



Inland Counties Emergency Medical Agency

Serving San Bernardino, Inyo, and Mono Counties

Tom Lynch, EMS Administrator

Reza Vaezazizi, MD, Medical Director

DATE: October 22, 2014

TO: ImageTrend Users

FROM: Tom Lynch
EMS Administrator

SUBJECT: DATABASE UPGRADE

On Tuesday, November 11, 2014 (Veteran's Day), from 0600 - 0900, ICEMA will be conducting a database upgrade.

During this time, there will be no access to www.icemapcr.com. Your staff should continue to input patient care reports (PCRs) using the Field Bridge application.

The following web services will be down:

- CAD
- Transfer in the Field
- Hospital Dashboard
- Posting of ePCRs
- Patient Registry (STEMI, Stroke and Trauma)
- Access to Rescue Bridge
- EMS Credentialing Portal

This would be a good time to exercise downtime policies and procedures. Once the system comes back up and web services are restored, your personnel may download CAD times, effect transfers, and post records. Hospitals will be able to print any missing or updated copies of the ePCR and access the patient care registries.

If you have any questions, please feel free to contact Mark Roberts, ICEMA Technical Consultant, at (909) 841-1727 or via e-mail at Mark.Roberts@cao.sbcounty.gov.

TL/MR/jlm

c: File Copy