



# Inland Counties Emergency Medical Agency

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*Serving San Bernardino, Inyo, and Mono Counties*  
*Daniel Munoz, Interim EMS Administrator*  
*Reza Vaezazizi, MD, Medical Director*

**DATE:** April 11, 2022

**TO:** Hospital CEOs, ED Directors/Managers and PLNs - San Bernardino County

**FROM:** Daniel Munoz  
Interim EMS Administrator

**SUBJECT: HOSPITAL BED DELAY REPORT FOR JANUARY – MARCH 2022**

The Inland Counties EMS Agency (ICEMA) is providing the January through March 2022, hospital ambulance patient offload delay (APOD) report utilizing data retrieved from the ambulance provider computer aided dispatch records.

The APOD report provides the total number of:

- 9-1-1 transports to each hospital.
- Transports that resulted in APOD.
- APOD hours/minutes calculated beginning 25 minutes after the ambulance arrives at the hospital.

If you have any questions, please contact Mark Roberts, Technical Consultant, at (909) 388-5804 or via e-mail at [mark.roberts@cao.sbcounty.gov](mailto:mark.roberts@cao.sbcounty.gov).

DM/MR/mae

c: Megan Barajas, Regional Vice President, HASC  
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# Inland Counties Emergency Medical Agency



## *Bed Delay Report*

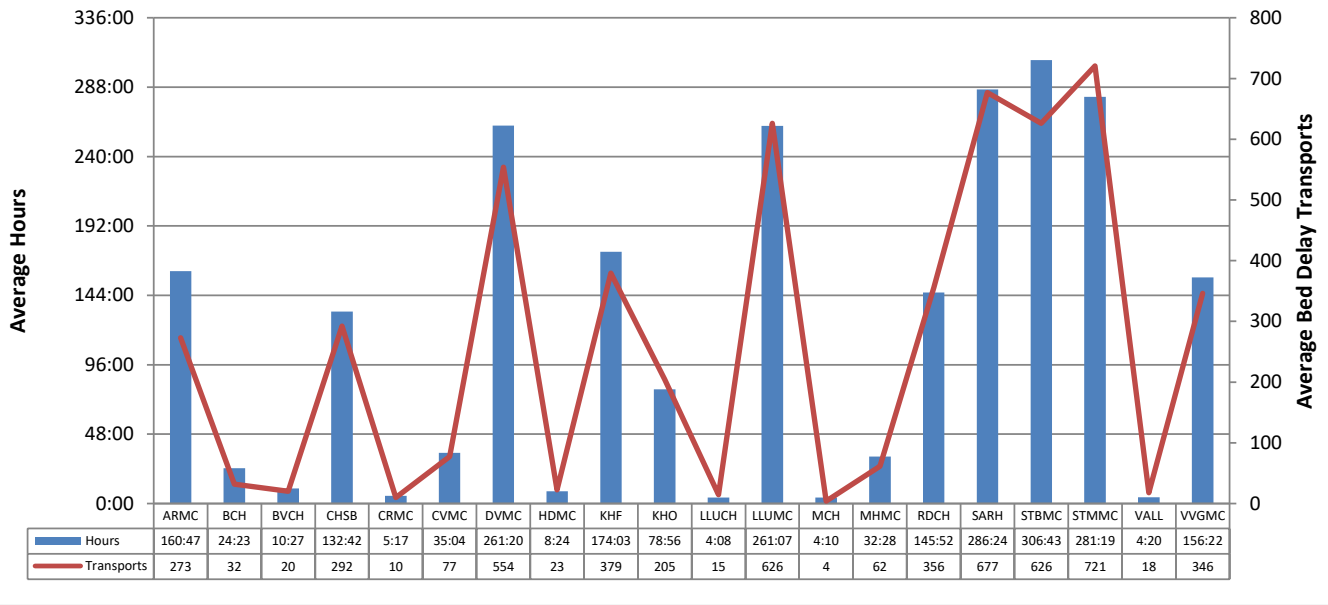
*January 2022 – March 2022*

## Report Detail

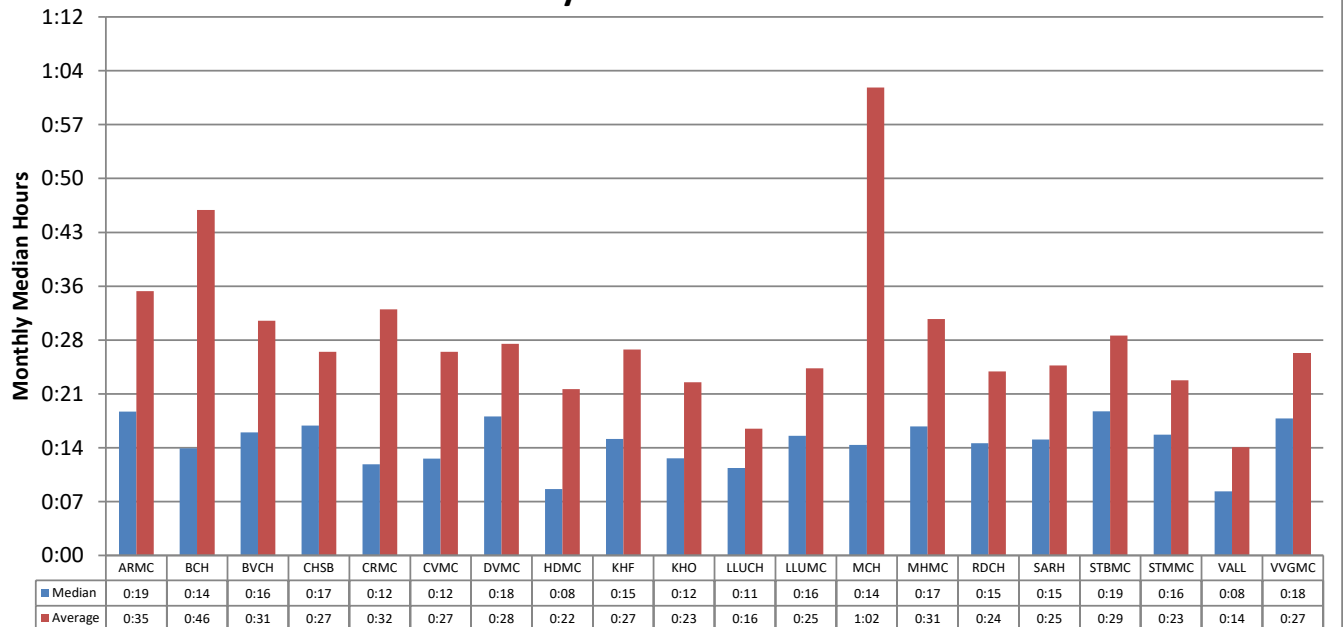
