A COLLECTIVE IMPACT APPROACH

San Bernardino County Community Revitalization was established through a merging of Community Development and Housing and the Office of Homeless Services in July 2021, as a concerted effort to focus on strategic and continuous improvement to prevent and reduce homelessness. Community Revitalization aims to increase the supply of affordable housing options to positively impact our neighborhoods, local economy, and livability of communities across the county. The effort includes partnership with several other County departments and offices that have a role in addressing homelessness.

The 2022 Homeless Strategic Action Plan’s (Plan) intention is to increase coordination, expand the impact of the County’s housing and homeless programs, and strengthen efforts amongst partners to make a collective impact. Collective Impact\(^1\) describes an intentional way of working together to strategically align and strengthen efforts for the purpose of addressing a complex problem. It will take a coordinated collective approach, moving from a collection of individual programs to a countywide response that is strategic and data-driven to direct how best to allocate resources, services, and programs that improve the quality of life for those who live, work, and play in San Bernardino County. Community Revitalization, with strategic direction from the Board of Supervisors, will work with the County Administrative Office to pilot new projects and programs for continuous improvement as we invest in affordable housing options for our neighborhoods and communities and address the needs of our most vulnerable individuals.

The actions and strategies in the Plan are based on community input from over 500 stakeholders including, but not limited to: youth, veterans, older adults, and persons with disabilities, formerly homeless individuals, healthcare entities, faith and community-based organizations, cities, and housing developers. The prioritized populations include diverse individuals experiencing chronic homelessness and living with one or more disabling conditions such as mental illness, substance use disorder, developmental disorders, and/or physical ill-health. In addition, individuals known to multiple systems due to the frequency of interaction with crisis services, community safety, and justice, and/or healthcare entities are a priority for intervention.

The Plan is Comprised of 3 Interrelated Actions:

1. Housing the Most At-Risk
2. Increasing Shelter Capacity
3. System Improvements

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ACTION 1: HOUSING THE MOST AT-RISK

The United States Department of Housing and Urban Development (HUD) maintains a twofold definition and categories for considering a person homeless. The categories include unsheltered and sheltered individuals as described below:

- An unsheltered homeless person resides in a place not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings (on the street).
- A sheltered homeless person resides in an emergency shelter, transitional housing, or supportive housing for homeless persons who originally came from the streets or emergency shelters.

Additionally, HUD builds on the definitions to describe chronic homelessness as a situation in which an individual living with a disabling condition has either experienced homelessness for longer than a year (during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation), or has been in and out of homelessness at least four times over a three-year period.

The chronic homeless population potentially qualifies for permanent supportive housing beds. In some cases, these individuals are high utilizers of multiple public safety and safety net services such as healthcare (including inpatient and outpatient emergency care), criminal justice (including law enforcement, courts, and corrections), emergency response, and homeless services. This population is a top concern for community leaders, residents, and first responders. There is a need for accountability for everyone including the individual suffering from untreated mental health and substance use disorders which are leading to homelessness, incarceration, or worse.

Working collectively to offer an array of wraparound services to get individuals the support they need to stabilize, begin healing, and exit homelessness in less restrictive, community-based care settings will help individuals transition from homeless to home. This may also require implementing policies that look at upstream prevention and early intervention. This includes aligning the County’s network of housing and homeless services continuum of care to maximize the number of persons to be served. By working together to provide pathways to housing, health, and income stabilization, individuals experiencing homelessness can find their unique roadmap to recovery and self-sufficiency to prevent unnecessary incarcerations and hospitalizations.
DATA RELATED TO THIS POPULATION ARE HIGHLIGHTED BELOW:

• In 2022, 1,027 individuals in San Bernardino County were identified as chronically homeless.

• An Office of Homeless Services cost study\textsuperscript{2} analysis of data from 2018 to 2019 found the annual average cost of serving homeless high utilizers of services was $31,873 per person per year while living on the streets. The annual average cost of operating a permanent supportive housing program was determined to be $17,652.17 per person per year.

• Symptoms related to untreated behavioral health conditions make it difficult to engage and build trust, often taking an average of 72 encounters before an individual will agree to an evaluation or treatment.

Goal:

In one year, 100 unsheltered high utilizers of services will exit homelessness, with 65% entering into stable housing and 35% connected to services to support housing and safety.

THE STRATEGIES FOR IMPLEMENTATION INCLUDE:

• Sharing data between departments to identify persons from each system that present a high usage of accessing necessary care through unsuitable healthcare and criminal justice settings.

• Integration of new and existing resources to support and provide the required care for ongoing stabilization for populations deemed to be the most vulnerable.

• Researching the implementation of alternative court-treatment oriented options such as Assisted Outpatient Treatment (Laura’s Law) and the proposed Community Assistance for Recovery and Empowerment (CARE) Court.

• Engaging County departments in the integration of the Lanterman-Petris-Short (LPS) conservatorship process for individuals in need of a restrictive to a least restrictive setting for stabilization toward independent living.

• Partnering with municipalities to build a network of housing infrastructure capacity to treat and house the most at-risk populations in communities with the highest chronically homeless populations.

• Deploying outreach and field-based mobile healthcare teams (with clinical staff) to engage, support, and/or treat identified individuals experiencing debilitating physical health, mental health, and/or substance use conditions.

• Facilitating opportunities for healthcare providers to meet with unsheltered persons without existing street outreach and engagement teams when safe and appropriate.

• Transitioning, based on the needs of each person, to the appropriate level of shelter and care.

