

# NEWS

From the County of San Bernardino  
[www.sbcounty.gov](http://www.sbcounty.gov)



FOR IMMEDIATE RELEASE  
October 26, 2007

For more information, contact  
David Wert, Public Information Officer  
(909) 387-5412  
[dwert@sbcounty.gov](mailto:dwert@sbcounty.gov)

---

## County opens one-stop assistance center for fire victims

Services from about 40 state, federal, and county assistance agencies are available to fire victims at a one-stop center opened Thursday by the County of San Bernardino.

Fire victims can also access information on assistance programs by simply dialing 211 anywhere within the county, thanks to a partnership formed between the County of San Bernardino and the Inland Empire United Way.

"The county's goal is to make it as easy as possible for fire victims to get back on their feet," said Board of Supervisors Chairman Paul Biane. "Our combination of the 211 phone system and the one-stop center allows fire victims to spend less time worrying about where to find help and more time taking the necessary steps to rebuild their lives."

The Fire Emergency Local Assistance Center (FELAC), located at the Dome building at the National Orange Show Events Center in San Bernardino, is currently housing staff from FEMA, HUD, the Social Security Administration, the Small Business Administration, the state Department of Insurance, and several San Bernardino County agencies, including:

- County Fire
- County Office of Emergency Services
- Aging and Adult Services
- Land Use
- Building and Safety
- Behavioral Health
- Arrowhead Regional Medical Center
- Animal Care and Control
- Workforce Development
- Public Health
- Auditor-Controller
- Sheriff
- District Attorney
- Transitional Assistance
- Solid Waste
- Public Works-Flood Control
- Library
- Preschool Services
- Registrar of Voters
- Assessor

-MORE-

**One-Stop Assistance Center**  
**October 26, 2007**  
**Page 2**

The center is open to all residents of areas that were evacuated as a result of the ongoing fires in San Bernardino County. It will be open from 7 a.m. to 7 p.m. Monday through Friday and 9 a.m. to 5 p.m. Saturdays and Sundays as long as help is needed. Hours and days of operations may change as the need diminishes.