http://wp.sbcounty.gov/dbh/for-providers/dbh-system-requirements-for-my-avatar-training/

For specific files to meet the requirements, DBH has placed these files in the following location:

Location: https://ftp.sbcounty.gov/

- Username: myavatartraining
- Password: Av1at2ar3!
- Folder location: /DBH/myAvatar Training
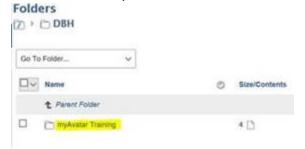- Permissions: Read/list only

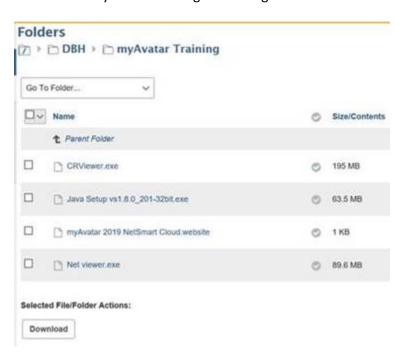When you log into FTP you will see this:

Click on Folders then you will see the main DBH folder:

Click on DBH then you will see the list of FTP folders:

Folders

[7] › ☐ DBH

Go To Folder...

☐ ∨ Name	⊙ Size/Contents
↟ *Parent Folder*	
☐ ☐ myAvatar Training	4 ☐

Click on the 'myAvatar Training' folder to gain access to these files:

Folders

[7] › ☐ DBH › ☐ myAvatar Training

Go To Folder...

☐ ∨ Name	⊙ Size/Contents
↟ *Parent Folder*	
☐ ☐ CRViewer.exe	⊙ 195 MB
☐ ☐ Java Setup vs1.8.0_201-32bit.exe	⊙ 63.5 MB
☐ ☐ myAvatar 2019 NetSmart Cloud.website	⊙ 1 KB
☐ ☐ Net viewer.exe	⊙ 89.6 MB

Selected File/Folder Actions:

Download

Select the files you want to use and click Download

Download these files to your computer to a location you can access. From there, you can install them.