\textsuperscript{2} Shinn, G. (2020). An Analysis of Chronic and Veteran Homeless Cohorts in San Bernardino County: Fiscal Impacts and Market Demand for Sustainable Housing Solutions

Measures of Success include:

OUTCOMES:

• 100 high utilizers of services exit homelessness into a shelter with supports

• 60% increase in the number of individuals engaged in treatment services when compared to the prior six-month period

• Comparison of type of shelter prior to exiting homelessness

• Comparison of how individuals were accessing care and services prior to receiving stable housing and engagement in treatment to how care is accessed and used post stable housing

OUTPUTS:

• Establishing a multi-sectorial committee to conduct biweekly case conferencing meetings that identify and recommend the most appropriate temporary and permanent housing interventions for prioritized populations

• Tracking of attendance at case conferencing committee meetings

• Metrics for number and types of encounters with identified individuals

• Metrics including length of time from entry into the Coordinated Entry System (CES) to appropriate service connections, and appropriate temporary and/or permanent housing options

• Demographics of individuals served
The Housing Inventory Count (HIC) is a point-in-time inventory of provider programs within the Continuum of Care (CoC) that provide beds and units dedicated to serve individuals experiencing homelessness (per HUD’s homeless definition) that includes emergency shelter, transitional housing, hotel/motel vouchers paid by an organization or agency, and seasonal emergency shelter.

A REVIEW OF THE HIC DATA IDENTIFIED THE FOLLOWING TRENDS:

- Year-round shelter beds are administered by providers in only eight municipalities (Barstow, Big Bear Lake, Ontario, Redlands, San Bernardino, Twentynine Palms, Victorville, and Yucca Valley), with only 67% of unsheltered persons living in those cities.

- Four communities identified 50 or more unsheltered persons in their areas and had no beds for unsheltered persons (Colton, Fontana, Rialto, and Highland).

- The number of emergency shelter beds increased 92% from 257 beds in 2017 to 493 beds in 2022.

- The total number of beds provided by motel vouchers increased 48% from 164 beds in 2017 to 243 in 2022.

- Due to the lack of a centralized tracking system, coupled with the vast geography of the county acting as a barrier to access, on any given night, 18% of shelter beds remain vacant.
There are not enough shelter beds available in each region of the county to meet the need.

Goal:
Work with cities and other partners to increase the supply of year-round permanent shelter by 200 beds throughout the county to accommodate diverse populations.

A MULTITUDE OF TRAUMA-INFORMED APPROACHES AND STRATEGIES WILL BE DEPLOYED:

• Building new partnerships with municipalities and the County's unincorporated areas to host emergency/transitional shelters, safe places to park with access to hygiene and supportive services.

• Developing innovative pilot programs that improve community safety, test innovative low-barrier shelter solutions, and increase partnerships.

• Reducing barriers to shelter such as allowing pets, storage of personal items, greater privacy, allowing access to service delivery partners, and longer and more flexible stays to create more low-barrier shelters.

• Funding a variety of bed options to increase single-room and single-family occupancies.

• Developing hotel/motel voucher programs that include jurisdictions that counted 50 unsheltered persons or more in 2022 and had no shelter beds for unsheltered persons.

• Creating pop-up/mobile shelters.

• Implementing a centralized monitoring system to support maximizing the use of available shelters.

• Training shelter staff and outreach teams in evidence-based processes such as Listen, Empathize, Agree, Partner (LEAP), Motivational Interviewing, and Trauma-informed approaches.

Measures of Success include:

OUTCOMES:
• Increase shelter bed capacity across the county by 40%, as measured by year-round permanent shelter and emergency shelter
• Increase beds occupied by 200
• Increase low-barrier shelters

OUTPUTS:
• Increase utilization rate from 87% to 95%
• 100% of shelters will be trained in trauma-informed approaches
• 10% of shelters will create low-barrier policies
• 100% of staff are trained in LEAP, Motivational Interviewing, and Trauma-informed approaches
ACTION 3: SYSTEM IMPROVEMENTS

In a review of feedback from each stakeholder engagement session, a primary need was consistently identified: the need to improve coordination across the entire continuum of the homelessness service system.

Goal:
Improve the overall functioning of the Coordinated Entry System (CES).

A VARIETY OF STRATEGIES WILL BE IMPLEMENTED, INCLUDING:

- Implementing an integrated approach to solving local unsheltered and sheltered homelessness by weaving together all outreach and engagement activities and data through Esri’s ArcGIS (Geographic Information Systems) software for mapping and data visualization, and location services.

- Establishing a Coordinated Outreach Resources and Engagement (CORE) Program consisting of street outreach and engagement teams that would meet frequently to ensure street outreach and engagement is nimble enough to regularly engage homeless individuals in a timely manner by appropriate street outreach teams.

- Expanding Housing Search services and activities by increasing the number of staff whose sole responsibility is assisting individuals in locating and obtaining suitable housing.
A VARIETY OF STRATEGIES WILL BE IMPLEMENTED, INCLUDING (CONTINUED):

- Advancing the development of a by-name list of all individuals experiencing homelessness by subpopulation that includes a set of data points that integrate into the CES and the Homeless Management Information System (HMIS).
- Conducting weekly case conferencing meetings to identify and recommend the most appropriate temporary and permanent housing interventions for individuals entered into the CES.
- Using data obtained from CoC’s annual comprehensive review of CES performance to create a responsive system that ensures individuals experiencing or at risk of homelessness are matched in a timely manner with the intervention that will most efficiently and effectively end their homelessness.
- Designing and piloting innovative services within alternative centers as a focus on stabilization, recovery or diversion, to support community safety and increased access to services and supports across the continuum.

IMPACT

The Plan builds on existing partnerships, efforts, and programming. Mobilizing partners around well-defined actions can drive positive change across multiple sectors. To that end, shared outcomes and measures will be established that capture the impact at the individual level, across County systems, and community. Examples of potential impacts include, but are not limited to:

- Law and Justice: Reduction in calls for service and arrests for identified individuals
- Behavioral Health: Decreasing hospitalizations through increased access to mental health and substance use disorder services for unsheltered individuals
- Public Health: Increased access to preventative health screenings
- Aging and Adult Services – Public Guardian: Increased access to safe shelter for older adults and persons with disabilities population
- Children and Family Services: Reduction in transition aged foster youth exiting the system and becoming unsheltered

Measures of Success include:

OUTCOMES:

- Improvements in the length of time from entry into by-name list to CES
- Improvements in the length of time from entry into CES to appropriate service connections, and appropriate temporary and/or permanent housing options

OUTPUTS:

