



Inland Counties Emergency Medical Agency

Serving San Bernardino, Inyo, and Mono Counties

Virginia Hastings, Executive Director
Reza Vaezazizi, M.D., Medical Director

DATE: August 25, 2011

TO: EMS Providers
Base Stations

FROM: Virginia Hastings
ICEMA Executive Director

Reza Vaezazizi, MD
ICEMA Medical Director

SUBJECT: CONTINUOUS QUALITY IMPROVEMENT PLANS

In January 2011, the State EMS Authority approved the new ICEMA Continuous Quality Improvement Plan. Attached you will find a templates to aid in the construction of your departmental plan. These templates are also available in Word on the ICEMA website at www.ICEMA.net. Individual department plans are due to ICEMA no later than October 31, 2011.

Emergency Medical Services System Quality Improvement Programs provide methods of evaluation that are composed of structure, process, and outcome evaluations which focus on improvement efforts to identify root causes of problems, intervene to reduce or eliminate these causes, and take steps to correct the process and recognize excellence in performance and delivery of care.

Title 22, Division 9, Chapter 12 outlines the requirements for EMS providers to develop methods for evaluation in the following areas:

- Personnel
- Equipment and Supplies
- Documentation
- Clinical Care and Patient Outcome
- Skills Maintenance/Competency
- Transportation/Facilities
- Public Education and Prevention
- Risk Management

QI plans must be reviewed by the local EMS agency at least every (5) years.

Providers that are currently conducting QI studies are asked to submit a narrative of indicators currently being reviewed. This information will allow ICEMA to assess current system concerns that the providers have and determine whether there are any additional indicators that need to be looked at in our system. For agencies that do not have a current active QI plan or process, ICEMA will assist you in the development of indicators that are in review by our other providers.

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ICEMA would like to take this opportunity to thank all of the agencies and personnel who have provided assistance with the development of this plan:

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Leslie Parham, R.N.	San Bernardino County Fire Department

If you have any questions, please contact Sherri Shimshy, R.N, EMS Nurse, at (909) 388-5816 or via email at sshimshy@cao.sbcounty.gov.

VH/RV/jlm

Attachments

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