



Title 22 Fair Hearing Rights

All clients have the right to a fair hearing related to denial, involuntary discharge, or reduction in Drug Medi-Cal substance use disorder (SUD) services as it relates to eligibility or benefits, pursuant to Title 22 § 50951.

DBH Substance Use Disorder and Recovery Services (SUDRS) clinics or contract providers shall advise clients in writing at least ten (10) calendar days prior to the effective date of the intended action to terminate or reduce services. The written notice shall include:

1. A statement of the action SUDRS clinics or contract providers intends to take.
2. The reason for the intended action.
3. A citation of the specific regulation(s) supporting the intended action.
4. An explanation of the client's rights to a fair hearing for the purpose of appealing the intended action.
5. An explanation that the client may request a fair hearing by submitting a written request to:

California Department of Social Services (DSS) State
Hearings Division
P.O. Box 944243, Mail Station 9-17-37
Sacramento, California 94244-2430 Telephone:
(800) 743-8525 or (855) 795-0634
TDD: (800) 952-8349
Fax: (833) 281-0905

6. An explanation that SUDRS Clinics or contract providers shall continue treatment services pending a fair hearing decision only if the client appeals in writing to DSS for a hearing within ten (10) calendar days of the mailing or personal delivery of the notice of intended action.

ALL FAIR HEARINGS SHALL BE CONDUCTED IN ACCORDANCE WITH Title 22 § 50953.

I, (Client's printed Name) _____, have read and understand my rights for a fair hearing and have been given a copy of this document.

Client Signature

Date

Provider Signature

Date