



# County of San Bernardino Department of Behavioral Health

## INFORMATION NOTICE 10-09


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**Date:** July 14, 2010

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**To:** Department of Behavioral Health (DBH) and applicable Contract Agencies

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**From:** Allan Rawland, MSW, ACSW  
Director, Department of Behavioral Health 

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**Subject:** Notice to Consumer Regulation – Physician License

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**Introduction** Effective June 27, 2010, regulations require licensed physicians to inform clients that they are licensed by the Medical Board of California. The purpose of client notification is to inform clients where to go for information or file a complaint about California medical doctors.

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**Regulatory Requirements** California (CA) Business and Professions Code, Section 138 requires that a licensed physician shall provide notice to each client informing him/her that the licensee is licensed and regulated by the Medical Board of California.

Title 16 of the California Code of Regulations, Section 1355.4 requires the notice include the following statement and information:

NOTICE TO CONSUMERS  
Medical doctors are licensed and regulated  
by the Medical Board of California  
(800) 633-2322  
[www.mbc.ca.gov](http://www.mbc.ca.gov)

Regulation requires notice shall be provided to clients by one of the following methods:

- Prominently posting the notice in an area visible to clients on the premises where the licensed physician provides the services and shall be in at least 48-point type in Arial font
- Including the notice in a written statement, signed and dated by the client or the client's representative and retained in the client's medical record, stating the client understands the physician is licensed and regulated by the board
- Including the notice in a statement on letterhead, discharge instructions or other document given to the client or the client's representative, where the notice is placed immediately above the signature line for the client in at least 14-point font

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**Adherence to Regulations** DBH clinics shall meet the notification requirement by immediately posting the [Notice to Consumer-\(Spanish\)](#) in an area that is visible to the clients. The notice shall not be modified in any way as the regulations support the size and style of the notice. Contract agencies with licensed physicians shall notify clients one of the statutorily permitted methods.

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**Questions** Questions regarding may be directed to the Office of Compliance at (909) 382-3083.

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and regulated by the Medical  
Board of California**

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# **Aviso a los consumidores**

**Doctores médicos son  
licenciados y regulados por la  
Junta Médica de California**

**(800) 633-2322**

**[www.mbc.ca.gov](http://www.mbc.ca.gov)**