



TRUST YOUR SMILE TO DELTA DENTAL  
2023/2024 Open Enrollment  
San Bernardino County and Teamsters Local 1932



Why Delta Dental?

Value-added resources

Learn about your plan

Web/mobile resources

The Delta Dental Difference

Oral health and wellness



DeltaCare<sup>®</sup> USA

# Comprehensive coverage

DeltaCare USA: a prepaid, fixed copayment plan



Once enrolled, select a primary dentist from the DeltaCare USA network to start enjoying:

- Set copays
- No annual maximums
- No deductibles
- No claims
- Low premiums

# How DeltaCare USA works

Getting dental care is easy

1



Choose a primary care dentist online or by phone

Make an appointment



2

3



Visit the dentist

Pay your copayment (if any)



4

# Specialty and emergency care

DeltaCare USA

- If you need specialty care, your primary care dentist will refer you
- Your primary care dentist requests authorization for specialty services
- Plan includes out-of-network coverage for emergencies



# How to choose your dentist

DeltaCare USA

Go to [deltadentalins.com](https://deltadentalins.com) to browse the DeltaCare USA dentists in your area.

Write down the facility number of the primary care dentist you would like.

## Submit your request

- Online: Create an online account at [deltadentalins.com](https://deltadentalins.com)
- By phone: Call Customer Service at **855-244-7323**





Delta Dental PPO™



# We've got you covered

Delta Dental PPO

- Visit a PPO dentist to save the most.
- You can visit any licensed dentist.
- You won't be charged more than your expected share of the bill.



# PPO Plan

	PPO Dentists	Non-PPO Dentists
Reimbursement	PPO Fee	Premier Fee or 80 <sup>th</sup> percentile
Annual Maximum	\$1,700	\$1,700
Diagnostic & Preventive Services	100% (not applied to Annual maximum)	100% (not applied to Annual maximum)
Basic Restorative Services	100%	90%
Endodontics	100%	90%
Periodontics	90%	90%
Oral Surgery	100%	90%
Major Restorative Services	75%	70%
Implants	75%	70%
Orthodontics	50%	50%
Orthodontic Lifetime Maximum	\$1,700	\$1,700

# Pre-treatment estimate

It's easy to plan for dental expenses

1

Ask your dentist for an estimate



2

Dentist sends details to Delta Dental



3

You and your dentist receive a cost estimate



# Web and mobile resources



# Check out the website

deltadentalins.com



- Search for a network dentist in your area.
- Get answers to common questions about your dental plan.
- Read articles, browse recipes and watch videos about oral health and wellness.
- Subscribe to *Grin!*, our quarterly wellness e-magazine. Check your plan details: eligibility, covered services and level of benefits.
- Look up claim statements for recent dental visits.
- View or print your ID card.

# Go mobile

Download the app to have all the information you need at your fingertips



## What can you do with the app?

Find a dentist	Coverage details	Electronic ID card	Cost estimator
✓	✓	✓	✓

To find the app, visit the App Store or Google Play and search for “Delta Dental.” Then download the **Delta Dental** app by Delta Dental Plans Association.

# Delta Dental's virtual dentistry solutions

Two tools to make your life easier: Toothpic and Delta Dental – Virtual Consult

## Toothpic

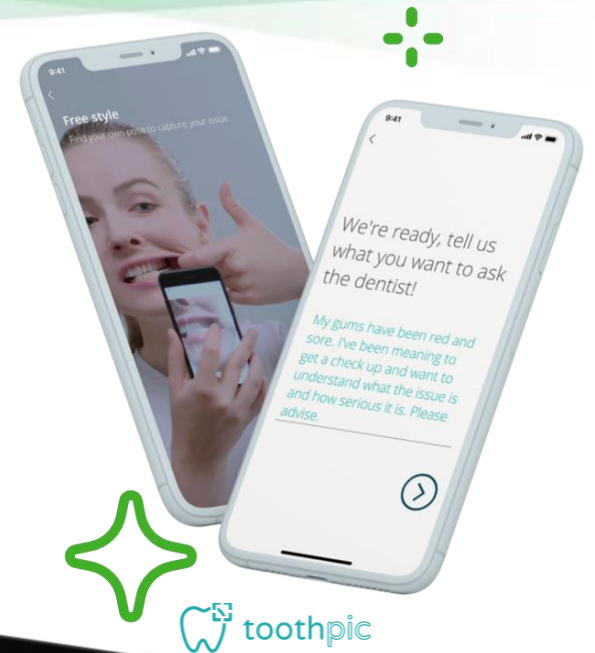
- An easy-to-use, photo-based app
- Get answers from a Delta Dental dentist in less than 24 hours
- Ideal for a quick exam or diagnostic report

Sign up at [deltadental.toothpic.com](https://deltadental.toothpic.com).

## Virtual Consult

- Schedule a live video consultation, any time and anywhere, with a Delta Dental dentist
- Ideal for urgent needs or appointments outside of normal office hours

Sign up at [deltadentalvirtualconsult.com](https://deltadentalvirtualconsult.com).





We're here for  
you



# Contact Customer Service

Get help by phone or online

Call us toll-free at 855-244-7323 (PPO) and (DHMO)

Speak to a Customer Service representative Monday through Friday, 8 am to 8 pm PST (PPO) or 5 am to 6 pm PST (DHMO)

For simple questions, use our automated phone system, available 24/7

Ask online: Go to [deltadentalins.com](https://deltadentalins.com) > Contact Us. Then follow the prompts or fill out the Customer Service Form.



# Thanks for your time

We're pleased to take your questions