- Demographics of individuals and families being assisted, including where they are being helped
- Process reviews conducted to continuously improve the system
The Plan for 2022, Homeless to Home: A Roadmap to Self-Sufficiency, illustrates an array of wraparound services, programs, and housing options aimed at increasing self-sufficiency for individuals experiencing or at risk of homelessness. It provides an overview of the continuum of services, supports, shelter options, and the average duration for each of the ten categories along the continuum. As the individual level of risk and utilization of services increases, so does the intensity of services and supports from less support to more support. Each component across the Roadmap is delivered via a combination of contracted provider agencies, County departments, faith and community-based organizations, municipalities, and/or community partners working together.
We envision a San Bernardino County where, through partnership, we prevent and reduce homelessness.
STAKEHOLDER ENGAGEMENT PROCESS

PROCESS OVERVIEW

Community Revitalization engaged diverse stakeholders from throughout the county in the planning, development, and process improvement of the Plan. The first stakeholder engagement process was held from May 2021 through August 2021, hosting 15 meetings with 547 stakeholders to discuss the current needs, strengths, and opportunities for serving homeless individuals and families, as well as those at risk of homelessness.

Attendance was promoted by publishing and advertising a schedule of meetings via listservs, a network of community partners, and contracted vendors. Due to the COVID-19 pandemic, virtual meetings were held to allow for safe participation and improved access for stakeholders from remote communities.

A special session to engage all 24 cities and towns across the county was hosted by the County Administrative Office. A virtual option was offered in lieu of in-person attendance to maximize access and participation. A total of 45 individuals attended the session with representatives from Barstow, Big Bear Lake, Chino, Chino Hills, Colton, Fontana, Grand Terrace, Highland, Montclair, Needles, Rancho Cucamonga, Redlands, San Bernardino, Twentynine Palms, and Yucca Valley.

Each meeting encouraged open discussion with the goal of empowering stakeholders for the purpose of generating ideas, contributing to decision making, and fostering a County/community partnership that will result in improving access to services and programs offered across the continuum of homeless services. The stakeholder engagement process included a participatory framework for stakeholders to discuss key service areas of the homeless CoC. Attendees participated in breakout discussions for both a Strengths, Weaknesses, Opportunities, and Threats (SWOT) and Political, Economic, Socio-Cultural, and Technological (PEST) analyses.
THE SWOT ANALYSIS ENCOURAGED DISCUSSION ACROSS SIX KEY AREAS:

- Homeless Outreach, Service Promotion, and Communication
- Client Services, including referrals to resources (subsidized housing, food, entitlements, healthcare, case management, rental assistance, and other resources)
- Permanent Housing and Rapid Rehousing
- Technological Capacity
- Financial
- Staff Development

THE PEST ANALYSIS ALLOWED FOR AN OPPORTUNITY TO DISCUSS AND COMMENT ON SOCIETAL, SYSTEM, AND POLICY-LEVEL INFLUENCES. DISCUSSION QUESTIONS INCLUDED, BUT WERE NOT LIMITED TO:

- Are there any other political factors that are likely to change that may affect the homeless community or efforts related to the provision of homeless services?
- Are financial resources available to the homeless increasing or decreasing? How is this likely to change in the next few years?
- What social attitudes and taboos affect the transition of homeless individuals and families to housing? Have there been recent socio-cultural changes that might affect this?
- Are there any new technologies on the horizon that could radically affect how we serve and interact with homeless individuals and families?
STAKEHOLDER IDENTIFIED NEEDS AND PRIORITIES
The results from the SWOT and PEST analyses identified and prioritized four themes.

- Housing and Shelter
- Health
- Equity
- System Coordination

STEERING COMMITTEE
Upon completion of the stakeholder engagement sessions, representatives from different sectors across the county were engaged to participate in a steering committee.

The steering committee was charged with:
- Reviewing quantitative and qualitative data received via the stakeholder engagement process, including a comprehensive needs assessment and gap analysis report completed by the Hub for Urban Initiatives.
- Creating the Mission, Vision, and Values statements that guide the Plan.
- Creating recommendations and actions for prioritization in the Plan.

*The result of the steering committee’s work is detailed on pages 15, 16, and 17.*
VISION & MISSION

Vision:
We envision a San Bernardino County where, through partnership, we prevent and reduce homelessness.

Mission:
To create a County in which individuals have access to safe and essential services that support well-being.

CORE VALUES & GUIDING PRINCIPLES

Collaboration:
We work together to effectively use resources, deliver program models and serve our community in a fiscally-responsible and business-like manner.

Person-Centered:
We partner with individuals experiencing homelessness with respect, dignity, and positive regard to develop accessible solutions, provide housing opportunities and improve our community.

Integrity:
We are dedicated to a high degree of accountability, transparency, and continuous improvement.

Solution-Focused:
We are a solution-focused County that is community-centered, utilizes sustainable efforts to decrease homelessness and meet identified needs of individuals in our community.

Equity and Inclusiveness:
We ensure all individuals have access to the resources they need to prevent or resolve their homelessness.
**Recommendation**
Increase housing and shelter supply

**Actions**
- Develop diverse types of housing and shelter, including affordable housing and housing for extremely low-income individuals.
- Increase the number of emergency shelter and transitional housing beds.
- Provide additional emergency shelter beds during inclement weather.
- Prioritize motel voucher programs for areas with a notable number of unsheltered persons (50 or more unsheltered persons), with priority on unsheltered persons aged 62 and over.
- Reduce barriers to shelter such as allowing for pets, storage of personal items, greater privacy, allowing access for partners/significant others, and longer and more flexible stays.
- Fund a variety of bed options to increase single-room and single-family occupancies.
- Create pop-up/mobile shelters.