This report collects and summarizes the "Bed Delay" for a selected group of hospitals. "Bed Delay" is the time between when the transfer of care takes place and the signature lock time is completed. The first 25 minutes are excluded from consideration. The only type of transports that are considered are 911 calls where the patient is treated and transported via ambulance. Please note that only ICEMA providers are included in this analysis.

Abbreviated Name	Full Name
ARMC	Arrowhead Regional Medical Center
BCH	Barstow Community Hospital
BVCH	Bear Valley Community Hospital
CHSB	Community Hospital San Bernardino
CRMC	Colorado River Medical Center
CVMC	Chino Valley Medical Center
DVMC	Desert Valley Hospital Center
HDMC	Hi-Desert Medical Center
KHF	Kaiser Hospital Medical Center - Fontana
KHO	Kaiser Hospital Medical Center - Ontario
LLUCH	Loma Linda University Children's Hospital
LLUMC	Loma Linda University Medical Center
MCH	Mountains Community Hospital
MHMC	Montclair Hospital Medical Center
RDCH	Redlands Community Hospital
SARH	San Antonio Regional Hospital
STBMC	St. Bernardine Medical Center
STMMC	St. Mary Medical Center
VALL	JLP VA Loma Linda
VVGMC	Victor Valley Global Medical Center

### Bed Delay Hours\* and Bed Delay Transports Average per Hospital for an Average Month Period January 2022 – March 2022



### Time Bed Delay Patients Were on Bed Delay per Patient Median and Average by Hospital January 2022 – March 2022



\*Note: Bed Delay Hours excludes the first 25 minutes of each transport. ICEMA uses the time from transfer of care to when the signature lock time is completed. Only ICEMA providers are included in this analysis.

