

# San Bernardino County Sheriff's Department Regional Training Center

## Tactical Communications

February 12, 2014

Advanced Officer Training  
*"Beyond the Basic"*

SAN BERNARDINO SHERIFF

- **SBCSD Fees: \$30.00**
- **No cash or credit cards**
- **Agency check or money order ONLY**
- **Do NOT mail in payment**
- **Payment must be made the first day of class**
- POST CCN: 2330-30855
- POST Plan: II
- STC 0053-005865

**Registration:**  
**909-473-2695**

[www.sbcounty.gov/sheriff/](http://www.sbcounty.gov/sheriff/)



Classes held at SBSD Academy  
Advanced Officer ~ GH North  
18000 Institution Road  
P.O. Box 9037  
San Bernardino, CA 92427

**Phone:**  
909.473.2695

**Fax:**  
909.473.2520

**E-mail:**  
[aotraining@sbcasd.org](mailto:aotraining@sbcasd.org)



### Course Description:

*This course provides a thorough overview in diffusing conflict when encountering hostile, uncooperative, or emotionally upset persons and is designed to modify contacts into positive experiences and reduce the potential for complaints or the escalation into higher levels of force. Perishable Skills Program approved.*

### Topics Covered:

- Voluntary Compliance
- Verbal Skills
- Power Principles
- Case Studies
- The Contact Professional
- Legal Issues

### Who Should Attend?

- Law Enforcement Personnel
- Probation
- Corrections

**DATE(S):** February 12, 2014  
**TIME(S):** 0800 to 1700 hours

CASUAL BUSINESS ATTIRE STRICTLY ENFORCED-NO SHORTS, TANKS, SANDALS, ETC.