**Recommendation**
Increase access to all aspects of healthcare, including primary care, mental health, substance use, dental, and optometry care

**Actions**
- Increase the number of mobile healthcare teams with clinical staff to support individuals experiencing physical ill-health, mental health, and substance use disorders.
- Increase access to the continuum of substance use disorder and mental health supports and treatment.
- Increase access to healthcare and hygiene at shelter sites that include access to showers, bathrooms, meals, and beds.
- Increase system capacity to reintegrate individuals leaving hospitals and high-level care centers to return to their communities.
- Develop and implement strategies to eliminate service and treatment gaps for unhoused individuals struggling with chronic and severe behavioral and physical illness(es).
- Increase case management and system navigation supports.
Actions

- Prioritize outreach, engagement, and shelter/housing placement for:
  1. Chronically unsheltered individuals living with disabilities (physical, behavioral, developmental)
  2. Unsheltered youth
  3. Unsheltered and unaccompanied women
  4. Unsheltered persons aged 62 & over
- Expand client-centered approaches that connect individuals to programs and resources prior to discharge/release from the justice system, behavioral health institutions, and recovery centers.
- Expand work release programs and ensure the experience obtained while incarcerated meets the minimum qualifications needed to obtain a job.
- Dedicate transitional housing for youth ages 18 to 24, as needed to bridge to long-term housing stability.

Recommendation

Direct specialized services to the most vulnerable sub-populations

STAKEHOLDER IDENTIFIED NEEDS & PRIORITIES

EQUITY

Recommendation

Expand and improve coordination and functionality of systems

STAKEHOLDER IDENTIFIED NEEDS & PRIORITIES

SYSTEM COORDINATION & ENHANCEMENT

Actions

- Improve the CES, including conducting weekly case conferencing meetings to identify and recommend the most appropriate temporary and permanent housing interventions for individuals in CES.
- Continue to design inclusive, community-wide solutions: stakeholders work together to address community needs, whether through leveraging financial resources, expanding capacity, or establishing cross-sector partnerships.
- Expand housing search services and activities by increasing staff whose sole responsibility is assisting individuals in locating and obtaining suitable housing.
- Enhance the design of HMIS to integrate data points of outreach and engagement activities (for analysis) and incorporate into the GIS data hub to facilitate real-time decisions and meet the immediate challenges regarding unsheltered and sheltered homelessness and homeless prevention.
- Identify and establish an entity to coordinate and pursue available funds for the region, establishing a team to pursue philanthropic donations, grant funds to create a flexible funding pool (for use by County, municipalities, non-profits, faith communities, etc.).
Focused partnerships between multiple entities have yielded the best responses. For example, in 2015, the County launched an unsheltered Veterans Initiative that resulted in achieving “functional zero” for unsheltered veterans over a period of time. Functional zero means that the number of individuals experiencing homelessness at a given time does not exceed the community’s ability to house the same number of individuals.

HOPE (Homeless Outreach and Proactive Enforcement, formed 2014) and START (Sheriff’s Transitional Assistance Reentry Team, formed 2015) are the Sheriff’s Department frontline teams working to transition homeless residents into housing. HOPE is a patrol-based team while START works primarily in the jail system with the reentry population. HOPE is made up of three Deputy Sheriffs and one probation officer. START is made up of one Deputy Sheriff, one Sheriff’s Custody Specialist, and one Probation Officer. While these teams offer many services to the population they work with, housing remains a primary goal for both. Collectively, the two teams have housed over 2,700 people since their inception.

The infographic below provides an overview of the number of individuals served in 2021 according to the service categories in the CoC. It is important to note that intervention types are not mutually exclusive, and individuals and households may be counted in multiple categories.

Source: Homeless Management Information System, May 2022
Additional examples of successful initiatives yielding a collective impact for specific populations include:

Successfully providing isolation assistance to more than 2,000 homeless individuals through Project Roomkey. Project Roomkey was established in March 2020 as part of the State’s response to the COVID-19 pandemic.

1. Over 780 of the individuals served through Project Roomkey received permanent supportive housing or interim housing.

2. These efforts resulted in an additional award of $11.4 million in Project Roomkey funds for the County.

Partnered with Homekey housing developers to secure $8.3 million of State Homekey grant funds to acquire the All-Star Lodge in the City of San Bernardino to create 76 cost-effective “doors” of interim housing that are in the process of being converted to permanent housing. Upon completion, this project will result in shelter for 119 individuals/families.

1. This motel/hotel conversion expanded the inventory of housing for those hardest to house and most in need of wraparound services.

2. A non-profit entity provides property management, access to physical and field-based mental health services and case management. These critical elements are essential for residents to achieve stability and self-sufficiency in housing and overall community functioning. For many struggling with complex health issues, compounded by homelessness, All-Star Homekey offers lifesaving alternatives to living on the streets.

Secured over $4 million in State Homekey grant funds to partner with Community Development and Housing and developers to purchase and operate the Pacific Village Project.

1. Pacific Village, located in Highland, provides long-term interim housing for individuals and families who are at risk of or experiencing homelessness.

2. The County collaborated with the developer to build out the housing site, comprised of 20 trailers, one duplex, and one three-bedroom single-family residence, which resulted in 43 individuals/families securing interim housing.

3. The departments of Behavioral Health and Aging and Adult Services – Public Guardian provide case management and a wide array of services and supports to assist residents in maintaining safe and stable housing on their journey to recovery and wellness.

4. Future plans are to develop a continuum of care campus concept that proposes access to onsite services such as occupational therapy, employment training, individual and group therapy, nutrition, and a health clinic through a collective impact partnership between County departments and contracted providers as an alternative to higher cost emergency room and hospital services.
OPPORTUNITIES

While there has been much progress in addressing local homelessness, securing funds, and developing a continuum of housing and service solutions, there remains an opportunity to accomplish more through collective efforts. According to the 2022 Point-In-Time Count (PITC), there are over 3,333 individuals experiencing homelessness on any given day in San Bernardino County. This is an increase from prior years and does not include data from 2021, as the PITC was not conducted due to the COVID-19 pandemic. This upward trend is consistent with increases across the State and the nation.

Approximately the same number of persons experiencing homelessness were counted during the 2016 and 2017 PITC, 1,887 and 1,866 persons respectively. The table below shows a significant year over year increase in the number of persons counted as experiencing homelessness between 2016 and 2022. Over 1,200 (1,238) more persons were counted as homeless in 2020 when compared to 2016, which represents an increase of 66%, or two-thirds.