## Total Bed Delay Hours\* and Bed Delay Transports by Hospital January 2022 – March 2022

Hospital	Total Bed Delay Hours*	Bed Delay Transports	Total Transports	Bed Delay Percentage	Average Bed Delay by Patient	Median Bed Delay by Patient
ARMC	482:21	819	2,655	30.8%	0:35	0:19
BCH	73:09	95	1,085	8.8%	0:46	0:14
BVCH	31:23	60	626	9.6%	0:31	0:16
CHSB	398:08	877	1,623	54.0%	0:27	0:17
CRMC	15:53	29	173	16.8%	0:32	0:12
CVMC	105:14	232	860	27.0%	0:27	0:12
DVMC	784:02	1,662	2,618	63.5%	0:28	0:18
HDMC	25:13	68	1,273	5.3%	0:22	0:08
KHF	522:09	1,138	3,418	33.3%	0:27	0:15
KHO	236:50	614	1,936	31.7%	0:23	0:12
LLUCH	12:25	44	171	25.7%	0:16	0:11
LLUMC	783:22	1,878	3,488	53.8%	0:25	0:16
MCH	12:30	12	269	4.5%	1:02	0:14
MHMC	97:25	185	584	31.7%	0:31	0:17
RDCH	437:37	1,067	2,240	47.6%	0:24	0:15
SARH	859:12	2,031	4,060	50.0%	0:25	0:15
STBMC	920:11	1,879	3,034	61.9%	0:29	0:19
STMMC	843:57	2,162	3,210	67.4%	0:23	0:16
VALL	13:00	54	267	20.2%	0:14	0:08
VVGMC	469:08	1,039	1,842	56.4%	0:27	0:18
<b>Total</b>	<b>7123:18</b>	<b>15,945</b>	<b>35,432</b>	<b>45.0%</b>	<b>0:26</b>	<b>0:16</b>

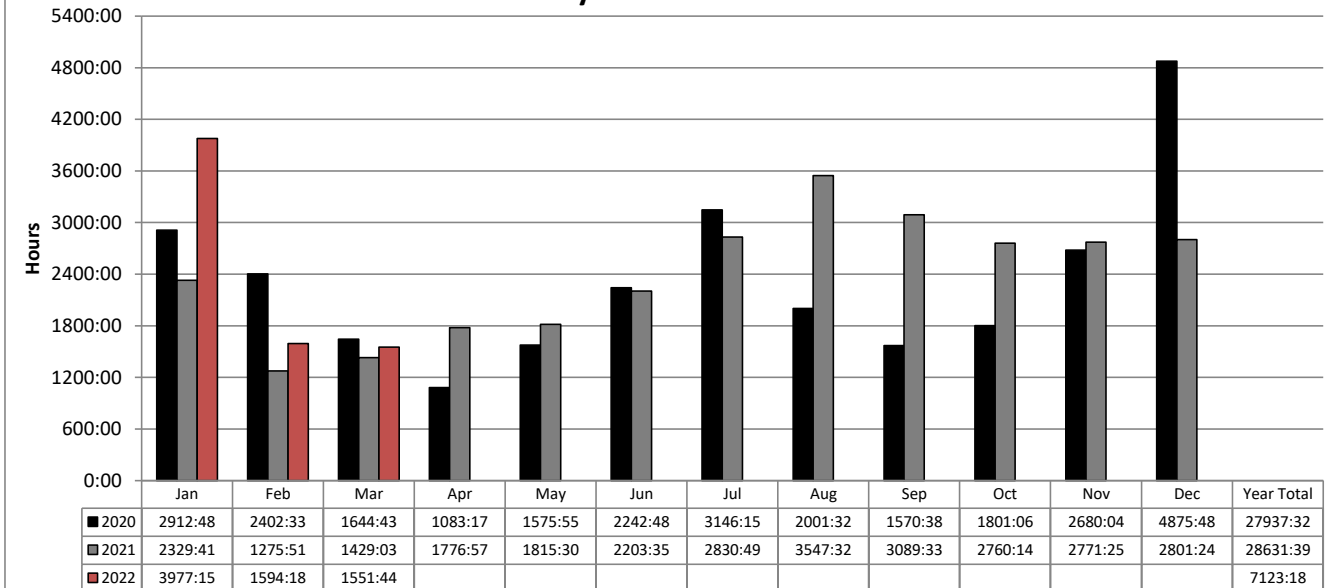
\*Note: Bed Delay Hours excludes the first 25 minutes of each transport. ICEMA uses the time from transfer of care to when the signature lock time is completed. Only ICEMA providers are included in this analysis.

