

INLAND COUNTIES EMERGENCY MEDICAL AGENCY (ICEMA) TERMS & DISCLOSURES

REFUND POLICY

Fees paid for EMS Credentialing are not refundable or transferable in accordance of the following ICEMA policies:

- 1020 - First Responder Certification
- 1030 - Emergency Medical Technician Certification
- 1040 - Emergency Medical Technician - Paramedic Accreditation
- 1050 - Mobile Intensive Care Nurse Authorization

RECEIPT OF EMS CREDENTIALS

Emergency Medical Technician - Paramedic (EMT-P) Accreditation **credentials and** Mobile Intensive Care Nurse (MICN) Authorization credentials will be available for download once all requirements are met and confirmed.

Emergency Medical Technician (EMT) certifications cards will be mailed via first-class mail once all requirements are met and confirmed.

PRIVACY POLICY

The website is designed to make it easier and more efficient for Emergency Medical Services (EMS) personnel to credential as Emergency Medical Technicians, Emergency Medical Technicians – Paramedics and Mobile Intensive Care Nurses. Like all online resources, we recognize that visitors to this website are concerned about their privacy. ICEMA is committed to preserving your privacy when visiting this website.

This policy describes ICEMA's privacy practices regarding information collected from applicants utilizing this website. This policy describes what data is collected and how that information is used. ICEMA may, at its sole discretion, change, modify, add, or delete portions of this policy. Because this privacy policy applies only to this website, you may wish to examine the privacy policy of any website, including other local websites you access through this website.

Information Collected When You Visit this Website

ICEMA automatically collects and stores the following information about your visit:

- The Internet Protocol address and domain name of your Internet service provider. The Internet Protocol address is a numerical identifier assigned either to your Internet service provider or directly to your computer, which can be used to direct internet traffic to you;
- The type of browser and operating system you used;
- The date and time you visited this site;
- The web pages or services you accessed at this site; and
- The URL or web site address of the web site you visited prior to coming to this website and from which any web page on this site was linked.

This information is used to improve this website's content and is collected for statistical analysis, to determine what information is of most and of least interest to our visitors, and to identify system performance or problem areas. The information is not collected for commercial marketing purposes and ICEMA does not sell or distribute the information collected from the

portal for commercial marketing purposes.

Information Collected When You Email this Website

If, during your visit to this website, you send an email to ICEMA, your email address and the contents of your email will be collected.

The information collected is not limited to text characters and may include audio, video, and graphic information formats you send us.

Your email address and the information contained in your email may be used to respond to you, to address issues you identify, to further improve this website, or to forward your email to another agency for appropriate action. Your email address is not collected for commercial marketing purposes and the ICEMA does not sell or distribute your email address for commercial marketing purposes.

Personal Information

"Personal information" is information about an individual, for example, an individual's name, address, and phone number. ICEMA will use your personal information to enable your access to and use of the website services and collect payment from you.

Disclosure of Information Collected Through This Website

Information collected through this website, personal or otherwise, may, if not protected by local, federal or state law, be subject to disclosure pursuant to law, such as the [Freedom of Information Act \(FOIA\)](#), or court order.

Additionally, ICEMA may disclose personal information to local, federal or state law enforcement authorities to enforce its rights against unauthorized access or attempted unauthorized access to ICEMA's information.

Security

ICEMA will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information. ICEMA will store all the personal information you provide on its secure servers. Additionally, information relating to electronic transactions entered into via this website will be protected by encryption technology.

Secure Site for Transmission

New EMS Credential applications using FDGG-GWAY API (Ecommerce) are considered secure as this is recognized as a secure method of transmission.

Links Disclaimer

In order to provide visitors with certain information, this website may provide links to local, state and federal government agencies, and websites of other organizations. A link does not constitute an endorsement of the content, viewpoint, accuracy, opinions, policies, products, services, or accessibility of that website. Once you link to another website from this website, you are subject to the terms and conditions of that website.

Privacy Policy Amendments

ICEMA reserves the right to change the terms of this policy at any time, and the changes will be effective immediately and will apply to all information that we maintain. Any material changes to the Notice will be promptly posted in our facilities and posted to our web site. You can get a copy of the latest version of this Notice by contacting ICEMA.

Contact Information

If you have questions, please contact:

Inland Counties Emergency Medical Agency (ICEMA)
1425 S. D Street
San Bernardino, CA 92415
(909) 388-5823