



NEWS



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Former Coco's building sustains heavy smoke, fire damage in Wednesday night blaze

Jose Quintero, Daily Press

Posted: February 9, 2017, 9:56 AM



San Bernardino County Fire Department personnel responded to a report of a commercial structure fire in the 15500 block of Park Avenue a little after 9:50 p.m. Wednesday night. Firefighters extinguished the fire at the former Coco's building that has been vacant since the business abruptly closed in April 2015. [Jose Huerta, Daily Press]

VICTORVILLE — Firefighters extinguished a blaze late Wednesday night at the former Coco's building that has been vacant since the business abruptly closed in April 2015.

The building sustained heavy smoke and fire damage, but **San Bernardino County Fire Department** officials said crews were able to keep the fire from fully destroying the building.

No injuries were reported, officials said.

Firefighters responded to a report of a commercial structure fire in the 15500 block of Park Avenue a little after 9:50 p.m. Firefighters initially received reports that a hotel was on fire. The first crew arrived on scene and found the 5,000-square-foot building with heavy smoke and fire, County Fire officials said.

Firefighters took an aggressive interior attack were able to control the blaze in approximately 25 minutes.

Due to the size of the building and "degree of fire involvement," firefighter's issued a two-alarm fire, prompting a response from four engines, three truck companies, one medic squad, one heavy rescue, three chief officers and an investigator.

The cause of the blaze was being investigated by the San Bernardino County's Office of the Fire Marshal.

County Fire spokesman Eric Sherwin said firefighters initially received reports of someone inside the building, but after a primary and secondary search, Sherwin said those reports were unfounded.

Sherwin said the area of the former Coco's is known to be frequented by transients. However, Sherwin said County Fire is not releasing any additional information due to the investigation.

The Coco's in Victorville and Barstow, along with the Carrows in Hesperia, all closed unexpectedly in April 2015 after Food Management Partners acquired the businesses from Carlsbad-based Catalina Restaurant Group, according to a previous reports.

<http://www.vvdailypress.com/news/20170209/former-cocos-building-sustains-heavy-smoke-fire-damage-in-wednesday-night-blaze>

Mold closes San Bernardino fire station

Ryan Hagen, The Sun

Posted: February 9, 2017, 6:45 PM



Fire station 225 on Kendall Avenue in San Bernardino, as seen on Thursday, remains closed due to mold issues. JOHN VALENZUELA — STAFF PHOTOGRAPHER

SAN BERNARDINO >> The **San Bernardino County Fire Department** has temporarily closed the station on Kendall Drive near University Avenue after discovering mold in the 40-year-old modular building.

The firefighters were reassigned to another station and there has been no decrease in response times since the Jan. 20 closure, said Assistant Chief John Chamberlin, who oversees the San Bernardino area.

“My intention is to have that station reopen at some point because of its strategic position serving Cal State and other areas,” Chamberlin said Thursday. “We’re working cooperatively with city staff to do that as soon as possible.”

When they absorbed the city fire department in July 2016, county fire officials reviewed the fire stations and determined that three of them contained asbestos. The worst of those was Fire Station 225, at 1640 W. Kendall Drive, which has served the area since 1976, officials say.

“As we dug into it, we noticed the exterior was giving way and we got a strong smell of mildew,” Chamberlin said. “We brought in an industrial hygienist who did an air sampling and determined there was aerial mold.”

Officials are still determining the extent of the needed repairs, which will eventually require not just removing mold and asbestos but other updates such as bringing the building into compliance with the Americans with Disabilities Act, Chamberlin said.

Funding is also a question, as the fire budget anticipated capital expenditures in the long term but not in Year One.

As a result, officials haven’t yet determined when the station might reopen.

The asbestos in the other stations is not aerosolized and so is not an immediate danger to firefighters, but the department has already asked companies to bid for contracts to remove it, Chamberlin said.

Already, more than \$1 million has been invested in the city’s fire response, such as mapping technology to improve response times, he said.

The closed station's three-person crew, which operates a Type 1 Fire Engine, a Medic Engine and a Brush Engine, has temporarily relocated to Fire Station 221, at 200 E. Third St.

Eleven county fire stations now serve the city, not counting the Kendall Drive station.

