

Employee of the Quarter SPOTLIGHT!

Director's Message

February 2019

As we begin this new year, I am extremely proud to present our Employee of the Quarter February 2019 awardees! This year, not unlike prior years, brings new challenges and opportunities and these employees have demonstrated how going above and beyond, while showing empathy and compassion for our customers, proves why they deserve this special recognition. They have worked diligently, without compromise, in providing first-class customer service and meeting the needs of our customers and their peers. Each one plays a different role in ensuring our Countywide Vision is realized, but their differences are what make our department successful in creating positive impacts throughout our communities. I am honored, humbled and privileged to work with you all and I thank you for reminding me that quality work and productivity is not an accident. It is the result of working towards excellence with a deliberate and focused effort. Congratulations to you all!

- GILBERT RAMOS

Cristian Perez, EW II



REGION 1

Cristian is an asset to the TAD 07 San Bernardino lobby team. His dedication is appreciated throughout the office as he is a go-to person to provide services for our community. He carries a wealth of knowledge and makes customer service his priority.

Cristian is a team player and is always willing and able to assist those in need. Thank you for the excellent job you do!

Laura Arreguin-Garcia, OA III



REGION 2

Laura has demonstrated excellent leadership skills, team work and customer service. She clearly recognizes the department's expectation of outstanding customer service, internal and external. Laura joined our team a little over a year and has done an excellent job as Building Manager and performing all other clerical duties as assigned.

She has shown excellent leadership skills by mentoring new clerical staff or retrain those needing help. Laura has also filled in for our Secretary and has done an excellent job!

Kristina Patterson, EW III



REGION 4

Kristina consistently goes above and beyond in teamwork and all job assignments, committing herself to doing an outstanding job in every task she completes. She willingly shares her extensive program knowledge and experience with her co-workers in an effort to help them be

the best workers they can be. Through her excellent customer service to both internal and external customers, Kristina sets a great example for all staff in the office to follow!

Jennifer Leon, EW II



REGION 5

Jennifer provides excellent customer service by working with our homeless customers to find housing whether temporary or permanent. She has a kind heart and displays this with her actions towards customers in desperate need.

She is dedicated to the goals of the department and county and works very hard to meet the challenges our constituents face during hard times. We thank Jennifer for the work she does and congratulate her!

Michelle Johnson, ESS



REGION 6

Michelle is a Family Stabilization worker who is committed to the customers she serves and strives to improve their lives in becoming self-sufficient. She is a team player and is always willing and able to assist those in need.

Michelle is proactive with working lists and cases, volunteers to help co-workers, supervision, and takes pride in her work. She has been an inspiration to customers and is an asset to our department, understanding the goals and putting customer service first!

February 2019 Employee's of the Quarter

