



Employee of the Quarter SPOTLIGHT!

Director's Message

February 2021

Happy New Year! As we dive into 2021 with hope and positivity, I am excited, proud and humbled to present the February awardees for Employee of the Quarter! It was encouraging to hear about the awardees and all of the fantastic accomplishments these employees display on a daily basis. Hearing about their personal goals and individual contributions are what make them stand out as leaders in their regions and the community. Many of them are seen as leaders, even without the official leadership title, because they are the first to volunteer, flexible in our constantly changing work environment, and offer to help and mentor others to ensure a job well done... all with a smile on their face! The adaptability these staff exhibit lends to the continuous high quality customer service and satisfaction that results in a positive and successful work environment. Gilbert and I are honored to work with each of our TAD family and look forward to their continued success. Congratulations! to you all!

- JAMES LOCURTO

Danita Barnett, EW II



REGION 1
Danita Barnett has helped TAD achieve the County-wide Vision by providing exceptional customer service to those in need in our community. She is dedicated to helping homeless families who are in need of receiving housing assistance. She works diligently in providing services to encourage pregnant and parenting teens to graduate from high school and form healthy families. Danita goes above and beyond!

Joey Loaiza, EWSI



REGION 2
Joey Loaiza has demonstrated an unwavering commitment to his team and customers by volunteering to work in the office to support the essential team, as well as staff working from home. Joey consistently identifies areas of opportunities and offers solutions. Any challenge that Joey takes on is always with a positive attitude. He is the definition of TAD's Excellent Customer Service expectation!

Jennifer Ham, SOA



REGION 3
Jennifer Ham is a stellar person and coworker. She epitomizes service and character while in the exercise of her responsibilities. Her direct and efficient approach has helped many in her unit, in the office and throughout the department to solve issues and meet goals. Thank you Jennifer!

Leanna Tyson, EW III



REGION 4
Leanna Tyson is an EWIII in the Hesperia office. She began her career with the County in March 2012. Leanna is always willing to take on extra work. She is willing to assist anyone who needs help. She is that go to person when you have a case that needs immediate action and know it will be processed correctly and quickly. She has been a mentor in the Hesperia office for the last five years. She is an asset to the Hesperia office and to Region 4!

Robert Moreno, EW II



REGION 5
Robert Moreno is currently assigned to the Intake Unit but never hesitates to lend a hand to other unit's in need of assistance. He was one of the first to volunteer to be an essential worker, assisting both his peers at home as well as in the lobby. He has an extremely strong work ethic and always keeps customer service at the forefront. With his calm and pleasant demeanor he is able to de-escalate even the most challenging of customers. Robert is an exceptional EW that understands the importance of working as a team!

Tina Cerna, SESSI



REGION 6
Tina Cerna has been working as an essential team member supporting the community we serve during this pandemic and continues to serve in multiple other capacities including contact for partner agencies and Change Champion on the path to CalSAWS migration. While completing these roles continues to be available to staff and always volunteers to assume additional duties outside of her assigned. She exhibits a passion for service, maintains professionalism and strives to ensure accuracy in all she does!

Minerva Rodriguez, EW II



REGION 7
Minerva Rodriguez shows up every day with a positive attitude and willingness to assist customers and co-workers alike. She's extremely flexible and doesn't hesitate when asked to complete additional tasks. No matter the request, she handles it completely, efficiently and promptly. She embodies the team player concept by always being willing to assist others. She works well under pressure and in time-sensitive scenarios while still producing quality work. She is very deserving of this award and we are proud to have her on our team!