

NEWS

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SAN BERNARDINO COUNTY
AT YOUR SERVICE

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County provides vital service information to residents

Information about San Bernardino County's most frequently used public services is now available in a convenient, 16-page booklet, the *At Your Service* Resident Guide.

The *At Your Service* Resident Guide is designed to raise awareness of services and make it easier for residents to access those they need most often. Aimed directly to residents, the guide is being distributed to more than 200,000 households and will be available at public counters at many county offices. It can also be viewed in English and Spanish at www.sbcounty.gov.

With a focus on providing critical information for residents who have lost jobs, are facing foreclosure, are coping with family crisis, or need other vital county services, the guide provides information ranging from job training, pest control and healthcare to camping, senior centers and wedding licenses. It equally spotlights the many things that make San Bernardino County a terrific place to live, work, and raise a family, and includes information on recreation, libraries, market nights and more.

"Fallout from the economic downturn makes access to service information more vital than ever," said County Administrative Officer Mark Uffer. "We want residents to know what services are available and how to access those services."

At more than 20,000 sq miles, San Bernardino County is the largest county in the U.S. outside of Alaska. It has gained 300,000 new residents since the year 2000 and expects another 300,000 to relocate by 2012. Along with County services, the guide contains basic contact information for federal, state, cities, and other regional agencies as well.

"The sheer size of our County requires far-reaching service coordination for a wide range of services," said Board of Supervisors Chairman Gary Ovitt. "I am extremely proud this county clearly makes service delivery of primary importance to our daily mission."

A handy refrigerator magnet with the county's new toll-free phone number and website address is included with the guide.