

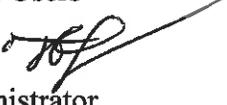


# Inland Counties Emergency Medical Agency

*Serving San Bernardino, Inyo, and Mono Counties*

*Tom Lynch, EMS Administrator*

*Reza Vaezazizi, MD, Medical Director*

**DATE:** March 14, 2014  
**TO:** ImageTrend Users  
**FROM:** Tom Lynch   
EMS Administrator  
**SUBJECT: DATABASE UPGRADE**

---

On Monday, March 17, 2014, from 0500 - 0700, ICEMA will be conducting a database upgrade.

During this time, there will be no access to [www.icemapcr.com](http://www.icemapcr.com). Your staff should continue to input patient care reports (PCRs) using the Field Bridge application.

Web Services such as the following will be down.

- CAD
- Transfer in the Field
- Hospital Dashboard
- Posting of ePCR's
- Patient Registry (STEMI, Stroke and Trauma)
- Access to Rescue Bridge

This would be a good time to exercise downtime policies and procedures. Once the system comes back up and web services are restored, your personnel may download CAD times, effect transfers, and post records. Hospitals will be able to print any missing or updated copies of the ePCR and access the patient care registires.

If you have any questions, please feel free to contact Mark Roberts, ICEMA Technical Consultant, at (909) 841-1727 or via e-mail at [Mark.Roberts@cao.sbcounty.gov](mailto:Mark.Roberts@cao.sbcounty.gov).

TL/MR/jlm

c: File Copy