<http://www.sbsun.com/health/20170209/mold-closes-san-bernardino-fire-station>

Victorville to consider terminating contract with County Fire

Monica Solano, Daily Press

Posted: February 10, 2017, 12:46 PM



Facing rising public safety costs and an impending reduction in service levels, the Victorville City Council will consider terminating its contract with the San Bernardino County Fire Protection District on Wednesday. [David Pardo, Daily Press]

VICTORVILLE — Facing rising public safety costs and an impending reduction in service levels, the City Council will consider terminating its contract with the **San Bernardino County Fire Protection District**.

The recommendation, made by city staff, will be addressed during a workshop at 5 p.m. Wednesday at City Hall. Council members will discuss both the contract, which is set to expire on July 5, 2018, and options for funding future fire services in Victorville.

The move comes after a Jan. 10 workshop where the possibility of transferring, or annexing, certain fire protection and other related costs to County Fire by July 1 by way of a parcel tax was broached. It also follows a Jan. 17 Council meeting where no action was taken on the proposed annexation and city staff was instead instructed to explore other funding options, including placing a special tax before the voters in June.

The issue stems from public safety costs, which account for 67 percent of expenditures from the General Fund, "escalating at a rate that far exceeds our revenue," according to Victorville spokeswoman Sue Jones.

City officials said Victorville's contract with the San Bernardino County Sheriff's Department will have risen by over 300 percent since 2001 once all negotiated salary and benefit increases are implemented in 2019 — despite deputy staffing levels increasing just 65 percent over the same time period.

The city's contract with County Fire is also expected to rise. According to a city staff report, approximately \$3 million will be added to the current contract for the replacement of self-contained breathing apparatus units and fire engines. And three fire suppression staff currently funded by County Fire in a cost-sharing agreement

with Victorville are being reassigned, which will result in the loss of the paramedic squad, which started service in July 2016.

All of that, along with County Fire intending to "add a clause requiring the city to cover unfunded pension liabilities remaining at the termination of the contract" if the current contract is extended beyond its termination in 2018, according to Jones, has led city staff to recommend the Council terminate the existing contract.

"Costs have been kept largely in check through eliminating non-safety positions and shifting those functions to existing city staff," Jones said. "However, the city has not been able to fund equipment replacement during this time and is in dire need of new engines, safety equipment and additional personnel."

If approved, the city be required to give notice to end services at least one year before the end of the contract term.

"As we discuss our options for fire protection for the city of Victorville, our goal is to continue to have highly effective and professional fire protection for our residents and businesses with a cost and funding structure that is sustainable as we grow," said Victorville City Manager Doug Robertson.

Possible funding options expected to be discussed include a general tax, special tax and benefit assessment.

The meeting is scheduled for 5 p.m. Wednesday in Conference Room D at City Hall, 14343 Civic Drive in Victorville.

<http://www.vvdailynews.com/news/20170210/victorville-to-consider-terminating-contract-with-county-fire>

Hospitals, public safety officials mull innovative healthcare measures as bed delays persist

Paola Baker, Daily Press

Posted: February 10, 2017, 5:35 PM



The hallway of St. Joseph Health, St. Mary Medical Center is lined with empty medical beds on a slow day in Apple Valley. More often than not, every bed is filled. David Pardo, Daily Press

VICTORVILLE — Local healthcare officials say they're committed to solving the bed delay issue in High Desert hospitals, one that emergency medical providers say directly affects the local ambulance transport system.

While there's no easy fix, community healthcare education is stressed as the key that may lead to solutions.

A bed delay is a scenario where a hospital requests that ambulance crews wait with a patient before taking custody and providing care. Patients put on bed delay can wait an hour or longer to be admitted, according to a previous Daily Press report.

Bed delays at local hospitals made headlines again recently after the San Bernardino County Professional Firefighters Union, or Local 935, publicly called out American Medical Response for what it claimed were poor ambulance response times in the region.

AMR, in turn, maintained that their ambulances meet required response times per the company's contract with San Bernardino County. The company also questioned the union's motives in going public, saying it amounted to a power play.

Despite the friction, the union and AMR both seem to realize one thing -- the issue of bed delay is a huge contributor to the problem.

Statistics compiled by the Inland Counties Emergency Medical Agency, or ICEMA, show that bed delay hours have steadily increased since 2014, and local hospitals have some of the highest numbers in the county.

