**Site Map**

**Pages Numbered**

1. **Homepage**
* Services We Offer
	+ Urgent Care
	+ Substance Use Disorder and Recovery Services
	+ Outpatient Clinics
	+ Other Services and Supports
* Announcements
* Sidebar of Webpage
	+ Mental Health 24-hour Helpline
	+ Substance Use Disorder 24-hour Helpline
	+ Handbooks
		- Mental Health Plan Beneficiary Handbook (Regular and Large print in English and Spanish)
		- Drug Medi-Cal Organized Deliver System Member Handbook (Regular and Large print in English and Spanish)
		- Quality Improvement Plan
		- Presumptive Transfer
1. **Urgent Care Services**
* CCRT
* CWIC
	+ Victorville
	+ Yucca Valley
* CSU
	+ Merrill Center
	+ Windsor Center
1. **Services**
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		+ Phoenix Community Counseling Center
		+ South Coast Community Services
		+ Valley Star Community Services
	* Desert/Mountain
		+ Barstow Counseling Center
		+ Family Services Agency
		+ Lutheran Social Services
		+ Needles Behavioral Health Center
		+ Victor Valley Behavioral Health
		+ Victorville Center
	* Morongo Basin
		+ Hi Desert Behavioral Health Services
		+ Valley Star Yucca Adult (FSP)
	* West Valley
		+ Mariposa Community Counseling
		+ South Coast Community Services
		+ Vista Community Counseling
		+ West End Family Counseling
	* Services for specific populations
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		+ High Desert Child, Adolescent & Family Services Center
		+ Project Sister Family Services Rape/Sexual Assault Crisis Counseling
		+ San Bernardino Sexual Assault Services
		+ Valley Star Children & Family Services
		+ Victor Community Support Services
3. Other Services and Supports
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	* + - Family Resource Center (FRC)
			- Preschool PEI Program
			- LIFT Program
			- Student Assistance Program (SAP)
			- Transitional Aged Youth (TAY) Centers
			- Resilience Promotion in African American Children (RPIAAC)
		+ Specialty Children’s Services
			- * Early Identification & Intervention Services (EIIS)
				* School-Aged Treatment Services (SATS)
				* Screening, Assessment, Referral & Treatment (SART)
				* Success First/Early Wrap
				* Therapeutic Behavioral Services (TBS)
5. Clubhouses
	* + A Place to Go
		+ Amazing Place
		+ Central Valley Fun
		+ Desert Stars
		+ Our Place
		+ Pathways to Recovery
		+ Santa Fe Social Club
		+ Serenity
		+ Team House
6. Prevention & Early Intervention Programs
	* + - * Community Wholeness & Enrichment (CWE)
				* Family Resource Centers (FRC)
				* LIFT Program
				* Military Services & Family Support Program (MSFS)
				* Native American Resource Center
				* Older Adults Community Services
				* Preschool PEI Program
				* Promotores de Salud /Community Health
				* Resilience Promotion in African American Children (RPIAAC)
				* Student Assistance Program (SAP)
7. Residential Treatment
	* + - * CRTs
				* The STAY
				* SUD Residential
8. Other specialized programs
	* + - * Community Supervised Treatment After Release (CSTAR)
				* Employment Program
				* Recovery Based Engagement Support Teams (RBEST)
				* Homeless Services
9. Substance Use Disorder and Recovery Services
	* Outpatient Treatment Providers
	* Recovery Services/Centers
	* Perinatal Treatment Programs
	* Narcotic Treatment Programs
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10. Education and Training
	* + - * Mental Health First Aid
				* Applied Suicide Intervention Skills Trainings
				* General DBH mental health and substance use disorder services
				* Cultural Competency
				* Environmental Prevention Providers
				* Crisis Intervention Training for Law Enforcement, First Responders, and other Community Agencies
11. Service Guides, Directories and Resource Library
	* + - * Services Guide
				* Mental Health Plan Beneficiary Handbook (Regular and Large print in English and Spanish)
				* Mental Health Plan Organizational/Rendering Provider Directory
				* Drug Medi-Cal Organized Deliver System Member Handbook (Regular and Large print in English and Spanish)
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				* Contracted Psychiatric Hospitals
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12. **Programs**
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	2. MHSA
	3. Children and Youth Collaborate Services
	4. Quality Management
* External Quality Review Organization (EQRO) reports
	+ - * Mental Health Plan Beneficiary Handbook English/ Spanish
			* Notice of Privacy Practices English/Spanish
			* Performance Outcomes System
			* Quality Improvement Performance Plan Fiscal Year 20-21
	1. Compliance
1. **For Agencies**
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3. CANS website
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5. Adult Forensic Services Programs
	* + - Choosing Healthy Options to Instill Change and Empowerment (CHOICE)
			- Diversion Opportunity for Outpatient Recovery Services (DOORS)
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			- Supervised Treatment After Release (CSTAR)
			- Telecare Forensics Assertive Community Treatment (FACT)/Community FACT
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	* + - Centralized Children's Intensive Case Management Services (CCICMS)
			- Juvenile Court Behavioral Health Services (JCBHS) / Healthy Homes
			- Parent Partner Program
			- SB 163 Wraparound
7. Juvenile Justice Programs
	* Court for the Individualized Treatment of Adolescents (CITA)
	* Forensic Adolescent Services Team (FAST)
	* Integrated New Family Opportunities (INFO)
	* Juvenile Justice Community Reintegration (JJCR)
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* Adult Continuing Care Program
* CalWORKs
* Coalition Against Sexual Exploitation (CASE)
* Community Reintegration Services (CRS)
* Conservatorship Investigation Program
* Deferred Entry of Judgment (DEJ) Services
* Driving Under the Influence (DUI) programs
* Drug Court Programs
* Emergency Shelter Services
* Homeless Outreach and Support Team (HOST)
* Innovative Remote Onsite Assistance Delivery (INNROADs)
	+ - * + Long-Term Residential Care
				+ Placement After Stabilization (PAS)
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				+ Triage, Engagement and Support Teams (TEST)
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				+ Triage Transitional Services (TTS)
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1. **For Consumers**
2. Medical Records
	* How to request medical records and forms
3. Consumer Forms
	* Change of Provider Request
	* Grievances Process
	* Appeal Process
	* Second Opinion Request
	* State Fair Hearing Process
	* Notice of Adverse Benefits Determination
	* Notice of Appeal Resolution
	* Notice of Privacy Practices
	* Advance Health Care Directives
4. Office of Consumer and Family Affairs
5. **Behavioral Health Commission**
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		+ Agendas and Minutes
		+ District Advisory Committee
		+ Annual Report and By-Laws
6. **About Us**
7. Welcome
	* Message from the Director
	* About
	* Vision, Mission, Values
	* Contact
8. Careers and Internships
	* + Job Openings
		+ Internship Programs
		+ Volunteer Services Program
		+ About
9. Media and Events
	* Upcoming Events
	* Media Inquiries
	* Social Media
	* Resilient and Real Podcast
	* Branding Resources
10. Administrative Offices (brief description and contact info.)
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* Children’s Youth and Collaborative Services
* Child & Youth Connection
* Compliance
* Contracts
* Facilities and Property Management
* Fiscal Services
* Human Resources
* Information Technology
* Internal Audits
* Managed Care Coordination
* Medical Records
* Medical Services
* Mental Health Services Act Administration
* Office of Equity and Inclusion
* Patients’ Rights
* Payroll
* Public Relations and Outreach
* Quality Management
* Receipts
* Research and Evaluation
* SUDRS Administration
* Workforce Education and Training