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## **New Food Safety HELP Program Launched in San Bernardino County**

The County of San Bernardino Division of Environmental Health Services recently launched a new consultation program called Food Safety HELP (Health Education Liaison Program).

The purpose of Food Safety HELP is to guide food facility operators in improving their food handling operations to ensure their facility meets food safety standards. It is also designed to support facilities that would like to improve their grade or introduce new operators to health and safety expectations. Food facilities can take advantage of various services offered by Food Safety HELP including one-on-one consultations, educational materials, and mock inspection evaluations addressing points of concern and intervention.

The cost for the first HELP consultation is absolutely FREE for every food facility (any subsequent consultation visits will be conducted at the current hourly rate). Food facilities in San Bernardino County are encouraged to take advantage of this opportunity and allow the Division of Environmental Health Services HELP them achieve their goals. Please [here](#) for more information.



## **Industry Roundtable to Be Held May 16 for San Bernardino County Food Facilities**

The Division of Environmental Health Services will be holding the first of an ongoing series of Industry Roundtables for food facilities in San Bernardino County. It will be held Wednesday May 16, 2012, from 9:00 – 10:30 AM at the Inland Regional Center (1365 S. Waterman Avenue, San Bernardino, CA 92408).

The Industry Roundtable will be an opportunity for food facility representatives to ask questions of the Division Chief, Program Manager, and other EHS staff. Food facilities will be able to provide input and receive feedback about how EHS can serve them better. EHS staff will share details about the new Food Worker program and the new Food Safety HELP program. Attendees will also hear about the Division's plans for future program enhancement. Click [here](#) to view the Industry Roundtable invitation.



Food facility representatives interested in attending the Industry Roundtable may RSVP by calling (909) 387-4608.

## **New Food Safety Twitter Page for California**

In March 2012, the [Food Safety and Inspection Service](#) (FSIS) of the USDA launched individual Twitter pages for each of the states and territories. To follow the California FSIS Alert Twitter page, log into your Twitter account and follow @CA\_FSISAlert. If you don't have Twitter you can view the page at [http://twitter.com/CA\\_FSISAlert](http://twitter.com/CA_FSISAlert). This page provides information about food safety alerts and food recalls pertaining to California.



The Division of Environmental Health Services also posts information about recalls and food safety on our official [Twitter page @SBEHS](#). We are now employing the

use of hashtags such as #food and #foodsafety, as well as our own newly created hashtag #sbehs. Follow us on Twitter!

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### **New Food Safety Practices Overview Handout Available**

A new Food Safety Practices Overview handout has been published by the Division of Environmental Health Services. This can be used as a quick-reference guide for food operators. Information is included on proper thawing methods, correct temperatures and times for cooking and reheating, manual warewashing sanitizer levels, towel sanitizing solution, minimum labeling requirements for pre-packaged food and much more. Click [here](#) to download the handout.



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*If you have any questions or comments, please contact Amanda Gaspard, Health Education Specialist, at 800-442-2283 or [Amanda.Gaspard@dph.sbcounty.gov](mailto:Amanda.Gaspard@dph.sbcounty.gov).*

***We appreciate the effort you make to  
protect the public's health in our County.***