Inland Counties Emergency Medical Agency

Serving San Bernardino, Inyo, and Mono Counties

Tom Lynch, EMS Administrator
Reza Vaezazizi, MD, Medical Director

DATE: October 16, 2014

TO: All EMS Dispatch Centers

FROM: Reza Vaezazizi, MD
Medical Director

SUBJECT: **RECOMMENDATIONS FOR 9-1-1 PUBLIC SAFETY ANSWERING POINT (PSAP) - PATIENTS WITH POSSIBLE EBOLA INFECTIONS**

ICEMA is aware of the abundant amount of information being disseminated about the EBOLA Virus Disease (EVD). After review with Richard O. Johnson, MD, Health Officer, Inyo County Health Department, ICEMA is suggesting that Public Safety Answering Points (PSAP) and other emergency call centers consider screening callers for additional symptoms and risk factors when the callers report symptoms that are consistent with Ebola.

The following guidelines are provided to assist call centers in modifying their screening processes if the call taker suspects a caller may be reporting symptoms of Ebola. They should screen callers for the following risk factors:

- Fever with or without additional symptoms of severe headache, muscle pain, vomiting, diarrhea, abdominal pain, or unexplained bleeding "AND"
- Travel during the 21 days prior to onset of fever to a region where Ebola outbreak is occurring (currently limited to the West African countries of Guinea, Sierra Leone or Liberia) or prolonged contact with someone who has.

Call centers should establish procedures to confidentially alert first responders and other EMS personnel to the potential for Ebola infected patient before the responders arrive on the scene. Call centers should immediately notify the Inyo County Health Officer, Richard Johnson, MD at (760) 914-0496 cell, (760) 934-2886 home, or (866) 470-6368 satellite.

If you have any questions, please do not hesitate to contact Ron Holk at (909) 388-5808 or via e-mail at Ron.Holk@cao.sbcounty.gov.

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