County wins record 60 awards from national counties association

Innovative public service programs, many of them aimed at addressing the COVID-19 pandemic, earned San Bernardino County a record 60 National Association of Counties 2021 Achievement Awards, the most awards won since 2019 when the County claimed 52 NACo awards.

A majority of the NACo Achievement Awards recognized programs and resources that helped our residents during the global COVID-19 pandemic and vaccination effort, including the #SBCountyTogether bilingual public information and outreach campaign, the COVID-Compliant Business Partnership Program, the COVID-19 data dashboard, the nursing home task force, and our alternative care sites.

The County Public Health Department and its staff, who were on the front lines of the battle against COVID-19, won 14 2021 NACo Awards, the most of any County department. The Public Health data team developed and maintain the COVID-19 data dashboard, which shows daily information on COVID-19 cases, hospitalizations, deaths, the status of the virus in the county’s cities and towns and schools along with testing and vaccination metrics.

Two County departments, the Economic Development Department and the Innovation and Technology Department won awards for the COVID-Compliant Business Partnership Program, which provided $30 million in CARES Act funding to help local businesses and nonprofits comply with COVID-19 health orders to keep their employees and customers safe.

“I am extremely proud of our County staff for being creative and using technology to get our residents and businesses through these past 15 months,” said Board of Supervisors Chairman Curt Hagman. “County staff worked long hours through a lot of uncertainty to try to get ahead of the virus and keep us all safe. I am pleased to see the great work they do each and every day recognized on the national stage.”

Since 2010, San Bernardino County has won 441 Achievement Awards from NACo, an organization that honors innovative, effective county government programs that enhance services for residents.

Nationally, NACo Achievement Awards are given in 18 different categories that reflect the variety of services counties provide. San Bernardino County won awards in 14 categories. This year, NACo reviewed 884 entries from counties in 28 states.

The Board of Supervisors will recognize and honor the people and departments responsible for the winning programs and services below at an upcoming event. The County’s winners are:

CATEGORY: Arts, Culture and Historic Preservation
County Museum - Arthropolooza - the Ultimate Bugfest
County Museum - Developing Ethnobotany: Creative Collaboration and Indigenous Stories
County Museum - Museum Programs Gone Virtual
County Museum - Spooktacular: Demystifying Science for our County Families
Public Works - Desert View Recreational Trails

**CATEGORY: Children and Youth**

Children and Family Services - Children and Family Services Electronic Warrants Process
Children and Family Services - Enhancing Educational Attainment Among Foster Youth through Collaboration
Children and Family Services - Helping Our Population by Empowerment
Children and Family Services - Special Collaboration with Marine Bases to Keep Children Safe

**CATEGORY: Civic Education and Public Information**

County Administrative Office, Arrowhead Regional Medical Center and Behavioral Health-#SBCountyTogether Communication Program

**CATEGORY: Community and Economic Development**

Economic Development and County Administrative Office - COVID Compliant Business Partnership Program
Economic Development - San Bernardino County Film Office (FilmSBC)
Economic Development - San Bernardino County Opportunity Zone Program
Purchasing - San Bernardino County Online COVID-19 Store
Purchasing - Surplus Distribution Hub
Workforce Development - Virtual Career Fair
Workforce Development - Virtual Hiring Event
Workforce Development - Virtual Rapid Response

**CATEGORY: County Administration and Management**

Auditor-Controller/Treasurer/Tax Collector - Payroll Electronic Document System (PEDS)
Fleet Management - Vehicle COVID-19 Sanitizing Procedure
**CATEGORY: Criminal Justice and Public Safety**

County Fire - [San Bernardino County Illegal Fireworks Reporter](#)

District Attorney - [Digital Victim Advocate Program](#)

Public Defender - [New Hope/Abundant Living Church](#)

Sheriff - [Parental Intervention Project](#)

**CATEGORY: Financial Management**

Auditor-Controller/Treasurer/Tax Collector - [Process Server Checks Project](#)

**CATEGORY: Health**

Arrowhead Regional Medical Center - [Arrowhead Regional Medical Center Charts Pandemic Response Path for Local Hospitals](#)

Arrowhead Regional Medical Center, Inland Counties Emergency Medical Agency (ICEMA), County Administrative Office, Public Health, Behavioral Health and Aging and Adult Services - [Caring for Our Most Vulnerable – Bold Actions in Midst of Pandemic](#)

Behavioral Health - [Care Coordination](#)

Behavioral Health - [Consumer Evaluation Council](#)

Public Health - [Inland Empire Black Breastfeeding Week 2020](#)

Public Health - [Reducing Health Inequity and Hunger Among Veterans During COVID and Beyond](#)

Inland Counties Emergency Medical Agency (ICEMA), Arrowhead Regional Medical Center, County Fire, County Administrative Office - [Alternative Care Sites](#)

**CATEGORY: Human Services**

Aging and Adult Services and Behavioral Health - [Age Wise’s 24/7 Hotline Expands Seniors’ Access to Vital Services](#)

Aging and Adult Services - [Reducing Homelessness through the At-Home Program](#)

Aging and Adult Services - [Successful Electronic Visit Verification (EVV) Implementation Methods](#)

Preschool Services, Public Health and Aging and Behavioral Health - [Distance Learning Program](#)

Transitional Assistance, Workforce Development and Public Health - [CalFresh Employment and Training COVID-19 Response](#)
Transitional Assistance, Public Health and Aging and Adult Services - TAD/DAAS-PG CalFresh Targeted Outreach to Seniors and Disabled Persons

Transitional Assistance and Public Health - Housing Services Assistance Agreement

**CATEGORY: Information Technology**

Assessor-Recorder-Clerk - ARC Online Modernization of Services Program

Auditor-Controller/Treasurer/Tax Collector, Arrowhead Regional Medical Center and Purchasing - Arrowhead Regional Medical Center SAP Inventory Management Module (ARMC | SAP IMM)

Auditor-Controller/Treasurer/Tax Collector - Robotic Process Automation

Auditor-Controller/Treasurer/Tax Collector - Tax Collector Kiosk Project

Public Health - CAIR / OIE Bidirectional Interface

Public Health - Cisco Call Center Systems

Public Health - COVID-19 Operation Dashboard and Hub Pages

Public Health - Education and Engagement Indicator

Public Health - Internship and Volunteer Program

Public Health - Remote Customer Service

Public Health - VSRO Birth & Death Certificate Automation

Innovation and Technology - Election Virtual Dashboard and Command Center

Innovation and Technology, Economic Development, and County Administrative Office - Utilizing GIS Technology for COVID Compliant Business Partnership Program

Inland Counties Emergency Medical Agency (ICEMA) - Resource Management Program

Registrar of Voters and Innovation and Technology - Online Candidate Filing Program

**CATEGORY: Libraries**

County Library - Converting Programs to Meet the Need

County Library - Instant Digital Library Card

**CATEGORY: Parks and Recreation**

Public Works - Big Bear Alpine Zoo
CATEGORY: Personnel Management, Employment and Training

Behavioral Health - Transparency Through Talk Project

CATEGORY: Risk and Emergency Management

Purchasing - Emergency Purchase Orders (POs)

Inland Counties Emergency Medical Agency (ICEMA) and County Fire - Incident Management Team

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