<table>
<thead>
<tr>
<th>YEAR</th>
<th>TOTAL PERSONS COUNTED</th>
<th>DIFFERENCE FROM PREVIOUS YEAR</th>
<th>TOTAL UNSHeltered</th>
<th>TOTAL SHELTERED</th>
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<tr>
<td></td>
<td>NUMBER</td>
<td>PERCENT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>1,887</td>
<td>-</td>
<td>1,191</td>
<td>696</td>
</tr>
<tr>
<td>2017</td>
<td>1,866</td>
<td>-1.12</td>
<td>1,179</td>
<td>687</td>
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<tr>
<td>2018</td>
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<td>1,443</td>
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<td>2019</td>
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<td>+489</td>
<td>1,920</td>
<td>687</td>
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<tr>
<td>2020</td>
<td>3,125</td>
<td>+518</td>
<td>2,390</td>
<td>735</td>
</tr>
<tr>
<td>2021</td>
<td>*PITC was not conducted due to the COVID-19 pandemic.</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>2022</td>
<td>3,333</td>
<td>+208</td>
<td>2,389</td>
<td>944</td>
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The table also demonstrates the number of individuals counted as sheltered remained about the same between 2016 and 2019, with the largest increase occurring between 2020 and 2022. Between 2016 and 2022, the number of individuals experiencing sheltered homelessness increased by 248, which represents a 35.6% increase. However, 2,390 individuals were counted as unsheltered in 2020; an increase of 1,199 individuals experiencing unsheltered homelessness, which represents an increase of 100% from 2016. Between 2020 and 2022, the number of unsheltered decreased by one, reversing the upward trend that began in 2018.
As noted by the PITC, on any given day in 2022, there were approximately 3,333 homeless individuals. In that same period, there were only 851 transitional and emergency shelter beds available. This represents a significant gap between the numbers of beds available in comparison to the number needed.

In 2022, 1,027 individuals were identified as chronically homeless (44% of 2,292 unsheltered individuals counted in PITC), potentially qualifying for permanent supportive housing beds. Permanent supportive housing is an evidence-based practice for permanently housing chronically homeless individuals with chronic health conditions, individuals with serious mental illness, as additional supports and services are offered with housing/shelter.

In 2022, there were 1,691 permanent supportive housing beds available, an increase of 342 beds in comparison to 2018.

The number and percentage of vacant permanent supportive housing beds available during “a day like today” for the hundreds of unsheltered adults who are chronically homeless, have chronic health conditions, and/or have serious mental illness is inadequate.

In addition, the number of vacant beds is likely 75 or less, which represents a vacancy rate of approximately 7%.
COST OF LIVING

According to the National Low Income Housing Coalition, the Fair Market Rent (FMR) for a two-bedroom apartment in San Bernardino County is $1,390. Approximately 40% of San Bernardino County households identify as renters. The hourly wage necessary to afford a two-bedroom apartment is approximately $26.73 per hour (or $55,600 per year). The estimated hourly mean renter wage in San Bernardino County is $15.75 per hour. Under this construct, an individual would need to work 76 hours per week, at minimum wage, to afford a two-bedroom rental home. The challenge is exacerbated for individuals living on a fixed income, such as the aging population, whose sole source of support may be through entitlements, such as Social Security. Using this same model, an individual would need to work 61 hours per week, at minimum wage, to afford a single-bedroom rental home.

- **76 hr per week** at Minimum Wage to Afford a 2-Bedroom Rental Home (at FMR)
- **61 hr per week** at Minimum Wage to Afford a 1-Bedroom Rental Home (at FMR)
- **1.9 full time jobs** at Minimum Wage to Afford a 2-Bedroom Rental Home (at FMR)
- **1.5 full time jobs** at Minimum Wage to Afford a 1-Bedroom Rental Home (at FMR)

Source: National Low Income Housing Coalition, Out of Reach 2021
SUB-POPULATIONS

Families with children, seniors, individuals with disabilities, veterans, youth, and young adults are all represented in the county’s diverse homeless population. Effectively reducing homelessness for diverse populations necessitates a variety of housing options and supportive services tailored to meet the needs of each sub-population. For example, individuals fleeing domestic violence may need different housing and supports when compared to veterans. The breakdown of the sub-populations identified is contained in the table below. Shelter options that address the needs of the sub-populations will better ensure that individuals and families have the support they need to transition to stable housing.

<table>
<thead>
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<th>SUB-POPULATIONS BREAKDOWN (N=2,373)</th>
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<tr>
<td>CHRONICALLY HOMELESS ADULTS</td>
<td>1,027</td>
<td>43.5</td>
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<tr>
<td>FAMILIES INCLUDING CHRONICALLY HOMELESS FAMILIES*</td>
<td>10</td>
<td>**</td>
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<tr>
<td>PERSONS WITH HIV/AIDS</td>
<td>50</td>
<td>2.1</td>
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<tr>
<td>PERSONS WITH MENTAL HEALTH PROBLEMS</td>
<td>684</td>
<td>29</td>
</tr>
<tr>
<td>SUBSTANCE USERS</td>
<td>868</td>
<td>36.8</td>
</tr>
<tr>
<td>UNACCOMPANIED WOMEN</td>
<td>640</td>
<td>27.1</td>
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<tr>
<td>VETERANS***</td>
<td>166</td>
<td>7</td>
</tr>
<tr>
<td>EXPERIENCING HOMELESSNESS DUE TO FLEEING DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL ASSAULT, OR STALKING</td>
<td>166</td>
<td>7</td>
</tr>
</tbody>
</table>

*Families: Of the 10 families, 2 were chronically homeless that included 3 adults and 2 children. The total number of adults in the 10 families was 13 and represents 0.5% of the total adult population of 2,373.

**10 families consisted of 13 adults and 16 children.

***Veterans: 47.4% or 79 of the 166 veterans were chronically homeless.
THE ROAD AHEAD

The completion of the Plan signals a revitalization of the local homeless services system. The need for bold action has never been greater. Implementation of the Plan requires expanded coordination between systems, emphasizes the use of data-informed decision-making, and will require additional stakeholder engagement, as well as the implementation of collective impact approaches. Execution will require tremendous effort, new partnerships, and new strategies that require the entire community to be a part of the solution. The Plan requires a commitment of partners and service providers to do “whatever it takes” to provide the life-changing support that many individuals have never experienced.