In 2016, Victor Valley Global Medical Center reported 3,250 hours in total bed delay hours, while St. Joseph Health, St. Mary reported 4,232 hours — the second highest number of total bed delay hours from all hospitals in the county. For Desert Valley Hospital, 4,213 hours were logged, according to ICEMA's data.

"Bed delay is one of the underlying causes of the problem," ICEMA EMS Administrator Tom Lynch said. "With 36,000 hours in 2016 of bed delay reported throughout the county, it obviously makes it difficult for units to respond."

For local hospitals, the issue is almost too familiar.

"We've been talking about this issue for years," Victor Valley Global Medical Center Marketing and Communications Director Lovella Sullivan said. "It's not just one or two things that's going to fix it. It's a multifaceted issue and we prefer to focus on solving it rather than point fingers."

Sullivan, as well as hospital officials from Desert Valley Hospital and St. Joseph Health, St. Mary, stressed that various factors lead to bed delays — such as crowded emergency departments, an overuse of emergency services, and a need for highly trained medical staff — and may not be fixed by simply adding more hospital beds or more ambulances.

"We don't control the ambulance traffic — it's outside of our purview," St. Joseph Health, St. Mary hospital spokesman Randy Bevilacqua said. "But we try to be as efficient as possible. We are not going to compromise a patient's safety in any way."

The Apple Valley hospital received over 80,000 patients in 2016, Bevilacqua said, and received 11,708 ambulance transports last year, according to ICEMA's data. While the hospital employs medical staff specifically geared to handling ambulance traffic, it typically becomes an issue of volume and capacity, chief nursing officer Marilyn Drone said.

"Over the years our volume has continued to increase," Drone said. "We have very adequate, competent staff, but oftentimes it's a physical place that we don't have."

Desert Valley Hospital CEO Fred Hunter said the issue is compounded by an increase in the number of walk-in patients to the ER on a daily basis, which leads to overcrowded emergency rooms. Many of these patients could be evaluated at an urgent care center or a doctor's office instead.

"It is imperative that all hospitals and the community leadership as a whole work together to educate patients on the appropriate use of the (emergency department)," Hunter said in an email.

Victor Valley Global Medical Center's Sullivan reiterated that, adding that paramedic crews have very little discretion on where to transport a patient once a 9-1-1 call is received.

"State regulations require that the patient be transported to a hospital and that the hospital cannot discharge the patient without medically evaluating that it is safe to do so," Sullivan said.

Hospital officials all agreed that urgent care centers can greatly alleviate bed delays. The Global Urgent Care Center in Victorville typically sees more than 35 patients a day — patients normally seen in emergency rooms for "less than emergent issues," Sullivan said. And St. Joseph Health, St. Mary's Bevilacqua said plans are underway to open an urgent care center on hospital grounds.

However, Bevilacqua warned that urgent care centers would not have an impact on ambulance traffic.

"What we need to do is educate the public on when to use an urgent care center and when to use an ER, so we can clear out some of that traffic from the ER in order to free up ambulances," Bevilacqua said.

Education is key, hospital officials agreed, as well as providing more non-emergency medical care options. Desert Valley's Hunter discussed options the hospital has mulled, such as transporting patients to other facilities like a freestanding emergency department and increasing the number of primary care providers in the region.

Hospital officials also spoke about the emergence of nurse advice hotlines, where residents can receive medical advice and possibly avoid going to the emergency room. And the **San Bernardino County Fire Department** says community paramedicine — an innovative way of providing medical care to residents — can pave the way for further improvements.

With community paramedicine, non-emergency medical care is brought directly to patients' homes. Paramedics and EMS providers can help with medical questions and issues that would normally have patients turn to an emergency room.

"The way the California Health and Safety code is written today, we have to respond to an emergency call and have to transport the patient to an ER," Fire Chief Mark Hartwig said. "But community paramedicine can help change this."

County Fire participated in a pilot community paramedicine program initiated in 2015, one of 13 such programs in the state. Paramedics perform physicals, consultations and conduct home safety checks for congestive heart failure patients during their visits. County Fire officials say this leads to fewer ambulance transports, emergency department visits, and hospital re-admissions.

The pilot project was initially started as a way to study how community paramedicine can positively impact a community. With its early success, the project has been extended through November.

"It's antiquated to believe every medical call requires a patient to go to the ER," Hartwig said. "I think change is coming. I just don't know if change will come soon enough to fix the issues in the system."

