## COMPLAINTS COMMITTEE



Michael J.D.R. Wilson, Chair



Peggy M. Bautista



Thomas Ma



## **COMPLAINTS COMMITTEE**

The Complaints Committee thoroughly examined all complaints received from County residents. All complaints were required to be on the standard complaint form. Complaints were handled in the strictest confidence and reviewed only by the Complaints Committee, unless it determined to forward a complaint to an action committee.

During the period July 1, 2001 to June 30, 2002 the Grand Jury received 15 complaints. One was a carryover from the 2000-2001 Grand Jury and was dismissed because the Grand Jury did not have jurisdiction. Of the remaining 14, seven went to the following committees:

Administrative	3
Economic Development/Public Services	1
Internal Services	1
Law and Justice	2

Each complainant was informed when no action was taken on his or her complaint.