PRESS RELEASE

Tom Marshal
Incident Commander

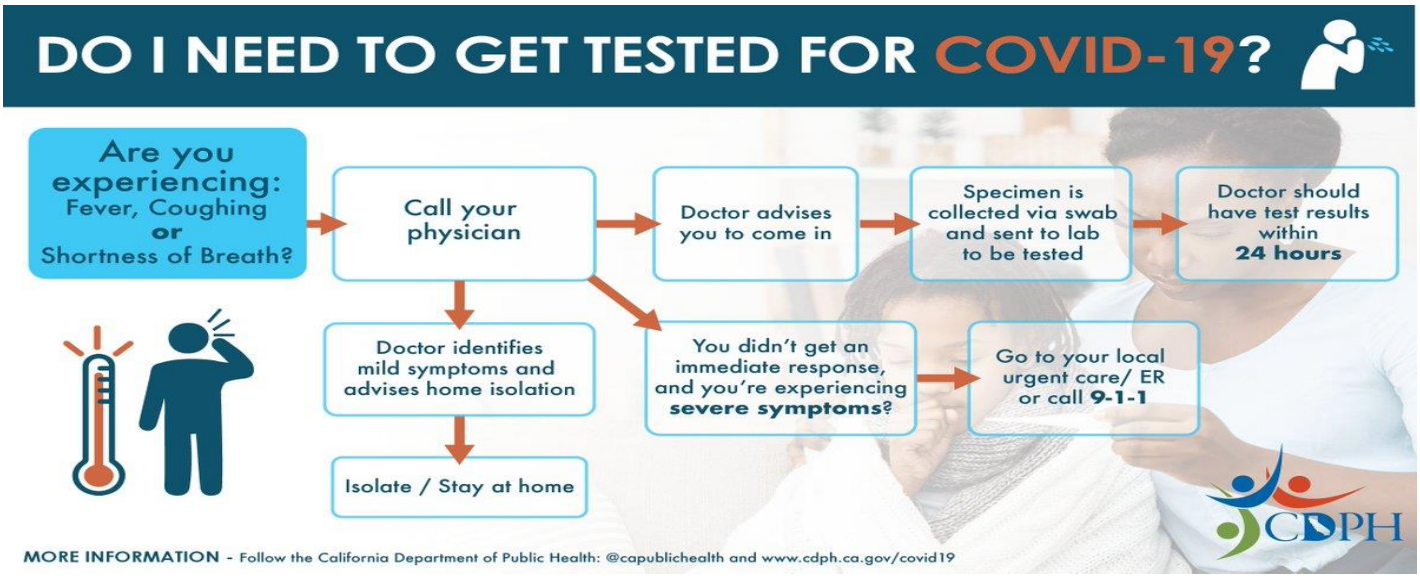
****For Immediate Release****

DATE: 11/27/2020
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USING THE 911 SYSTEM APPROPRIATELY

As COVID-19 cases continue to rise in San Bernardino County, our local hospitals are seeing an increase in emergency room visits from the public; as such, this may also cause a strain on the 9-1-1 system. Calling 911 and being transported by an ambulance does not guarantee a member of the public a COVID19 test or a frontline spot in the emergency room. All patients transported to local area hospitals are triaged based on the severity of the injury and signs and symptoms.

Showing Symptoms?
To alleviate excess 9-1-1 calls, if you are exhibiting flu-like symptoms, we recommend the following prior to calling 9-1-1.



Are you exhibiting COVID-19 or flu-like symptoms? Below are some important resources for medical advice, guidance and important information. As always, if you are experiencing any life-threatening emergency, please don't hesitate to call 9-1-1 to start emergency responders to your location.

San Bernardino County Resources:

San Bernardino County Public Information Line 909-387-3911, 9:00 a.m. - 5:00 p.m., Monday to Friday. Please note that this line is for general public information only.

San Bernardino County **2-1-1** is your one-stop connection to thousands of community services, staff to assist callers 24 hours a day. If you are outside the area or dialing 2-1-1 doesn't work at your place of business, you can always use 888-435-7565.

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