try registering again in November.
- o Public Authority is receiving approximately 10,000 employment verification requests
  - Providers who use ETS can access their employment and paycheck information online.
- Public Authority is arranging to have providers fingerprint through the San Bernardino County HS Personnel department.
  - Fingerprinting will require appointment.
  - Fingerprinting cost will be \$32 to cover DOJ processing fees.
  - HS contact information will be listed on the livescan packet provided to new provider applicants in the San Bernardino office.
- o NCTP training is currently being offered to caregivers throughout the county.
- o Public Authority no longer conducting the IHSS orientation for new providers.

Questions regarding orientation should be directed to the local IHSS office.

## 9. DEPARTMENT OF AGING AND ADULT SERVICES REPORT

Sheila Johnson

- o Reports
  - Approximately 32,625 IHSS cases in San Bernardino County
  - Average recipient hours are 110 per month.
  - 1,500 new IHSS referrals were made in August.
  - Average caseload is 390 per social worker.
    - Ideal social worker caseload should be 350 360 cases

#### **10.** CICA REPRESENTATIVE REPORT

Carolyn Medina

- Carolyn attended the executive conference calls with CICA regarding EVV and ETS issues and its implementation in California.
  - Providers are experiencing issues with hours not saving when being entered in ETS portal.

## 11.SEIU Update and Report

Enrique Camacho

- o SEIU update
  - 350 people attended recent union event
    - Union holds events and advertises on billboards to get the attention of the Board of Supervisors. There is currently a billboard message on the 10 & 15 FWY

#### Wendy Whitaker

- Union providing ETS training throughout October December.
  - Can give one on one trainings.
  - Classes available all over San Bernardino County.
- o IHSS has a method for entering time via telephone for providers/clients without a computer.
  - Time can also be entered using a smartphone.
- Union is having an Exercise Democracy Presidential watch party on October 15<sup>th</sup> at 5 PM.
- Having an Anti-Racism Survey
- o SEIU to have EVV only include start/end times

## 12. BUSINESS

- Fiscal Report
  - Updated and Revised fiscal report to be provided by next meeting
  - Estimated budget after member stipends for all meetings is approximately \$3384. Stipends may be higher due to new members.
  - Mileage for members will be reimbursed for travel over 20 miles round trip.
- o Committee would like to add an additional meeting in February.

- Assist with legislation concerns
- Recruitment
  - Alternates will take the place of members when terms expire.
  - Need two more recipients and one more provider to fill seats on committee.
  - Committee can look into providing accommodations for future members with additional needs.
    - Rolling Start may be able to provide assistance with remote attendance or Spanish interpretation.
- o Procedures Manual
  - Oct 11<sup>th</sup> is the deadline to email procedure edits.
  - Edited procedures to be voted on at the next meeting.
  - Kristie Sepulveda-Burchit already submitted edits and asked that they be sent to the committee members for their review.
    - Flora Martinez also asks that the edits Kristie Sepulveda-Burchit submitted be provided to committee members.
- CICA Dues
  - Kristie is on the executive committee.
  - Committee is not noticing benefits of membership as general calls are open to the public.
    - Committee is not receiving additional membership benefits.
  - Carolyn motions to table CICA membership decision until last fiscal meeting.
    - Linda L. 2nds motion.
      - All members approve
- CICA Regional Training
  - Costs are unknown at this time.
    - Committee would like training during meetings.
    - Randy motions to add education item at the beginning of committee meetings, Barbara 2nds motion.
      - All members approve
- IHSSAC Table for NCAD
  - Mary and Diane volunteer to staff table.
  - Committee would like to provide \$50 Target gift card for event gift.
    - Linda H. motions to approve \$50 gift card, Flora 2nds motion.
      - All members approve
    - Myette will check to see if gift card is allowed. If it is not, a different item will be purchased on behalf of committee.
- Supplies
  - Committee would like to purchase rolling cases for all members.
    - Rodney will get quotes to purchase cases and supplies for new members by next meeting.
- o SEIU as standing agenda item
  - Myette states that to remain in accordance with county procedures and the new AC bylaws/procedures, SEIU is to address committee during public comment.

- Members disagree.
- Carolyn motions to keep SEIU as a standing agenda item, Linda H.
   2nds motion.
  - All members approve.
- Myette states she will check process with Public Authority Director.

# **13**. ADJOURNMENT

- o Motion to adjourn meeting made by Mary, Diane 2nds motion.
  - All members approve
- o Next meeting set for January 8<sup>th</sup> at 9 AM
- o Meeting adjourned at 11:43 AM