Inland Counties Emergency Medical Agency

Serving San Bernardino, Inyo, and Mono Counties

Tom Lynch, EMS Administrator
Reza Vaezazizi, MD, Medical Director

DATE: November 21, 2014

TO: ImageTrend Users

FROM: Tom Lynch
EMS Administrator

SUBJECT: **HARDWARE UPGRADE**

On Saturday, November 22, 2014, from 0600 - 0700, ICEMA will be conducting a hardware upgrade.

During this time, there will be intermittent access to the following:

- CAD
- Transfer in the Field
- Hospital Dashboard
- Posting of ePCRs
- Patient Registry (STEMI, Stroke and Trauma)
- Access to Rescue Bridge

This would be a good time to exercise downtime policies and procedures. Once the system comes back up and web services are restored, your personnel may download CAD times, effect transfers, and post records. Hospitals will be able to print any missing or updated copies of the ePCR and access the patient care registires.

If you have any questions, please feel free to contact Mark Roberts, ICEMA Technical Consultant, at (909) 841-1727 or via e-mail at Mark.Roberts@cao.sbcounty.gov.

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