

“Request for Information”

Misrepresentation as a Cardinal Health Employee

A Kaiser Foundation Hospital (KFH) reported on March 28, 2017, an unknown male adult; entered the KFH located In Riverside, CA claiming to be a delivery driver for Cardinal Health and was looking for the Nuclear Medicine Department. Hospital Security became suspicious because the unknown male did not have any Cardinal Health identification. Hospital Security contacted Cardinal Health which advised that the unknown male was not an employee of their company.

On March 29, 2017, a similar incident was reported at another KFH located in Anaheim, CA, where the unknown male claimed to be a Cardinal Health employee and was looking for the “Hot Lab” to make a delivery.

Description of the unknown male:

Ethnicity: East Indian or Middle-Eastern

Age: 40's -50's

Physical: Small build, 5'6"- 5'8", average weight

Clothing: Baseball Cap, zipper jacket, blue jeans

Other: Carrying an electronic tablet, possibly a product scanner, and a handwritten list of names of medical facilities on a clipboard.

The information was provided to the JRIC by the National Special Investigations Unit (NSIU), Kaiser Foundation Health Plan Inc. (KFHP) regarding misrepresentation by the unidentified male as a Cardinal Health employee looking for the “Hot Lab.”

The NSIU investigation did not uncover information on the identity of the unknown male or motivation in misrepresenting himself as a Cardinal Health employee.

Senior Investigator Kerry Smith, NSIU, would like to know if there have been any similar incidents at your hospitals.

Please reply by email to Kerry Smith at Kerry.P.Smith@kp.org