

Office Locations	
Adelanto	10875 Rancho Rd. Adelanto
Apple Valley	13886 Central Rd. Apple Valley
Barstow	1900 E. Main St. Barstow
Colton	1900 W. Valley Blvd. Colton
Del Rosa	1895 Del Rosa Ave. San Bernardino
Fontana	7977 Sierra Ave. Fontana
Hesperia	9655 9th Ave. Hesperia
Needles	1090 E. Broadway St. Needles
Ontario	1647 E. Holt Blvd. Ontario
Ontario Medi-Cal Office	1627 E. Holt Blvd. Ontario
Rancho Cucamonga	10825 Arrow Rte. Rancho Cucamonga
Redlands	1811 Lugonia Ave. Redlands
Rialto	1175 W. Foothill Blvd. Rialto
San Bernardino	265 E. Fourth St. San Bernardino
San Bernardino	2740 Little Mountain Dr. San Bernardino
Twentynine Palms	73629 Sun Valley Dr. Twentynine Palms
Victorville	15010 Palmdale Rd. Victorville
Yucaipa	32353 Yucaipa Blvd. Yucaipa
Yucca Valley	56357 Pima Trl. Yucca Valley

## Mission

The mission of the Transitional Assistance Department is to enhance the quality of life in the communities we serve by providing economic support to individuals and families. We are committed to working collaboratively to provide our services accurately and efficiently, with a high emphasis on integrity, respect and customer service.



**TRANSITIONAL ASSISTANCE**  
(877) 410-8829

[www.SBCounty.gov/TAD](http://www.SBCounty.gov/TAD)



TAD 411 M (05/20)



## Medi-Cal Information



**TRANSITIONAL ASSISTANCE**

## Medi-Cal Benefits

Medi-Cal provides comprehensive health benefits, including:

- Outpatient (Ambulatory) services
- Emergency services
- Hospitalization
- Maternity and newborn care
- Mental Health and Substance Use Disorder Services, including Behavioral Health Treatment
- Prescription medication
- Programs such as physical and occupational therapy and related devices
- Laboratory services
- Preventive and wellness services
- Chronic disease management
- Dental care
- Children's (Pediatric) services, including oral and vision care

## How Can I Apply?

You can apply for Medi-Cal by:

- Completing an online application at **BenefitsCal.com**
- Calling (877) 410-8829 to apply over the phone or request an application be mailed to you.
  - You may return the application by dropping it off at an office, by mail, or fax.
- Completing an application at a local office.

A list of locations is on the reverse side of this brochure.



## General Requirements

### Citizenship/Immigration Requirements

To receive full-scope Medi-Cal benefits, citizens/immigrants, age 26 and older, may be asked to provide an original or certified copy of:

- Birth certificate
- Other proof of citizenship/immigration paperwork

Those who are unable to provide proof may be eligible for restricted Medi-Cal to cover:

- Pregnancy
- Emergency services

### California Residency

Proof of California residency may be required to receive benefits under some Medi-Cal programs, options include:

- Valid California Driver License
- Utility bill
- Rent receipt
- Mortgage statement
- Paystub from California employer

## Who May Be Eligible

Individuals who may be eligible for Medi-Cal include:

- Children up to age 19
- Adults 19 and older
- Pregnant
- In a skilled nursing or intermediate care home
- Refugees (limited time frame)

There are special programs for individuals who:

- Have breast or cervical cancer
- Are minors in need of confidential treatment for drug and/or alcohol abuse, sexually transmitted diseases, sexual abuse, pregnancy, family planning or mental illness
- Have tuberculosis (for citizens and documented non citizens only)
- Have Medicare (for payment of the Medicare premium)
- Have had an organ transplant in the previous two years and need anti-rejection medication

**For More Information Visit:**  
[www.SBCounty.gov/TAD](http://www.SBCounty.gov/TAD)