<http://www.vvdailypress.com/news/20170210/hospitals-public-safety-officials-mull-innovative-healthcare-measures-as-bed-delays-persist>

Major Accident Closes 15 Freeway South in Hesperia

Victor Valley News

Posted: February 10, 2017



A sedan caught fire after it was involved in a collision on the southbound 15 Freeway in Hesperia. (Gabriel D. Espinoza, Victor Valley News)

HESPERIA, Calif. (VVNG.com) All lanes of the Southbound 15 Freeway were closed just south of Oak Hills Road following a major traffic collision Friday night.

Scanner traffic reported a two-vehicle traffic accident at 10:22 p.m. that resulted in one car catching fire.

When medical personnel arrived on scene they confirmed one vehicle was fully involved with fire and at least one patient required CPR at the scene.

The car was on fire for approximately 15 minutes before it was knocked down by **San Bernardino County Firefighters**.

At least one patient was transferred to Desert Valley Medical Center with life-threatening injuries, the status of other involved occupants are unknown at this time.

The 15 freeway is backed up and remains at a standstill for several miles. Many southbound drivers are beginning to travel in the wrong direction to exit the freeway.

<http://www.vvng.com/major-accident-closes-15-freeway-south-hesperia/>

Family of 4 Injured in Victorville Crash

Cindy Von Quednow, KTLA 5 News

Posted: February 11, 2017, 6:41 AM



A tow truck removes a vehicle involved in a Victorville crash from the scene on Feb. 10, 2017. (Credit: Loudlabs)

A family of four was injured in a Victorville crash Friday night, officials said.

The crash was reported sometime after 8 p.m. along the 395 Freeway near Dos Palmas Road, according to the **San Bernardino County Fire Department**.

Responding firefighters found a two-car crash with a family of four in one of the vehicles.

The driver of the vehicle with the family was flown to Antelope Valley Hospital in critical condition, officials said. Two children and a woman were taken to another hospital.

The other driver was also taken to a hospital with minor injuries.

The cause of the crash is unknown, but it was raining at the time, video from the scene showed.

<http://ktla.com/2017/02/11/family-of-4-injured-in-victorville-crash/>

Community paramedics improve patients' quality of life and reduce

Fontana Herald News

Posted: February 11, 2017, 10:32 AM



These are community paramedics who were trained by the San Bernardino County Fire Department.

In January of 2015, the **San Bernardino County Fire Department** was chosen to conduct one of 13 pilot projects in California aimed at studying the value of community paramedicine.

Community paramedicine (CP) is an innovative model of care services that uses paramedics and emergency medical services (EMS) to treat local patients and meet their health care needs directly in their homes.

For this study, San Bernardino County Fire has partnered with Rialto Fire Department, San Bernardino County Department of Public Health, Arrowhead Regional Medical Center (ARMC), and the Inland Counties Emergency Medical Agency (ICEMA) to provide post-discharge follow-up visits to patients with congestive heart failure (CHF) in Fontana, Hesperia, and Victorville.

"Community paramedicine is the next innovation in healthcare," said Fire Chief Mark Hartwig. "The goal of this program is to augment the patient's current plan of care with resources currently established within the community which will provide the patient with the education and tools to maintain and improve wellness outside the hospital."

The pilot project's objective is to reach out to CHF patients within the first 48-72 hours of being released from ARMC and improve the quality of life for the patient by decreasing the rate of readmission to the hospital and reducing the need to access 911 for non-emergencies.

A statewide evaluation of the pilot project found that community paramedics identified 129 post-discharge patients (14 percent) who misunderstood how to take their medications or had duplicate medications and were at risk for adverse effects.

The evaluation also found that four of five post-discharge pilot projects achieve cost savings for payers, primarily Medicare and Medi-Cal due to reductions in inpatient readmissions within 30 days of discharge. Hospitals realized savings as well by lowering their risk of being penalized by Medicare for having excess readmissions.

The community paramedicine pilot projects also accumulated savings for parts of the health care system due to fewer ambulance transports, emergency department visits, and hospital readmissions.

Thus far the pilot project has shown that EMS and paramedics can facilitate more appropriate use of emergency care resources and/or enhance access to primary care for medically underserved populations when they function outside their customary role as an emergency transportation service.

In preparation for this project, San Bernardino County Fire specially trained 17 firefighter paramedics in CHF patient assessment, medication reconciliation, laboratory evaluations, and home safety inspections.

