



# Employee of the Quarter SPOTLIGHT!

## Director's Message

February 2018

The theme of our February Employee Recognition ceremony had all the elements of *Informal Leadership*. The employees honored displayed virtues such as the choice to lead, to serve others, and to focus on the growth and well-being of their communities in which they belong. Being that TAD is such a large department, we rely heavily on our informal leaders, and these honorees naturally have what it takes to lead by example and are crucial to the success of our initiatives and goals. These quarterly ceremonies continue to inspire and impress me with the incredible work ethic and attitudes displayed by all those in attendance. I am proud to be part of the TAD Team, and incredibly honored to recognize the outstanding efforts and contributions you all make on behalf of our department. Congratulations to you all!

- GILBERT RAMOS

Joy Darcy, EW II



### REGION 1

Joy Darcy has an amazing work ethic and is a fantastic Team player. She is always willing to assist her co-workers, supervisors and customers. Joy is knowledgeable and helps to motivate her unit with her positive attitude. She is very passionate about providing extraordinary service to the customers we serve and it shows every day in her customer interaction!

Adriana Rodriguez, EW II



### REGION 2

Adriana Rodriguez consistently keeps a positive attitude. Her interactions with staff and customers is professional and always in a friendly manner. She is always first to volunteer when assistance is needed. Adriana has stated, "since we see our work family more than our real families at time, we should try to make the work environment as pleasant as possible!"

Estela Moreno, EW II



### REGION 3

Estela Moreno is a shining example of our 'First Line of Service'. Her ability to efficiently identify, resolve and direct customers, with various requests, to the appropriate person or services is commendable. Without this effectiveness in our lobby, Adelanto would not run as well. Thank you for your dedication to Service and Efficiency Mrs. Moreno!

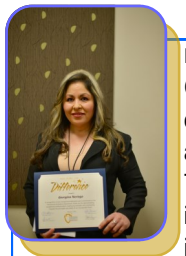
Geli Casiano, EW II



### REGION 4

Geli Casiano is the perfect example of an exceptional employee. Her work ethic, integrity and honesty make her stand out. She is a kind and genuine person who is the definition of true sincerity. Geli is detail oriented, extremely organized and efficient. She always goes the extra mile to assist customers and co-workers alike. She is the kind of person you really enjoy being around as she brings the best out in all of us!

Georgina Noriega, EW II



### REGION 5

Georgina Noriega is an excellent Eligibility Worker assigned to the Fontana TAD office. She takes initiative and accountability in all her assignments working with customers to ensure outstanding delivery of customer service. Georgina exhibits her dedication through teamwork, knowledge sharing and her inspirational attitude. Georgina says, "I love what I do every day and it makes a difference!"

Dianna Beck, SESS I



### REGION 6

Dianna Beck is committed to improving business practices to ensure customers and staff are receiving the support needed. She displays a positive attitude and a passion for the work she does daily. Dianna provides ongoing support for her staff, customers, and goals set by the department. She has been an inspiration to staff and is an asset to our department!

Steve Cannon, EW II



### REGION 8

Steve Cannon's customer service as well as his team work are textbook! He continuously offers assistance to all Foster Care staff as well as the Social Workers from Children and Family Services (CFS). He is looked upon as a leader with an array of knowledge, and he is always willing to share!

February 2018 Employee's of the Quarter

