



# Privacy/Security Incident Report

## SECTION 1

|                |                |                    |                                |
|----------------|----------------|--------------------|--------------------------------|
| Incident Date: | Incident Time: | Incident Location: | Date of Discovery of Incident: |
|----------------|----------------|--------------------|--------------------------------|

|  |                                 |
|--|---------------------------------|
| Name and Address of Owner/Guardian of the Non-Public Personally Identifiable Information (PII) (if available): | Case Number(s) (if applicable): |
|--|---------------------------------|

Nature of Incident:  Actual  Suspected  Potential  
 Describe Incident, including the probable cause (was there any risk/evidence of malicious intent/use/disclosure) :

List the HS program(s) involved and provide a brief explanation of how the breach was discovered.

|  |                              |
|--|------------------------------|
| Expected Impact, Harm or Negative Outcome: | Number of Cases Compromised: |
|--|------------------------------|

|  |  |
|--|--|
| Personally Identifiable Information (PII) Involved:<br><input type="checkbox"/> Electronic Records<br><input type="checkbox"/> Paper Records<br><input type="checkbox"/> Other | Describe the Personally Identifiable Information (PII) data elements that were involved (Check all that apply):<br><input type="checkbox"/> Name<br><input type="checkbox"/> Client Index Number (CIN)<br><input type="checkbox"/> Financial Information<br><input type="checkbox"/> Social Security Number<br><input type="checkbox"/> County Case Number<br><input type="checkbox"/> Other Information (Please describe):<br><input type="checkbox"/> Address<br><input type="checkbox"/> Credit Card Number |
|--|--|

Who was notified of this Incident? **Name:** \_\_\_\_\_ **Title:** \_\_\_\_\_

Immediate Corrective Mitigating Actions/Interventions (if any):

Employee(s) Involved in Incident (Attach additional sheets, if needed):

|       |                 |               |
|-------|-----------------|---------------|
| Name: | Title/Position: | Phone/E-mail: |
|-------|-----------------|---------------|

How is this person involved?

Referrals (Indicate date referred):  
 Human Resources \_\_\_\_\_  Program Integrity Division (Welfare Fraud) \_\_\_\_\_  Other (Cite Agency) \_\_\_\_\_

|  |               |
|--|---------------|
| Report Completed By (Print Full Name): | Phone Number: |
|--|---------------|

|                   |         |
|-------------------|---------|
| Title/Department: | E-mail: |
|-------------------|---------|

|            |       |
|------------|-------|
| Signature: | Date: |
|------------|-------|

## SECTION 2

**DHCS Tracking Number:** \_\_\_\_\_

### A. INCIDENT DETAILS

Investigation Status (and Next Step):  
 Incident Only  Breach  Still Under Investigation  Unfounded – No Incident/Breach

Status of Corrective Action Plan:  Completed  In Progress – Devising Plan  Implementing

### B. CORRECTIVE ACTION PLAN (Include all steps to prevent reoccurrence, e.g., refresher training and/or policy updates)

|    |       |
|----|-------|
| 1. | Date: |
| 2. | Date: |
| 3. | Date: |

### C. ADDITIONAL FACT FINDING INFORMATION (if any):

\_\_\_\_\_