



Inland Counties Emergency Medical Agency

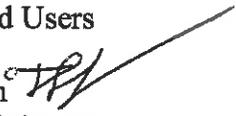
Serving San Bernardino, Inyo, and Mono Counties

Tom Lynch, EMS Administrator

Reza Vaezazizi, MD, Medical Director

DATE: August 14, 2013

TO: ImageTrend Users

FROM: Tom Lynch 
EMS Administrator

SUBJECT: DATABASE UPGRADE

On Monday, August 19, 2013, from 0800 - 1400, ICEMA will be conducting the second part of the database upgrade which was started in June. This upgrade will allow users to take full advantage of the power of the ImageTrend software.

During this time, there will be no access to www.icemapcr.com. Your staff should continue to input patient care reports (PCRs) using the Field Bridge application.

Web Services such as the following will be down.

- CAD
- Transfer in the Field
- Hospital Dashboard
- Posting of ePCR's
- Patient Registry (STEMI, Stroke and Trauma)
- Access to Rescue Bridge

This would be a good time to exercise downtime policies and procedures. Once the system comes back up and web services are restored, your personnel may download CAD times, effect transfers, and post records. Hospitals will be able to print any missing or updated copies of the ePCR and access the patient care registires.

If you have any questions, please feel free to contact Mark Roberts, ICEMA Technical Consultant, at (909) 841-1727 or via e-mail at MRoberts@cao.sbcounty.gov.

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