**Total Monthly Bed Delay Hours\* by Hospital  
January 2022 – March 2022**

Hospital	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Average Bed Delay by Month
ARMC	272:19	124:06	85:55										482:21	160:47
BCH	15:50	25:02	32:15										73:09	24:23
BVCH	15:58	10:51	4:33										31:23	10:27
CHSB	259:02	65:17	73:48										398:08	132:42
CRMC	4:47	4:31	6:34										15:53	5:17
CVMC	85:50	5:47	13:36										105:14	35:04
DVMC	413:44	178:25	191:52										784:02	261:20
HDMC	17:51	4:46	2:35										25:13	8:24
KHF	333:44	101:13	87:11										522:09	174:03
KHO	151:40	31:18	53:51										236:50	78:56
LLUCH	5:20	1:46	5:18										12:25	4:08
LLUMC	400:42	235:43	146:57										783:22	261:07
MCH	2:14	6:43	3:33										12:30	4:10
MHMC	80:04	9:14	8:06										97:25	32:28
RDCH	284:56	80:45	71:55										437:37	145:52
SARH	430:05	181:51	247:15										859:12	286:24
STBMC	467:03	209:57	243:10										920:11	306:43
STMMC	417:35	218:34	207:47										843:57	281:19
VALL	8:54	1:15	2:50										13:00	4:20
VVGMC	309:29	97:05	62:33										469:08	156:22
<b>Total</b>	<b>3977:15</b>	<b>1594:18</b>	<b>1551:44</b>										<b>7123:18</b>	<b>2374:26</b>

\*Note: Bed Delay Hours excludes the first 25 minutes of each transport. ICEMA uses the time from transfer of care to when the signature lock time is completed. Only ICEMA providers are included in this analysis.

**San Bernardino County  
Total Bed Delay Hours\* by Month  
January 2022 – March 2022**



**Total Bed Delay Hours\* and Bed Delay Transports by Hospital  
January 2022 – March 2022**

Hospital	2020				2021				2022 YTD			
	Total BD Hours*	BD Transports	Total Transports	BD %	Total BD Hours*	BD Transports	Total Transports	BD %	Total BD Hours*	BD Transports	Total Transports	BD %
ARMC	1338	2,933	10,087	29.1%	941	2,322	10,765	21.6%	482	819	2,655	30.8%
BCH	315	461	4,842	9.5%	215	421	4,598	9.2%	73	95	1,085	8.8%
BVCH	68	162	1,631	9.9%	31	96	1,766	5.4%	31	60	626	9.6%
CHSB	927	2,566	6,612	38.8%	1119	3,009	6,339	47.5%	398	877	1,623	54.0%
CRMC	33	108	751	14.4%	58	129	733	17.6%	15	29	173	16.8%
CVMC	279	638	4,338	14.7%	143	444	2,885	15.4%	105	232	860	27.0%
DVMC	3501	5,662	10,014	56.5%	3799	6,335	9,857	64.3%	784	1,662	2,618	63.5%
HDMC	150	343	5,030	6.8%	83	208	5,163	4.0%	25	68	1,273	5.3%
KHF	2420	5,088	13,508	37.7%	1650	4,243	13,412	31.6%	522	1,138	3,418	33.3%
KHO	988	2,463	7,340	33.6%	650	2,071	6,949	29.8%	236	614	1,936	31.7%
LLUCH					14	32	101	31.7%	12	44	171	25.7%
LLUMC	2784	6,041	13,208	45.7%	2958	6,296	13,855	45.4%	783	1,878	3,488	53.8%
MCH	35	48	800	6.0%	27	31	914	3.4%	12	12	269	4.5%
MHMC	126	311	2,602	12.0%	150	304	2,365	12.9%	97	185	584	31.7%
RDCH	2195	4,291	8,741	49.1%	1914	4,464	8,930	50.0%	437	1,067	2,240	47.6%
SARH	3178	7,691	16,369	47.0%	2011	6,502	17,040	38.2%	859	2,031	4,060	50.0%
STBMC	3672	8,329	14,066	59.2%	4619	8,380	12,551	66.8%	920	1,879	3,034	61.9%
STMMC	4210	8,115	12,366	65.6%	5576	9,272	12,249	75.7%	843	2,162	3,210	67.4%
VALL	52	182	1,116	16.3%	33	133	1,079	12.3%	13	54	267	20.2%
VVGMC	1657	3,675	8,473	43.4%	2630	5,034	8,070	62.4%	469	1,039	1,842	56.4%
Total	27937	59,107	141,894	41.7%	28631	59,726	139,621	42.8%	7123	15,945	35,432	45.0%

\*Note: Bed Delay Hours excludes the first 25 minutes of each transport. ICEMA uses the time from transfer of care to when the signature lock time is completed. Only ICEMA providers are included in this analysis.