

# Who Can Help Me Improve My Neighborhood?



If you live in the unincorporated area of San Bernardino County and have any of the following issues, please call the number listed.

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**Call the Environmental Health Services Complaint Center at (909)387-4608 or submit a complaint through our website at [www.sbcounty.gov/dehs](http://www.sbcounty.gov/dehs)**

- Substandard apartment
- Substandard hotel/motel

**Call the Land Use Services Complaint Center at (909)387-4044**

- Substandard residences
  - Abandoned or inoperative vehicles
  - Excessive animals on private property
  - Building or remodeling without a permit or in an unsafe manner
  - Large amounts of junk, trash or debris
  - Fire hazards such as trash build-up, overgrown vegetation, or flammable items
  - Graffiti
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**Call Mosquito and Vector Control at (909) 388-4600 or submit a complaint through our website at [www.sbcounty.gov/dehs](http://www.sbcounty.gov/dehs)**

- Cockroaches, flies, rodents, mosquitoes, bed bugs, ticks and bees
- Green swimming pools

**Call WNV BIRD at (877) 968-2473**

- Dead birds suspected of carrying West Nile Virus
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**Call Animal Care and Control at (800) 472-5609**

- Lost or abandoned animals
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**Call the Environmental Protection Agency (EPA) at (800)-438-4318**

- Questions about mold/testing your home for mold
- How to get rid of mold
- Indoor air pollution



[www.sbcounty.gov/dehs](http://www.sbcounty.gov/dehs)

Rancho Cucamonga (909) 948-5058  
San Bernardino (909) 387-4608 Hesperia (760) 995-8154