State officials have extended the project through November of this year.

San Bernardino County Fire has enrolled 179 post-discharge patients since 2015 and expects to enroll up to 300 before the end of the project.

During a visit, the community paramedics perform a detailed physical assessment on the patient and ensure they are maintaining or improving their post-discharge status. They also will consult with the patient and/or caregiver to ensure the patient understands their condition, is eating properly, and knows how to take prescription medications. Visits also include a home safety check to reduce risk of accidental injury and to avoid potential emergencies.

San Bernardino County is home to one of the largest per capita populations of CHF patients in the U.S. Sufferers of this condition who are unable to properly have their disease managed depend on the emergency medical system (both 911 and emergency departments) to keep their condition in check; community paramedics help address the healthcare needs of this population.

http://www.fontanaheraldnews.com/news/community-paramedics-improve-patients-quality-of-life-and-reduce-health/article_84348808-f088-11e6-be6c-e391aa8ac351.html

Fire levels two-story cabin in Mt. Baldy

John M. Blodgett, Press Enterprise

Posted: Feb. 11, 2017, 9:29 PM



Mt. Baldy Volunteer Fire Department

An estimated \$200,000 was lost when a two-story cabin in Mt. Baldy burned to the ground Saturday morning, Feb. 11, fire officials say.

No one was injured. The cause is under investigation.

The fire in the 7000 block of Mt. Baldy Road was reported 8 a.m. Saturday. The sole occupant of the 1,500-square-foot home got out before firefighters arrived, the news release states.

The news release outlines a number of reasons why the fire was a challenge to fight.

The cabin's location at the end of a single lane dirt road about 300 feet from Mt. Baldy Road made access difficult, and a lack of fire hydrants kept water-tender tank trucks busy feeding the fire engines.

Additionally, a large propane tank in front of the home vented gas due to extreme heat, and the gas ignited and sent flames as high as six stories in the air.

And nearby powerlines collapsed.

Still, firefighters kept the fire from spreading to two nearby cabins.

Upland, Rancho Cucamonga and Forest Service fire departments assisted **county firefighters** in extinguishing the blaze.

<http://www.pe.com/articles/fire-825355-bernardino-san.html>

San Bernardino's hard-earned exit from bankruptcy

Orange County Register Editorial Board

Posted: February 12, 2017, 10:02 AM



A San Bernardino water department employee works on 7th Street in the Southern California city Thursday, July 12, 2012. San Bernardino is facing a budget shortfall of \$45 million and annual deficits over the next five years. AP PHOTO/REED SAXON

The city of San Bernardino's over four-year-long bankruptcy is nearing its end. On Friday, U.S. Bankruptcy Judge Meredith Jury agreed to issue a written confirmation order formally paving the way to the city's exit from bankruptcy.

"The last words I will say is congratulations to the city," Jury said in court. "I look forward to the order and I look forward to the city having a prosperous future."

City officials expect the city's plan to take effect in March or April. It's a momentous occasion for San Bernardino, which has experienced significant tumult over the past several years. Being free from the confines and stigma of bankruptcy is sure to provide a boost to economic development efforts.

It is difficult to overstate the magnitude and breadth of the city's problems at the time of its August 2012 filing for bankruptcy protections.

A lagging economy, inadequate financial planning, rapidly growing pension obligations and a fundamental breakdown of the integrity of city government contributed to a dire situation, forcing San Bernardino to become one of the largest municipalities in history to file for bankruptcy.

Some of these issues have since been ameliorated.

City residents approved a new city charter in November, which is expected to clear some of the many redundancies in how city government is organized.

The city has also contracted out a significant portion of city operations to the private sector, which should yield long-term savings on retirement costs.

Though difficult, the city also took the step of closing its long-held fire department in favor of receiving services through the county, alleviating the city from responsibility over one of its largest budget items.

More controversially, however, has been the city's decision not to impair its obligations to the California Public Employees' Retirement System. The state pension giant had intimated the prospect of costly legal action against the city, were it to pursue cuts to pensions.

The city has also approved a bankruptcy exit plan that will shortchange many victims of excessive police uses of force owed money under settlements.

Alas, it must be hoped that city officials in San Bernardino and abroad have learned a few things from what has been a difficult, contentious process.

And may the city of San Bernardino find itself in a better place moving forward.

