



# Employee of the Quarter SPOTLIGHT!

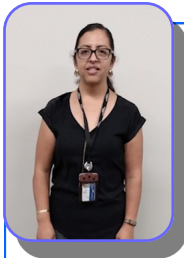
## Director's Message

September 2021

The September 2021 Employee of the Quarter Awardees were an honor to celebrate with this special group of people. The positive commentaries that the Deputy Director's gave for these awardees show their amazing dedication, flexibility, and leadership they model everyday. While we are still working through our 'new world', we continue to hear about staff stepping up as leaders, striving for excellence, and modeling what our Countywide Vision is all about. Their efforts result in our customers being quickly assisted, treated with empathy and a genuine desire to help. These staff have been quick to make good decisions, be resourceful and are committed to the communities they serve, as well as the teams they work with. It is clear to me that these staff are well on their way to ensuring that TAD is the place to be and what great assets they are to our department now, and in the future. I am very proud of these awardees and hope that their joy to serve continues to radiate. Congratulations to you all!

- GILBERT RAMOS

### Maria Campos-Guzman, EW II



#### REGION 1

Maria Campos Guzman is an excellent CW/CF/MC Intake EW. She not only assists our intake team with applications she provides additional support in managing the CSR inbox to help support our teleworking staff. She is a go to person amongst her peers providing exceptional internal customer service. Maria is an asset to the Del Rosa Office!

### Sharmaine Campbell, SOA



#### REGION 2

Sharmaine Campbell is not afraid of a challenge and she sees every obstacle along the way as a learning opportunity. She is committed to the overall success of TAD and to the County Vision, she works hard every day to ensure the clerical team is meeting standards. Sharmaine is very professional and is a team player who deserves to be recognized for her exemplary work ethic!

### Shari Page, EWSI



#### REGION 3

Shari is an outstanding supervisor and exceptional teammate. She is hardworking, consistently committed to her duties, honest, takes pride in her work and truly cares about doing a great. She has been a dedicated employee to our department for 25 years, is a true leader who leads by example with positivity, efficiency and high-energy which is infectious. We are lucky to know and have her on our TEAM.

### Maryann Alvarado, DM



#### REGION 4

Maryann Alvarado is the District Manager for the Yucaipa office. She started her career with TAD in January of 1992. Maryann is a team player who consistently assists in many aspects of the job for the Region, going above and beyond to ensure the needs of not only her office but the needs of the Region are being met or exceeded. She is a valuable resource to Region 4!

### Raquel Santos, ESS



#### REGION 6

Raquel is the prime example of what strong work ethic looks like and should resemble. She does her job with integrity, compassion, and empathy. Raquel is an amazing employee and a huge asset not only to the WTW unit, but to the district office as well as the Transitional Assistance Department.

### Rafael Villa, ESM



#### REGION 6

Rafael Villa of Transitional Assistance Department supports the Countywide Vision through his work as a liaison to Preschool Services Department in collaboration of Home Visiting Program and Department of Behavioral Health in collaboration of Family Stabilization. Both programs provide support to TAD's vulnerable families. His efforts have a direct impact on our department partnerships and success of these programs.

### Chris Perez, SOA

#### REGION 7

Chris Perez displays consistent dedication to the department and has admirable work ethic. He understands the importance of his role as a SOA for Region 7 and is always ready for a challenge. He takes time out to praise staff for their accomplishments and seeks better ways to assist those around him. He values open communication and listens to problem solve. He is praised by staff, supervisors and managers alike highlighting his positive energy, extreme knowledge and problem solving abilities. Chris' has a drive to succeed that is unparalleled. He is determined to put in 110% every day and refuses to stop moving forward. Chris is truly an all-around great addition to our TAD department and County.