The year ahead promises to be fast-moving with many funding opportunities to address homelessness. Contained in the Appendix is a table including additional data, an overview of funding, and an alignment with service strategies. By building on existing strengths, bringing successful programs to scale, integrating services and programs, and coordinating community efforts, the system will reduce both the number of individuals and families who experience homelessness and the length of time spent homeless.

FOR INFORMATION RELATED TO THE HOMELESS STRATEGIC ACTION PLAN, PLEASE VISIT:

HomelessToHome.sbcountry.gov
ACKNOWLEDGMENTS

THANK YOU

Community Revitalization would like to thank the Homeless Strategic Action Plan Steering Committee, the many community stakeholders, individuals with lived experience of homelessness, and organizations whose participation and valuable input helped inform and create the 2022 Homeless Strategic Action Plan.

Andre Bossieux, Department of Behavioral Health
Anna Ulibarri, Water of Life Community Church
Debra Breidenbach, Town of Yucca Valley
Deputy Mike Jones, San Bernardino County Sheriff
Don Smith, Inland Housing Solutions
Jenna Guzman-Lowery, City of Redlands
Jennifer Chambless, Arrowhead Regional Medical Center
John Affleck, Flood Control
Karen Young-Lowe, Lighthouse Social Service Centers
Kevin Mahany, St. Joseph's Medical Center
Mariann Johnson, Workforce Development Department
Natalie Komuro, City of Ontario
Paul Fournier, Mountain Homeless Coalition
Raul Moreno, Step Up on Second
Robert Clark, Flood Control
Shannon Bailey, Human Services Program Development
Sharon Green, Victor Valley Family Resource Center
ACKNOWLEDGMENTS

Such an endeavor would not be possible without the collaboration and commitment of the many community groups, faith- and community-based organizations, County departments, city representatives, homeless service providers, law enforcement, and elected officials who participated in the development of this Plan.

American Roundtable to Abolish Homelessness
Arrowhead Regional Medical Center
City of Barstow
City of Big Bear Lake
City of Chino
City of Chino Hills
City of Colton
City of Fontana
City of Grand Terrace
City of Highland
City of Montclair
City of Needles
City of Rancho Cucamonga
City of Redlands
City of Redlands Police Department
City of San Bernardino
City of Twentynine Palms
City of Victorville
Housing Authority of the County of San Bernardino
HUB for Urban Initiatives Consulting
Inland SoCal United Way 211
San Bernardino County Administrative Office
San Bernardino County Board of Supervisors
San Bernardino County Community Development and Housing
San Bernardino County Department of Aging and Adult Services – Public Guardian
San Bernardino County Department of Behavioral Health
San Bernardino County Department of Child Support Services
San Bernardino County Homeless Partnership
San Bernardino County Human Services
San Bernardino County Office of Homeless Services
San Bernardino County Probation
San Bernardino County Program Development Division
San Bernardino County Public Works
San Bernardino County Sheriff’s Department – Homeless Outreach Proactive Enforcement (HOPE) Team
San Bernardino County Transitional Assistance Department
San Bernardino County Transportation Authority
San Bernardino County Veterans Affairs
San Bernardino County Workforce Development Department
Town of Yucca Valley
<table>
<thead>
<tr>
<th>Funding Program</th>
<th>Fiscal Year</th>
<th>Allocation</th>
<th>Funding Source</th>
<th>Intervention Types Supported with Funding</th>
<th>Brief Description of Programming and Services Provided</th>
<th>Populations Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bringing Families Home (BFH) - via CDSS</td>
<td>FY 2021-2022</td>
<td>$2,940,892.00</td>
<td>State Agency</td>
<td>Diversion &amp; Homelessness Prevention</td>
<td>Provides housing support to families receiving child welfare services who are experiencing or at risk of homelessness, increasing family reunification and preventing foster care placement.</td>
<td><strong>TARGETED POPULATIONS</strong></td>
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<td>Non-Congregate Shelter/ Interim Housing</td>
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<td><strong>ALL PEOPLE EXPERIENCING HOMELESSNESS</strong></td>
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<td>Permanent Supportive and Service-Enriched Housing</td>
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<td>- People Exp Chronic Homelessness</td>
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<td>- Other (families in the child welfare system)</td>
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<tr>
<td>California Emergency Solutions and Housing (CESH) - via HCD</td>
<td>FY 2018-2023</td>
<td>$1,459,234.00</td>
<td>State Agency</td>
<td>Administrative Activities</td>
<td>Provides funds for a variety of activities to assist persons experiencing or at risk of homelessness as authorized by SB 850 (Chapter 48, Statutes of 2018).</td>
<td><strong>TARGETED POPULATIONS</strong></td>
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<tr>
<td></td>
<td>FY 2019-2024</td>
<td>$835,737.00</td>
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<td>Non-Congregate Shelter/ Interim Housing</td>
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<td><strong>ALL PEOPLE EXPERIENCING HOMELESSNESS</strong></td>
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<td>- Other</td>
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<tr>
<td>CalWORKs Housing Support Program (HSP) - via CDSS</td>
<td>FY 2021-2022</td>
<td>$5,356,125.00</td>
<td>State Agency</td>
<td>Diversion and Homelessness Prevention</td>
<td>One-time funds to assist families in the CalWORKs program who are experiencing homelessness.</td>
<td><strong>TARGETED POPULATIONS</strong></td>
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<td>Non-Congregate Shelter/ Interim Housing</td>
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<td>- Other (CalWORKs families)</td>
</tr>
<tr>
<td>Continuum of Care Program (CoC) - via HUD</td>
<td>FY 2021-2022</td>
<td>$14,825,155.00</td>
<td>Federal Agency</td>
<td>Permanent Supportive and Service-Enriched Housing</td>
<td>Supports a broad array of interventions designed to assist individuals and families experiencing homelessness, particularly those living in places not meant for human habitation, located in sheltering programs, or at imminent risk of experiencing homelessness.</td>
<td><strong>TARGETED POPULATIONS</strong></td>
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<td>Rental Assistance</td>
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<td><strong>ALL PEOPLE EXPERIENCING HOMELESSNESS</strong></td>
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<td>Systems Support Activities</td>
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<td>- Other (families and transitional age youth)</td>
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<tr>
<td>Funding Source</td>
<td>Allocation</td>
<td>Fiscal Year</td>
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<tr>
<td>State Agency</td>
<td>$3,244,024.00</td>
<td>FY 2021-2022</td>
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<tr>
<td>State Agency</td>
<td>$4,47,000.00</td>
<td>FY 2021-2022</td>
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<tr>
<td>State Agency</td>
<td>$1,787,998.00</td>
<td>FY 2021-2022</td>
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<tr>
<td>State Agency</td>
<td>$3,50,000.00</td>
<td>FY 2021-2022</td>
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</tbody>
</table>