<http://www.ocregister.com/articles/bankruptcy-743759-san-judge.html>

Two injured in 'major' crash on National Trails Highway

Daily Press

Posted: February 12, 2017, 11:15 AM

ORO GRANDE — Two people were injured in a "major" crash Saturday evening on National Trails Highway, **San Bernardino County Fire** officials said.

The incident was reported shortly before 6 p.m. near Turner Road.

County Fire units extricated the victims from two vehicles, officials said via Twitter.

One person was flown by Mercy Air helicopter to a trauma center, while the other was taken by ground ambulance to a local hospital.

The California Highway Patrol was investigating the crash.

<http://www.vvdailypress.com/news/20170212/two-injured-in-major-crash-on-national-trails-highway>

Driver injured after pickup crashes 150 feet off Highway 38 near Angelus Oaks

John M. Blodgett, Inland Valley Daily Bulletin

Posted: February 12, 2017, 8:40 PM



San Bernardino County firefighters watch the arrival of a San Bernardino County sheriff's rescue helicopter at the scene of a single-vehicle crash on Highway 38 near Angelus Oaks Sunday, Feb. 12. PHOTO COURTESY SAN BERNARDINO COUNTY FIRE DEPARTMENT

A helicopter was needed to retrieve the driver of a pickup truck that fell about 150 feet off the side of Highway 38 near Angelus Oaks Sunday, Feb. 12, according to a **San Bernardino County fire** news release. The driver was the only occupant of the truck.

The single-vehicle crash was reported about 4 p.m. Sunday. After firefighters hiked down to the truck and found its driver alive inside, they requested the assistance of a San Bernardino County sheriff's rescue helicopter, the news release states.

"Fire crews extricated the driver from the vehicle, provided advanced life support, and packaged the patient for an air hoist," the news release states. The helicopter crew hoisted the victim aboard and flew to an area trauma center.

The news release does not state the age, gender or condition of the driver.

California Highway Patrol is investigating the cause of the crash.

<http://www.sbsun.com/general-news/20170212/driver-injured-after-pickup-crashes-150-feet-off-highway-38-near-angelus-oaks>

Barstow Fire offering free emergency response training

Desert Dispatch

Posted: February 12, 2017, 8:57 PM

The Barstow Fire Protection District, City of Barstow and **San Bernardino County Office of Emergency Services** will present a free basic Community Emergency Response team training on March 4, 11 and 18.

The sessions will be held from 8 a.m. to 5 p.m. each day at the Barstow Fire Protection District Headquarters Building, Station 361, at 861 Barstow Road.

The class is limited to 25 people who reside within the district.

For additional information, call CERT coordinator Dale F. Milligan at 760-985-5513 or City Clerk JoAnne Cousino at 760-255-5122.

<http://www.desertdispatch.com/news/20170212/barstow-fire-offering-free-emergency-response-training>

Sheriff's Air Rescue and County Fire personnel perform hoist rescue for a man suffering major injuries in a collision

Highland News

Posted: February 13, 2017, 8:39 AM

On Sunday, February 12, 2017, witnesses reported David Flores, 59, of Beaumont was suicidal and had driven his vehicle over the side of State Highway 38 near Angelus Oaks. Deputies from the Yucaipa Sheriff's Station and **San Bernardino County Fire Department** personnel responded. Sheriff's patrol helicopter, 40 King 6, responded to the area and located Flores down a steep canyon. Flores was ejected from his vehicle.

Fire department personnel arrived and hiked down the canyon. They determined Flores was suffering from major injuries and would need to be hoist rescued. San Bernardino County Air Rescue 07 was requested to assist.

The crew of Air Rescue 07, with Corporal Michael Gilley, Deputy Eddie Leon, Deputy Wayne Hess, Flight Nurse Wai Li and Flight Medic Brad Adkins responded. Fire department personnel treated Flores and coordinated with Air Rescue 07. The crew arrived Flight Nurse Li was lowered into the canyon. Fire department personnel that had hiked down to Flores remained and assisted Nurse Li by loading Flores into the hoist basket. Flores was hoisted into the helicopter, followed by Nurse Li. The crew transported Flores to a nearby trauma center for treatment.

http://www.highlandnews.net/news/crime_and_fire/sheriff-s-air-rescue-and-county-fire-personnel-perform-hoist/article_fa6e918e-f20a-11e6-9915-1b9762b0c022.html