



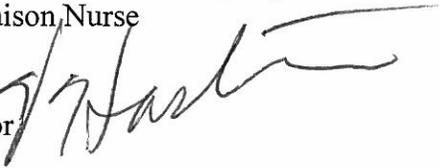
Inland Counties Emergency Medical Agency

Serving San Bernardino, Inyo and Mono Counties

*Virginia Hastings, Executive Director
Reza Vaezazizi, M.D., Medical Director*

DATE: March 5, 2009

TO: San Bernardino County 9-1-1 Receiving Hospitals:
Emergency Department Medical Director
Emergency Department Nursing Supervisor
Paramedic Liaison, Nurse

FROM: Virginia Hastings 
Executive Director

SUBJECT: REDDINET AMBULANCE SCREEN PROCEDURES EFFECTIVE MAY 1 2009

Effective May 1, 2009, AMR will begin manually entering and removing the number of AMR patients on ambulance gurneys waiting to offload (WTO) at each receiving hospitals. Receiving hospitals will no longer be able to enter information in that column on ReddiNet. Hospitals will continue to enter the number of patients, both BLS and ALS patients, directed to their facility. The intent of the ambulance screens is to provide Base Hospitals with additional information when making patient destination determinations. The WTO ambulance screen information is not associated with determination of bed delay statistics.

Please distribute the attached policy to appropriate personnel at your facility. If you have any questions regarding this policy change, please contact Diane Fisher at (909) 388-5820 or DFisher@cao.sbcounty.gov.

VH/DF/mae

cc: Renee Colarossi, Operations Director, AMR



ICEMA REDDI^{NET}
SAN BERNARDINO COUNTY

AMBULANCE SCREEN PROCEDURES

EFFECTIVE MAY 1, 2009

Purpose:

The information provided in the ReddiNet ambulance screens may be considered by Base Hospitals in determining patient destination to the closest appropriate hospital. It is **not** to be used for determining destination by prehospital personnel. Prehospital personnel must follow protocol and/or Base Hospital direction in determining patient destination.

ALS & BLS

- ✓ All hospitals shall enter number of patients directed to their facility.
- ✓ Changes in destination can only be changed following consultation with Base Hospital.
- ✓ Runs will be dropped off the screen total after 60 minutes from time of entry

Interfacility (IFT)

- ✓ All hospitals shall enter number of interfacility patients incoming through the Emergency Department

Ambulance status (Waiting to Offload -- WTO)

NOTE: WTO ambulance screen information is not associated with determination of bed delay statistics.

- ✓ AMR dispatchers shall manually enter and remove the number of AMR patients on ambulance gurneys waiting to offload at each receiving hospital.
- ✓ WTO numbers will reflect # of patients waiting to offload
 - Entered upon arrival at hospital
 - Removed when patients if off the ambulance gurney

PROCEDURE:

1. On the "Status" screen, click on the box below the ALS, BLS, IFT, or WTO column.
2. Pop-up screens will appear providing for input.
3. Enter all information on the pop-up screen.
4. Ambulance providers are selected by clicking the drop-down arrow in the "carrier" field.
5. Click "Submit".
6. Changes in destination can only be changed by following consultation with a Base Hospital.
7. Runs will be dropped off the screen total after 60 minutes from time of entry.


Virginia Hastings
Executive Director, ICEMA


Date