**Funding Program**

- **Emergency Solutions Grants (ESG) - via HCD**
- **Encampment Resolution Grants (CRG) - via HCD**

**Targeted Populations**

- People Exp Chronic Homelessness
- Veterans
- Parenting Youth
- People Exp Severe Mental Illness
- People Exp HIV/AIDS
- Children of Parenting Youth
- People Exp Substance Abuse Disorders
- Unaccompanied Youth
- Other

**Brief Description of Programming and Services Provided**

- Assistance to quickly regain stability in permanent housing after experiencing a housing crisis.
- Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency.
- Competitive grant program available to assist local jurisdictions in ensuring the wellness and safety of people experiencing homelessness in encampments.
- One-time funds for acquisition and rehabilitation of hotels, motels, hostels, single-family homes and multifamily apartments, adult residential facilities, and manufactured housing, and to convert commercial properties and other existing buildings to permanent or interim housing.
<table>
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<tr>
<th>Funding Program</th>
<th>Fiscal Year</th>
<th>Allocation</th>
<th>Funding Source</th>
<th>Intervention Types Supported with Funding</th>
<th>Brief Description of Programming and Services Provided</th>
<th>Populations Served</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Home Safe - via CDSS</strong></td>
<td>FY 2021-2022</td>
<td>$3,112,629.00</td>
<td>State Agency</td>
<td>Diversion and Homelessness Prevention&lt;br&gt;Non-Congregate Shelter/Interim Housing&lt;br&gt;Rental Assistance</td>
<td>Administered through Aging and Adult Services. One-time funds over three years to support the safety and housing stability of individuals involved in adult protective services.</td>
<td><strong>TARGETED POPULATIONS</strong>&lt;br&gt;People Exp Chronic Homelessness&lt;br&gt;Veterans&lt;br&gt;Parenting Youth&lt;br&gt;People Exp Severe Mental Illness&lt;br&gt;People Exp HIV/AIDS&lt;br&gt;Children of Parenting Youth&lt;br&gt;People Exp Substance Abuse Disorders&lt;br&gt;Unaccompanied Youth&lt;br&gt;Other (Conserved Adults)</td>
</tr>
<tr>
<td><strong>Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH</strong></td>
<td>FY 2020-2025</td>
<td>$2,845,118.00</td>
<td>State Agency</td>
<td>Administrative Activities&lt;br&gt;Diversion and Homelessness Prevention&lt;br&gt;Non-Congregate Shelter/Interim Housing&lt;br&gt;Outreach and Engagement&lt;br&gt;Permanent Supportive and Service-Enriched Housing&lt;br&gt;Rental Assistance&lt;br&gt;Systems Support Activities</td>
<td>One-time grant funds to support regional coordination and to expand or develop local capacity to address immediate homelessness challenges throughout California.</td>
<td><strong>TARGETED POPULATIONS</strong>&lt;br&gt;People Exp Chronic Homelessness&lt;br&gt;Veterans&lt;br&gt;Parenting Youth&lt;br&gt;People Exp Severe Mental Illness&lt;br&gt;People Exp HIV/AIDS&lt;br&gt;Children of Parenting Youth&lt;br&gt;People Exp Substance Abuse Disorders&lt;br&gt;Unaccompanied Youth&lt;br&gt;Other</td>
</tr>
<tr>
<td><strong>Homeless Housing, Assistance and Prevention Program (HHAP) - Continuum of Care (CoC) - via Cal ICH</strong></td>
<td>FY 2020-2025</td>
<td>$3,710,059.00</td>
<td>State Agency</td>
<td>Administrative Activities&lt;br&gt;Diversion and Homelessness Prevention&lt;br&gt;Non-Congregate Shelter/Interim Housing&lt;br&gt;Outreach and Engagement&lt;br&gt;Permanent Supportive and Service-Enriched Housing&lt;br&gt;Rental Assistance&lt;br&gt;Systems Support Activities</td>
<td>One-time grant funds to support regional coordination and to expand or develop local capacity to address immediate homelessness challenges throughout California.</td>
<td><strong>TARGETED POPULATIONS</strong>&lt;br&gt;People Exp Chronic Homelessness&lt;br&gt;Veterans&lt;br&gt;Parenting Youth&lt;br&gt;People Exp Severe Mental Illness&lt;br&gt;People Exp HIV/AIDS&lt;br&gt;Children of Parenting Youth&lt;br&gt;People Exp Substance Abuse Disorders&lt;br&gt;Unaccompanied Youth&lt;br&gt;Other</td>
</tr>
<tr>
<td><strong>Homeless Housing, Assistance and Prevention Program (HHAP)</strong></td>
<td>FY 2021-2022</td>
<td>$3,857,169.00</td>
<td>State Agency</td>
<td>Administrative Activities&lt;br&gt;Diversion and Homelessness Prevention&lt;br&gt;Non-Congregate Shelter/Interim Housing&lt;br&gt;Outreach and Engagement&lt;br&gt;Permanent Supportive and Service-Enriched Housing&lt;br&gt;Rental Assistance</td>
<td>One-time funds, administered by the Transitional Assistance Department, to assist people experiencing homelessness and living with a disability. Requires a local match (recently reduced from 100% to 23%) and supports permanent housing assistance, case management, and support for completion of disability packets.</td>
<td><strong>TARGETED POPULATIONS</strong>&lt;br&gt;People Exp Chronic Homelessness&lt;br&gt;Veterans&lt;br&gt;Parenting Youth&lt;br&gt;People Exp Severe Mental Illness&lt;br&gt;People Exp HIV/AIDS&lt;br&gt;Children of Parenting Youth&lt;br&gt;People Exp Substance Abuse Disorders&lt;br&gt;Unaccompanied Youther (Homeless and eligible for disability benefits)</td>
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<tr>
<td>Funding Program</td>
<td>Fiscal Year</td>
<td>Allocation</td>
<td>Funding Source</td>
<td>Intervention Types Supported with Funding</td>
<td>Brief Description of Programming and Services Provided</td>
<td>Populations Served</td>
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<tr>
<td>No Place Like Home - via HCD</td>
<td>FY 2021-2022</td>
<td>$2,591,023.00</td>
<td>State Agency</td>
<td>Permanent Supportive and Service-Enriched Housing</td>
<td>Funds the development of permanent supportive housing for persons who are in need of mental health services and are experiencing homelessness, chronic homelessness, or at risk of chronic homelessness.</td>
<td>ALL PEOPLE EXPERIENCING HOMELESSNESS</td>
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<td>People Exp Substance Abuse Disorders</td>
