



### MESSAGE CLINICS - OFFICIAL INSPECTION REPORT

FACILITY NAME LAKE ARROWHEAD RESORT AND SPA				REINSPECTION DATE Next Routine	INSPECTOR Christina Collado	DATE 9/14/2016
LOCATION 27984 HWY 189 , LAKE ARROWHEAD, CA 92352				PERMIT EXPIRATION 7/31/2016	IDENTIFIER: Massage	
TIME IN 12:10 PM	TIME OUT 12:45 PM	FACILITY ID FA0006884	RELATED ID PR0003022	PE 2144	SERVICE: 001 - INSPECTION - ROUTINE RESULT: 03 - CORRECTIVE ACTION / NO FOLLOW UP RE ACTION: 01 - NO FURTHER ACTION REQUIRED	

### MESSAGE CLINICS - Massage Clinic

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 21A060 Sanitation - Clean Linens

Comply by: 9/14/2016

Not In Compliance

Reference - SBCC - 41.1908(b)(10)

**Inspector Comments:** Observed unclean bed linens.

Owner must maintain to use only clean and sanitary towels and linens and maintain on a routine schedule.

**Description:** Clean and sanitary towels and linens shall be provided for patrons receiving massage services. No common use of towels or linens shall be permitted.

#### 21A061 Linens - Storage

Comply by: 9/23/2016

Not In Compliance

Reference - SBCC - 41.1908(b)(7)

**Inspector Comments:** Observed towels and linens in an open storage racks (men's and women's locker room, supply room, treatment rooms), under massage beds, open storage cart (by men's locker room), and in holding baskets.

Owner must have all the towels and linens in a clean and closed cabinet and maintain on a routine schedule.

**Description:** Closed cabinets shall be utilized for the storage of clean towels and linen. After use, towels and linen shall be removed from the room or booth and stored in a clean container until laundered.

#### 21A204 Permit - License

Comply by: 9/20/2016

Not In Compliance

Reference - SBCC - 41.1908(b)(12)

**Inspector Comments:** Observed expired health licensed permit (7/31/2016) and not displayed in a conspicuous location.

Owner must obtain current health license permit and shall be displayed in a conspicuous location and maintain on a routine schedule.

**Description:** Any massage clinic license issued by the County shall be displayed in a conspicuous place within view of customers.

#### Overall Inspection Comments

Owner must maintain staff's clean appearance and observe proper hygiene and maintain on a routine schedule.

#### Signature(s) of Acknowledgement

NAME:

TITLE:

Total # of Images: 0