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<tr>
<td>Permanent Local Housing Allocation (PLHA) - via HCD</td>
<td>FY 2021-2022</td>
<td>$20,700,000.00</td>
<td>State Agency</td>
<td>Administrative Activities</td>
<td>Funds the development of permanent supportive housing for persons who are in need of mental health services and are experiencing homelessness, chronic homelessness, or at risk of chronic homelessness.</td>
<td>ALL PEOPLE EXPERIENCING HOMELESSNESS</td>
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<tr>
<td></td>
<td>FY 2022-2023</td>
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<td>Diversion and Homelessness Prevention</td>
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<td>x People Exp Chronic Homelessness</td>
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<td>FY 2023-2024</td>
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<td>Non-Congregate Shelter/ Interim Housing</td>
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<td>People Exp Severe Mental Illness</td>
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<td>FY 2024-2025</td>
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<td>Permanent Supportive and Service-Enriched Housing</td>
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<td>People Exp Substance Abuse Disorders</td>
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<td>Rental Assistance</td>
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<tr>
<td>Project Roomkey and Rehousing - via CDSS</td>
<td>FY 2021-2022</td>
<td>$11,409,117.00</td>
<td>State Agency</td>
<td>Administrative Activities</td>
<td>One-time funding to support non-congregate shelter for individuals and families experiencing homelessness as impacted by the COVID-19 emergency, while ensuring that all participants have access to permanent housing assistance.</td>
<td>ALL PEOPLE EXPERIENCING HOMELESSNESS</td>
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<td>Diversion and Homelessness Prevention</td>
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<td>Outreach and Engagement</td>
<td></td>
<td>People Exp Substance Abuse Disorders</td>
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<td>Rental Assistance</td>
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<tr>
<td>Community Development Block Grant (CDBG) - via HUD</td>
<td>FY 2021-2022</td>
<td>$7,498,779.00</td>
<td>Federal Agency</td>
<td>Administrative Activities</td>
<td>Supports community development activities to build stronger and more resilient communities. Activities may address needs such as infrastructure, public facilities installation, community centers, housing rehabilitation, public services, clearance/acquisition, code enforcement, homeowner assistance, etc.</td>
<td>ALL PEOPLE EXPERIENCING HOMELESSNESS</td>
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<td>Diversion and Homelessness Prevention</td>
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<tr>
<td>Fiscal Year</td>
<td>Funding Program</td>
<td>Description of Programming and Services Provided</td>
<td>Source</td>
<td>Allocation</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME Program - via HUD</td>
<td>Aims to assist individuals or households who are experiencing homelessness, at risk of homelessness, and other vulnerable populations, by providing funding for rental assistance, support services, and non-congregate shelters.</td>
<td>Federal Agency</td>
<td>$3,508,906.00</td>
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<td>FY 2021-2022</td>
<td>Emergency Solutions Grants (ESG) - via HUD</td>
<td>Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the COVID-19 emergency.</td>
<td>Federal Agency</td>
<td>$633,286.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>Community Development Block Grant - CV (CDBG-CV) - via HUD</td>
<td>Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the spread of COVID-19.</td>
<td>Federal Agency</td>
<td>$8,906,464.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME - American Rescue Plan Program (HOME-ARP) - via HUD</td>
<td>Aims to assist individuals or households who are experiencing homelessness, at risk of homelessness, and other vulnerable populations, by providing funding for rental assistance, support services, and non-congregate shelters.</td>
<td>Federal Agency</td>
<td>$12,717,363.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME - Emergency Solutions Grants (ESG) - via HUD</td>
<td>Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the COVID-19 emergency.</td>
<td>Federal Agency</td>
<td>$7,559,793.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME - Community Development Block Grant - CV (CDBG-CV) - via HUD</td>
<td>Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the spread of COVID-19.</td>
<td>Federal Agency</td>
<td>$7,559,793.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME - Displacement Prevention &amp; Systemwide Activities - CV (DPSA-CV) - via HUD</td>
<td>Supports interventions designed to prevent, prepare for, and respond to the COVID-19 emergency.</td>
<td>Federal Agency</td>
<td>$12,717,363.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME - Permanent Supportive and Service-Enriched Housing - CV (PSEH-CV) - via HUD</td>
<td>Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the spread of COVID-19.</td>
<td>Federal Agency</td>
<td>$8,906,464.00</td>
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<tr>
<td>FY 2021-2022</td>
<td>HOME - Supportive and Service-Enriched Housing - CV (SSEH-CV) - via HUD</td>
<td>Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the spread of COVID-19.</td>
<td>Federal Agency</td>
<td>$12,717,363.00</td>
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</table>
BOARD OF SUPERVISORS

Col. Paul Cook (Ret.)
First District Supervisor

Janice Rutherford
Second District Supervisor

Dawn Rowe
Vice Chair
Third District Supervisor

Curt Hagman
Chairman
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Joe Baca, Jr.
Fifth District Supervisor

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Chief Executive Officer